Humanitarian Context
The exodus of more than 744,000 displaced people from Myanmar into Cox's Bazar, Bangladesh has been one of the most challenging, complex and critical humanitarian crises in the last several decades. The situation turns into a protracted displacement from the emergency humanitarian need. Challenges are increasing to social cohesion and community resilience with political and policy obstacles, such as, plan of relocation, recent attempt of repatriation was postponed since people did not appear on that day for repatriation, restriction to mobile communication, absent of formal education and livelihood opportunities within camps and seasonal flood or risk of cyclone/landslides as well as other health related emergency such as AWD (Acute Water Diarrhea) and measles.

Major challenges for the operation include, but not limited to:

- Limited access to mobile communication and internet connectivity is one of the concerns now a days. There is no alternative means of communication in camps and surrounding areas.
- Safety and security are challenged because incidents of tension and violence have been observed, both within the camps and between people living in camps and host communities. These incidents reflect evolving social dynamics in camps and surrounding communities, which have changed significantly since the crisis began.
- Lack of economic & social opportunities resulting in harmful coping mechanisms. This is also due to absent of formal education and opportunities of livelihood in camps.
- Child safety concerns in both guest and host communities: road accidents, child trafficking, safety of girls threatened by movement restrictions, confinement in congested shelters, inadequate toilet and bathing facilities.
- There is no doubt that the generous combined support of the Government and donors has saved lives and stabilized the situation. However, the continued urgency of the needs is very high. IFRC has recently revised emergency appeal to cover for the period till end of 2021 and we are short by around CHF 40 million.

Key Highlights

Prevalence of Cholera (158) and Measles (1,343) is increasing in Camps.

In Camp 18, 212 feet drainage with anti-erosion roads were protected.

14,646 households in Camps reached through essential relief items.

23,662 patient received healthcare services.
Major feedback from Camp and Host Communities and response of BDRCS

In November 2019, feedbacks from camp and host community have been captured through radio listening groups in Camps no. 5, 11, 12, 13, 14, 15, 17, 18, 19, information and feedback hub at service points and door to door outreach in Camp 13. **709 feedbacks** were collected by the Bangladesh Red Crescent Society (BDRCS) from concerned camps and host communities. The feedbacks and BDRCS measures were mostly related to:

- **634 on BDRCS cards or token**: BDRCS relief team is working out to rectify the card anomalies.
- **26 about relief service request**: Relief services are under consideration for future programming.
- **25 about Water Sanitation and Hygiene (WASH) service-related**: WASH sector is looking into these feedbacks for further necessary actions, if required.
- **17 requests for better shelter service**: Shelter team is updating Transitional Shelter Assistance (TSA) registration data in Camp 11.
- **07 about positive comments on RC service**.

One Window Framework (OWF) Meeting

The OWF, based on the Principle of Unity, allows BDRCS, International Federation of Red Cross and Red Crescent Societies (IFRC) and Participating National societies (PNSs) to provide humanitarian support through an inclusive approach towards the significant humanitarian need of the guest and host communities under the Population Movement Operation (PMO). A coordination meeting on OWF, led by BDRCS, was held on 26 November 2019 with PNSs supporting the PMO. The PNSs participated were American Red Cross, British Red Cross, Canadian Red Cross, Danish Red Cross, German Red Cross, Japanese Red Cross, Swedish Red Cross, Swiss Red Cross and Turkish Red Crescent. The meeting overviewed OWF Plan of Action (PoA) and discussed RCRC longer-term strategy for the operation. As a way forward, following two major action points were taken into consideration:

**Action point 1: A task force group for OWF PoA** to develop a ToR in a month time at PMO and BDRCS HQ level. Under BDRCS leadership a group was formed with members from BDRCS, Disaster Response (DR) Director in-charge; American RC, Swiss RC, German RC country representatives and IFRC’s accountability coordinator for PMO.

**Action point 2: A partnership meeting** will be determined in 2020 with all PNSs supporting BDRCS.

Health & Psychosocial Support (PSS)

**Cholera and Measles prevalence is** increasing in camp settlement, as reported below:

**Cholera:**

As per the latest report, there were **158 confirmed and 31 suspected cases of cholera**, identified mostly in Camp 24, 26 (Guest community) and Sadar (Host community).

Camp 24, 26 and 27 have been identified as ‘at risk’. There is a BDRCS health post in Camp 26 which has been providing necessary health support to the residents of the camp. So far, the disease source identified from contaminated surface water with a stagnant water source on the border between Camp 24 and Camp 26, and chlorinated water pumps.

- No outbreak officially declared by the Government of Bangladesh (GoB).

**Measles:**

- As of 30 November 2019, total **1,343 measles cases were identified**, majority of them are children aged 1-4 year (63% confirmed and 51% suspected).
- Currently 15 Camps have measles outbreak (as per the GoB), including Camps where BDRCS is working in.

**BDRCS Response:**

- Health, WASH and Community Engagement and Accountability (CEA) community volunteers are continuing awareness campaign on Acute Watery Diarrhea (AWD) and hygiene promotion in relevant camps.
- Oral Rehydration points are present in some BDRCS Health facilities
- Japanese RC supported health post developed an AWD protocol including isolation process, hosting International Centre for Diarrheal Disease Research, Bangladesh (icddr,b) health staff in their facility.
- The BDRCS Field Hospital has one isolation unit and some BDRCS health posts have pre-positioned Oral Rehydration Solution (ORS).
- Infection, Prevention & Control (IPC) assessment is ongoing for BDRCS facilities in measles outbreak areas.
- Staff advisories circulated to all staff.
- Staff representing all BDRCS health facilities completed three days Public Health in Emergency (PHIE) training which included vaccine preventable diseases.
- A day long CEA training for Health staff was organized which includes Behavioral Change Communication (BCC), how to deal with rumors, and contingency planning.
Achievements of Field Hospital

<table>
<thead>
<tr>
<th>OPD</th>
<th>In-patient Services</th>
<th>ANC</th>
<th>OT (Minor)</th>
<th>Delivery</th>
<th>PNC</th>
<th>Others Patient</th>
<th>Pathology</th>
<th>G. Total</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Male</td>
<td>Female</td>
<td>Pediatric</td>
<td>Maternity</td>
<td>Total Admitted</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5,105</td>
<td>93</td>
<td>142</td>
<td>40</td>
<td>43</td>
<td>318</td>
<td>208</td>
<td>34</td>
<td>11</td>
</tr>
</tbody>
</table>

BDRCS has been operating three Primary Health Care Centers (PHCCs) supported by Swiss RC and five Health Posts (HP) supported by Qatar RC (2 HPs), German RC, Japanese RC, Canadian RC. 18,682 patients from different Camps were treated in these facilities during this reporting period, as follows:

PHCC wise-patients flow

- Jamtoli, Camp 15: 2585
- Burmapara, Camp 13: 4015
- Moynarghona, Camp 11: 6047

Health Post wise patients flow

- Tanjimarkhola Camp 19: 1208
- Nayapara Camp 26, Teknaf: 1426
- Balukhali-2, Camp 12: 1393
- Camp 8W: 949
- Modhurchara Camp 4: 1059

Psychosocial Support (PSS)

BDRCS, supported by IFRC, Danish RC, Canadian RC, Qatar RC, German RC, Japanese RC and Turkish RC implements PSS activities in various Camps. In November 2019, total 10,117 adolescent girls, women, men and children (from Camp 04, 05, 07, 8W, 09, 10, 11, 13,14, 17, 18,19 and 26) reached through different PSS interventions which include groups/individual activities (for example, counselling, individual session, indoor games, outdoor games, henna & art session, storytelling, handmade sewing and outreach) and orientation on Community Based Health and First Aid (CBHFA) and Community Based Psychosocial Support (CBPSS). The participants enjoyed these sessions and they mentioned that these help them to relief their stress in Camp life.
Community Based Health and First Aid (CBHFA)

1,429 children attended dignified recreation activities inside the BDRCS Hospital and health centres.

195 group awareness sessions with male and female patients inside the BDRCS health centres.

815 people participated in awareness raising, and relaxation exercise conducted through group sessions at Camp level (108 sessions)

314 people participated in Psychological First Aid (PFA) at households’ (HHs) level in all catchment area of BDRCS health centres (total 287 HHs).

Community Based Psychosocial Support (CBPSS)

180 adult participated in group sessions (34 sessions).

1,030 participated in Youth Group Sessions (56 sessions, English language learning and other life skill).

140 adolescent girls participated in Psychoeducation and life skill session (19 sessions).

683 child participated in Dignified Recreational Activities (65 sessions).

483 youth participated in Recreational and Psycho-education Activities (66 sessions).

4,764 people (including male, female and children) reached through Psychological First Aid outreach (987 HHs),

8 referral (8 HHs).

76 people took part at community-based child protection committee meetings.

Community Based Health and First Aid (CBHFA)

BDRCS started CBHFA activities from 2018 with the support of IFRC & PNSs. Epidemic Control for Volunteers is one of the important tools developing health awareness among the guest and host communities. Community health volunteers provide the key messages at household’s level including six topic such as Red Cross Red Crescent (RCRC) Movement, First Aid, Nutrition, Epidemic Control, Psychosocial Support and Family Planning. Nearly 180 Community Volunteers are working with/for more than 9,000 HHs of guest population. Community Health Officer and 12 Community Mobilizers have been supervising the regular activities.

A total 16,928 HHs of guest community were visited and 1,550 sessions were conducted. Awareness messages disseminated to 10,729 persons (male 5,223, females 5,506) during this reporting period.
During this reporting period, BDRCS with the support of IFRC, Danish RC, Qatar RC and German RC distributed following in-kind non-food items:

<table>
<thead>
<tr>
<th>Distributed Non-Food Items (NFIs)</th>
<th>Items Name</th>
<th>Pcs</th>
<th>HHs</th>
<th>Per HH</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>Soap</td>
<td>5,952</td>
<td>2,976</td>
<td>2</td>
<td>IFRC</td>
<td></td>
</tr>
<tr>
<td>Aqua Tab</td>
<td>416,640</td>
<td>2,976</td>
<td>2</td>
<td>IFRC &amp; Danish RC</td>
<td></td>
</tr>
<tr>
<td>Hygiene Top up kits</td>
<td>18,587</td>
<td>5,169</td>
<td>need-based</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supplementary Food Parcel</td>
<td>277</td>
<td>277</td>
<td>1</td>
<td>Qatar RC</td>
<td></td>
</tr>
<tr>
<td>Menstrual Hygiene Management (MHM) kits</td>
<td>77</td>
<td>77</td>
<td>1</td>
<td>IFRC</td>
<td></td>
</tr>
<tr>
<td>LPG refill (Host Community)</td>
<td>368</td>
<td>368</td>
<td>1</td>
<td>IFRC</td>
<td></td>
</tr>
<tr>
<td>Transitional Shelter Assistance</td>
<td>2,803</td>
<td>2,803</td>
<td>1</td>
<td>IFRC &amp; German RC</td>
<td></td>
</tr>
</tbody>
</table>

Livelihood
BDRCS continued livelihood interventions during this reporting period for total 645 households (HHs) in host and guest communities. 368 HHs in Host community (ward no 02 in Palongkhali, Ukhia) received Liquified Petroleum Gas (LPG) refill set supported by IFRC. 277 HHs in Guest community (Camp 12) received food parcels, supported by Qatar RC.

Cash Based Intervention (CBI) in 2020
BDRCS with the support of IFRC, will implement CBI for Host and Guest communities during the first quarter in 2020. The implementation plan includes distribution of Cash support to 6,000 HHs in Camp 12 and 3,000 HHs in host communities.

- The Cash team is now working for verification the HHs data for both Host and Guest communities.
- BDRCS National Disaster Response Team (NDRT) members deployed to conduct the assessment and identify the most vulnerable HHs.

Some major cumulative info of PMO as of 30 November 2019 (Infograph: IFRC)
Shelter Assistance

During this reporting period, BDRCS with support of IFRC, German RC and Turkish RC, provided shelter assistance to total **3,262 households in guest community** (Camp 11 and 17) and to **225 households in host community** (Holdayapalong and Ratnapalong unions). The households, supported by PMO, reported that the assistance provided, made their shelters better in terms of comfort and durability. The shelter support included Transitional Shelter Assistance (TSA), Mid-term Shelter Assistance (MSA) materials and new shelters to the host community. Breakdown of these assistance showed in below table.

- **Assessment of 42 households** in the host community for possible shelter support.
- MSA and other construction work to improve pathways, drainage, light pole in Camp 17.
- Sleeping mat & blanket distribution to households in Camp 11.
- With the support of Islamic Development Bank (IsDB), construction of PHCC, Mother and Child Health Care (MCHC) centre and Dignity Access Participation Safety (DAPS) centre are planned and following the finalization of designs, tender for hiring the contractor launched. Work on progress for WASH facilities in Camp 11 and 18.

<table>
<thead>
<tr>
<th>Shelter Items Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Transitional Shelter Assistance (TSA)</strong></td>
</tr>
<tr>
<td>Guest Community</td>
</tr>
<tr>
<td>Transitional Shelter assistance (TSA)</td>
</tr>
<tr>
<td></td>
</tr>
<tr>
<td>Midterm Shelter Assistance (MSA)</td>
</tr>
<tr>
<td>Host Community</td>
</tr>
</tbody>
</table>

**375 new shelters** handed over to the Host Community in Holdayapalong and Ratnapalong unions supported by IFRC.

Water Sanitation & Hygiene (WASH)

In November 2019, BDRCS implemented WASH activities including water networking, repair and construction of sanitation facilities (latrines, bathing places) and hygiene promotion with distribution of hygiene items (hygiene kits) in camp 11, 12, 13, 14, 17, 18 and 19. The WASH interventions were supported by Danish RC, Swedish RC, German RC, IFRC and Turkish RC. Following tables in next page show major accomplishment of different types of WASH interventions.

World Toilet Day 2019: With the slogan of ‘Leaving No One Behind’ BDRCS celebrated the day in Host Community to motivate the people to tackle sanitation crisis. A set of colourful events was organized including IEC materials exhibition, setting stall, puppet show, model emergency toilet, open discussion, dummy session and cultural activities for promoting WASH activities. The UNO & DPHE of the upazilla (sub-district) were present.

BDRCS Participated in the World Toilet Day 2019 fair in Ukhiya. *(Photo: BDRCS)*

A model toilet display at the stall. *(Photo: BDRCS)*
Sanitation – latrine construction, repair/maintenance, dislodge or decommission

<table>
<thead>
<tr>
<th>Achievements</th>
<th>partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>52 latrines and 11 bathing cubicles in Camp 18 were repaired and completed</td>
<td>Swedish RC</td>
</tr>
<tr>
<td>maintenance, as a part of regular repair and maintenance.</td>
<td></td>
</tr>
<tr>
<td>10 latrines in Camp 18 were decommissioned with major repair.</td>
<td></td>
</tr>
<tr>
<td>212 feet drainage and anti-erosion in Camp 18 were protected.</td>
<td></td>
</tr>
<tr>
<td>95 latrines were dislodged in Camp 18.</td>
<td></td>
</tr>
<tr>
<td>78 latrines were dislodged of which 31 in Camp 13 and 47 in Camp 18; and</td>
<td>German RC</td>
</tr>
<tr>
<td>13 latrines were decommissioned in Camp 11.</td>
<td></td>
</tr>
<tr>
<td>14 single latrines construction was completed (phase 2) while 14 community</td>
<td></td>
</tr>
<tr>
<td>latrines construction is ongoing (Phase 3) in Camp 11.</td>
<td></td>
</tr>
<tr>
<td>20 household latrines (out of planned 80) were completed in host community</td>
<td>IFRC</td>
</tr>
<tr>
<td>(Baharchhara union, wards 7, 8, 9)</td>
<td></td>
</tr>
<tr>
<td>Pump test and Development are ongoing for monitoring latrine repair and</td>
<td></td>
</tr>
<tr>
<td>upgrading work in Camp 11.</td>
<td>Danish RC</td>
</tr>
<tr>
<td>Ongoing constructions: 5 latrine blocks in Camp 19; 1 latrine block in</td>
<td></td>
</tr>
<tr>
<td>Camp 15 for Swiss RC solid waste management site.</td>
<td></td>
</tr>
<tr>
<td>1 community latrine block was constructed (3 chambers); 18 household</td>
<td></td>
</tr>
<tr>
<td>latrines (twin pit) full concrete was constructed in host community (Ward 4</td>
<td></td>
</tr>
<tr>
<td>(Gozughuna)</td>
<td></td>
</tr>
</tbody>
</table>

Water networking, repair and maintenance

<table>
<thead>
<tr>
<th>Achievements</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>168 hand washing facilities got repaired and maintenance in Camp 18</td>
<td>Swedish RC</td>
</tr>
<tr>
<td>4884,000 litres of water were distributed in Camp 12 and 18</td>
<td></td>
</tr>
<tr>
<td>Water network is being solarized, operationalized and extended in Camp 18</td>
<td>German RC</td>
</tr>
<tr>
<td>and 13.</td>
<td></td>
</tr>
<tr>
<td>3 hand-pumps in Camp 18 and 13 were rehabilitated and repaired.</td>
<td></td>
</tr>
<tr>
<td>1 Deep Tube Well in host community (Baharchhara union, covering wards 7, 8,</td>
<td></td>
</tr>
<tr>
<td>9)</td>
<td>IFRC</td>
</tr>
<tr>
<td>Water Tank stand construction is underway in Camp 4Ex.</td>
<td></td>
</tr>
<tr>
<td>8 water Tap stands in Camp 4Ex were set up.</td>
<td></td>
</tr>
<tr>
<td>4 water tank stands were constructed in Camp 11 and 18.</td>
<td></td>
</tr>
<tr>
<td>4 solar pumps and solar systems were installed in Camp 11 and 18</td>
<td></td>
</tr>
<tr>
<td>16 deep tube wells are being installed out of 20 in host communities (ward</td>
<td>Danish RC</td>
</tr>
<tr>
<td>6, Telkholo; Ghunarpapa)</td>
<td></td>
</tr>
</tbody>
</table>
Hygiene – cleaning campaign, awareness, distribution of hygiene kits

<table>
<thead>
<tr>
<th>Achievements</th>
<th>partner</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 FGDs &amp; 15 household visits in Camp 12 and 18 on 'Proper water usages' and water container cleaning.</td>
<td></td>
</tr>
<tr>
<td>13 block cleaning campaigns were held in Camp 18</td>
<td>Swedish RC</td>
</tr>
<tr>
<td>3311 households were visited focusing on: Post distribution monitoring (279); Personal Hygiene (194); Open defecation (962); Prevention of diarrhoea (1784); Hand washing (92).</td>
<td></td>
</tr>
<tr>
<td>13 school sessions with attendance of 120 students in host community, was conducted on personal hygiene.</td>
<td></td>
</tr>
</tbody>
</table>

**Disaster Risk Reduction (DRR) and Community Resilience**

In this reporting month, BDRCS with support of American RC and IFRC, continued DRR and Community Resilience interventions in 34 Camp settlements and adjacent host communities. The intervention mainly focused on preparedness through training, meeting, external collaboration and orientation at both host and guest communities, and response to the Cyclone ‘Bulbul’. The selected host and Camps communities have been aware of preparedness being involved with following major activities in November 2019.

- **Basic Training on Disaster Risk Reduction (DRR) and Climate Change Adaptation (CCA)**, participated by 37 Union Disaster Management Committee (UDMC) members (M 31, F 6), mainly covering multi hazard preparedness and risk reduction, climate change and adaptation, Standing Order on Disaster (SOD) and roles and responsibilities.
- **A total 99 persons including** (M 27, F 72) participated in a **training on Joint Needs Assessment** to understand the roles and responsibilities of Emergency Operation Centre (EOC) and information dissemination.
- **CPP and camp volunteers were effectively** engaged during the **Cyclone ‘BulBul’** through early response which included disseminating early warning messages, public awareness through microphone, disseminating cautionary and warning the signals through flag hoisting, monitoring and coordination.
- **Community Disaster Management Committee (CDMC) Formation Meetings** were organized and 10 CDMCs were formed with 1,192 community people (M 448 F 788) the target host communities.
- **Orientation on Multi-hazard Preparedness for Disaster Management Unit (DMU) volunteers** was participated by 200 DMU volunteers (M 161 F 39).
- **Training on Road Safety** was participated by 77 participants (M 51 F 26) covering mostly code of conduct, user behaviour and road safety management, local traffic rules and safety instructions.

**External Collaboration and Coordination**

Following stakeholders were collaborated for better inter agency DRR coordination and harmonization.

- **Communication with Communities** (CwC) and working Group meeting participated by AmCross and BDRCS.
- **Emergency Preparedness Working** Group (EPWG) meeting participated by AmCross and BDRCS.
- **Reframing Food Assistance for Assets (FFA)**: DRR strategy workshop.
- **Introductory Meeting**: Dialogue started with Head teacher/ Superintendent of 10 educational institutes for collecting vulnerable school list.

Orientation on road safety with the CDMC members in the host community. (Photo : BDRCS)
Cyclone Bulbul Learning

Cyclone "Bulbul" reincarnating from Cyclone "Mamto" categorized as "very severe", made landfall over India on 9 November 2019 before entering Bangladesh on 10 November 2019 (local time 12:00 am -1:00 am). The cyclone was gradually weakened as it made landfall. The highest maritime signal 4 was raised for Cox’s Bazar. The response of BDRCS, preparedness and early action by the Cyclone Preparedness Programme (CPP) volunteers in Host and Guest communities and RCRC partners preparedness were reviewed identifying ‘what went well’ and ‘areas of improvement’.

What went well

- Staff were on-board at EOC forming several teams even during the long weekend.
- Strong coordination with ISCG, BDRCS/IFRC sector lead and CPP Cox’s Bazar office.
- Clear communication took place among BDRCS camp focal persons, CPP camp focal persons, camp supervisors, coordinators, camp volunteers and site management support agencies.
- Warning flag hoisting and lowering were timely done and coordinated in all 34 camps.
- Early warning and early awareness were conducted in the Camps by the CPP Camp volunteers with the support of BDRCS/American RC.
- Awareness or warning announcements in Camps were also done at Friday special prayer (Jummah).
What need to be improved

- Required number of vehicles need to be standby for field movement during emergency.
- Team/sectors need to be oriented on regular basis about their specific roles and responsibilities.
- Contingency Plan need to be reviewed and updated involving sectors.
- Rapid assessment/response team lead, BDRCS/CPP camp focal/supervisors and Red Crescent Youth (RCY) volunteers need to be oriented on need assessment including developing questionnaires and receiving responses.

Protection Gender & Inclusion (PGI)

In November 2019, BDRCS reached 12,450 people (IFRC supported 4452 and Turkish RC 7,998) through major protection, gender and inclusion related activities, in camp 13, 14, 17 and 19. People in those camps, participated in various activities and oriented on gender and child protection issues, improved life skills and inclusion in different interventions. PGI standalone activities conducted at 3 DAPS centres and at Turkish RC supported Kizilay Village community centre are as follows:

- 112 people reached through Community consultation.
- 1,198 people attended awareness sessions on PGI.
- 3,064 people through joining various life skills trainings/orientations such as tailoring, sewing.
- 78 people through DAPS outreach activities.
- 4,142 people reached through child protection, Gender Based Violence (GBV) and general protection in emergency.
- 633 people reached through mainstream inclusion support and referral to proper service centres.
- 709 people reached through orientation and capacity building training for volunteers and staff.
- 1,417 people reached through PGI activities on menstrual hygiene management and adult literacy.
- 1,097 people reached through DAPS approaches including outreach and prevention of trafficking.

Sharing meeting with Officers of the Refugee Relief & Repatriation Commissioner (RRRC) and Camp in Charges

A sharing session was held between RRRC & RCRC Movement partners at Cox's Bazar to facilitate collaboration, coordination, effective relationship, and clarify the concept of BDRCS as the Auxiliary to the Government. The RRRC, Additional RRRC, Assistant RRRC, Camp in Charges (CiCs), Assistant Camp in Charge (ACiCs), all IFRC and PNSs representatives, Camp Focal of BDRCS and all Sector Focal(s) participated in this interactive sharing session. (Photo: IFRC).
Community Engagement & Accountability (CEA)

**CEA Feedback and Response**
The CEA feedback capturing, and responses were conducted through Centering Community Safe Space (CSS), Health Post (HP), DAPS Centers, Child Friendly Space (CFS), PHCC and PSS center activities.

- **1,799** people took part Community Radio Listening programme activity continued through audio and video messages.
- **1,354** people received 651 feedback through information & feedback hub, help desk and others channel
- **55** volunteers reached the basic CEA training
- **182** people reached CEA’s maintaining well coordination at camp level with partners in need.
- **504** people are developed their capacity through and under Training Research and Publication
- **28** persons reached through door to door outreach on BDRCS services
- **395** people referred by CEA team to the sectors to provide full assistance.
- **1,524** people Complaint and Response Mechanism (CRM)/Humanitarian Accountability Partnership (HAP) approach
- **1,001** people reached through outreach as an effective way of approach to reach the people in need through outreach sessions on diverse topics.
- **328** people involved CEA interventions of WASH, shelter, PSS & PGI sectors

**International Day of Persons with Disabilities (PwD)**
BDRCS observed the day in Community Center in camp settlements. With the theme of ‘Promoting the participation of persons with disabilities and their leadership: taking action on the 2030 Development Agenda’. BDRCS organized various activities for the PwDs. The scheduled activities were introducing the audience, background of the day, plenary, documentary presentation emphasizing the mainstream inclusion and available access of PwD support at communal setting, and photo sessions. The discussion came up with a decision, that every Tuesday of week - will be a “Happy Hour for the PwD, PTSD & Elderly” they will meet together to share different info and their experience. Handicap International, SKUS & ACTED, as representatives of Child PGI coordination group of camp 17 were present.
Challenges and Mitigation measures

- There is not enough space available in the target Camps to setup WASH facilities. Site management and CiC were approached with BDRCS plan of action.
- An issue of land ownership in Camp 4Ex resulted delaying the water tank stand construction. A host community person claimed that the site of the construction work was belong to him and he stopped the construction work several times. The issue was planned to raise at Site management and CiC meeting.

Major Achievements and Way Forward

- BDRCS from the support of the IFRC and its Partners is continuing the Cash-Based Intervention for targeted groups in Host and Guest Communities with close coordination and communication with the authorities.
- Red Crescent Youth (RCY) team were formed at 10 educational Institutes by DRR sector
- Setting new Field Office cum warehouse in Ukhiya from 01 Jan 2020
- Rationale staff relocation to Field Office
- Full WASH & FSM coverage in camp 18 from Jan 2020
- Most of the Medical staff will be stationed in Ukhiya.
- Setting up more feedback boxes in different camps, establish help desk in camp 13 and 19.

For more information, please contact

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