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ANNUAL REPORT

1 January to
31 December 2016

Inter-Agency

ProCap

Protection Standby Capacity Project

Prepared by UN-OCHA

The Protection Standby Capacity Project (ProCap) is an inter-agency initiative managed by OCHA in collaboration with the Norwegian Refugee Council (NRC). This Report provides an overview and evaluation of the activities and achievements of ProCap from 1 January to 31 December 2016

Table of Acronyms

Acronym	Translation
GPC	Global Protection Cluster
GPP	Global Public Policy Institute
HC	Humanitarian Coordinator
HCT	Humanitarian Country Team
HLSU	Humanitarian Leadership Strengthening Unit
IASC	Inter-Agency Standing Committee
ICVA	International Council of Voluntary Agencies
IDP	Internally Displaced Person
NGO	Non-governmental organisation
NRC	Norwegian Refugee Council
OCHA	Office for the Coordination of Humanitarian Affairs
OHCHR	Office of the High Commissioner for Human Rights
ProCap	Inter-Agency Protection Standby Capacity Project
UNHCR	United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
WFP	World Food Programme

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Project Management

ProCap aims to strengthen the collaborative response of protection agencies and non-protection mandated organisations. To do this, it deploys senior personnel with proven protection expertise at field, regional and global operations and trains mid-level protection staff from standby partners and humanitarian organisations. The Project objectives and activities are guided by the 2014-2016 ProCap Strategy.

Project Governance / Management
The ProCap project operates on a tri-partite governance and management structure:

1) The ProCap Steering Committee (SC), defines and oversees the project's strategic direction through leadership, engagement and regular support. The SC also approves deployment requests and roster membership. SC members include representation from the following organisations: International Council of Voluntary Agencies (ICVA), Organisation for the Coordination of Humanitarian Affairs (OCHA), Office of the United Nations High Commissioner for Human Rights (OHCHR), Norwegian Refugee Council (NRC), United Nations High Commissioner for Refugees (UNHCR), and United Nations Children's Fund (UNICEF). Observers include the GPC, World Food Programme (WFP) and United Nations Development Programme (UNDP).

2) The OCHA-hosted Inter-Agency Standby Capacity Support Unit (SU) serves as the secretariat to the SC and is responsible for project management and implementation, including donor relations. The SU is funded through OCHA's budget.

3) NRC is responsible for roster management, namely recruitment, employment, deployment and ongoing support, including staff welfare. Capacity building of roster members is undertaken in collaboration with OCHA. Roster members are deployed under a personnel support agreement with UN agencies, IOM and NRC.

In 2016, management procedures and structures were strengthened through clarification of responsibilities as well as streamlining of process, for example through the bi-annual call for 'requests for deployment' and defining clearer deployment criteria.

Key Achievements in 2016

In 2016, ProCap supported deployments to 15 field locations at the country and regional levels. An additional ProCap advisor was based in Geneva as a roaming advisor for the Global Protection Cluster (GPC), with three additional home-based advisors, also supporting the Global Protection Cluster. ProCap missions were fielded to all L3-declared crises (South Sudan, Syria, Iraq and Yemen), with guidance provided to a range of protection-related needs in the Central African Republic (CAR), Burundi, Pakistan and Haiti.

A sample of specific ProCap country level achievements include:

Central African Republic (CAR); ProCap advocated for protection as a central aspect of humanitarian programming, which included the Human Rights Based Approach. ProCap also coordinated a

protection mainstreaming working group, supported development of an action plan to enhance Accountability to Affected People (AAP), and supported the Humanitarian Country Team (HCT), Inter-Cluster Coordination Mechanism (ICCM) and clusters to mainstream protection in programmatic initiatives. Capacity building initiatives were delivered on sensitising protection mainstreaming for 60 program managers from the UN, international organizations, INGOs and NNGOs.

Yemen: ProCap provided technical support to the ICCM, and significantly strengthened the protection cluster through leadership of the group. ProCap also led a process to develop a protection strategy for the HCT, and supported UNHCR to develop a strategy on Internally Displaced Persons (IDPs) to strengthen coordination around IDP response activities.

Burundi: ProCap organized a workshop on protection mainstreaming aimed at clarifying the principles of protection. An important outcome of the workshop was the development of protection mainstreaming modules for the humanitarian community. ProCap also provided operational guidance to the Protection Sector Group and its members, and took a lead role in developing a strategy and work plan to guide efforts to place protection at the centre of programmatic responses, in particular to promote the safety and dignity of beneficiaries. This work helped shape coordination mechanisms to align with IASC principles to improve leadership, accountability and effectiveness of the protection response. In addition, ProCap in collaboration with Oxfam GB, developed a policy brief to advocate for mainstreaming protection in the European Union's 2017 funding allocation to Burundi.

At the **regional level**, ProCap deployed senior protection staff to OCHA through regional offices in Nairobi, Kenya (for the Horn of Africa and Great Lakes region), Suva, Fiji (for the Pacific) and Amman, Jordan (Syria regional response).

ProCap in Nairobi provided support to ten country offices (OCHA) including those with emergency situations, namely Burundi, South Sudan, Sudan and Somalia. The deployment aimed at improving protection outcomes by strengthening decision-making processes to prioritize protection activities in humanitarian action. This included technical guidance to leadership within the humanitarian community and regional bodies on the centrality of protection, as well as direct support to protection mechanisms and initiatives. ProCap also bolstered evidence-based advocacy and regional coordination efforts through analyses of protection risks. These fed into recommendations for durable solutions which strengthened Accountability to Affected People (AAP) and the protection of civilians in the region. ProCap also helped establish a regional information network on protection to collect information on protection concerns for the purpose of advocacy, resource mobilization and humanitarian negotiations.

ProCap in Fiji provided support to 14 countries in the region through OCHA's Regional Office in the Pacific. The deployment integrated protection concerns into disaster preparedness, response and recovery activities through support provided to the Pacific Humanitarian Protection Cluster (PHPC), and the Pacific Humanitarian Team (PHT). ProCap guided clusters, and in particular, the cash and voucher working groups to input protection concerns into normative guidance frameworks. In addition, ProCap led a process to draft a terms of reference, strategic framework, and work plan for the PHPC, and supported development of rapid assessment tools. ProCap attended PHT meetings to strengthen linkages with humanitarian organisations and to advocate for membership to the PHPC.

The ProCap adviser assigned to the Global Protection Cluster (GPC) developed operational guidance for developing strategies for durable solutions for displacement, which was disseminated among the Technical Working Group (TWG) members and other relevant actors. ProCap also established, on behalf of the TWG, linkages with actors and institutions working on durable solutions for displacement. Throughout the assignment, ProCap provided technical support to in-country focal points, in particular on developing durable solutions.

Building Protection Knowledge and Skills through ProCap Training

ProCap trainings are designed to support the humanitarian system's protection response. Training participants include ProCap, roster members, stand-by partners and UN personnel. This approach aims to invest in long term knowledge strengthening and building capacity on protection in humanitarian response. ProCap advisors also worked closely with GenCap advisors when they were deployed to the same contexts to build on synergies which often included joint training initiatives.

In 2016, the ProCap project organised training sessions for 70 mid-level professionals from stand-by rosters and UN organisations in Dakar (French), Geneva (English) and Oslo (English). The Dakar training was context specific, with all participants from countries affected by the Boko Haram crisis.

As introduced in previous years, training emphasis included strategic thinking and connecting activities to goals, as well as transferable attitudes and values.

ProCap trainings continue to be an effective approach to improving the protection knowledge and skills of many standby roster members and of UN personnel. Since the beginning of the training in March 2006 until December 2016, 576 participants have been trained through ProCap.

Areas of focus in 2016

- Support to the coordination of protection activities and initiatives
- Responding to natural disasters
- Technical expertise to respond to specific requests such as IDP protection or durable solutions
- Enhanced links with the Global Protection Cluster
- Increased protection support to non-protection mandated agencies

The ProCap project:

- Continued efforts to maintain a high level of protection awareness and capacity within the humanitarian system;
- Continued developing the ProCap roster with an emphasis on diversity and quality;
- Strengthened linkages between the ProCap project and the GPC;
- Further developed protection training materials and implemented training events;
- Provided increased support to humanitarian organisations that operate without an explicit protection mandate;
- Increasingly focused on strengthening humanitarian leadership at all levels – and in particular Humanitarian Coordinators
- Deepened linkages with the GenCap project, and in particular, with child protection activities.

Measuring impact of advisory services and technical support

- The Project continues to improve the way in which it reports on the impact of deployments. The M&E tool has facilitated a better understanding of the impact of deployments at the country, regional and global level.

Deployment of Senior Protection Officers

ProCap deployed 21 senior protection officers in 2016:

Country level
Turkey (Syria crisis)
Pakistan
Iraq
Somalia
Sri Lanka
Burundi
Chad
Cameroon
Central African Republic,
Yemen
Democratic Republic of Congo,
Nigeria.

Regional Bureau
Amman
Nairobi
Suva

Global
Geneva

2016 Deployments

21 Senior Protection Advisers:

- Supported humanitarian responses in 12 countries: Pakistan, Turkey, Iraq, Somalia, Sri Lanka, Chad, Cameroon, Central African Republic, Yemen, Democratic Republic of Congo, Burundi and Nigeria.
- Support to three regional bureaus: Amman (Jordan), Nairobi (Kenya and Suva (Fiji).
- A Geneva based roaming senior protection officer to support global surge requirements.
- Three home-based deployments provided remote support on humanitarian response planning, as well as to revise the IASC Protection Strategy, including a GBV Adviser for the elaboration of a first three-year GBV AoR strategy plan and a Roving SPO to improve the GPC's capacity to support field protection clusters.

98.5

Deployment Months

Hosting arrangements:

- UNHCR hosted 11 field deployments,
- UNICEF hosted three deployments,
- OCHA hosted three deployments,
- UNDP hosted one deployment,
- UNHCR hosted an additional three home-based deployments to support the GPC.
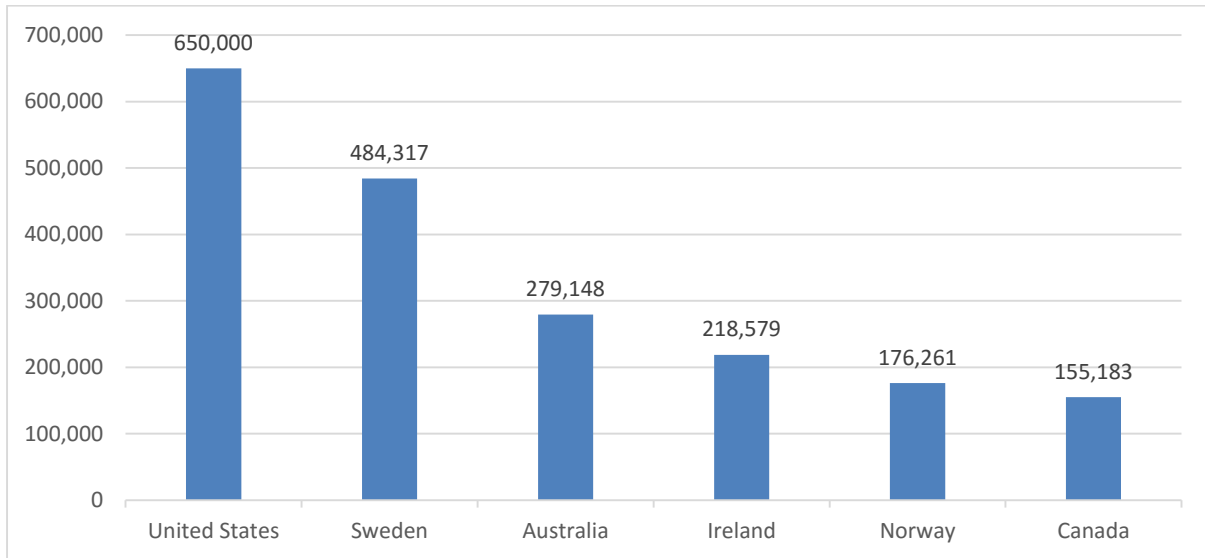
In 2016, Australia, Austria, Canada, Norway, Sweden and USA allocated a total of **US$$1,963,488.00** in funding for ProCap.

A total of **$1,520,540** was transferred to NRC to cover the costs of deployments, trainings and staffing for NRC's roster management.

Allocations to ProCap in 2016

Graph 1: Allocations to ProCap in 2016

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