# SITUATION REPORT ROHINGYA REFUGEE CRISIS

Cox's Bazar | November 2020





- As of 30 November, 356 confirmed cases of COVID-19 had been identified in the Rohingya refugee camps (20 new cases in November) with 10 deaths, according to the Institute of Epidemiology Disease Control and Research (IEDCR).
- 5,180 confirmed COVID-19 cases (309 new cases in November) and 73 deaths of Bangladeshis were reported in Cox's Bazar District, according to the IEDCR.

# **KEY COVID-19 HIGHLIGHTS**

1,185

isolation and treatment beds ready by the end of November (of a target of 1,900)

89,258

Rohingya and Bangladeshi mothers were reached with COVID-19 preventive messages at nutrition facilities in November **15** 

SARI ITCs operational by the end of November (of a target of 15), serving both the refugee and nearby host communities

354,297

refugee children and youth were supported in November with their learning during the COVID-19 pandemic 76,190

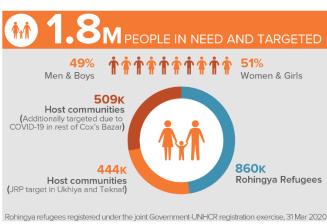
host community members in Ukhiya and Teknaf received unconditional cash grants in November as part of the COVID-19 response

# **29 Nov**

COVID-19 seroprevalence study was launched in Cox's Bazar by government and humanitarian partners

# **JOINT RESPONSE PLAN: KEY FIGURES**

# **KEY POPULATION FIGURES**



# **FUNDING OVERVIEW**

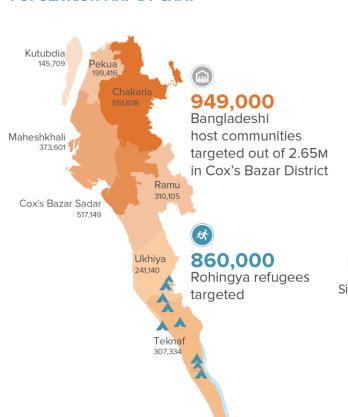


**58%** 

# **POPULATION MAP BY CAMP**

# **FUNDING FOR JOINT RESPONSE PLAN 2020**

\$618M received





Funding figures are in USD and were extracted from FTS as of 30 November 2020. The total funds received under the 2020 JRP includes funding not yet allocated to a specific Sector.

Protection Sector funding level is sub-divided into General Protection (GP) and the respective Sub-Sectors: Child Protection (CP) and Gender-Based Violence (GBV).

# Source: Bangladesh Bureau of Statistics population census 2011, with 2017 WB projections

# SPOTLIGHT ON: 16 DAYS OF ACTIVISM AGAINST GENDER-BASED VIOLENCE (GBV) CAMPAIGN

The Ministry of Women and Children's Affairs, the RRRC, GBVSS, the GIHA WG and the Gender Hub marked the 16 Days of Activism against GBV from 25 November to 10 December. To amplify this year's global theme "Orange the World: Fund, Respond, Prevent, Collect!" the selected theme for Cox's Bazar was "Engage, Act, Prevent Violence!"

Activities and joint action were organized in the Rohingya and host communities, taking into account COVID-19 mitigating measures. These included a virtual launch event; webinars and learning circles; roundtable discussions; and a dialogue with representatives of the MoWCA, the RRRC, Camps-in-Charge, Armed Police Battalion, Rohingya and host community women leaders, adolescent girls, community leaders, men and boys, transgender persons, and women with disabilities; as well as quizzes, games, radio jingles, theatre, arts and crafts, and women's market fairs.

A key focus this year was the gendered impact of COVID-19 that has led to an increase in GBV cases.





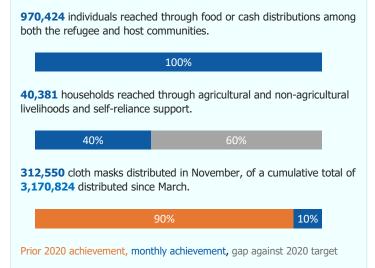
Sector Coordinator:

Martina Iannizzotto

martina.iannizzotto@wfp.org

# **Achievements in November**

- Food assistance was provided to 856,901 individuals in all 34 camps.
- 97 per cent of all refugees received monthly food entitlements through e-voucher assistance. A total of 41 shops in 20 e-voucher outlets were operational in November.
- Fresh food corners were operational at 11 outlets in November to provide fresh locally produced food items for 30 per cent of refugees who were identified as highly vulnerable and to provide income for local farmers through market linkages.
- Over 900 Rohingya volunteers were mobilized for community consultation on food assistance and to disseminate key messages door-to-door on changes to food assistance.



• 5,126 households received unconditional cash transfers as a form of support to mitigate the economic repercussions of the COVID-19 pandemic.

# Host community response achievements in November

- Agricultural inputs were provided to 17,980 individuals in Ukhiya and Teknaf to support gardening, horticulture, and poultry raising. In addition, trainings were provided to 11,131 individuals for enhancing market linkages, food processing, gardening and horticulture.
- 11,152 individuals received support for non-agricultural livelihoods including on business development, catering, handicrafts, solar lamp production, tailoring, and textiles. 18,325 individuals received conditional cash grants as support for various income-generating activities.
- 60,832 girls and 55,120 boys received high-energy biscuits through door-to-door distributions as part of the school feeding programme, which has been adapted while schools and learning centres are closed during the pandemic.
- 76,190 individuals in Ukhiya and Teknaf received unconditional cash grants as part of the COVID-19 response.

# **Sector gaps/constraints in November**

There were delays in securing land to establish additional food assistance facilities, which negatively affected the creation of more market linkages and provision of fresh local produce.



**Sector Coordinators:** 

Julien Graveleau: jgraveleau@unicef.org Asif Arafat: washsecco-cox@bdactionagainsthunger.org

# **Achievements in November**

 WASH Sector partners constructed 277 latrines, 15 of which are disabled-friendly, and decommissioned 136 out of 64,022 existing latrines. An additional 18,648 latrines were desludged, 8,008 repaired and 417 upgraded.

 388 bathing facilities were newly constructed, and 3,036 of 21,823 existing facilities were maintained.

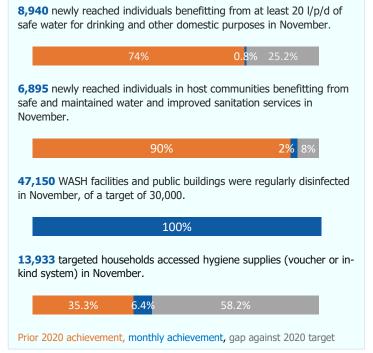
- 80 tube-wells were decommissioned and 4,783 maintained, contributing to improved water access.
- WASH partners distributed hygiene kits to 13,099 households, soap to 113,766 households and 8,405 menstrual hygiene kits.
- For the COVID-19 response, partners installed 5,233 handwashing stations in public spaces and 169 handwashing facilities near toilets, and distributed 2,200 tippy taps (a cost-effective hands-free device for handwashing) to households.
- An average of 41,263 facilities (public buildings and WASH facilities including latrines and showers) were disinfected every week by WASH partners in the camps and host communities.

# Host community response achievements in November

- Construction of 170 new latrines including 150 disabled-friendly latrines was completed.
- Construction of 289 new tube-wells was completed.
- Hygiene kits were distributed to 834 households.

# **Key Trends and Analysis**

- According to UNDP, 512 m<sup>3</sup> of solid waste is produced daily in the camps. To prioritize the safe and sustainable
  management of solid waste, WASH Sector is establishing a Solid Waste Management Technical Working Group
  with WASH Sector partners and support from other sectors.
- According to the findings of the Joint Multi-Sector Needs Assessment (J-MSNA), 62 to 68 per cent of refugee
  households reported bathing inside their shelters, despite the availability of communal bathing facilities.
  Following this evidence, WASH Sector is launching a field survey to better understand cultural perceptions and
  practices to offer more appropriate solutions to bathing for refugees.





# **Shelter and Non-Food Items**

Sector Coordinator: Co-Coordinator:

Karolina Brach sheltercxb.coord@gmail.com Ratan Podder sheltercxb.coord1@gmail.com

# **Achievements in November**

 Partners provided emergency shelter assistance to 1,008 shelters damaged by rains and winds in November. All affected households were provided with materials including bamboo, tarpaulins, rope and jute bags to assist with shelter repair. Special assistance, including direct delivery of materials to shelters and assistance to conduct repairs, was provided to 28 vulnerable households of the total affected.

- 146,972 liquified petroleum gas (LPG) refills were provided to refugee households in November.
- 72 mid-term shelters were constructed.
- 887 households were assisted with Transitional Shelter Assistance Phase One (TSA1), which aims to increase the strength and durability of shelters through repairs undertaken by refugees; while 4,384 households were assisted with Transitional Shelter Assistance Phase Two (TSA2), which assists refugees who received TSA1 to further strengthen the durability of their shelters, using materials of their choice. Materials include

48% of Rohingya households received treated bamboo, of a total target of 66%. 3% of households were reached in November.

45% 3% 18%

7 individuals in quarantine supported with NFIs during November.

55% 0% 45%

1,949 households with older persons were supported with continuous LPG delivery, as part of the 146,972 refills provided in November.

33% 7% 60%

26,335 families with older persons supported with NFIs by the end of November.

94% 6%

Prior 2020 achievement, monthly achievement, gap against 2020 target

treated big bamboo, small bamboo, footing, rope 6mm, rope 3mm, soft rope, GI wire, tarpaulin, U-PVC pipe, padlock, chain, jute bag

- 7,366 of the most vulnerable households were assisted with shelter repair and maintenance.
- 5,106 households received training on shelter strengthening, maintenance and disaster risk reduction.
- 100 vulnerable households received technical assistance in shelter reinforcement and construction.
- 7,266 households received portable solar lamps.
- 1,957 households received NFI assistance through voucher assistance, which was piloted in one camp.
- 20 staff from 12 Shelter/NFI Sector partners received training on Gender Mainstreaming from the ISCG Gender Hub to inform gender inclusive Shelter/NFI programming for the 2021 Joint Response Plan (JRP).

# Host community response achievements in November

- 27,067 LPG refills were provided to host community households in November.
- 98 households were assisted with repair and upgrades of their shelters.
- The Housing, Land and Property Technical Forum (HLP TF) in coordination with Site Management and Protection teams in Camp 24 conducted vacant land mapping, carried out HLP Due Diligence and negotiated with host community landlords who met the Due Diligence criteria for leasing of 3,900 m<sup>2</sup> of private land for the relocation of 60 refugee households. A lease agreement between the host community landlords and representatives of the refugee households will be signed in mid-January 2021.



# Site Management Site Development (SMSD)

**Sector Coordinator:** 

Kerry McBroom smcxb.coord@gmail.com

19%

# **Achievements in November**

- SMSD Sector partners organized "Go & See" visits to a COVID-19 quarantine facility in one camp in Ukhiya for 60 individuals including 10 women.
- SMSD teams distributed over 3,000 reusable masks to volunteers and community groups.
- In 18 camps, partners strengthened the capacity of Rohingya volunteers by providing PSEA training to 57 Rohingya volunteers, cleaners, and guards and conducting a review of the Code of Conduct for Disaster Management Unit (DMU) volunteers.
- In two camps, partners worked with DMUs and the American Red Cross and BDRCS to run cyclone preparedness and response drills with an

Prior 2020 achievement, Monthly achievement, gap against 2020 target

By the end of November, a total of **2,772 SMS volunteers** had received COVID-19 related training in collaboration with health actors.

**34** camps with harmonized remote service monitoring systems.

received materials for safe and dignified burials.

100%

By the end of November, 868 Imams and Mosque committees had

emphasis on messaging, signalling, raising flags, and providing first aid.

- Partners supported community-led initiatives including a music competition for 55 women, a cane ball tournament for 45 young men, a cake festival, a poetry competition, and distribution of sports materials to adolescent male and female committees.
- Partners in 18 camps finalized the construction of 3,806 meters of roads, 2,224 meters of drains, 3,158 square meters of slope stabilization, 380 meters of new bridges, 398 meters of fencing, and 12 community buildings.
- Partners conducted safety audits in four camps, identifying 186 hazardous areas, and constructed disabled-friendly access ramps.

# **Sector Gaps/Constraints in November**

Inconsistent camp administration requirements have impacted access to humanitarian assistance. The
construction of barbed wire fencing on the perimeters of some camps, initiated by government authorities, has
affected households and facilities across camps, in some instances impeding access to facilities and services in
and around the camps. Humanitarian actors continued to coordinate with authorities to try to mitigate the
impacts of these challenges.



# **Protection (PWG)**

Sector Coordinator: Child Protection Sub-Sector: Gender-Based Violence Sub-Sector: Lorenzo Leonelli Krissie Hayes Chacha Maisori

leonelli@unhcr.org krhayes@unicef.org chacha@unfpa.org

# **Achievements in November**

- The Protection Sector and partners conducted an in-depth 3-day protection Training of Trainers (ToT) for 28 high ranking Armed Police Batallion (APBn) officers on key protection issues including, but not limited to, international/national refugee protection laws, PSEA, access to justice, and community-based engagement. The ToT aimed at fostering collaboration to address legal and physical protection needs in the camps.
- In consultation with partners, the Protection Sector temporarily deactivated the 55 Protection Emergency Response Units (PERU), which remain on stand-by in the camps and can be reactivated at any time, if there is need. The PERUs were mobilized at the onset of the COVID-19 pandemic in March 2020 and continued to be deployed throughout the 2020 monsoon and cyclone season. A lessons learned workshop on

In November, **4,283** individual cases were supported with legal aid and related services including victims of trafficking and exploitation, of a total of 19,001 individuals reached in 2020. The JRP 2020 target is 5,000 cases.

# 100%

In November, **95,062** individuals were reached by community-led messaging on key protection risks and related mitigation measures, of a target of 661,237 individuals. A total of 1,004,499 individuals have been reached in 2020.

# 100%

In November, **1,281** individuals from service providers and authorities were trained on protection including gender, of a target of 3,500. A total of 4,036 individuals have been trained in 2020.

# 100%

Prior 2020 achievement, monthly achievement, gap against 2020 target

PERU 2020 engagement is planned for the first guarter of 2021.

- In collaboration with its working groups on anti-trafficking, age and disability, gender diverse populations, and the HLP TF, Protection Sector developed its 2021 JRP guidance overview pertinent to protection trends and situation analysis, unmet protection needs, strategic priorities and response strategy, and key activities, and shared it with partners to advise their 2021 programming.
- Community Outreach Members (COMs) conducted 3,598 awareness sessions on COVID-19 and protection issues for 17,016 individuals, including 1,864 older persons and 200 persons with disabilities. The COMs conducted 4,317 home visits and 1,658 monitoring assessments for 18,899 individuals to ensure timely referral of, and assistance to, the most vulnerable individuals.
- Partners assisted 2 victims of trafficking from the refugee community.
- Partners provided protection messaging outreach to mitigate the risks of human trafficking, reaching 10,942 individuals in the refugee community.
- 1,731 counter-trafficking comic pocketbooks, and leaflets and posters on the risks of COVID–19 and human trafficking were distributed to refugees.

# Host community response achievements in November

- Partners assisted 13 victims of trafficking from the host communities.
- Partners provided protection messaging outreach to mitigate the risks of human trafficking, reaching 10,946 individuals in the host communities.
- 2,042 counter-trafficking comic pocketbooks, and leaflets and posters on the risks of COVID–19 and human trafficking were distributed among host communities.
- 438 beneficiaries from the host communities received information on mediation, conflict resolution and legal messaging, legal counselling and legal assistance.
- One partner trained 29 host community volunteers on identifying and supporting the unmet protection needs of gender diverse populations.
- In Teknaf, the daily radio broadcasting of COVID-19 messages and other protection-related awareness messages began on 22 November.

# **Sector Gaps/Constraints in November**

Protection Partners continued to receive different reporting requirements from camp authorities. The Sector engaged with partners, ISCG, and the RRRC office, with a view to mainstreaming the reporting requirements as per agreed procedures and standards, in line with the protection principles of confidentiality and data-sharing protocols and policies.

# Child Protection Sub-Sector (CPSS)

# **Major Achievements in November**

- CPSS partners provided psychosocial support to 2,884 children including 1,397 girls.
- Partners provided child protection case management services for 199 newly identified disabled children, and 2,108 newly identified vulnerable children and adolescents in the camps.
- While ensuring physical distancing, CPSS trained 34 caseworkers on the Child Protection Information Management System (CPIMS+).
- 12 community-based initiatives addressing key child protection risks in the camps continued to be implemented with the support of CPSS partners and volunteers.

# In November, **2,917** girls and boys benefitted from age, diversity and gender sensitive mental health and psychosocial support services. 40% 2% 57% In November, **2,108** girls and boys at risk received specialised age and gender sensitive child protection service through individual case management to meet their unique needs. 17% 4% 79% In November, **1,829** adolescents participated in trainings and activities to build life skills, pre-vocational skills, and resilience. 38% 39% 60% Prior 2020 achievement, monthly achievement, gap against 2020 target

# Host community response achievements in November

- CPSS partners managed 50 child protection cases, including 12 new cases in two locations in Ukhiya.
- 140 children including 40 girls received remote psychosocial support.
- CPSS partners installed billboards containing information on COVID-19 and child protection in three host community areas in Ukhiya and Teknaf.

# **Gaps and Constraints in November**

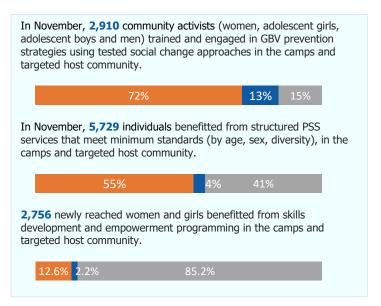
- Providing psychosocial support services for children remains a challenge with facilities closed due to COVID-19.
- The boundaries of fencing around the camps are posing challenges for children with disabilities to access some health services.

# **Gender-Based Violence Sub-Sector (GBVSS)**

# **Major Achievements in November**

- 5,101 individuals, including 4,511 women and girls, received Psychological First Aid and Psychosocial Support services.
- 116,922 individuals including 77,194 women and girls attended GBV awareness-raising sessions.
- 6,051 female refugees received dignity kits.
- GBVSS partners trained 42 Imams and 22 Majhis on Male Engagement and Equal Gender roles, and organised a dialogue session between one CiC and 13 Rohingya Women Support Group members.
- As part of the 16 Days of Activism, GBVSS with the support of a partner, co-facilitated two webinars on GBV and Data Protection in Practice for GBV actors and non-GBV experts.
- GBVSS co-facilitated a 3.5-day training on the Gender-Based Violence Information Management System (GBVIMS) for one partner:

Management System (GBVIMS) for one partner; facilitated a 4-day GBVIMS basic training for 33 participants from 10 partner organizations; and trained 34 caseworker supervisors and coordinators through two disability inclusion webinars.



# **Host community response achievements in November**

- 628 individuals including 611 females were provided with Psychological First Aid and Psychosocial Support services.
- 2,709 females received dignity kits.
- 7,490 including 5,680 females were reached during awareness-raising sessions on GBV, COVID-19, PSEA, flood-related GBV risk mitigation actions and male engagement activities.

# **Gaps and Constraints in November**

GBV survivors who approach GBV Officers are reportedly not willing to file their cases in fear of their partner or community leader finding out. To address this issue, GBVSS has prioritized awareness and response to GBV perpetrated in the context of Intimate Partner Violence, continued advocacy and support for GBV integration particularly with Health and Child Protection, to widen service access and appropriate referrals for GBV survivors, and adapted existing services (as needed) to ensure continued access to services for GBV survivors during the COVID-19 pandemic.

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Health

Sector Coordinator:

Egmond Evers:

A total of 1,185 functional beds at isolation and treatment facilities

coord\_cxb@who.int

# **Achievements in November**

- The Health Sector's Strategic Advisory Group (SAG) established a vaccine working group that will operate under the leadership of the government, including the Civil Surgeon, Ministry of Health and Family Welfare, and the RRRC. The group developed a strategic plan for a COVID-19 vaccination campaign in line with the national framework.
- IEDCR and WHO conducted a two-day training for 86 participants on sample collection for the COVID-19 seroprevalence study among Rohingya refugees and developed microplans for the study, which will offer insight into the level of exposure to COVID-19 across the camps. The COVID-19 seroprevalence study was launched on 29 November.
- The Joint Assessment Team (JAT) training for acute watery diarrhea (AWD) outbreak response

100% of households were reached by community volunteers at least once per month with COVID-19 messages as of November. 80% of households are targeted in JRP 2020.

100%

100% of medical and paramedic workers have been trained on COVID-19 related IPC as of the end of November. 80% of workers are targeted in JRP 2020.

Prior 2020 achievement, monthly achievement, gap against 2020 target

was completed on 22 November for over 100 participants from WASH and Heath Sectors.

- 16 healthcare workers from 10 SARI ITCs were trained over three days on basic palliative care. The training aimed to strengthen the provision of basic level palliative care services to patients and caregivers, including pharmacological and non-pharmacological management, and referrals to other services such as mental health and psychosocial support.
- 16 out of 19 camp points of entry (POE) have been functional in different strategic locations across the 34 camps in Ukhiya and Teknaf, providing COVID-19 sensitization including hygiene education and referrals to nearby health facilities for symptomatic individuals. Three POE have been temporarily closed due to the return of its staff to their normal duties with the gradual resumption of some essential activities.

# Host community response achievements in November

- A new SARI ITC funded by CERF and managed by Friendship and ACF was inaugurated in Bahachara, Cox's Bazar on 26 November. The project, initiated by the Deputy Commissioner's Office, ensures equitable access to isolation services for the host community.
- In November, WHO/Health Sector delivered reproductive health training materials to the Cox's Bazar Medical College to contribute to the establishment of a multidisciplinary skills laboratory for training and practical examinations for students of the school and for community-based government and non-government clinical providers.

# **Sector Gaps/Constraints in November**

Mask wearing for preventing the spread of COVID-19 remains low among the refugee population, despite the distribution of a least two masks per person over the age of five in all 34 camps. Messaging and community engagement efforts are still required to encourage consistent use of the masks.

# **Key Trends and Analysis**

- Of the 18,421 COVID-19 samples conducted in the refugee population, 356 confirmed cases of COVID-19 were identified by the end of November, indicating an overall positivity rate of 1.9 per cent in the camps. The case fatality rate during the same reporting period was 2.8 per cent (10 deaths) with an incidence rate of 41.4 per 100,000 people.
- Further, 8.7 per cent of the cases showed severe symptoms at the time of admission and 6.8 per cent of the cases reported at least one co-morbidity. Refugees above the age of 50 recorded the highest test positivity and mortality rates as of the end of November.



Sector **Coordinators:** 

Sharmila Pillai / edusector.cxb@humanitarianresponse.info /lcfa.cxb@humanitarianresponse.info

# **Achievements in November**

- 354,297 children and youth aged three to 24 years (49 per cent girls) were supported with their learning during the COVID-19 pandemic.
- 8,776 facilitators including 5,008 females, 3,527 host community members, and 5,249 Rohingya refugees, supported children in their at-home learning while learning centres remain closed.

# Host community response achievements in November

Education Sector partners supported 43,969 children and youth aged four to 24 years (56 per cent girls) in host community schools and learning centres.

In November, 354,297 refugee girls and boys aged 3-24 years old had access to equitable learning opportunities, including life skills and resilience programs, in a safe, inclusive and protective environment.

92%

In November, 4,283 learning facilitators from the host and refugee community trained in advanced/thematic education principles, including Disaster Risk Reduction, of a total of 41,930 individuals reached in 2020. The JRP 2020 target is 11,000 facilitators.

Prior 2020 achievement, monthly achievement, gap against 2020 target

Partners supported the renovations of classrooms, toilets, WASH blocks, and the improvement of IT facilities in 113 learning centres.

# **Sector Gaps/Constraints in October**

- All learning centres remained closed due to the COVID-19 pandemic; the Education Sector continued to advocate for their safe reopening in order to ensure sustained education gains for Rohingya children and youth.
- The use of Educational Technology, such as pre-recorded audio lessons and telephone-based lessons, was unreliable due to limited 3G/4G connectivity across the camps.

**Sector Coordinator:** Bakhodir Rahimov brahimov@unicef.org

### **Achievements in November**

- Over 186,000 children under five were screened for malnutrition in the Rohingya communities in November.
- Out of all screened children under five, 1,363 children with Severe Acute Malnutrition (SAM), and 4,082 children with Moderate Acute Malnutrition (MAM) were admitted to the Outpatient Therapeutic Programme (OTP) and Target Supplementary Feeding Programme (TSFP).
- 399 MAM pregnant and lactating women (PLW) were admitted to the nutrition programme.
- 3,873 mothers and caregivers of children under five received one-on-one infant and young child feeding (IYCF) counselling sessions during their visits to nutrition facilities.
- The BSFP programme prevented malnutrition in over 159,017 children under five in November.
- nutrition services, including 5,844 newly reached in November.

  76%

  8%

  16%

  159,017 children aged 6-59 months and PLW were newly reached through Blanket Supplementary Feeding services in November.

  100%

A total of **61,542** malnourished children aged 6-59 months, including children with disabilities, and PLW were reached by essential curative

**41,157** PLWs and caregivers of children under five years old received maternal nutrition, IYCF counselling and participated in the IYCF group sessions in November, including 3,873 newly reached in November.

78% 8% 14%

Prior 2020 achievement, monthly achievement, gap against 2020 target

- 17,000 mothers were trained on screening for malnutrition in their children using the Measuring Upper Arm Circumference (MUAC) method. Since March, over 146,000 mothers have been trained on the MUAC method.
- Trained mothers referred 1,202 malnourished children to nutrition facilities. A total of 5,869 malnourished children, identified through the MUAC method, have been referred to nutrition treatment programmes since March.
- 26,075 mothers improved their knowledge of COVID-19 prevention through small group sessions at nutrition facilities.

# Host community response achievements in November

- Nutrition Sector partners screened over 42,066 children under five for malnutrition.
- A total of 55 children with SAM and 473 children with MAM were admitted to the OTP and TSFP.
- 219 MAM PLW were admitted to the TSFP, and 1,036 mothers and caregivers of children under five were reached with IYCF counselling through small group sessions.
- 63,183 mothers were reached with COVID-19 preventive messages through small group sessions and one-on-one meetings in nutrition facilities.

# Sector Gaps/Constraints in November

There was an identified need to strengthen coordination between antenatal and postnatal care services and nutrition services for the improved health and nutrition seeking behaviours of PLW during the COVID-19 pandemic.

# ((p)) Communication with Communities Triff Working Group (CwC WG)

# **Achievements in November**

- 296,565 individuals were reached through 85,792 neighborhood-based inter-personal communication sessions. 361,925 people were reached through 90,829 awareness sessions.
- 54,962 people participated in 7,888 group listener sessions to raise awareness on COVID-19, hygiene practices, cyclone preparedness, nutrition, psychosocial support, vaccinations and shelter preparedness.
- 6,092 people were reached through 2,051 video screening sessions on the risk of landslides, child protection, how to respond to fire incidents, risks of trafficking and how to identify malnutrition.
- 4,570 people participated in 191 communitylevel committee meetings.

**Coordinator:** Md. Mahbubur Rahman cxb.cwcwg@gmail.com

**239** humanitarian staff/volunteers trained or oriented on issues related to COVID-19 in November, of a target of 3,000. A total of 11,517 individuals have been trained in 2020.

100%

**30** new COVID-19-focused contents/materials developed by CwC actors in November, of a target of 100. A total of 274 materials have been developed in 2020.

100%

**628,733** refugee and host community members reached through CwC COVID-19 services in November.

90%

Prior 2020 achievement, monthly achievement, gap against 2020 target

- 85 information service centres and help desks were operational, receiving feedback and complaints.
- Four new communication materials and 26 audio/podcast programs were developed to inform refugees on the COVID-19 seroprevalence study, antenatal care, cyclone preparedness, and a public service announcement on birth registration.

Sector

# **Host community response achievements in November**

- 21,468 people participated in 7,916 neighborhood-based inter-personal communication sessions.
- 14,289 people participated in 1,957 group listener sessions.
- Four information service centres were operational, receiving community feedback and complaints.

# Logistics Sector

# **Achievements in November**

- In November, 941 m3 (1,818 mt) of relief items were moved into common storage on behalf of eight organisations, which contributed to a total of 6,039 m3 of relief items stored on behalf of 20 organisations in five hubs in Cox's Bazar District.
- The Logistics Sector and partners transported 6,817 m3 (1,987 mt) of relief items for 19 humanitarian organisations using 704 trucks.
- The Logistics Sector dispatched Medical Chest Refrigerators, a Mobile Storage Unit (MSU), one generator, school bags and supplies, including kits for new mothers and newborns, and cement to partners for operational support.

Coordinator: tania.regan@wfp.org

41 organisations were using common logistics services as of the end of November.

 ${\bf 60}$  logistics staff have attended training activities in 2020.

Tania Regan

5 logistics staff received basic gender training in 2020.

Prior 2020 achievement, monthly achievement, gap against 2020 target

 The Logistics Sector supported one partner to install an MSU in a camp in Teknaf, and dismantle an MSU in a camp in Ukhiya.

Cargo including tarpaulins, masks and cement were received from partners and stored in the hubs.

# (17) Emergency Telecommunications Sector Sector Coordinator: Ines Gerbault ines.gerbault@wfp.org

# **Achievements in November**

- As of the end of November, the ETS team was providing data connectivity in 31 sites including e-voucher outlets, logistics hubs, SARI ITCs and an office hub in Cox's Bazar.
- The ETS conducted its annual user satisfaction survey to assess the satisfaction rate of its services and identify any potential gaps to be addressed in 2021. The results showed an 89 per cent overall satisfaction rate.

# Sector Gaps/Constraints in November

ETS plans to install cyclone-resilient towers, which will significantly improve radio communications capacity for UN staff, and access to data connectivity services for humanitarian responders in Cox's Bazar, Ukhiya, and Teknaf. The installation of these towers is pending approval by the Government.

Gender in Humanitarian Action Working Group (GIHA) Marie Sophie Pettersson:

marie.pettersson@unwomen.org Priscilla Tamale:

tamalep@unhcr.org

# **Achievements in November**

• The Gender Hub, in coordination with Sector gender focal points, provided technical support for all Sectors on gender inclusion and the IASC Gender with Age Marker throughout the JRP proposal development and peer review process, ensuring all proposals were gender responsive.

Co-

**Chairs:** 

- Gender mainstreaming and gender induction trainings were organized for SMSD, Shelter/NFI and WASH Sectors.
- CiC Gender Officers and GiHA WG members targeted refugee women, including those with disabilities, and transgender persons, on outreach awareness and consultations on COVID-19, monsoon/cyclone preparedness and gendered security risks.

# 11

# **Key Trends and Analysis**

There are continued reports of increases in GBV and security risks for women, girls and transgender persons in the camps and host communities, as well intimidations and threats against Rohingya women leaders and volunteers, especially in Teknaf camps and northern camps adjacent to Kutupalong Registered Camps.

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