

www.ifrc.org  
Saving lives,  
changing minds.

## Final Report

### Senegal: Floods in Dakar and Thiès

 International Federation  
of Red Cross and Red Crescent Societies

<b>DREF operation</b>	<b>Operation n° MDRSN017</b>
<b>Date of Issue:</b> 27 August 2021	<b>Glide number:</b> <a href="#">FL-2020-000198-SEN</a>
<b>Operation start date:</b> 12 September 2020	<b>Operation end date:</b> 31 March 2021
<b>Host National Society:</b>	<b>Operation budget:</b> CHF 331,410
<b>Number of people affected:</b> 16,798 affected people (5,879 men and 10,919 women)	<b>Number of people assisted:</b> 900 households (8,100 people) directly reached. Overall, 60,720 people (10,120) reached through awareness visits
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation:</b> IFRC, ICRC, Belgian and Spanish Red Cross Societies and the Turkish Red Crescent.	
<b>Other partner organizations actively involved in the operation:</b> Civil Protection, Sanitation Directorate, and Territorial and Municipal Authorities	

*The major donors and partners of the Disaster Relief Emergency Fund (DREF) include the Red Cross Societies and governments of Belgium, Britain, Canada, Denmark, Germany, Ireland, Italy, Japan, Luxembourg, New Zealand, Norway, Republic of Korea, Spain, Sweden, and Switzerland, as well as DG ECHO and Blizzard Entertainment, Mondelez International Foundation, and Fortive Corporation and other corporate and private donors. DG ECHO and the Canadian Government contributed to replenishing the DREF for this operation. On behalf of the Senegalese Red Cross Society (SRCS), the IFRC would like to extend gratitude to all for their generous contributions.*

<click [here](#) for the final financial report and [here](#) for contacts>

## A. SITUATION ANALYSIS

### Description of the disaster

Senegal experienced heavy rainfall during the rainy season of 2020, exceeding the average amounts usually experienced during that period. In early September 2020, all regions of Senegal recorded excess rainfall compared to the normal ranging from 100mm to 1,900 mm depending on the geographic area. The regions of Dakar and Thiès recorded 800 mm of rainfall mainly in the suburbs and the department of Dakar, as well as several departments of Thiès, causing flooding and the displacement of more than 3,300 people. The Senegalese Red Cross Society (SRCS) teams conducted field assessments that revealed a critical situation for 16,798 affected people (5,879 men and 10,919 women). Following the announcement of the Ministry of the Interior declaring the triggering of the ORSEC Plan, disaster relief efforts were initiated by the state services, local authorities and other actors including the Red Cross, but the scale of the disaster far exceeded the resources mobilized.

Based on the needs and capacity of the SRCS to respond to the situation, the International Federation of Red Cross and Red Crescent Societies (IFRC), through the Sahel Country Cluster Delegation launched a [DREF Operation](#) on 12

MDRSN017 – Senegal Floods in Dakar and Thiès – DREF Final Report



*Disinfection of a flooded house by a volunteer © SRCS*

September 2020, for CHF 331,410 to address the urgent needs of 8,100 people or 900 households most affected by the floods in the following targeted regions: Dakar region (departments of Dakar, Guédiawaye, Pikine and Rufisque), and Thiès Region (department of Dakar). The operation was initially to take four months. However, in January 2021, the National Society requested a two-month no cost timeframe extension which was granted. This was as a result of the implementation of cash related activities which was delayed due to the delay in signing the agreement with the Financial Service Provider (FSP). Additional information is available in [the DREF Operation Update](#).

## Summary of response

### Overview of Operating National Society

Following the accumulation of heavy rains in the aforementioned areas, the Senegalese Red Cross (SRC) deployed its intervention mechanism through the mobilization of community disaster response teams (CDRT) volunteers engaged at the local committees' level with support from local authorities. In total, 460 volunteers were mobilized in the regions of Dakar and Thiès for the implementation of the following activities:



*Distribution of dignity kits© SRCS*

- Mobilization of 125 volunteers in the four targeted departments (Dakar, Pikine, Guédiawaye, Rufisque) in the Region of Dakar, and Thiès department in the Region of Thiès, to carry out a detailed needs assessment.
- Distribution of 4,000 dignity kits to a total of 2,000 women and girls in the targeted departments of Dakar and Thiès regions.
- Distribution of hygiene kits to 500 households in the flood-affected intervention areas in the Dakar and Thiès regions.
- Distribution of 765 shelter kits to a total of 900 households, including 455 kits in the 4 departments of Dakar Region and 310 kits in Thiès department (targeted area in Thiès Region).
- The signing of the Cash Transfer (CT) agreement between Orange Money (the Financial Service Provider) and the Senegalese Red Cross Society.
- Assistance through Cash Transfer (CT) to targeted beneficiaries in the targeted intervention areas:
  - 365 households received rental cash support for 3 months for an amount of XOF 30,000.
  - 400 households received cash support of XOF 35,000 for the rehabilitation of their houses.
  - 500 households received cash support of XOF 3,000 for the purchase of essential household items.
- A Post-Distribution Monitoring (PDM) survey was carried out by twenty-five volunteers in late March 2021.
- 40 household latrines were rehabilitated (through Cash for Work).
- The National Society conducted awareness-raising activities on health promotion, waterborne related diseases, community surveillance and essential family practices in collaboration with the health districts of the targeted areas.
- Sanitation activities were carried out in 1,360 households and 34 public places (worship, gardens, schools, health facilities, offices, etc.)
- SRCS volunteers conducted monitoring sessions on the treatment and storage of water at home.

### Overview of Red Cross Red Crescent Movement in country

- The IFRC provided technical support to the Senegalese Red Cross Society with the deployment of a Surge (Operations Manager) to support the implementation of the DREF Operation. The IFRC also provided technical support to the SRCS for the analysis of data collected during the detailed needs assessment as well as for the feasibility study of the Cash component. See [DREF Operation Update](#)
- From the onset of the crisis, information was shared with all Partner National Societies (PNS) present in-country such as the French Red Cross, the Belgian Red Cross, the Spanish Red Cross, and the Turkish Red Crescent, as well as the Regional Delegation of the ICRC. These Movement partners demonstrated their commitment and willingness to provide technical support to the SRC in its response to the floods. Although not directly involved in the floods response, the ICRC, and other PNSs present in Senegal, were regularly informed by the NS on the activities implemented in the field.

### Overview of other actors actions in country

In the flood-affected areas, community solidarity mechanisms were activated to assist the afflicted families. State services such as firefighters were also mobilized for water evacuation and rescue actions. Additionally, the authorities mobilized to assist the flood-affected people in collaboration with the local authorities, were consulted and associated with Red Cross actions. Response activities were jointly carried out with the communities by draining floodwater, rehabilitating water points, and providing shelter to the affected people in resettlement sites.

### Coordination mechanism

The SRCS, as an auxiliary to the Government, participates in the Disaster Management Response plan (Plan d'Organisation des Secours en cas de Catastrophes – Plan ORSEC) led by the Ministry of Home Affairs through the Department of Civil Protection (Department de la Protection Civile - DPC). The ORSEC Plan clearly defines the roles and responsibilities of each actor to better coordinate relief actions. The Department of Civil Protection (DPC) oversees the overall design of the ORSEC Plan and works closely with United Nations agencies (OCHA, WFP, UNICEF, etc.) as well as the IFRC and SRCS.

## Needs analysis and scenario planning

### Needs Analysis

With support from a Rapid Response personnel (Surge), a detailed needs assessment was conducted between 15 and 24 October 2020. The exercise confirmed the needs of the floods affected people. From the data analysis, Cash Transfer was identified as the preferred modality to cover needs in terms of shelter, water treatment and conservation, access to household items and hygiene kits. Moreover, the same modality was identified as well for the rehabilitation of partially or totally destroyed latrines along with the pumping of stagnant water, cleaning of pits and disinfection of homes before the relocation as well as destruction of breeding sites around houses. Refer to [DREF EPoA](#) and [Operation Update](#) for details on needs analysis.

### Target

The Senegalese Red Cross Society targeted 900 households (8,100 people) as beneficiaries through this DREF Operation out of a total of 2,184 households or 16,798 people affected by the floods. These beneficiary households were targeted in five departments spread over two regions of Senegal:

- Departments of Dakar, Pikine, Guédiawaye and Rufisque (Region of Dakar)
- Department of Thiès (Region of Thiès)

See [EPoA DREF Operation](#) for more details on targeting and beneficiary selection criteria.

### Scenario planning

See [EPoA DREF Operation](#)

### Risk Analysis

In the intervention areas, the risks related to security were judged to be minimal since the security situation remains stable, and in addition, there is a good collaboration between the National Society and the local authorities and a strong involvement and presence of the SRCS Branches in the intervention areas. As part of the implementation of DREF activities, volunteers received a briefing and debriefing before and after field interventions and all volunteers adhered to the Code of Conduct and the Safe Access Framework.

Finally, as already explained in the Emergency Plan of Action (EPoA), the DREF operational strategy considered the risks related to the Covid-19 pandemic and has been aligned with the IFRC global emergency appeal that supports National Societies to deliver assistance to communities. See [Covid-19 operation page](#) on the IFRC Go platform.

## B. OPERATIONAL STRATEGY

### Operational objective:

The overall objective of the operation was to meet the urgent needs of 8,100 people (900 households) most affected by the floods in the regions of Dakar and Thiès in Senegal, providing assistance in shelter, essential household items, health and WASH.

### Proposed strategy

The strategy of the floods response operation in Senegal did not change in relation to the reference to the plan of action. See [EPoA DREF Operation](#) for the elaborate strategy for this operation. The achievements by the National Society are captured in Section C – Detailed Operational Plan below.

## Operation support services

### Human resources

For the implementation of this DREF Operation, the Senegalese Red Cross Society, deployed a team of staff and volunteers made up of:

- 125 trained volunteers
- 05 supervisors
- one operations coordinator
- 04 members of national staff
- 04 NDRT with profiles in WASH, health, shelter, and cash
- 01 PMER focal point
- 04 drivers
- 01 surge rapid response (RR) Operations Manager (deployed for 3 months)

### Logistics and procurement

The IFRC's procurement and logistics management procedures were followed. Also, with regard to the contractual procedures of the agreement with the financial services provider for Cash Transfer activities, both IFRC/SRCS tender procedure was also respected.

### Communication

With the involvement of the communications and marketing manager of the National Society on the relief activities and media coverage, several media outlets (TFM, Thiès FM and TFM Television) were invited to cover certain activities such as the awareness sessions, disinfection of sites, and the distribution of emergency household items. Social networks were also used to optimize the visibility of the actions performed by the Senegalese Red Cross Society.



*Teams of Red Cross volunteers involved in relief activities © SRCS*



### Security

Security risks were considered by the SRCS, in accordance with the security measures put in place during field operations. The Secretaries General of the local branches, involved in the operation, ensured the appropriate application of security measures with the competent services in the areas of intervention.

### Community Engagement and Accountability (CEA)

All the activities of this operation were carried out with the effective involvement of the beneficiary communities during the various phases of implementation. The most vulnerable population were assisted by taking account of their opinions and suggestions with a particular effort to integrate women, children, and people with disabilities. Drawing lessons from the last flood response operation, the NS made sure to approach the CEA focal points for capacity building in the area of community engagement and accountability, to include information sessions for the communities on the assistance provided, the management and the use of Cash Transfers for assistance.

A community feedback mechanism was also set up to collect complaints and claims from beneficiaries, and solutions and responses were provided to those claims.

### Protection, Gender and Inclusion:

The PGI focal point ensured that all volunteers completed the brief online introduction on sexual and gender-based violence case disclosure and case referral: [https://www.dropbox.com/s/x7ccl0fj9mbds01/zoom\\_0.mp4?dl=0](https://www.dropbox.com/s/x7ccl0fj9mbds01/zoom_0.mp4?dl=0) and the video on the Protection Against Sexual Exploitation and Abuse in action PSEA: <https://www.youtube.com/watch?v=2rOMyul-NDk>.

## C. DETAILED OPERATIONAL PLAN



### Shelter

People reached: 6,885 people

Male: 2,417

Female: 4,468

#### Shelter Outcome 1: Communities in disaster and crisis affected areas restore and strengthen their safety, well-being and longer-term recovery through shelter and settlement solutions

Indicators:	Target	Actual
Number of households that received shelter assistance	765	765

#### Shelter Output 1.1: Affected households receive short-, medium- and long-term shelter and housing assistance

Indicators:	Target	Actual
# of coordination meetings held with stakeholders	08	08
# of households assisted with rent payments for 3 months	365	365
# of affected households assisted through household kits	765	765
# of households reached by distribution of shelter toolkits	765	765

#### Shelter Output 1.2: Affected households benefit from technical support, guidance and awareness for safe shelter design and facility planning, and improved construction techniques

Indicators:	Target	Actual
# of volunteers mobilized	40	40
# of volunteers trained in shelter construction	40	40
# of information meetings organized with communities	01	02

#### Narrative description of achievements

This operation enabled the SRC to assist households affected by the floods with the following activities:

##### Number of coordination meetings held with stakeholders

- 08 meetings were held with partners of the Red Cross and Red Crescent Movement (PNS, ICRC, IFRC), UN agencies (OCHA, WFP, UNICEF) and NGOs present in the field as well as state, health and local authorities to establish the coordination mechanism and the implementation of activities.

##### Number of households assisted with rent payments for 3 months

- 365 households (3,285 people), in the affected areas whose houses were partially or completely destroyed, received a three months' rent support of XOF 30,000, which represents 1/3 of the rent amount.

##### Number of affected households assisted through household kits

- 400 others households (3,600 people) received XOF 35,000 as support to rehabilitate their homes and stock up on Essential Household Items (EHI).

##### Number of households reached by distribution of shelter toolkits

- 765 households received a Shelter Tool Kit provided by the IFRC composed of rehabilitation materials to support refurbishment work. The distribution took place between 2 to 6 February 2021.

##### Number of volunteers trained and mobilized in shelter construction

- The 40 volunteers trained in shelter supported households with the rehabilitation of their homes in the intervention areas of the DREF Operation.

##### Number of information meetings organized with communities:

- At the beginning of the operation, all the information collected during the targeting of beneficiaries was shared with the communities through the organization of validation days of the beneficiary lists by the participatory approach with the presence of all the neighbourhood delegates (community leaders) and neighbourhood or village associations.

- A post-distribution monitoring (PDM) was conducted after the cash distributions from 25 to 31 March 2021 in each intervention area, allowing meetings with beneficiary households.

### Challenges

- Insufficient vehicles available for monitoring field activities and insufficient budget for the rental of additional vehicles.
- Very long contractual process with the financial services provider for cash activities, causing a delay in the assistance and a request to extend the operation by two months.

### Lessons Learned

There is a need to strengthen the capacities of the SRCS in terms of preparedness and anticipation of emergencies. Therefore, the National Society with support from IFRC Sahel Cluster Delegation preparedness team took the following preparedness actions:

- Community Disaster Response Team (CDRTs) training for 40 volunteers;
- Development of a multi-hazard contingency plan;
- Setting-up an emergency response task force;
- Establishment of contingency stocks (shelter kit/shelter NFI kit) at the Headquarters level;
- Updating data collection tools ;
- Updating the mapping of risks;
- Integration of crisis management commissions.



## Health

**People reached: 60,720 people**

Male: not recorded

Female: not recorded

### Health Outcome 4: Transmission of diseases of epidemic potential is reduced

Indicators:	Target	Actual
Number of people directly reached by health promotion messages geared toward reducing immediate health risks	8,100	60,720

### Health Output 4.1: Community-based disease control and health promotion is provided to the target Population

Indicators:	Target	Actual
# of volunteers mobilized	88	88
# of house visits undertaken by Red Cross teams	6,000	10,120
# of health awareness sessions conducted	16	1,012
# of interventions to destroy larval sites	16	1,360
# of dignity kits distributed	4,000	4,000
# of patients referred to health facilities	N/A	789

### Narrative description of achievements

In order to ensure that the capacities of the target populations are strengthened in terms of prevention and control of infections and diseases, the SRCS implemented the following activities:

#### Number of volunteers mobilized

- For the implementation of a community-based surveillance system for the referral of patients, 88 volunteers were oriented on 30 November 2020 in each department by agents accredited by the health districts of target localities.
- Also, the SRCS mobilized 20 volunteers (10 per region) for a period of 15 days for search and rescue activities of the injured. A total of 215 households were assisted by volunteers to get out of floodwaters, 53 injured were evacuated and 8 people died including one Red Cross volunteer during rescue operations. Referrals were made in collaboration with the fire department and health services.
- Provision of 200 packs of masks to the 5 departments for mobilized volunteers, i.e., 80 masks per volunteer to guarantee the curbing and prevention measures were taken to halt the spread of the Covid-19 disease.

**Number of house visits undertaken by Red Cross teams**

- Awareness-raising activities took place from 01 December 2020 to 10 February 2021 by 88 volunteers mobilized and guided by the health districts on water-related diseases, i.e.: 10 in Dakar; 25 in Pikine; 14 in Guédiawaye; 19 in Rufisque and 20 in Thiès. A total of **10,120 households** were sensitized, at the rate of 10 households per day and by two volunteers in pairs for 23 days. It is estimated that a total of **60,720 people** were reached through these 10,120 households.

**Number of health awareness sessions conducted**

- Carrying out community surveillance and referral activities through the mobilization of 88 volunteers who were simultaneously oriented on 30 November 2020, at each department level by accredited agents from the health districts of the target localities, to ensure good collaboration in the conduct of the community monitoring and referral activities. These activities were carried out for 23 days from 01 December 2020 to 10 February 2021.

**Number of interventions to destroy larval sites**

- The campaign to destroy insect larva breeding grounds was carried out by volunteers under the supervision of the National Hygiene Service. A total of 32 volunteers (i.e.: 4 in Dakar; 8 in Pikine; 4 in Guédiawaye; 6 in Rufisque and 10 in Thiès) were mobilized for 12 days between November 2020 to February 2021. A total of 1,360 interventions were carried out by the 32 volunteers assisted by the agents of the National Hygiene Service departmental brigades.

**Number of dignity kits distributed**

- The distribution of 4,000 dignity kits for 2,000 women and girls of childbearing age in order to preserve their dignity. The distribution activities were carried out in two different periods, the first from 25 to 29 November 2020 and the second from 2 to 5 February 2021. These distributions were accompanied by awareness messages delivered by volunteers for the promotion of health and well-being of women.

**Number of patients referred to health facilities.**

- Volunteers conducted community surveillance and referral activities on 23 days during December 2020, January, and February 2021, resulting in 789 referrals to appropriate health facilities.

**Challenges**

Support activities for the health districts within the framework of the “Universal LLIN Coverage” programme for the distribution of impregnated mosquito nets, did not take place due to the restrictions related to Covid-19. This activity was redirected towards activities for the destruction of insect breeding sites in flooded areas.

**Lessons Learned**

According to the report received from volunteers and NDRTs following field activities, there was a need for detergent and disinfectant products instead of some articles in the dignity kits (except for the sanitary towels). This feedback will be taken into account in similar interventions in these areas.

**Water, sanitation, and hygiene**

**People reached: 8,100 People**

Male: 2,849

Female: 5,251

**WASH Outcome1: Immediate reduction of waterborne disease risk in targeted communities**

Indicators:	Target	Actual
Number of households that have received the risk of waterborne diseases	900	2,800

**WASH Output 1.1: Detailed assessment of the water, sanitation and hygiene situation is conducted in target communities**

Indicators:	Target	Actual
-------------	--------	--------

# of volunteers trained to assess the WASH situation	125	75
# of coordination meetings with other WATSAN actors	N/A	07
<b>WASH Output 1.2: Daily access to safe drinking water in quantity and quality, which meets Sphere and WHO standards, is provided to the target population</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of targeted people with access to safe drinking water	8,100	8,100
# of Aquatabs distributed	11,000	11,000
# households receiving Jerrycans, and buckets distributed	500	500
# volunteers mobilised for water-related activities	88	88
# surveys conducted on the monitoring of water treatment and storage	02	02
<b>WASH Output 1.5: Hygiene-related items (NFI) that meet Sphere standards and training on the use of these goods is provided to the target population</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of targeted people who have benefited from personal hygiene items	4,500 people or 500 households	4,500 people or 500 households
<b>WASH Output 2.3: An improved access to adequate sanitation and use by the target population is assured</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of residential latrines built (Target reviewed)	40	40
# of trained hygienists	75	75
# of households having received cleaning products	500	500
# of localities affected by sanitation activities	215	215
# of communities mobilized for sanitation activities	N/A	320
<b>WASH Output 2.4: Hygiene promotion activities are provided to the entire affected population</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of volunteers trained on hygiene promotion	75	75
# of handwashing facilities set up in target communities	100	100
# Number of IEC materials produced and distributed	N/A	2,000
<b>Narrative description of achievements</b>		
The following activities were carried out:		
<b>Number of volunteers trained to assess the WASH situation</b>		
<ul style="list-style-type: none"> <li>○ To develop hygiene promotion and sanitation activities, 75 volunteers were trained (instead of 125 due to budget constraints).</li> <li>○ A total of 6 volunteers were trained in Dakar, 14 volunteers trained in Pikine, 18 in Rufisque, 9 in Guédiawaye and 28 volunteers trained in Thies. These volunteers carried out the following activities: <ul style="list-style-type: none"> <li>- Assessment of the water, sanitation and hygiene situation in households.</li> <li>- Awareness-raising on hygiene promotion.</li> </ul> </li> </ul>		
<b>Number of coordination meetings with other WATSAN actors</b>		
<ul style="list-style-type: none"> <li>○ The Senegalese Red Cross (SRC) is actively participating in the national emergency response plan (ORSEC plan) led by the Ministry of the Interior through the Department of Civil Protection (DPC). At least 7 meetings were held with local health authorities in coordination with stakeholders and partners to define the activities to be implemented in the targeted areas.</li> </ul>		
<b>Number of targeted people with access to safe drinking water</b>		
<ul style="list-style-type: none"> <li>○ A total of 900 households received water treatment products to gain access to clean water. In addition, the 500 most vulnerable households received buckets and jerrycans to ensure adequate water conservation for drinking.</li> </ul>		
<b>Number of Aquatabs distributed</b>		

- A total of 11,000 Aquatab tablets were distributed from 24 to 29 November 2020 to the 900 targeted households, at the rate of 12 packs per household, i.e., 120 tablets. A training on the use was conducted by the volunteers during the distribution activities in each targeted area.

#### **Number households receiving Jerrycans, and buckets distributed**

- Distribution from 24 to 29 November 2020 to 500 households of one (01) bucket of 15 litres with lid and one (01) jerrycan of 20 litres, in the targeted departments, under the presence of community authorities (neighbourhood delegates) and representatives of the authorities. Beneficiaries were made aware of drinking water treatment and storage methods to ensure adequate water conservation.

#### **Number volunteers mobilised for water-related activities**

- 88 volunteers were mobilized from 2 to 26, December 2020 to carry out visits to 2,800 households and monitor the use of products and hygiene kits.

#### **Number surveys conducted on the monitoring of water treatment and storage**

- The monitoring on the use of water treatment products and water storage was carried out by volunteers in the 5 departments towards the 900 beneficiary households. A total of 40 volunteers were mobilized for this activity, namely: 6 in Rufisque, 5 in Guédiawaye, 5 in Dakar, 10 in Pikine and 14 in Thiès.

#### **Number of targeted people who have benefited from personal hygiene items**

- A total of 500 hygiene kits were distributed to 500 beneficiary households in the intervention areas affected by the floods in the regions of Dakar and Thiès.

#### **Number of residential latrines built (Target reviewed)**

- A total of 40 household latrines were built or rehabilitated. The trained hygienist volunteers supported beneficiary households in pumping, cleaning, and rehabilitating 40 household latrines through Cash for Work, providing sanitation materials.

#### **Number of trained hygienists**

- Training of 75 hygienist volunteers, 15 volunteers per targeted department, to perform environmental sanitation activities.

#### **Number of households having received cleaning products**

- 500 households received XOF 3,000 in cash Transfer as support for the purchase of cleaning products.

#### **Number of localities affected by sanitation activities**

- Water pumping and drainage activities were carried out in the flooded areas of the departments of Dakar, Thiès, Pikine and Rufisque.
- WASH infrastructure disinfection activities were carried out in the 3 resettlement sites of Pikine, Dakar and Rufisque between 12 September to 6 November 2020.
- Home disinfection activities were carried out in each department from 2 to 26 December 2020 by 32 volunteers mobilized for 7 days with an average of five disinfected homes a day, for a total of 560 disinfected homes.

#### **Number of communities mobilized for sanitation activities**

- The beneficiary populations of the latrines have been sensitized and mobilized in the activities of rehabilitation and environmental sanitation before, during and after the realization of the sanitation works.

#### **Number of volunteers trained on hygiene promotion**

- A total of 75 volunteers were trained on sensitization techniques and messages to carry out hygiene promotion activities in the departments targeted by the operation.
- Donation of items and intervention equipment to the five (05) departmental committees of the SRCs (200 packs of 50 surgical masks, 30 buckets with lids for mixing the chlorine, 100 rubber gloves, 100 protective glasses, 75 valve masks, 90 buckets of chlorine, 100 cans of disinfectant, 30 manual sprayers and 30 electric sprayers, 100 handwashing kits, 100 volunteer bibs and 100 raincoats).

#### **Number of handwashing facilities set up in target communities**

- 100 handwashing kits were distributed and installed to 40 households benefiting from latrine rehabilitation. The implementation was accompanied by sensitization activities in favour of the communities after the distribution of wash items and the rehabilitation of latrines

#### **Number of IEC materials produced and distributed**

- Over 3,000 posters and leaflets with preventive measures and key messages to support WASH activities (provided by the SRCS WASH unit, the hygiene services and health districts).

<ul style="list-style-type: none"> <li>○ The SRCS WASH PCI service provided two (02) sets of PHAST tools for awareness and hygiene promotion activities.</li> </ul>
<b>Challenges</b>
<ul style="list-style-type: none"> <li>○ Insufficiently trained hygienist volunteers due to budget constraints.</li> <li>○ Insufficient protective equipment for volunteers.</li> <li>○ Community mobilization constraints linked to the Covid-19 context of prevention.</li> </ul>
<b>Lessons Learned</b>
None reported

<b>Strengthen National Society</b>		
<b>S1.1: National Society capacity building and organizational development objectives are facilitated to ensure that National Societies have the necessary legal, ethical, and financial foundations, systems and structures, competences, and capacities to plan and perform</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
% of volunteers involved in activities insured	100%	100%
<b>Output S1.1.4: National Societies have effective and motivated volunteers who are protected</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of volunteers provided with PPE	100	125
# of communication works produced	N/A	08
<b>Outcome S2.1: Effective and coordinated international disaster response is ensured</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
% ratio of people supported versus people affected	48%	100%
<b>Output S2.1.1: Effective and respected surge capacity mechanism is maintained</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of RDRT deployed to support the National Society	1	1
<b>Output S2.1.3: NS compliance with Principles and Rules for Humanitarian Assistance is improved</b>		
<b>Indicators:</b>	<b>Target</b>	<b>Actual</b>
# of volunteers trained in CEA	40	10
# of feedback mechanisms setup	02	02
<b>Output S3.1.2: IFRC produces high-quality research and evaluation that informs advocacy, resource mobilization and programming.</b>		
# of monitoring missions undertaken by the CCST	02	01
# Translation works produced	N/A	02
# of lessons learned workshop	01	01
<b>Narrative description of achievements</b>		
<p>The following activities were carried out:</p> <p><b>Percentage of volunteers involved in activities insured</b></p> <ul style="list-style-type: none"> <li>○ The 125 volunteers mobilized during the DREF Operation were insured by the IFRC.</li> <li>○ All volunteers were oriented on the Code of Conduct, their roles, responsibilities and on the Safer Access Framework, and all volunteers had a Senegalese Red Cross bib and were always identified during field activities.</li> </ul> <p><b>Number of volunteers provided with PPE</b></p>		

- All volunteers who are part of the operational teams have been provided with bibs for good visibility and are always identified during field activities. The 125 volunteers mobilized for this operation were equipped with personal protective equipment, including gloves, boots, surgical masks, glasses and raincoats.

#### **Number of communication works produced**

- The NS's communications and marketing manager participated in field activities for good media coverage of field activities, and certain activities were broadcast by three press and television media outlets.

#### **Percentage ratio of people supported versus people affected**

- The community validation committees on beneficiary selection criteria were set up prior to the beneficiary targeting activities in each department. These committees also took part in geographic targeting with the administrative authorities of each department.

#### **Number of RDRT deployed to support the National Society**

- A Surge member "Operations Manager" with strong experience in emergency response operations and with a logistics profile, was deployed by the IFRC from 08 October to 31 December 2020, to support the SRS in setting up the activities of this operation.

#### **Number of volunteers trained in CEA**

- A training session for 10 volunteers (two per department, five men and five women) was carried out from 24 to 26 November 2020. This training enabled those trained volunteers to better consider certain aspects of the community, especially in the context of accountability. The volunteers organized discussion groups in each district on the activities of the operation with the collaboration of the district leaders and the target groups.

#### **Number of feedback mechanisms setup**

- Activities were carried out taking into account our principles of action, the DREF objectives and indicators. During the period from December 5 to 15, 2020, ten CEA volunteers were mobilized to implement CEA activities in DREF beneficiary communities.

#### **Number of monitoring missions undertaken by the CCST**

- An IFRC team participated in the launch of distribution activities in Thiès in early December 2020, however, due to the resurgence of COVID-19 cases in the country since December 2020, and related restrictive measures taken by the government, follow-up missions by the IFRC have been limited.

#### **Number Translation works produced**

- Two documents have been translated from French to English

#### **Number of lessons learned workshop**

A workshop to capitalize on the operation took place from 26 to 27 March 2021 and brought together all the stakeholders: national and departmental authorities, teams from the SRCS and the IFRC. The Lessons Learnt workshop was based on interaction and presentations on Best Practices, Challenges and Recommendations to determine to what extent the DREF operation was relevant, the results achieved and the implementation successful. The following best practices were highlighted by the participants: (i) Sahel Cluster Delegation technical support; (ii) the deployment of Surge personnel to support the National Society; (iii) the good collaboration with communities, local and administrative authorities, (iv) the capacity building and equipment support of volunteers in SRCS Branches. The following recommendations were shared :

- Increase SRCS committees teams' knowledge of the DREF tool;
- Timely development and sharing of reports after the completion of activities in the concerned areas of focus;
- Resource mobilisation to support the rehabilitation and construction of latrines for non-targeted households which have needs/concerns in this specific area.

#### **Challenges**

- Insufficient visibility and communication material due to budget constraints.
- The target of 40 volunteers for a full CEA training course could not be reached due to budget constraints.

#### **Lessons Learned**

None reported

## D. Financial Report

The overall amount allocated for this DREF operation was CHF 331,410, of which CHF 316,241 (95.4%) was spent. The balance of CHF 15,169 will be returned to the DREF.

### Explanation of variances

#### Relief items, Construction, Supplies:

<b>Shelter - Transitional: CHF 4,075</b>	There is a balance on the <b>Shelter - Transitional</b> line because this budget line was not totally spent. The variance is due to the overbudgeting of the line `Support to communities regarding shelter and settlements (repairing common infrastructures, accessibility, etc.) during planning phase.
<b>Water, Sanitation &amp; Hygiene: CHF 1,170</b>	Balance remaining on the financial expenses of <b>Water, sanitation and hygiene</b> because the hygiene kits related expenses were put on the <b>Cash disbursement line</b> .
<b>Medical &amp; First Aid: CHF 156</b>	Small balance remaining on the <b>Medical &amp; First Aid</b> costs budget line due to the overbudgeting of some items' costs
<b>Utensils &amp; Tools: CHF 429</b>	The remaining balance on this line is due to the overbudgeting of some items' costs
<b>Cash Disbursement: CHF -1,502</b>	The over-expenditure allocated to this line (purchasing of hygiene kits) should be on <b>Water, Sanitation &amp; Hygiene</b> line.

#### Logistics, Transport & Storage:

<b>Transport &amp; Vehicles Costs: CHF -402</b>	The line was under-budgeted and during the implementation of the operation vehicle rental and fuel costs were necessary to conduct field missions. It is worth adding that the operation was extended for two additional months, thus justifying the over expenditure on this line.
---	---

#### Personnel:

<b>International Staff : CHF 7,588</b>	Balance remaining on <b>international staff</b> costs, due to the COVID-19 related travel restrictions.
<b>National Society Staff: CHF 272</b>	Small balance remaining on the <b>National Society staff</b> because of limited participation in meetings due to COVID-19.
<b>Volunteers: CHF 2,166</b>	This variance on <b>Volunteers</b> budget line is due to the overbudgeting of this line

#### Workshop & Training :

<b>Workshops &amp; Training: CHF - 484</b>	This over expenditure is due to the underbudgeted training costs for volunteers.
--	--

#### General Expenditure:

<b>Travel: CHF -1,686</b>	<b>Travel</b> budget line was overspent because this line was under-budgeted during planning phase.
<b>Information &amp; Public Relations: CHF 2,749</b>	These savings are related to the fact <b>Information &amp; Public Relations</b> budget line was overbudgeted;
<b>Communications: CHF -595</b>	<b>Communications</b> were overspent because this line was under-budgeted.
<b>Financial Charges : CHF 416</b>	<b>Financial charges</b> budget lines both for IFRC and NS were overbudgeted.

## Contact information

Reference documents



Click here for:

- [Operation Update](#)
- [Emergency Plan of Action \(EPoA\)](#)

**For further information, specifically related to this operation please contact:**

**For Senegalese Red Cross Society:**

- Mamadou Sonko, Secretary General, Senegalese Red Cross Society phone: (+221) 77 579 00 56; e-mail: [sonkomala@yahoo.fr](mailto:sonkomala@yahoo.fr)

**IFRC Country Cluster Office, Sahel:**

- Daniel Bolaños, Head of Sahel Country Cluster Delegation; email: [Daniel.bolanos@ifrc.org](mailto:Daniel.bolanos@ifrc.org); Phone: (+ 221) 77 740 4661; Anna Cerutti, Disaster management Coordinator, [anna.cerutti@ifrc.org](mailto:anna.cerutti@ifrc.org), (+221) 778 197 402

**IFRC office for Africa Region:**

- Adesh Tripathee, Head of DCPRR Department, Nairobi, Kenya; phone +254 731067489; email: [adesh.tripathee@ifrc.org](mailto:adesh.tripathee@ifrc.org)

**In IFRC Geneva:**

- Nicolas Boyrie, Operations Coordination, Senior Officer, DCPRR Unit Geneva; email: [nicolas.boyrie@ifrc.org](mailto:nicolas.boyrie@ifrc.org)
- Eszter Matyeka, DREF Senior Officer, DCPRR Unit Geneva; Email: [eszter.matyeka@ifrc.org](mailto:eszter.matyeka@ifrc.org);

**For IFRC Resource Mobilization and Pledges support:**

- IFRC Africa Regional Office for resource Mobilization and Pledge: Franciscah Cherotich Kilel, Senior Officer, Partnership and Resource Development, Nairobi, email: [franciscah.kilel@ifrc.org](mailto:franciscah.kilel@ifrc.org), phone: +254 202 835 155

**For In-Kind donations and Mobilization table support:**

- IFRC Africa Regional Office for Logistics Unit: Rishi Ramrakha, Head of Africa Regional Logistics Unit; email: [rishi.ramrakha@ifrc.org](mailto:rishi.ramrakha@ifrc.org); phone: +254 733 888 022

**For Performance and Accountability support (planning, monitoring, evaluation and reporting enquiries)**

- IFRC Africa Regional Office: IFRC Africa Regional Office: Philip Komo Kahuho, Regional PMER Manager; email: [philip.kahuho@ifrc.org](mailto:philip.kahuho@ifrc.org); phone: +254 732 203 081

## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

[www.ifrc.org](http://www.ifrc.org)  
Saving lives, changing minds.



The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace

# DREF Operation

Selected Parameters			
Reporting Timeframe	2020/09-2021/06	Operation	MDRSN017
Budget Timeframe	2020/09-2021/03	Budget	APPROVED

## FINAL FINANCIAL REPORT

Prepared on 21/Jul/2021

All figures are in Swiss Francs (CHF)

### MDRSN017 - Senegal - Floods in Dakar and Thiès

Operating Timeframe: 12 Sep 2020 to 31 Mar 2021

#### I. Summary

<b>Opening Balance</b>	<b>0</b>
<b>Funds &amp; Other Income</b>	<b>331,410</b>
DREF Allocations	331,410
<b>Expenditure</b>	<b>-316,241</b>
<b>Closing Balance</b>	<b>15,169</b>

#### II. Expenditure by area of focus / strategies for implementation

Description	Budget	Expenditure	Variance
AOF1 - Disaster risk reduction			0
AOF2 - Shelter	119,449	120,199	-750
AOF3 - Livelihoods and basic needs			0
AOF4 - Health	52,717	50,497	2,220
AOF5 - Water, sanitation and hygiene	78,476	78,260	216
AOF6 - Protection, Gender & Inclusion			0
AOF7 - Migration			0
<b>Area of focus Total</b>	<b>250,643</b>	<b>248,956</b>	<b>1,687</b>
SFI1 - Strengthen National Societies	42,416	37,873	4,543
SFI2 - Effective international disaster management	38,352	29,412	8,940
SFI3 - Influence others as leading strategic partners			0
SFI4 - Ensure a strong IFRC			0
<b>Strategy for implementation Total</b>	<b>80,768</b>	<b>67,285</b>	<b>13,482</b>
<b>Grand Total</b>	<b>331,410</b>	<b>316,241</b>	<b>15,169</b>

# DREF Operation

Selected Parameters			
Reporting Timeframe	2020/09-2021/06	Operation	MDRSN017
Budget Timeframe	2020/09-2021/03	Budget	APPROVED

## FINAL FINANCIAL REPORT

Prepared on 21/Jul/2021

All figures are in Swiss Francs (CHF)

### MDRSN017 - Senegal - Floods in Dakar and Thiès

Operating Timeframe: 12 Sep 2020 to 31 Mar 2021

### III. Expenditure by budget category & group

Description	Budget	Expenditure	Variance
<b>Relief items, Construction, Supplies</b>	<b>201,717</b>	<b>197,389</b>	<b>4,328</b>
Shelter - Transitional	4,125	50	4,075
Water, Sanitation & Hygiene	19,305	18,135	1,170
Medical & First Aid	3,279	3,123	156
Utensils & Tools	40,326	39,897	429
Cash Disbursement	134,681	136,183	-1,502
<b>Logistics, Transport &amp; Storage</b>	<b>19,253</b>	<b>19,665</b>	<b>-412</b>
Distribution & Monitoring	990	1,000	-10
Transport & Vehicles Costs	18,263	18,665	-402
<b>Personnel</b>	<b>68,104</b>	<b>58,143</b>	<b>9,961</b>
International Staff	22,275	14,687	7,588
National Staff		65	-65
National Society Staff	19,223	18,950	272
Volunteers	26,606	24,440	2,166
<b>Workshops &amp; Training</b>	<b>14,355</b>	<b>14,839</b>	<b>-484</b>
Workshops & Training	14,355	14,839	-484
<b>General Expenditure</b>	<b>7,755</b>	<b>6,904</b>	<b>851</b>
Travel	2,475	4,161	-1,686
Information & Public Relations	3,713	964	2,749
Office Costs	990	1,023	-33
Communications	330	925	-595
Financial Charges	248	-168	416
<b>Indirect Costs</b>	<b>20,227</b>	<b>19,301</b>	<b>926</b>
Programme & Services Support Recover	20,227	19,301	926
<b>Grand Total</b>	<b>331,410</b>	<b>316,241</b>	<b>15,169</b>