



Photo: WHO, Tatiana Almeida

- As of 30 September, 261 confirmed cases of COVID-19 had been identified in the Rohingya refugee camps (151 new cases in September) with 8 deaths, according to the Institute of Epidemiology Disease Control and Research (IEDCR). Testing significantly increased throughout the month, with the total number of tests reaching 10,988, an increase of almost 50 per cent from August.
- 4,506 confirmed COVID-19 cases and 65 deaths were reported in Cox's Bazar District, according to the IEDCR.
- Violence between two criminal groups in the camps escalated towards the end of the month. ISCG – on behalf of the humanitarian community – continued to liaise with RRRC and law enforcement authorities, who worked to restore law and order, to ensure the safety and security of refugees and nearby communities, as well as delivery of life-saving protection and assistance.

KEY COVID-19 HIGHLIGHTS

946

isolation and treatment beds ready by the end of September (of a target of 1,900).

14

SARI ITCs operational by the end of September (of a target of 14).

1,344,336

refugees and host community members received cloth masks by the end of September (of a target 1.5 million).

46,122

public WASH facilities disinfected in the camps and host community during September.

56,736

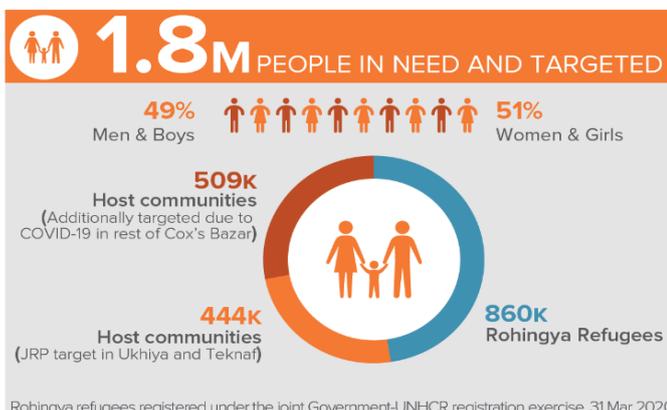
refugee children, adolescents, and youth benefitted from remote guidance on COVID-19 prevention.

8,094

refugees received information on heightened risks of human trafficking during the COVID-19 pandemic in September.

JOINT RESPONSE PLAN: KEY FIGURES

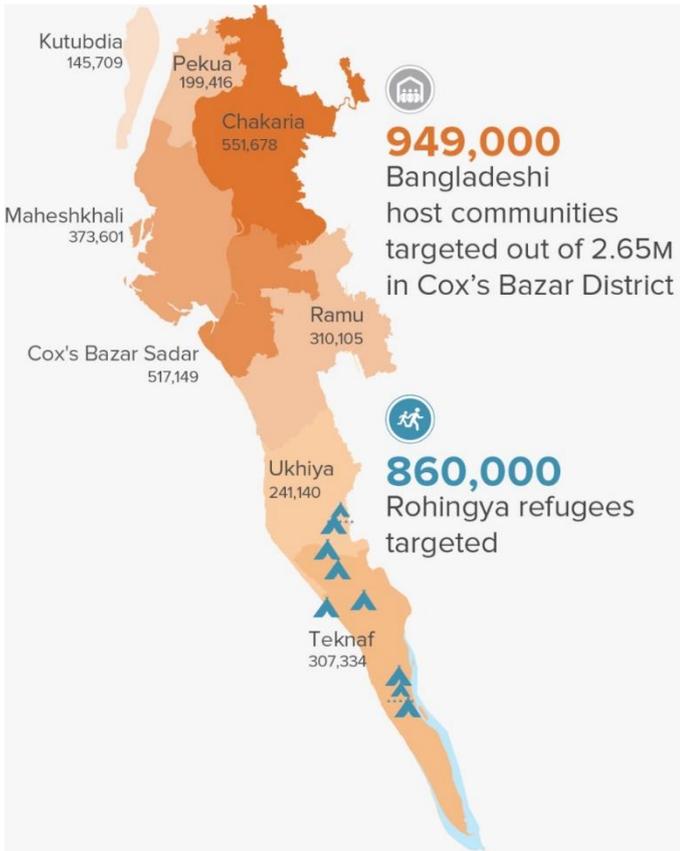
KEY POPULATION FIGURES



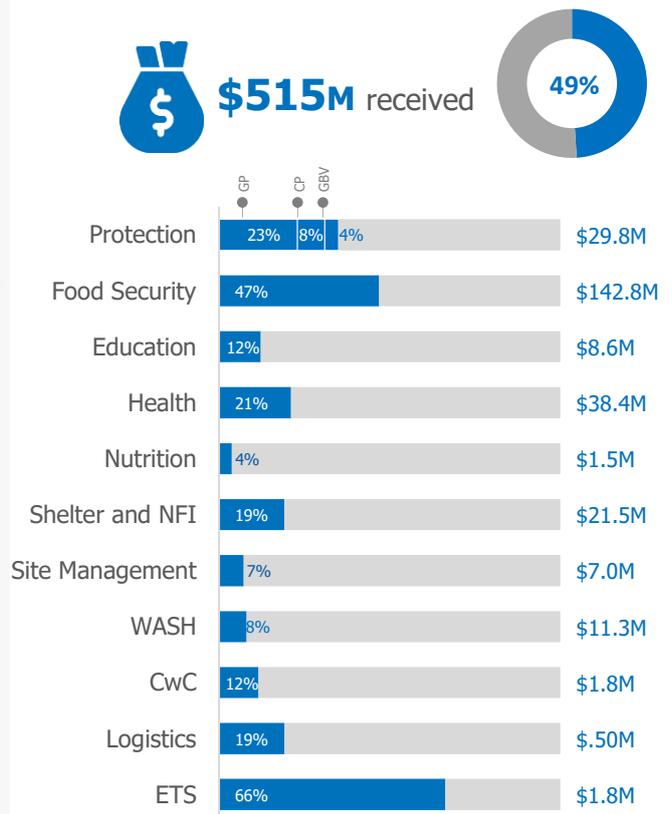
FUNDING OVERVIEW



POPULATION MAP



FUNDING FOR JOINT RESPONSE PLAN 2020



SPOTLIGHT ON: SOCIAL COHESION ACTIVITIES IN THE CAMPS

SMSD partners supported diverse committees' community projects this month, which helped to build social cohesion among communities in the camps. In Camp 9, the 15-member older persons' committee launched a tree planting initiative as part of a slope stabilisation and greening initiative. The committee aims to plant 90 trees by the end of 2020.

In Teknaf, youth groups held a Chinlone (or caneball, a traditional sport in Myanmar) Tournament for 16 adolescent players in Camp 22. In Camp 25, male and female youth groups organised drawing, crafting, and music competitions, an event known as *Sabar Larai*. These competitions celebrate Rohingya traditions, promote collaboration, and provide an outlet for creative expression. In some cases, singing was used to spread important messages; 41 men from Camp 24 participated in a two-day singing competition featuring songs on social issues including child marriage and COVID-19 prevention.

"The songs we have sung today remind us of our homeland [Myanmar] and that we will one day go back and our children will never forget the good memories that help us to hope for a better future" – a refugee youth male participant.



Achievements in September

- Food assistance was provided to 856,866 individuals in all 34 camps and Konopara.
- As of 30 September, 703,216 individuals across camps had received at least two cloth masks as a measure to mitigate the transmission of COVID-19, of a target of 728,216 individuals. 289,620 individuals received masks in September alone.
- 49,448 individuals were transitioned to e-voucher assistance from in-kind food distribution, increasing the total number of e-voucher beneficiaries to 800,426 individuals or 94 per cent of all refugee households. 19 e-voucher outlets were operational in September after the opening of new outlets in camp 7 and camp 21.
- Mung beans were added to the September food basket and a total of 14 food items were distributed. The food basket is nutritionally complete and Super Cereal and High Energy Biscuits were distributed together to provide extra nutrition.
- Over 800 volunteers were mobilised for community engagement and to disseminate key messages door-to-door on changes to food assistance and COVID-19 prevention and awareness.
- Partners provided rapid food assistance to 312 individuals in 13 camps in response to new arrivals, Extremely Vulnerable Individual referrals, planned relocation to extension sites, and displacements caused by fire outbreaks, floods and landslides.
- 91,825 individuals received vegetable seeds and 6,804 individuals received training for micro gardening.

963,235 individuals reached through food or cash distributions among both refugees and host communities in September.

100%

56,152 households reached through agricultural and non-agricultural livelihood support in September.

56%

44%

1,108,372 cloth masks distributed in September, of a cumulative total of **2,784,572** distributed since March.

56%

37%

7%

Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- As of 30 September, 641,120 individuals had received at least two cloth masks as a measure to mitigate the transmission of COVID-19 of a target of 500,000 individuals. 264,566 individuals received masks in September alone.
- Agricultural inputs were provided to 40,960 individuals in Ukhiya and Teknaf, to support with poultry raising, livestock and horticulture. In addition, trainings were provided to 9,383 individuals for gardening, horticulture and livestock.
- 1,548 individuals received support for non-agricultural livelihoods including on business development, carpentry, handicrafts, horticulture, livestock rearing, tailoring and machine repairs. 78,800 individuals in six Upazilas received conditional cash grants for various income-generating activities.
- 33,230 girls and 30,339 boys received high energy biscuits through door-to-door distribution as part of the school feeding programme.
- 39,670 individuals in three Upazilas received unconditional cash grants, as part of the COVID-19 response.
- 1,278 individuals were engaged in cash-for-work for mask production to support the health response, and 905 individuals were engaged in cash-for-work for disaster risk reduction activities.

Sector Gaps/Constraints in September

- Stronger awareness-raising is needed to ensure that refugees and the host community are aware of COVID-19 prevention measures and the importance of mask wearing, and consistently wear the masks that have been distributed.

Achievements in September

- WASH Sector constructed 294 new latrines and decommissioned 127 latrines out of a total of 63,200 existing latrines. 16,128 latrines were desludged, 8,271 latrines were repaired and 362 latrines were upgraded in September.
- 537 new bathing facilities were constructed, and 3,220 out of a total of 20,858 existing latrines were maintained.
- Regarding water access, 25 tube wells were decommissioned and 5,262 tube wells were maintained.
- Partners distributed 18,658 hygiene kits, 22,102 water containers, and soap for 95,710 households.
- The WASH Sector completed a three-day long Acute Watery Diarrhoea training with 46 participants from 14 organisations.
- An average of 46,122 facilities, including public buildings and WASH facilities, were disinfected each week in September by WASH Sector partners in both the camps and host community.
- The WASH Sector has initiated planning for the upcoming dry season in Teknaf, to mitigate the likelihood of drought.

5,880 newly reached individuals benefitting from at least 20 l/p/d of safe water for drinking and other domestic purposes in September.



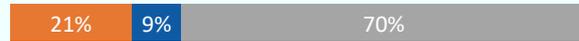
13,190 newly reached individuals in host communities benefitting from safe and maintained water and improved sanitation services in September.



46,122 WASH facilities and public buildings were regularly disinfected in September, of a target of 30,000.



18,658 targeted households accessed hygiene supplies (voucher or in-kind system) in September.



Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- 82 new tube wells were constructed in the host community.
- 170 handwashing stations were installed in public places.
- 600 hygiene kits were distributed in the host community living closest to the camps.



Shelter and Non-Food Items

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Achievements in September

- Partners provided emergency shelter assistance to respond to shelter damages caused by ongoing monsoon rains. A total of 2,697 shelters were damaged and repaired in September. The majority of shelters were partially and fully damaged; roofs and/or walls were blown away or had severe damage, and structural bamboo posts and/or beams were damaged or missing. 11 shelters were completely unsalvageable due to heavy wind and storm. Refugees were provided with materials for shelter repair including bamboo, tarpaulins, rope and jute bags.
- 80,297 liquified petroleum gas (LPG) refills were provided in September. 100 per cent of households living in the camps received regular LPG refills.
- 201 non-food item (NFI) kits including blankets, floor mats, mosquito nets, solar lamps, and kitchen utensils were provided to five quarantine centres in four camps.
- 188 mid-term shelters were completed in two camps.
- 2,051 households were assisted with Transitional Shelter Assistance Phase 1, which aims to increase the strength and durability of shelters through repairs which are undertaken by refugees themselves.

44% of Rohingya households benefitted from treated bamboo, of a total target of 66%. 2% of households were reached in September.



201 newly reached individuals in quarantine supported with NFIs during September.



2,488 households with older persons were supported with continuous LPG delivery in September.



26,335 families with older persons supported with NFIs by the end of September.



Prior 2020 achievement, monthly achievement, gap against 2020 target

- 7,898 households received tarpaulins to respond to the most acute cases of leaking roofs.
- 744 households received training on shelter strengthening, maintenance and disaster risk reduction.
- 23,930 households received portable solar lamps.
- During cyclone season, partners ensured contingency stock readiness.

Host community response achievements in September

- 14,494 LPG refills were provided to the most vulnerable host community households. A total of 31,175 households continued to receive regular LPG refills.

Sector Gaps/Constraints in September

- Distribution of special NFI kits to households with older persons is still pending government approval in two camps.
- Shelters remain susceptible to impacts of weather events, as temporary materials including bamboo and tarpaulin weaken over time and require continuous replacement. In September, partners prioritised assistance to shelters that had not been repaired for one year or longer.

Key Trends and Analysis

- Following agreement from the RRRC to gradually increase shelter assistance in the camps in August, in September, partners identified a list of shelters which require the most urgent repair assistance by the end of 2020. Emergency repair will be prioritised for these shelters in the coming months.



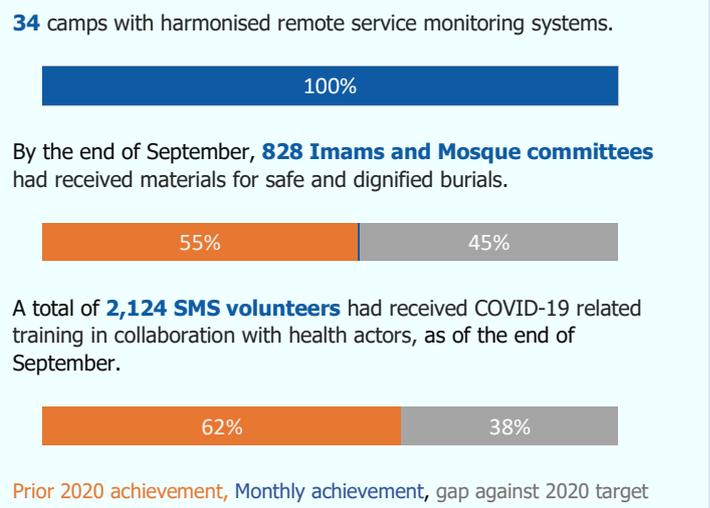
Site Management Site Development (SMSD)

Sector Coordinator:

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Achievements in September

- SMSD Sector partners provided COVID-19 key messages and updates through awareness-raising campaigns reaching 64,304 individuals. Partners screened 71,077 individuals for fever at 10 Camp Point of Entry Stations. Site management teams also coordinated assistance to families in home quarantine to ensure delivery of food, LPG and other essential services.
- Site development teams focused on emergency repairs caused by the monsoon rains. Over 12,720 metres of pathways and stairways were constructed in September. Partners also installed 8,430 metres of new drains and planted more than 2,000 tree seedlings.
- With the increased presence of camp focal points and other stakeholders, there was noticeable improvement in coordination and service delivery during the month. Partners coordinated with Protection, Child Protection, and WASH Sector Focal Points to conduct child safety audits in Teknaf camps, identifying 128 severe and 73 moderate child risk cases.
- Finally, as part of cyclone preparedness, BDRCS/American Red Cross provided Disaster Preparedness training for Disaster Management Unit (DMU) volunteers in nine camps with support from site management agencies.



Sector Gaps/Constraints in September

- Inconsistent camp administration requirements have delayed access to humanitarian assistance. The ongoing construction of barbed wire fencing on the perimeters of some camps, initiated by government authorities, has affected households and facilities across camps, in some instances impeding access to facilities and services in and around the refugee camps. Humanitarian actors continued to coordinate with authorities to mitigate the impacts of these challenges.



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Achievements in September

- The Gender Diverse Population (GDP) Working Group - a new forum within the Protection Sector which seeks to address structural discrimination and barriers to services faced by transgender and gender diverse individuals - held its first action planning workshop to endorse TORs and priority areas for engagement including capacity development, coordination, research and advocacy.
- Community Outreach Members (COMs) conducted 4,264 awareness-raising sessions on COVID-19 for 17,778 refugees, including 2,436 older persons and 179 persons living with disabilities. The COMs conducted 3,473 home visits and 1,611 monitoring assessments for 16,197 refugees to ensure timely referrals of, and assistance to, the most vulnerable individuals. Protection Focal Points (PFP) and Protection Emergency Response Unit teams (PERU) identified and referred 1,415 cases in need of assistance. This month, protection partners, including PFPs and PERUs, reached around 70,524 refugees with COVID-19 and monsoon-related messaging.
- Following an increase of cases of attempted suicide in the camps during the first half of the year, affecting in particular survivors of gender-based violence (GBV) and other forms of violence, the Mental Health and Psychosocial Support WG (MHPSS WG) and the Protection Sector developed an action plan to strengthen coordination between PFP, PERU, and MHPSS Focal Points at the camp level, for the early identification and timely referral of cases.
- The PWG Task Team activated three additional Protection Mainstreaming Focal Points (PMFP) for the Nutrition, Food Security (FSS) and Shelter/NFIs Sectors to provide protection support and ensure a 'Do No Harm' and age, gender and diversity approach (AGD) in the Sector response. In addition, PMFPs for the Health and WASH Sectors conducted two trainings for 104 participants to help mainstream protection principles in the implementation and planning phases of Health and WASH interventions in the camps. Finally, the Protection Coordination Team, in consultation with PWG Task Team, finalised the two Sector-specific protection mainstreaming Tip Sheets.

In September, **1,915 individual cases** were supported with legal aid and related services including victims of trafficking and exploitation, of a total of 12,385 individuals reached in 2020. The JRP 2020 target is 5,000 cases.

100%

In September, **90,473 individuals** were reached by community-led messaging on key protection risks and related mitigation measures, of a target of 661,237 individuals. A total of 844,209 individuals have been reached in 2020.

100%

In September, **245 individuals** from service providers and authorities were trained on protection including gender, of a target of 3,500. A total of 2,429 individuals have been trained in 2020.

62%

7%

Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- Anti-Trafficking WG members raised awareness on the risks of human trafficking and smuggling during the COVID-19 pandemic, reaching 8,094 individuals through 1,165 awareness sessions. Awareness messages on the risk of trafficking were broadcasted through the channels of the NAF Radio, while 9,090 comic pocketbooks, leaflets, and posters on the risks of COVID-19 and human trafficking were distributed.
- In line with the Sector's objective to build the capacity of and strengthen the coordination with local law enforcement authorities, the Protection Sector conducted a briefing for the newly deployed APBn Officers on the existing protection coordination structure, key protection trend analysis, and protection principles while enforcing the law.

Sector Gaps/Constraints in September

- Regarding escalating violence between criminal groups in the camps, the Protection Sector is in constant touch with the RRRC to promote the safety and security of Rohingya refugees and nearby communities.
- Protection Partners continued to receive different reporting requirements from the camps. The Sector continues to engage with partners, ISCG, and the RRRC office to mainstream the reporting requirements as per existing and agreed procedures and standards, in line with the protection principles of confidentiality and data-sharing protocols and policies.

Child Protection Sub-Sector (CPSS)

Achievements in September

- CPSS partners provided case management services to 1,877 children in September, either directly through daily field presence of caseworkers or remotely. 3,978 children, adolescents and parents/caregivers received psychosocial support in the form of structured psychosocial sessions adapted to the COVID-19 situation through door-to-door visits. CPSS partners provided support to 237 children with disabilities, including equipment and mobility devices.
- CPSS partners distributed leaflets to raise awareness messaging among 10,023 adolescents on child protection risks and COVID-19 prevention and published a 'Heart-to-Heart with My Child' booklet for Rohingya adults and adolescents (around 10 years and older) to convey key child protection messages in the context of the Rohingya emergency.

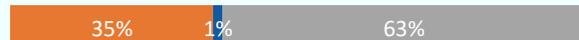
In September, **3,982 girls and boys** benefitted from age, diversity and gender sensitive structured and sustained, mental health and psychosocial support services.



In September, **1,877 identified girls and boys at risk** received specialised age and gender sensitive child protection service through individual case management to meet their unique needs.



In September, **1,016 adolescents** received services including life skills, and pre-vocational skills, resilience activities and peacebuilding skills.



Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- A total of 1,545 individuals participated in awareness-raising sessions organised by the CPSS partners and 129 individuals were assisted through psychosocial sessions (door-to-door or small groups).
- Partners disseminated "My Hero is You," a MHPSS booklet on COVID-19 awareness in Bangla for children living in the Ukhiya and Teknaf areas.

Sector Gaps/Constraints in September

- Referral services are reportedly inadequate at the camp level, especially for high-risk children in need of emergency support, while communities reported concerns when crossing the registered refugee camp to receive services.
- Partners have reported an increase in cases of abuse of children with disabilities since the outbreak of COVID-19. Learning Centres and Child Friendly Spaces remain closed due to COVID-19, which is having a marked negative impact on children's education and well-being.
- Child protection activities were suspended due to information requests from authorities in one camp.

Gender-Based Violence Sub-Sector (GBVSS)

Achievements in September

- In the camps, Psychological First Aid (PFA) and Psychosocial Support (PSS) were provided to 5,782 individuals (343 males and 5,439 females). 14,764 female refugees received dignity kits.
- Awareness-raising sessions on GBV, COVID-19, protection against sexual exploitation and abuse (PSEA), and protection risks during the monsoon season reached 103,351 individuals (42,188 males and 61,163 females) in all camps.
- 2,652 men and 1,671 boys were targeted in the campaign on gender equality. Engaging Men through Accountable Practice (EMAP) group members also shared awareness messages on GBV risk mitigation to peer community members and referred cases for remote case management.
- In coordination with WASH teams, GBV SS partners continued assessments to install solar lights in selected WASH facilities to help reduce the heightened risks of violence at nighttime. Finally, WASH staff and volunteers received a training on GBV basic concepts, risk mitigation, and safe referrals a part of a joint GBV-WASH integrated approach.

In September, **359 community activists** (women, adolescent girls, adolescent boys and men) were trained and engaged in GBV prevention strategies using tested social change approaches in the camps and targeted host community.



In September, **6,414 individuals** benefitted from structured PSS services that meet minimum standards (by age, sex, diversity), in the camps and targeted host community.



In September, **842 newly reached women and girls** benefitted from skills development and empowerment programming in the camps and targeted host community.



Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- In host communities, GBV SS partners provided PFA and PSS to 204 girls and 429 women, while 1,132 males and 4,399 females were targeted with awareness-raising activities on GBV, COVID-19, PSEA, and flood-related and GBV-risk mitigation actions. 56 men and 49 boys have directly been involved in GBV prevention through the Male Engagement Initiative.

Sector Gaps/Constraints in September

- Refugees continued to raise concerns about the lack of mosquito nets and the risk of seasonal flu, malaria and dengue.



**Sector
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Achievements in September

- 14 Severe Respiratory Infection Isolation and Treatment Centres (SARI ITCs) were operational, with 578 beds ready to receive patients, as well as 368 stand-by beds and 62 active isolation beds. The SARI ITCs are run by health partners, serving both refugees and local communities.
- Testing in the refugee camps significantly increased throughout the month, with the total number of tests conducted since April reaching 10,988, of which more than 50 per cent were conducted in September. Despite increased testing, more than half of the tests conducted during the month were for refugees under the age of 17; testing for older refugees remains a key priority.
- The dissemination of messages to encourage older age groups to seek COVID-19 testing is ongoing through the community health working group at 24 sentinel sites and through surveillance teams in all 34 camps.
- Routine immunisation sessions (measles, polio, BCG) reached an increased number of children compared to August.
- By the end of September, Community Health Workers had conducted more than 2.9 million household visits to provide messages on testing, isolation and quarantine to Rohingya refugees.

A total of 946 functional beds at isolation and treatment facilities including SARI ITCs as of the end of September.

73%

27%

100% of households were reached by community volunteers at least once per month with COVID-19 messages as of September. 80% of households are targeted in JRP 2020.

100%

A total of 63% of medical and paramedic workers have been trained on COVID-19 related IPC, of which 3% were trained in September. 80% of workers are targeted in JRP 2020.

60%

3% 17%

Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- 157 government healthcare workers were trained in all eight Upazilas to strengthen Infection Prevention and Control (IPC) and case management interventions in the host community,
- Donations of personal protective equipment (PPE) to support Sadar Hospital and the IECDR field laboratory is ongoing. As of end of September, 177,900 items had been distributed including gloves, masks, gowns, hand sanitiser and PPE suits, among others.

Sector Gaps/Constraints in September

- Despite improved uptake of routine immunization services, progress remains limited due to the slow pace of tracking and mobilization of unvaccinated and under-vaccinated children to the vaccination sites.
- Low mask-wearing remains a challenge in the camps despite the efforts of the Health Sector and other partners to continue to ensure availability of masks for refugees in all camps and share information on the importance of mask wearing.

Key Trends and Analysis

- The number of health consultations per person per year started to gradually increase in the second half of 2020, following a significant drop since the start of the COVID-19 response in March. The average number of health consultations per person from January – March 2020 was 3.1. Between April – June, refugees received an average of 1.6 (consultations per person), which increased to 2.5 per person in July – September. The increase can be attributed in part to enhanced communication with communities activities to counter misinformation and rumours, which were negatively impacting refugees' health-seeking behaviours.

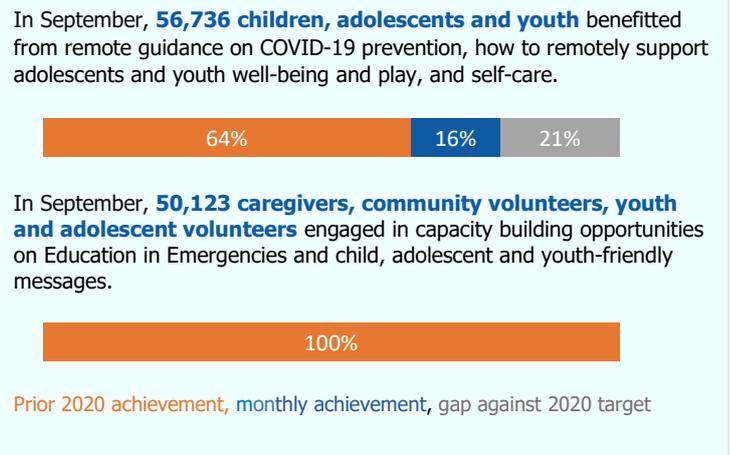
Education

Sector
Coordinators:

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Achievements in September

- 56,736 children, adolescents, and youth benefitted from remote guidance on COVID-19 prevention; 60,768 learners were reached by 1,546 Burmese Language Instructors who visited households to meet learners and caregivers to support study at home, while maintaining social distancing; 700 children received Home Learning Kits which included workbooks for literacy and numeracy.
- 50,123 caregivers, community, youth and adolescent volunteers were engaged in capacity building opportunities on Education in Emergencies (EiE) and received child, adolescent, and youth-friendly messages on education.
- 79,207 learners, parents and caregivers were informed about handwashing practices, the importance of social distancing, and using masks and hand sanitiser from 473 BLI and educational facilitators.
- Educational awareness messages were disseminated to 143,681 children, parents, community members and caregivers via audio clips, which were delivered by 3,387 volunteers and BLIs. In addition, 12,446 awareness leaflets were distributed by 295 BLIs. 96,155 parents, caregivers and community members received COVID-19 awareness messages and caregiver-led education instructions through household visits, observing COVID-19 measures.
- IPC sessions conducted at household-level reached 5,194 parents and learners. 898 hygiene kits were distributed to refugees, with an additional 700 hygiene kits given to children.



Host community response achievements in September

- 1,241 beneficiaries received COVID-19 awareness leaflets by 95 volunteers/facilitators.
- 95 educational facilitators shared awareness messages to 223 children and 2,095 parents, community members and caregivers.

Sector Gaps/Constraints in September

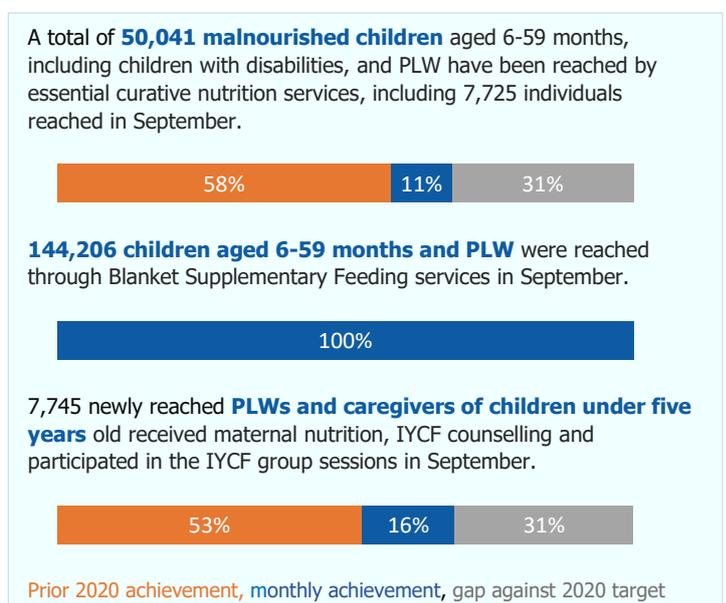
- All Learning Centres remained closed due to the COVID-19 pandemic; the Education Sector advocates for their safe reopening in order to ensure sustained education gains for Rohingya children and youth.
- There is a need for multi-year funding to restore and expand the roll out of the Myanmar Curriculum Pilot and other education programmes, including tech-based education programmes as a solution for remote learning.

Nutrition

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Achievements in September

- A total of 7,725 malnourished children aged 6-59 months (78 per cent of the annual JRP 2020 target) and Pregnant and Lactating Women (PLW) were admitted to nutrition treatment programmes in September.
- The Blanket Supplementary Feeding Programme (BSFP) reached 144,206 children under five (116 per cent of the monthly JRP 2020 target).
- A total of 7,745 new PLWs and caregivers of children (69 per cent of the annual JRP 2020 target) were reached with Infant and Young Child Feeding (IYCF) one-on-one counselling sessions. In September, IYCF counsellors returned to integrated nutrition facilities, enabling more mothers and caregivers of children under five with IYCF individual sessions. Since March, IYCF counsellors had reduced presence in the centres due to COVID-19 mitigation measures.



- In September, a total of 10,676 mothers were trained on measuring malnutrition in their children using the mid-upper arm circumference (MUAC) method (of a cumulative total of 123,985 mothers trained since March). In September, mothers referred 662 malnourished children to nutrition facilities (of a cumulative total of 4,749 children referred to nutrition treatment programmes since April).

Host community response achievements in September

- In September, a total of 67,482 children were screened for malnutrition in the host community. Of these children, 118 children were identified with Severe Acute Malnutrition (SAM) (54 per cent of the annual JRP 2020 target) and 420 were identified with Moderate Acute Malnutrition (MAM) (71 per cent of the annual JRP 2020 target) and were admitted to the respective treatment programme. 233 new PLWs with MAM were enrolled in the Therapeutic Supplementary Feeding Programme (TSFP). IYCF counselling messages reached 6,989 mothers of children under five.

Sector Gaps/Constraints in September

- Nutrition partners continue to face challenges with reaching PLW with IYCF messages. Of the 7,589 PLW targeted in the JRP 2020, only 24 per cent were reached by the end of September. Partners focused on establishing close cooperation with Antenatal and Postnatal Care facilities to reach more women.
- Under the critical services directive of 8 April, the BSFP programme was merged under General Food Assistance, resulting in reduced delivery of regular BSFP services. The Nutrition Sector proposed to authorities that BSFP be resumed in Integrated Nutrition Facilities as soon as possible, in order to restore the full range of nutrition activities in the refugee camps.

Communication with Communities Working Group (CwC WG)

Coordinator: Md. Mahbubur Rahman
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Achievements in September

- 432,470 people were reached through 134,062 neighborhood-based inter-personal communication sessions, and 416,840 people were reached through 93,938 awareness-raising sessions.
- 26,678 people participated in 3,714 group listening sessions on a range of issues including COVID-19 hygiene practices, cyclone preparedness, nutrition, psychosocial support and messages on vaccinations. An additional 21,655 people were reached through 2,587 video screening sessions which raised awareness on the same issues.
- 19,767 people were reached through 1,554 narrowcasting radio programmes (programmes targeted to a specific audience). 92 information service centres and help desks received community feedback and complaints.
- COVID-19 messages continued to be announced through loudspeakers and megaphones on CNG/tomtom auto-rickshaw in and around 22 camps.
- 18 communication messages and two video programmes were developed and used by partners to provide further information on routine immunisations, registration, food assistance, measures for preventing the spread of COVID-19 and protecting vulnerable people, among others.

560 humanitarian staff/volunteers trained or oriented on issues related to COVID-19 in September, of a target of 3,000. A total of 10,686 individuals have been trained in 2020.

100%

20 new COVID-19 focused contents/materials developed by CwC actors in September, of a target of 100. A total of 230 materials have been developed in 2020.

100%

624,290 refugee and host community individuals reached through CwC COVID-19 services in September.

89%

11%

Prior 2020 achievement, monthly achievement, gap against 2020 target

Host community response achievements in September

- 40,965 people were reached through 11,629 awareness raising sessions on topics including COVID-19, cyclone preparedness, nutrition and others. 1,760 people were reached through 368 group listening sessions, and four information service centers received community feedback and complaints during September.

Achievements in September

- In September, 1,460 m³ (583 mt) of relief items were received into common storage on behalf of seven organisations, bringing the total of relief items stored to 5150 m³, on behalf of a total of 16 organisations in five hubs.
- The Sector and partners transported 3,577 m³ (1,253 mt) of relief items for 16 organisations including UN agencies, INGOs and NGOs, using 434 trucks.
- A pharmacist was hired to manage specialised medical warehousing requirements in the temperature-controlled storage in the Cox's Bazar COVID-19 Special Hub.
- The Sector received six solar direct drive vaccine refrigerators for cold storage of vaccines and medicines. The refrigerators will be placed in the Logistics Sector hubs in Madhuchara and Cox's Bazar for common storage services and can be loaned out to SARI ITCs upon request.

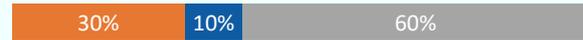
31 organisations are using common logistics services as of the end of September.



60 logistics staff have attended training activities in 2020



4 logistics staff received basic gender training in 2020.



Prior 2020 achievement, monthly achievement, gap against 2020 target

Key Trends and Analysis

- In September, the Sector conducted a warehouse capacity assessment for 2020 which revealed an overall increase in the total storage space available in the response by 12 per cent from 2019 and 98 percent since 2018. Since the start of the COVID-19 response in March, temperature-controlled storage has increased significantly, comprising 4 percent of the total storage space in 2020.

Emergency Telecommunications Sector (ETS)

Achievements in September

- The Sector has initiated the procurement of 15 self-standing towers needed to improve the telecommunications network between the Madhuchara hub and the camps. The towers are needed to overcome the challenge of the mountainous terrain which continues to hinder the provision of telecommunications services.
- Local ETS partners are now providing connectivity in 9 SARI treatment sites as part of the COVID-19 response.

Sector Gaps/Constraints in September

- The Sector continued to face challenges with providing connectivity in new locations where there is no line-of-sight to the nearest ETS network. This resulted in a delay in connecting sites.

Gender in Humanitarian Action Working Group (GiHA)

Achievements in September

- In collaboration with UN Women, CARE, Oxfam and ACAPS, the Gender Hub disseminated the findings and recommendations of the final Rapid Gender Analysis on the Impact of COVID-19. Gender Hub and Sector Gender Focal Points began to work with Sectors to integrate findings into JRP 2021 planning.
- In September, a new Gender Action Plan was finalised for WASH, while Gender Action Plans were under development for six other Sectors. The Health Sector was supported in the implementation and monitoring of their gender action plan through safety assessment visits to SARI ITCs and the provision of headscarves and salwar kameez scrub tops for female staff.
- CiC Gender Officers and GiHA WG members targeted refugee women, including those with disabilities, and transgender persons, on outreach awareness and consultations on COVID-19, monsoon/cyclone preparedness and gendered security risks. CiC Gender Officers worked with Rohingya volunteers and women leaders across 13 camps to address gender issues and identify solutions including through strengthening referral and accountability mechanisms.
- The Gender Hub organised Gender and Education Training with 15 participants.
- The GiHA Women's Leadership TWG finalised its action plan for 2020.

Sector Gaps/Constraints in September

- There has been a reported increase in GBV and security risks for women, girls and transgender persons in the camps and host communities, including physical and verbal harassment, kidnapping, child marriage, forced and reparation marriages, and human trafficking, as well intimidations and threats against Rohingya women leaders and volunteers, especially in Teknaf camps and northern camps adjacent to Kutupalong Registered Camps. These concerns were highlighted in a regular meeting with the Rohingya Women Leaders' Umbrella Network, which was held on 17 September. Continued reduced access to reporting mechanisms, protection and security services during the COVID-19 pandemic remain concerning.

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