



**Start of Entry Point Activities:**

**January 2014**

**Phase: Emergency**



*A South Sudanese child is registered by UNHCR and ARRA at the Pagak entry point, Ethiopia*

### Contextual Background

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- Since the on-set of political instability (December 2013) in South Sudan, Ethiopia opened its doors to fleeing refugees. Pagak is a major entry point and has received almost half (96,712) of all the new arrival refugees into Ethiopia. Most of these refugees were relocated to Kule, Tierkidi and leitchour camps and of recent, more than 1,400 were relocated to Pugnido camp. In April, Pagak experienced a spike increase in new arrival refugees estimated at 7,000 in just 4 days. Both UNHCR/ARRA are already in Pagak to resume basic assistance as they relocate these refugees to camps immediately.

#### Areas of Origin

- The new arrivals mainly originate from Upper Nile State (Malakal, Nasir, Mathiang, Maiwut, Akobo) while some arrive directly from Juba (the capital of South Sudan).

#### Cultural Background

- The refugees are predominantly ethnic Nuer (Gajaak and Gajiok clans) and there are few from the Lou Nuer, Equatorial Burun and Anuak ethnic groups.









### Administrative Structure

- **UNHCR** provides **coordination support, protection, registration, Logistics** and monitors services.
- **Site management** is conducted by Ethiopia's **Administration for Refugee and Returnee Affairs (ARRA)** with support from **UNHCR**.
- **Site coordination meetings** are held weekly between UNHCR, ARRA and partners.
- Refugees are **individually registered** by name, given a wrist band and a numbered token per household (family card). This process is called Level 1 registration.
- **Wrist band and numbered tokens** are later used by IOM to undertake relocation to the camps.

### Operations and Services

- **ARRA** - The Government of Ethiopia's refugee agency continues to ensure open borders, access to territory, legal and physical protection of refugees and partner staff, distribution of food and core relief items.
- Jointly with UNHCR, ARRA registers asylum seekers at the entry point (Level 1 registration) and it is kept on hold since mid of May 2015.
- In collaboration with the Regional Government, ARRA ensures the security of Pagak, persons of concern, partner staff and leads on the Entry point management and administration.
- UNHCR provides international protection to persons of concern and monitors delivery of assistance and services to new arrival refugees. Jointly with ARRA, UNHCR facilitates coordination of humanitarian partners and emergency response actions.
- ARRA and UNHCR had tentatively halted the site coordination meeting at the Pagak, but hope to resume the coordination and provision of humanitarian services. Partners include: MSF-F, IOM, ACF, IMC, ADDRA and Oxfam.
- IOM performs medical screening of refugees and provides dignified transportation from Pagak entry point to designated camps.

# Pagak entry point : Who does What Where (3Ws)

Health 	
<b>Activities</b>	<b>Actors</b>
▪ Emergency medical activities	MSF-F/Ethiopia Red Cross
▪ Vaccination	UNICEF, Regional Health Bureau
Nutrition 	
<b>Activities</b>	<b>Actors</b>
▪ Nutrition Screening for new arrivals (relocated refugees)	ACF/MSF-H
▪ Provision of High Energy Biscuits	ACF
▪ Baby-friendly spaces	ACF
Water, Sanitation & Hygiene (WASH) 	
<b>Activities</b>	<b>Actors</b>
▪ Water system construction, expansion and/or upgrading and water trucking	ADRA
▪ Construction and maintenance of household sanitary facilities/latrines	ADRA
▪ Construction and maintenance of emergency latrines	ADRA
▪ Sanitation & Hygiene promotion/awareness	ADRA
Protection & Community Services 	
<b>Activities</b>	<b>Actors</b>
▪ Camp management and security	ARRA
▪ Protection	UNHCR/ARRA
▪ Child Protection	UNHCR/ARRA
▪ SGBV/GBV prevention and response	IMC
▪ Support to persons with specific needs	UNHCR/ARRA
▪ Screening of unaccompanied and separated children	SCI
Shelter 	
<b>Activities</b>	<b>Actors</b>
▪ Provision of registration centre	UNHCR
▪ Provision of emergency shelter (Emergency Family Tents and Plastic Sheeting)	UNHCR
▪ Setup of emergency shelter	NRC
Core Relief Items 	
<b>Activities</b>	<b>Actors</b>
▪ Distribution of Core Relief Items E.g. Sleeping mats, jerry cans, buckets, soap and blankets	ICRC
Logistics and Site Planning 	
<b>Activities</b>	<b>Actors</b>
▪ Relocation and transportation of refugees	IOM
▪ Physical planning of camp layout	UNHCR
Food 	
<b>Activities</b>	<b>Actors</b>
▪ Provision of High Energy Biscuits	ACF/ARRA/WFP

UNHCR gratefully acknowledges the support of the following partners in Pagak

