The ICRC works closely with the Somali Red Crescent Society (SRCS) to respond to humanitarian needs by providing emergency food supplies, safe drinking water sources, seeds and agricultural tools and livestock vaccinations. The ICRC also provides first aid training, works to reconnect separated family members, visits places of detention, and promotes international humanitarian law (IHL) among relevant authorities and actors.

**HIGHLIGHTS:**

- **536,370** patients benefited from the Primary Health Care program in 29 clinics.
- **148,219** people benefited from 13 mechanised water supply systems delivering clean water.
- **$263,136** people received cash payments to cover their immediate needs.
- **17** detainees who had been held in link with the armed conflict that erupted in May 2018 between Puntland and Somaliland were returned home.
- **2,405** people, including community leaders, women, youth, beneficiaries and SRCS volunteers were sensitized on the Fundamental Principles and informed of ICRC and SRCS activities and programs.
- **93,846** RED CROSS MESSAGES were exchanged with the support of SRCS to help re-establish contact between family members. 94,638 phone calls, tracing services that helped locate 292 individuals were facilitated.
- **2,564** messages were received and processed through the toll-free (373) line from various locations.
Over the year 2019, the ICRC carried out the following programs:

### FACILITATING ACCESS TO HEALTH CARE

The ICRC supports health facilities at primary and hospital levels with medical supplies. It trains medical personnel to enhance their skills in the treatment and management of injured people resulting from armed violence as well as sick people in areas of conflict.

- **536,370** patients benefited from the Primary Health Care (PHC) program in **29** clinics.
- **95,089** patients were treated within the Outpatient Therapeutic program (OTP).
- **33,844** consultations took place at the four ICRC supported hospitals.
- **3,871** patients received care at the two stabilization centers in Baidoa and Kismayo.
- The main entrance of Kismayo Hospital was improved ensuring a better control of visitors, in addition to the construction of a new mortuary and the support to the maintenance service activities.
- The security and access in Keysaney hospital was enhanced through the rehabilitation of perimeter wall, the installation of gates, and the construction of screening areas, registration room and guard rooms.
- **3 Primary Health Care Centres** operated by the SRCS in Beledweyne, Madhawe and Xabasha Waale have been rehabilitated to improve access to health services for the **150** patients attending the clinics daily.

**Monitoring:**

- A total of **506** beneficiaries receiving PHC services in ICRC supported SRCS clinics were contacted for post-assistance delivery monitoring. These patients had been referred to hospitals for medical emergencies and their transportation paid.

### FACILITATING ACCESS TO CLEAN WATER AND SANITATION SERVICES

Working with the SRCS, the ICRC strives to provide access to clean water by improving and rehabilitating water supply systems. In addition, we also promote hygiene awareness among affected populations to prevent the spread of diseases.

- **148,219** people benefited from **13** mechanised water supply systems delivering clean water.
- **123,426** people benefited from **5** rehabilitation and improvement of rainwater harvesting projects, notably in Guri Ceel and Xudur areas.
- **126,750** IDPs benefited from emergency water trucking, alongside hygiene promotion sessions and soap and aquatabs distribution. It was facilitated by **10** SRCS volunteers following severe flooding in Beledweyne.
- **22** borehole operators were trained to reinforce the capacity of the Puntland Water Development Agency (PWDA) in Garowe.
- **70** volunteers promoted best hygiene practices and distributed soaps and aquatabs to **276,354** residents and IDPs.
224,500 sandbags were distributed to flood affected people across Somalia.

Monitoring:

• A sample of 54,898 beneficiaries registered for emergency relief and livelihood programs in various locations were contacted for pre-distribution monitoring.

• An additional sample of 6,760 beneficiaries of the drought response program and other relief activities were contacted for post-distribution monitoring.

RESTORING FAMILY LINKS (RFL)

Many people lose contact with family members when fleeing armed conflict and other situations of violence. Some families have been missing loved ones for years and, at the same time, cycles of displacement create new losses of family contact every day. The ICRC in Somalia works with the SRCS to locate missing family members and restore and maintain contact between them.

• Helped re-establish contact between family members through the exchange of 93,846 Red Cross Messages (RCMs), the facilitation of 94,638 phone calls, the tracing services that helped locate 292 individuals and the reading of 6,343 names in the “Missing Persons” radio program on BBC Somali.

• 94,638 phone calls facilitated to assist migrants in Zeyla & Boroma.

PROVIDING EMERGENCY RELIEF AID AND RESTORING LIVELIHOODS

Armed violence often destroys livelihoods as families are forced to abandon their farmland or livestock and crops are destroyed. The ICRC and SRCS provide immediate assistance, such as food, essential household items, while also working to restore livelihoods.

• 263,136 persons received emergency relief cash payments to cover their immediate needs.

• Distributed food to 98,430 persons.

• Provided essential household kits items to more than 76,554 persons.

• 16,554 people in 20 agro-cooperatives received tractors, planters, disc ploughs, seeds and fertilizers to produce sorghum and maize seeds.

• 9,213 children under 5 years-old and 2,694 pregnant and/or lactating women suffering from Moderate Acute Malnutrition (MAM) were admitted in the Targeted Supplementary Feeding Program and treated with PlumpySup and SuperCereal Plus respectively.

• 1,752 fishing communities in Bosaso and Kismayo coastal areas received boats, boat engines and fishing kits.

• 1,140 persons received beekeeping equipment and technical trainings on beekeeping.

• 18,552 persons benefited from agro recovery grants.

• 9,150 persons received business skills training and productive cash grants to improve their businesses.

• 224,500 sandbags were distributed to flood affected people across Somalia.

Monitoring:

• A sample of 54,898 beneficiaries registered for emergency relief and livelihood programs in various locations were contacted for pre-distribution monitoring.

• An additional sample of 6,760 beneficiaries of the drought response program and other relief activities were contacted for post-distribution monitoring.
ENSURING ACCOUNTABILITY TO THE AFFECTED POPULATION

Accountability to affected populations is key to gaining acceptance, obtaining access and improving the organisation’s operational relevance and effectiveness. Within the assistance programmes, pre- and post-assistance verifications help to not only detect and prevent aid diversion, low quality programming and implementation, but also plays an important role to ensure that activities do not harm beneficiaries.

Community Contact Centre (373):

- A total of 2,564 messages were received and processed through the toll-free (373) line from various locations.

SPREADING KNOWLEDGE OF AND PROMOTING HUMANITARIAN PRINCIPLES AND IHL

The rules of IHL aim to preserve humanity in times of armed conflict. In an effort to lessen the impact of armed conflict and protect the persons affected, the ICRC works with army officers to disseminate the knowledge of IHL and other rules applicable to armed conflict and law enforcement situations. In addition, it promotes teaching of IHL to academic circles in 7 universities across Somalia.

- Over 2,405 community leaders, women, youth, beneficiaries and SRCS volunteers were sensitized on the Fundamental Principles and informed of ICRC and SRCS activities and programs.
- Some 870 members of the Somali armed and security forces were briefed on humanitarian principles and IHL, as well as on ICRC and SRCS activities in the field.

The ICRC helps people around the world affected by armed conflict and other situations of violence, doing everything it can to protect their dignity and relieve their suffering, often with its Red Cross and Red Crescent partners. The organization also seeks to prevent hardship by promoting and strengthening humanitarian law and championing Universal humanitarian principles.