This factsheet presents information on the shelter needs and responses provided by Shelter Cluster Members in the West Bank (Area C, East Jerusalem) and the Gaza Strip. The responses focus on several aspects including, but not limited to, the following activities:

**West Bank:**
1. **Housing demolitions**
2. **Housing vulnerability survey for Area C communities.**

**Gaza:**
1. **Damage data analysis**
2. **Emergency assistance**
3. **Temporary Solutions**
4. **Durable Solutions**

### Key Facts

**FUNDING**
- USD 225 Million Requested in the SRP
- 41% funded (targeting 0.3 Million people out of 0.5 Million people in need)

**# projects funded through the SRP**
- 10 Total
  - 2 for the West Bank
  - 8 for Gaza

**# Organisation funded through the SRP**
- 5 Org.

### WEST BANK/JERUSAELM

#### 1. Demolition between Jan 2014 to June 2015

<table>
<thead>
<tr>
<th>Stop Working Orders</th>
<th>359</th>
</tr>
</thead>
<tbody>
<tr>
<td>Demolition Orders</td>
<td>260</td>
</tr>
<tr>
<td>Demolition</td>
<td>326 residential structures</td>
</tr>
<tr>
<td></td>
<td>3668 individuals affected</td>
</tr>
<tr>
<td>Donor funded residential structure demolished</td>
<td>127</td>
</tr>
<tr>
<td>Demolition response (in 2015)</td>
<td>109 households assisted</td>
</tr>
</tbody>
</table>

- 4% more in 2015 than last year
- 33% more in 2015 than last year
- 36% less in 2015 than last year
- 58% less in 2015 than last year

#### 2. Housing/Shelter Vulnerability in Area C

107 communities have been identified to have with bad shelters condition, and need assistance to upgrade.

### GAZA STRIP

#### 1. Needs

<table>
<thead>
<tr>
<th>Status</th>
<th># housing units affected</th>
<th>Response required</th>
</tr>
</thead>
<tbody>
<tr>
<td>Totally Destroyed</td>
<td>12,580 housing units</td>
<td>Temporary solution &amp; Durable solution</td>
</tr>
<tr>
<td>Totally Destroyed and Severally Damage</td>
<td>17,863 families displaced</td>
<td>Temporary solutions</td>
</tr>
<tr>
<td>Minor, Major, Sever Damage</td>
<td>157,374 housing units</td>
<td>Durable solutions</td>
</tr>
<tr>
<td>Caseload from previous wars</td>
<td>4,400 housing units</td>
<td>Durable solutions</td>
</tr>
<tr>
<td>Natural growth housing deficit</td>
<td>75,000 housing units</td>
<td>75,000 housing units required</td>
</tr>
</tbody>
</table>

#### 2. Response

<table>
<thead>
<tr>
<th>Response type provided</th>
<th># families</th>
<th>Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary Solutions</td>
<td>16,306</td>
<td>Cash for rent / Caravans / Temp. Shelter</td>
</tr>
<tr>
<td>Durable Solutions</td>
<td>74,621</td>
<td>Cash for repairs (total/partial)</td>
</tr>
<tr>
<td></td>
<td>614</td>
<td>First instalment for reconstruction</td>
</tr>
<tr>
<td></td>
<td>89,458</td>
<td>Purchased some/all materials</td>
</tr>
</tbody>
</table>

#### 3. Gaps

<table>
<thead>
<tr>
<th>Response type needed</th>
<th># families</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temporary Solutions</td>
<td>13,920</td>
<td>Need safe &amp; adequate temp. solution</td>
</tr>
<tr>
<td>Durable Solutions</td>
<td>82,753</td>
<td>Cash for repairs</td>
</tr>
<tr>
<td></td>
<td>11,966</td>
<td>New house</td>
</tr>
</tbody>
</table>

SC Palestine | www.sheltercluster.org | 1
West Bank

1. Housing Demolitions
   a. **Demolition Orders** are orders issued by Israeli Civil Administration (ICA) to structures under the pretext that they have been constructed without an Israeli-issued building permit. Due to a highly restrictive zoning and planning regime in the West Bank - Area C and East Jerusalem, it is nearly impossible for Palestinians to obtain building permits from the Israeli authorities in these locations.

   **Orders type:**
   - **Stop Work Order (SWO)** is the first step taken by the Inspection Subcommittee at Bet El against any construction believed to be built in Area C without a permit (i.e.: built illegally). According to this order the owner or the holder/user of the construction is demanded to refrain from any further construction and is summoned to attend a hearing at the Inspection Subcommittee at Bet El on the date stated on the stop work order. Delivering the Order: if the owner or the holder/user is not on the site, the inspector from the Inspection Unit at Bet El may leave the order pinned to the construction and take a photograph of the delivered order as evidence that the order was legally delivered. The order does not always specify the name of the owner or the holder/user. The stop work order should however contain the exact coordinates and location of the construction and for what purpose the construction is used.
   - **Demolition order (DO)** or the Final Demolition Order: this order is issued after the first stop work order has been issued and an objection to the stop work order has failed or, alternatively, no objection was made to the stop work order.
   - **Actual Demolition:**

   For the period between Jan 2014 to June 2015, 359 SWO were distributed for Palestinian residential houses.

   - Demolition order (DO) or the Final Demolition Order: this order is issued after the first stop work order has been issued and an objection to the stop work order has failed or, alternatively, no objection was made to the stop work order.
   - For the period between Jan 2014 to June 2015, 260 DO were distributed for Palestinian residential houses.

   - Actual Demolition: For the period between Jan 2014 to June 2015, 326 Palestinian residential houses have been actually demolished, the number including 127 donor funded residential shelters. 3668 individuals affected including children.

   The below graph shows that Jerusalem governorate is the most targeted area followed by Hebron and Tubas.
b. Demolition Response:

- **24/48h response**: The provision of NFIs kits and tents in the first hours of a demolition. This support is mainly provided by PRCS/ICRC and SIF for refugees and non-refugees in area C. ICRC is providing response inside Jerusalem.
  - **No gaps** reported for the 24/48h response.

- UNRWA provides personal belonging basket according to UNRWA cash modalities for refugee families inside and outside Jerusalem. Cash payment is provided to the affected families within 72 hours of a demolition.

- Following this first 24/48 response, Shelter Cluster members provide a more durable shelter solutions within 15 working days from the trigger date (the date of the initial assessment conducted by OCHA team) excluding punitive demolitions.

  This more durable shelter solution provided as a result of demolition is leaded by ACTED in partnership with ACF, GVC, and PU-AMI following specific geographical coverage:
  - ACTED: Ramallah, East Jerusalem, Jericho, and Tubas governorates.
  - ACF: Hebron and Bethlehem Governorates
  - GVC: Hebron, Bethlehem and Tubas Governorates
  - PU-AMI: Northern governorates, including: Nablus, Salfit, Tulkarem, Qalqilya, and Jenin Governorates

  Demolition response in Area C includes the provision and installation of different types of shelters (prefab/Caravans, tents, or composite structure from steel and timber). In East Jerusalem and in places where it is not possible to construct shelters, the response is limited to cash, cash for rental subsidy targeting both refugees and non-refugees.

  **Response and Gaps**: through different funds, the backlog cases and gaps were covered through demolition response mechanism. **109 households** benefiting from the demolition response from Jan 2015 until June 2015.
  - **No gaps** reported for the demolition response mechanism.


c. Demolition Trend:

Comparing the first half of 2014 and 2015, the below graph shows decrease in actual demolition in year 2015, balance for stop working orders and increase in demolition orders for year 2015.

2. Housing upgrading and rehabilitation:

Despite the high restrictions to conduct activities in area C and East Jerusalem, the partners have been able to **upgrade 208 residential shelters** since Jan 2014, mainly in Jerusalem and Hebron. Upgrading works including either complete replacement of the existing structure or improving the existing one.
3. Housing vulnerability survey for area C communities

Following different assessments conducted by cluster partners for shelter conditions in 187 communities located entirely in Area C, the findings show:

- **107 communities’ shelters** have been classified as being in bad conditions and would need complete rehabilitation and improvement. The existing shelter types are either metal Zink or tents.

- **22 communities’ shelters** have been classified as being in medium conditions and they would require partial interventions. The existing shelter types are either concrete or Zink structures.

- **61 communities’ shelters** have been classified as being in good conditions with no further rehabilitation needed. The existing shelters types are mostly constructed from concrete or metallic insulated materials.

The graph below reflects the communities’ vulnerabilities per governorate

![Graph showing shelter vulnerability per governorate](image)

Vulnerability Survey update: December 2014

4. Who is Working Where

To have a better coordination, mapping actors geographically and per type of intervention is necessary to eliminate duplications and ensuring integrity and complementarities between partners. Many new actors have been starting to work in shelter/NFIs sector, upgrading and improving inadequate shelters of vulnerable families living in Area C and inside Jerusalem. These actions aim to enhance the protection and to reduce the likelihood of displacement. Shelter adequacy means shelters withstanding harsh weather conditions, enough space for family members and achieving privacy, normally the interventions accompany with other elements like kitchenette and WASH facilities.

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3 ACF, GVC, PU-AMI 2014 shared Surveys and assessments.
Gaza

1. Damage data analysis (see table p.10)*
The damage assessment in Gaza was based on numbers of housing units affected during July-August 2014 crisis. According to the latest figures from July 2015, **12,580 housing units were totally destroyed** and 6,503 housing units were severely damaged, both these categories are uninhabitable structures. A total of about **157,374 housing units** have Minor, Major and Severe damage will require repair assistance.

It can be assumed that about **17,863 families (100,000 individuals)** are still displaced, as they would represent families with totally destroyed and severely damaged uninhabitable houses. **NO families still in UNRWA collective centres**, thus **17,863 families** are in rental properties, host family situations, temporary shelter, caravans or similar. These families will all need a temporary assistance to bridge the gap between now and when the durable housing solution will be provided.

2. Shelter Assistance provided by Shelter Cluster Partners:
The Technical Working Group (4/2/15) identified 3 categories of Shelter assistance type:

3.1 Emergency Assistance (NFIs, tents and winterisation programmes)
3.2 Temporary Solutions (cash for rent, collective centre, caravans and temporary shelters)
3.3 Durable Solutions (repairs, reconstruction)

2.1 Emergency Assistance provided to date
Emergency assistance is provided to families during and immediately after the emergency to ensure people have access to basic services and minimum adequate shelter. At this stage of the response, the Shelter Cluster encourages agencies responding to current shelter needs to priorities the most vulnerable and focus on durable solutions. Emergency assistance should only be provided when specific emergency needs have been identified and where durable and temporary options are not available.

The list below details the different types of emergency assistance provided:

- Emergency assistance in Collective Centres
- NFIs including (bedding set, mattresses, kitchen set, hygiene kit, etc.)
- Winterization and sealing off (includes tarpaulins, plastic sheeting, cash and other construction materials such as windows and doors, which would allow to seal-off a minor and major damaged house from the winter).

![](chart.png)

*This graph highlights the total number of families who have received emergency assistance since August 2014.*
2.2 Temporary Solution provided to date

Temporary assistance is provided to families immediately after the crisis as a temporary solution to bridge the gap between the emergency and permanent reconstruction when the durable solution is not yet resolved. Temporary solution should be provided to families who have had their houses totally and severally damaged and where their property is inhabitable. This solution may include:

- Collective centres (months)
- Cash for Rent also called TSCA (months)
- Prefabricated caravans or Temporary displacement sites (TDS) (months)
- Temporary shelter (2-5 years)
- Finishing off of partially finished buildings (2-3 years)

2.2.1 Ineligibility Criteria to get Cash for rent assistance:

- The family owns more than one housing unit.
- The Destroyed unit was unoccupied before the destruction.
- Ownership documents are not provided.
- Duplication of TSCA assistance is not allowed

### Completed

<table>
<thead>
<tr>
<th># of families assisted</th>
<th>Organisations</th>
<th>Type of assistance received</th>
<th>Budget range</th>
</tr>
</thead>
<tbody>
<tr>
<td>11,848 refugee</td>
<td>UNRWA</td>
<td>Cash for rent for the period of 01/09/2014 until 30/06/2015</td>
<td>$200-$250/month $500 reintegration package</td>
</tr>
<tr>
<td>3,763 non-refugee</td>
<td>UNDP</td>
<td>Cash for rent until 31/12/2015</td>
<td>$200-$250/month $500 reintegration package</td>
</tr>
<tr>
<td>195 families</td>
<td>CRS</td>
<td>Temporary Shelter (suitable for 5 years)</td>
<td>$5,500-$11,000</td>
</tr>
<tr>
<td>500 families</td>
<td>QRC; Human Appeal; IR-PAL; Arab &amp; International Commission to Build Gaza; Oman Charitable Organization; Jordan Hashemite Charity Org.</td>
<td>Caravans (the quality and appropriateness of the Caravans significantly varies from one agency to another)</td>
<td>$5,000-$10,000</td>
</tr>
</tbody>
</table>

**TOTAL 16,306 families**

### Gap

<table>
<thead>
<tr>
<th># of families in need of assistance</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,575 families</td>
<td>have received no temporary assistance</td>
</tr>
<tr>
<td>11,848 Refugee families</td>
<td>Who have received cash for rent until July, are in need to additional cash for rent to the end of 2015.</td>
</tr>
<tr>
<td>500 families</td>
<td>living in caravans need summarisation/winterisation assistance</td>
</tr>
</tbody>
</table>

**TOTAL 13,923 families need temporary assistance** out of the 17,863 families who have been displaced due to the 2014 escalation

This graph highlights the completed coverage of the different types of temporary assistance and the gap of assistance provided to families whose houses have been severely or totally destroyed.

Note: The gap has increased mainly because the rental assistance for refugees has been discontinued.
This graph presents the rental assistance provided until July 2015 and the remaining gap for refugee families whose house have been severely or totally destroyed. 
NB: The gap has increased since the rental assistance has not been continued.

This graph highlights the completed rental assistance provided and the remaining gap for Non-refugee families whose houses have been severely or totally destroyed. 
NB: The gap might increase if the rental assistance is not continued after December 2015.

2.3 Durable Solutions
Durable Shelter assistance is provided immediately after the crisis when and where possible. Some durable options can be provided quickly such as repair assistance, whereas permanent construction of new houses can take several months and would include several stages such as design proposal, building permit approval, mobilisation of contractors and funds, construction and handover of the final build. This solution may include:
- Repairs of minor, major and severe damaged housing units
- Construction of new houses for the totally destroyed houses

### Completed

<table>
<thead>
<tr>
<th># housing units assisted</th>
<th>Organisations</th>
<th>Type of assistance received</th>
<th>Budget range</th>
</tr>
</thead>
<tbody>
<tr>
<td>61,654 housing units</td>
<td>UNRWA</td>
<td>Cash for repairs(^a)</td>
<td>Up to $20,000</td>
</tr>
<tr>
<td>235 housing units</td>
<td>UNDP/MOPWH</td>
<td>Cash for repairs</td>
<td>Up to $20,000</td>
</tr>
<tr>
<td>2197 housing units</td>
<td>NORG/MoPWH</td>
<td>Cash for repairs</td>
<td>Up to $20,000</td>
</tr>
</tbody>
</table>

\(^a\) 60,080 housing units received cash for repairs (Minor Damage)
1,284 housing units received cash for repairs (Major Damage)
290 housing units received cash for repairs (Severe Damage)
11,601 housing units received a first cash payment for repairs (Minor, Major and Severe damage)
In Progress / Funded

<table>
<thead>
<tr>
<th># housing units assisted</th>
<th>Organisations</th>
<th>Type of assistance received</th>
<th>Budget range</th>
</tr>
</thead>
<tbody>
<tr>
<td>11,601 housing units</td>
<td>UNRWA</td>
<td>Cash for repairs</td>
<td>Up to $20,000</td>
</tr>
<tr>
<td>1,131 housing units</td>
<td>UNDP/MoPWH</td>
<td>Cash for repairs</td>
<td>Up to $20,000</td>
</tr>
<tr>
<td>614 housing units</td>
<td>MoPWH, UNRWA</td>
<td>Reconstruction(^1)</td>
<td>$50,000/unit</td>
</tr>
<tr>
<td>1,590 housing units</td>
<td>Multi Org. (funded)</td>
<td>will receive fund for reconstruction</td>
<td>$50,000/unit</td>
</tr>
</tbody>
</table>

Gap

<table>
<thead>
<tr>
<th># families</th>
<th>Gap</th>
</tr>
</thead>
<tbody>
<tr>
<td>82,753 families need repair assistance</td>
<td>out of the 157,170 families with damaged houses</td>
</tr>
<tr>
<td>11,966 housing units) need full reconstruction</td>
<td>614 new houses have started reconstruction</td>
</tr>
</tbody>
</table>

Repairs of Minor, Major and severely damaged houses

This graph shows the level of repair assistance provided to refugee’s housing units with Minor, Major and Severe damage.

This graph shows the level of repair assistance provided to non-refugee’s housing unit with Minor, Major and Severe damage.

The assumption is that the families who have received cash assistance for repairs have proceeded with the repairs of their houses and do not need further assistance. So far the Shelter Cluster has no indication on how many families who have received cash assistance have actually repaired their house. Organisations providing cash assistance are

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\(^1\) Qatar Fund Frist Payment for 580 Units
UNRWA First Payment for 34 units
encouraged to carry out monitoring of their interventions to ensure the success of their activities. In the event where this cash assistance was not sufficient for the actual repair an additional support assistance might be required.

**Construction of new houses from the totally destroyed caseload**

![Graph showing the level of reconstruction of new houses for refugee housing unit with Totally Destroyed houses. The funded section represents the funds donated to the government for the reconstruction of new housing units. The geographical allocation is based on assumption of % of damage per area. This might not represent the reality of how the funds will be allocated.](image1)

![Graph showing the level of reconstruction of new houses for non-refugee’s housing unit with Totally Destroyed houses. The funded section represents the funds donated to the government for the reconstruction of new housing units. The geographical allocation is based on assumption of % of damage per area. This might not represent the reality of how the funds will be allocated.](image2)

**3. GRM is a tool to import ABC materials into Gaza**

As of 11th August, over 92,300 individuals requiring ABC materials for shelter repairs have been cleared to purchase materials under the GRM. Out of these 89,465 beneficiaries have procured full or partial quantities of their allocated construction material under shelter stream to date. For the residential stream out of the 2094 participant 1698 individuals requiring ABC materials have been cleared, while 554 beneficiary procured partial quantities.

For further information: [http://grm.report/](http://grm.report/)

For further information on ABC import, refer to Aug Construction Material Factsheet or contact the Shelter Cluster.
* Damage data details

The table below presents the number of housing units damaged or destroyed after OPE. Currently most of the assistance up to date has been provided directly to families rather than housing units (e.g. emergency assistance: NFIs; Temporary Solutions: rental subsidies). Assistance for Durable Solutions such as repair of partial damages and reconstruction of destroyed homes are dealt differently among shelter cluster agencies, some agencies are providing assistance per housing units, and others per families. The Shelter Cluster is working towards harmonising shelter interventions.

<table>
<thead>
<tr>
<th></th>
<th>Destroyed</th>
<th>Severe ly</th>
<th>Major</th>
<th>Minor</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Refugees</td>
<td>Refugees</td>
<td>Refugees</td>
<td>Refugees</td>
</tr>
<tr>
<td>North</td>
<td>2,859</td>
<td>1,702</td>
<td>935</td>
<td>25,249</td>
</tr>
<tr>
<td>Gaza</td>
<td>1,746</td>
<td>1,080</td>
<td>647</td>
<td>28,728</td>
</tr>
<tr>
<td>Middle</td>
<td>1,783</td>
<td>901</td>
<td>693</td>
<td>22,530</td>
</tr>
<tr>
<td>Khanyounis</td>
<td>1,613</td>
<td>639</td>
<td>1,125</td>
<td>21,374</td>
</tr>
<tr>
<td>Rafah</td>
<td>1,116</td>
<td>379</td>
<td>235</td>
<td>22,834</td>
</tr>
<tr>
<td>TOTAL # Housing Units</td>
<td>9,117</td>
<td>4,939</td>
<td>3,635</td>
<td>120,715</td>
</tr>
<tr>
<td>TOTAL # Housing Units</td>
<td>12,580</td>
<td>6,463</td>
<td>6,147</td>
<td>144,540</td>
</tr>
<tr>
<td>TOTAL # Families*</td>
<td>10,860</td>
<td>6,957</td>
<td>6,512</td>
<td>156,611</td>
</tr>
</tbody>
</table>

Data source
The information provided above presents the information shared by Shelter Cluster Partners. Currently most partner organizations are sharing information, however some are only sharing partial data and this might explain some of the discrepancies and assumptions made. We encourage all actors implementing shelter activities to share their data with the Shelter Cluster in order to improve the overall understanding of the shelter sector, including damage assessment and shelter activities. The Shelter Cluster does not report on the private sector activities but only on the assistance provided by actors involved in the shelter cluster.

Definition
Housing unit or household is a house or an apartment occupied by a group of people related to each other forming a nuclear or an extended family. In some cases it may include one or several families. A family is defined by most agencies as a group of people living in the same housing unit, with one kitchen and are eating together. UNRWA defines a family as per their registration card.

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