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# Emergency appeal

## Former Yugoslav Republic of Macedonia: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

Appeal n° MDRMK005

110,000 people to be assisted

Appeal launched 10 September 2015

Glide n° OT-2015-000069-MKD

CHF 3.26m Appeal budget

Ends 10 April 2016 (7 months)

This **Emergency Appeal** seeks **3,258,043 Swiss francs** in cash to be channelled multilaterally through the IFRC Secretariat which will support on a preliminary basis **Red Cross Society of the Former Yugoslav Republic of Macedonia** (FYR of Macedonia) to respond to the needs of **110,000 people** over the coming **seven months**. The operation will **focus on the distribution of food (including bottled water) and non-food items (NFIs); health care including first aid, screening, referral and psychosocial support, hygiene promotion; restoring family links (RFL); beneficiary communications and National Society capacity building.**

The planned response reflects the current situation and information available at this point of the evolving operation. This Emergency Appeal will be revised in early October 2015 following a detailed assessment and to ensure that it reflects the rapidly changing humanitarian situation.

Details are available in the **Emergency Plan of Action (EPoA)** [<click here>](#)

## The disaster and the Red Cross and Red Crescent response to date

**From September 2014 onwards:** increasing numbers of people arrive in the Former Yugoslav Republic of Macedonia in transit to other destinations in western and northern Europe

**22 June 2015:** CHF 193,218 is released from the IFRC's Disaster Relief Emergency Fund (DREF) to meet the immediate needs of 4,600 individuals to cover their basic emergency needs through the provision of food and non-food items, hygiene parcels, first aid and tracing services (Restoring Family Links – RFL).

**In July and August,** over 62,500 migrants have passed through Macedonian territory and during the **week of 24 August,** the number of migrants crossing the FYR of Macedonia /Greece border increased to 3,000 persons per day.

**10 September 2015:** this Emergency Appeal is launched for CHF 3.26m for 110,000 beneficiaries



Red Cross volunteer distributing relief to migrants, before they cross the border to Serbia. *Photo: IFRC*

## The operational strategy

This appeal aims to mobilize support for 110,000 people for a period of seven months. It will focus on migrants who have been identified by the Red Cross Society of the Former Yugoslav Republic of Macedonia (FYR of Macedonia) as acutely vulnerable, with limited sources of income and minimal options for returning to their homes in the coming months.

### Summary of the situation, needs assessment and beneficiary selection

During August 2015, the FYR of Macedonia has witnessed a steep increase in the number of migrants transiting through its territory, far and above the numbers that have already crossed the border since September 2014. The main migration routes from Greece, pass along the Gevgelija Veles railway line in the direction of Kumanovo and the neighbouring villages and the routes head for the Serbian border on their way to the countries of the European Union.

In the last two months, over 62,500 migrants have passed through Macedonian territory. During the week of 24 August, the number of migrants crossing the FYR of Macedonia / Greece border increased to 3,000 persons per day. Migrants are registered by the police and are granted short-term permits allowing them to stay for 72 hours – this is based on recent reforms to the Law on Foreigners. During this term, migrants are entitled to ask for asylum, however, very few are currently presenting applications as most of them wish to continue on to Western European countries and are using the transportation services provided by Government of the FYR of Macedonia to do so.

A four-month DREF-funded plan of action was put in place at the end of June 2015 to scale-up the Red Cross Society of the FYR of Macedonia's efforts to assist and protect migrants arriving in the country. With the support of the IFRC, the National Society has been able to provide relief and hygiene-related services, first aid, as well as tracing services with the support of the ICRC for around 4,000 people to date.

Migrants, especially marginalized groups (i.e. single mothers and their children) lack the necessary information to make informed and sound decisions and to support healthy and safe behaviour. The National Society will work to ensure their well-being, dignity and safety while in transit as well as provided much needed assistance through the provision on food, water, non-food items, health care, hygiene promotion and RFL. This will be done through strong communication and engagement with those migrating to or through the country.

Most of the migrants are assisted in the two resting points in Gevgelija (about 45%) and in Kumanovo (about 35%), while the remaining migrants are assisted at the railway stations in Demir, Kapija and Skopje.

The assistance will be targeted at people crossing through FYR of Macedonia territory from, Bulgaria or Greece and on to Serbia. This will especially focus on assisting, pregnant women and new-born babies, single parent households, and persons with acute or serious health conditions. This Emergency Appeal expects to address the needs of up to 110,000 people, which represents around 26 per cent of the people expected to cross the FYR of Macedonia borders by the end of the first quarter of 2016.

Under the Emergency Appeal operation, the National Society will focus on the following immediate actions in Gevgelija, Kumanovo and Skopje :

1. **Food and non-food distributions<sup>1</sup>**
2. **Health care and information**
3. **Hygiene promotion**
4. **Restoring Family Links (RFL)**
5. **Beneficiary communication and engagement with migrants**
6. **National Society capacity building**

This Emergency Appeal will provide assistance to address acute vulnerability based on criteria defined by the Red Cross of FYR Macedonia and the IFRC. The operational plan is fully in line with the IFRC's mandate, policies, and commitments, and seeks to provide critically needed humanitarian aid to the intended beneficiaries over the coming seven months.

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<sup>1</sup> Includes provision of water bottles. The activities detailed here are aimed to be covered by Emergency Appeal funding and supplemented by contributions of other partners and own resources.



## Coordination and partnerships



The operational management team at the Red Cross of FYR of Macedonia headquarters has been ensuring support to its branches and volunteers, particularly those in the most affected areas of Gevgelija, Kumanovo and Skopje. The IFRC Secretariat's Europe Regional Office is working with the Red Cross of FYR of Macedonia to help coordinate this support.

The ICRC and the IFRC are working together with National Red Cross and Red Crescent Societies across the Mediterranean region, including the Red Cross of FYR of Macedonia, to better respond to the needs of migrants particularly in the fields of protection, assistance and humanitarian diplomacy. This operation is in line with that overarching approach.

The Red Cross of FYR of Macedonia is also providing restoring family links (RFL) services for migrants arriving in the country, in close coordination with the ICRC. Since the beginning of the year, 28 tracing requests have been received. As part of the RFL Regional Information Centre, coordinated by the ICRC, the National Society contributes to and benefits from the information and experience shared within this forum with eight other National Societies in the region (Albania, Bosnia and Herzegovina, Bulgaria, Croatia, Montenegro, Poland, Romania and Serbia). In order to raise the awareness of other national/international stakeholders of the National Society's activities on behalf of migrants, and thus enhance the referral system, the ICRC supports the National Society in presenting its services and modalities to Governmental Organizations and NGO actors concerned.

The Red Cross actively participates in the coordination meetings organized by the Government of the FYR of Macedonia, as well as in operational coordination meetings and in the coordination efforts with other involved NGO's.

In all of the priority municipalities, the Red Cross of the FYR of Macedonia maintains regular contact with the relevant authorities (Ministry of Health, Ministry of the Interior, Ministry of Labour and Social Policy). The National Society also maintains close coordination with other actors (the UNHCR Office in Skopje, UNICEF, Médecins Sans Frontières (MSF), and local NGOs "La Strada", Legis" and "Noon", as well as with the corporate sector, who are also active in the current response to the population movement crisis.

## Proposed sectors of intervention

### Quality programming / Areas common to all sectors

**Outcome 1: The quality of this operation and future operations is improved.**

**Output 1.1** The Red Cross of FYR of Macedonia is assessing and monitoring the situation and deploys its teams as the situation evolves

**Output 1.2** A lessons learned (LL) workshop is organized at the end of the operation.

### Food security and non-food items for relief distribution

**Outcome 2: The basic nutrition needs of the migrants in transit through the FYR of Macedonia territory are met**

**Output 2.1** Food parcels, including bottles of water, are distributed by the Red Cross of FYR of Macedonia to 110,000 migrants.

**Outcome 3: Non-food assistance is provided to migrants in transit through the FYR of Macedonia territory**

**Output 3.1** Migrants receive sleeping bags, blankets and clothes from the Red Cross of FYR Republic of Macedonia



### Restoring family links

**Outcome 4: Family links are restored wherever people are separated from, or stay without news of, their families.**

**Output 4.1** Family tracing services are provided to the migrants.



## Health & care

**Outcome 5: The beneficiaries and staff/volunteers are provided with psychosocial support services**

**Output 5.1** Psychosocial support is provided to people in need.

**Outcome 6: Beneficiaries are provided with first aid, basic health care, medical screening and referral services.**

**Outcome 6.1** First aid and basic health screening are provided to the arriving migrants and the consequences of the crisis on NCD outcomes are reduced.



## Hygiene promotion

**Outcome 7: The risk of sanitation-related diseases has been reduced through the distribution of basic hygiene kits.**

**Output 7.1** 108,000 people receive hygiene parcels

**Output 7.2** 2,000 families with infants receive basic baby kits.

**Output 7.3** Good hygiene practices are promoted among migrants.

## Beneficiary communication and engagement with refugees and other people on the move

**Outcome 8: Refugees and people on the move take informed decisions and have information to support their health and well-being**

**Output 8.1** Refugees and people on the move access to the necessary information, provide feedback and engage meaningfully in service delivery



## National Society capacity building

**Outcome 9: The functionality of the distribution process and the logistics capacity of the national society is guaranteed.**

**Output 9.1** Warehouse management training will be conducted

**Output 9.2** The warehouse capacity of the National Society is increased.

**Output 9.3** The fleet capacity of the National is increased

**Output 9.4** Two outreach posts are set up in border points.

**Outcome 10: The Red Cross of FYR of Macedonia has built up its capacities for delivering better services to vulnerable populations.**

**Output 10.1** The Red Cross of Former Yugoslav Republic of Macedonia receives specialized training for managing the crisis



## Programme support services

Based on the demand for the technical and coordination support required to deliver the Emergency Plan of Action (EPOA) framework, the following support functions will be put in place to guarantee an effective and efficient technical coordination by the Red Cross of the FYR of Macedonia:- human resources, logistics and supply chain services; information technology support (IT); communications; security; planning, monitoring, evaluation, and reporting (PMER); and administration and finance.

In addition, support will be provided in the budget to enable communications and engagement with migrants to gather feedback and ensure all assistance is appropriate and well-targeted. It will also aim to provide a voice for vulnerable migrants.

For more details please refer to the EPoA.

## € Budget

See attached IFRC Secretariat budget for details.

Elhadj As Sy  
Under Secretary General (a.i.)  
Programme Services Division

Elhadj As Sy  
Secretary General

Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

### Contact Information

**For further information specifically related to this operation please contact:**

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

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The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace.**

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# EMERGENCY APPEAL

04/09/2015

MDRMK005 Macedonia: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief				0
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities				0
Construction - Materials				0
Clothing & Textiles	562,595			562,595
Food	1,032,160			1,032,160
Seeds & Plants				0
Water, Sanitation & Hygiene	586,212			586,212
Medical & First Aid	37,566			37,566
Teaching Materials	7,200			7,200
Utensils & Tools	41,045			41,045
Other Supplies & Services				0
Emergency Response Units				0
Cash Disbursements				0
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>2,266,779</b>	<b>0</b>	<b>0</b>	<b>2,266,779</b>
Land & Buildings				0
Vehicles	189,000			189,000
Computer & Telecom Equipment	44,100			44,100
Office/Household Furniture & Equipment	900			900
Medical Equipment				0
Other Machinery & Equipment				0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>234,000</b>	<b>0</b>	<b>0</b>	<b>234,000</b>
Storage, Warehousing	93,177			93,177
Distribution & Monitoring	55,138			55,138
Transport & Vehicle Costs	45,821			45,821
Logistics Services	25,000			25,000
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>219,137</b>	<b>0</b>	<b>0</b>	<b>219,137</b>
International Staff	31,200			31,200
National Staff				0
National Society Staff	103,319			103,319
Volunteers	11,089			11,089
<b>Total PERSONNEL</b>	<b>145,608</b>	<b>0</b>	<b>0</b>	<b>145,608</b>
Consultants				0
Professional Fees	40,000			40,000
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>40,000</b>	<b>0</b>	<b>0</b>	<b>40,000</b>
Workshops & Training	75,775			75,775
<b>Total WORKSHOP &amp; TRAINING</b>	<b>75,775</b>	<b>0</b>	<b>0</b>	<b>75,775</b>
Travel	9,000			9,000
Information & Public Relations	43,360			43,360
Office Costs	13,000			13,000
Communications	9,250			9,250
Financial Charges				0
Other General Expenses				0
Shared Office and Services Costs				0
<b>Total GENERAL EXPENDITURES</b>	<b>74,610</b>	<b>0</b>	<b>0</b>	<b>74,610</b>
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Supplementary Services Recovery	198,634		0	198,634
<b>Total INDIRECT COSTS</b>	<b>198,634</b>	<b>0</b>	<b>0</b>	<b>198,634</b>
Pledge Earmarking & Reporting Fees	3,500			3,500
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>3,500</b>	<b>0</b>	<b>0</b>	<b>3,500</b>
<b>TOTAL BUDGET</b>	<b>3,258,043</b>	<b>0</b>	<b>0</b>	<b>3,258,043</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>3,258,043</b>	<b>0</b>	<b>0</b>	<b>3,258,043</b>