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Emergency Plan of Action (EPoA) Kazakhstan: Flash Floods

 International Federation
of Red Cross and Red Crescent Societies

DREF Operation	Operation n° MDRKZ008 Glide No. FL-2015-000039-KAZ
Date of issue: 20 April 2015	Date of disaster: 8 April 2015
Operation manager (responsible for this EPoA): Assel Tastanova Head of Office IFRC Secretariat's Office in Almaty, Kazakhstan	Point of contact (name and title): Nurlan Panzabekov Director of DM Department Kazakhstan Red Crescent
Operation start date: 11 April 2015	Expected timeframe: 3 months, April – July 2015
Overall operation budget: CHF 252,387	
Number of people affected: 12,670	Number of people to be assisted: 958 families (about 4,000 persons)
Host National Society presence: Karaganda oblast branch of the Kazakhstan Red Crescent – 15 volunteers, 6 staff and 8 National Disaster Response Team (NDRT) members	
Other partner organizations actively involved in the operation: Government of Kazakhstan and local authorities	

A. Situation analysis

Description of the disaster

A sudden rise of temperature in central and eastern Kazakhstan resulted in the fast melting of snow that caused floods on 8-9 April 2015. In some regions, the temperatures rose as high as plus 26 Celsius degrees. A state of emergency was declared in the regions of Akmola, Karaganda and Pavlodar, situated in the eastern and northern parts of Kazakhstan. According to the governmental and local media reports, more than 50 settlements were affected. Due to the floods, several villages were destroyed and more than 12,000 people were evacuated. Besides, transportation infrastructure and bridges have been destroyed, livestock killed and the electricity and water supplies have been disrupted.



The Red Crescent team working at the disaster site.
Photo: Kazakhstan RC

Five districts were affected in Karaganda region alone: the total number of the affected people is 12,670, and over 11,000 people have been evacuated from their homes since more than 1,700 houses in 35

settlements have been flooded and damaged. Two unconfirmed deaths have also been reported in Karaganda region. Hundreds of people have been displaced in the other four affected regions as well.

Table 1. Number of affected population in Karaganda region by location and district

Location/district	Number of households	Number of affected people
Karakalin	605	3,253
Shet	771	3,563
Abay	384	1,811
Bukhar- Zhirau	925	3,889
Temirtau city	33	154
TOTAL	2,718	12,670

Summary of the current response

Overview of Host National Society

The Red Crescent Society of Kazakhstan responded to the disaster through the deployment of its local disaster management committee members, branch staff and volunteers. They conducted a rapid assessment of the situation, provided support in evacuation activities, first aid and psychosocial support. Mud cleaning equipment including shovels, hoes, bars, buckets and shoes along with candles and second-hand clothes were distributed in three settlements in Karakalin and Abay districts of Karaganda oblast.

Considering the Kazakhstan National Society's experience from previous response operations and their results, the Government of Karaganda region recognised the National Society as the key emergency response agency. The Karaganda branch of the Red Crescent Society was appointed as the leading agency on coordination, mobilisation and distribution of humanitarian aid coming from various public funds and individuals in the country. Besides that, the National Society's Karaganda regional branch opened a bank account in the Karaganda Bank and has been also using social networks for fundraising.

The list of items distributed to beneficiaries by the Kazakhstan Red Crescent Society in the initial phase of the response operation is presented below. The items distributed from the National Society's prepositioned stock will be replenished through the DREF allocation.

Table 2. Distributed non-food items

No.	Item	Number of items from NS stock
1	Shovels	100
2	Crow-bars	100
3	Buckets	500
4	Rubber footwear	150
5	First aid kits	15

Overview of non-RCRC actors in country

The Department of Emergency Situations and the medical centres have been mobilized to conduct search and rescue operations, as well as to provide evacuation and cleaning activities. The local government has evacuated people to safe places - most of them were evacuated to schools, mosques, and their relatives' houses in other villages. The local authorities are also providing support in debris removal (mainly on the roads leading to the affected communities).

Needs analysis, beneficiary selection, risk assessment and scenario planning

According to the preliminary information to date, the below priorities have been identified for the affected population while the detailed needs assessment by the concerned state authorities is still going on.

Food Assistance and Livelihoods Support

The population lost its livestock and cattle, their gardens have been damaged and their agricultural fields being their major source of income have been destroyed. Food stocks, cooking facilities and utilities are also damaged, therefore the population needs food and kitchen set support.

Water, Sanitation and Hygiene

There is a high risk of water-borne diseases (e.g. diarrhea) and the occurrence of epidemics due to the poor hygiene/sanitation conditions. In the households, most toilets were affected (i.e. covered by mud or destroyed). In the affected villages the normal water supply comes from natural springs. At the boarding school (where the affected people were evacuated to) drinking water and toilets are available. However, the sanitation facilities (i.e. toilets) might not be sufficient due to their increased exposure. There is a need for materials and support to repair, clean and/or construct new temporary latrines. The relocated families need drinking water and water for household needs as well as hygiene kits.

Non-food items

In addition to cooking utensils, the affected families also need bedding and clothes.

Debris/mud removal

Most houses, auxiliary buildings and vegetable gardens are covered with mud. Support might be required for debris removal as well.

Support for the temporary camp

Support for the evacuation shelter might be required in case of a prolonged stay of affected population. The support might be required in the following priority sectors: food security and WASH. Further assessments would be needed as soon as the camp erection and the relocation of affected people are completed.

Psychosocial support

Due to the nature of the event, the affected population, in particular women, elderly people and children, are at risk of negative psychological affects and/or social stressors. Assessment and preventative actions, such as psychological first level support, and if required, professional psychosocial support (PSS) based on individual needs, would help to prevent long-lasting health problems.

The needs outlined above constitute the basic needs of the affected population. However, in accordance with the distribution of roles and based upon the request of the local governments and in agreement with the Committee on Emergencies, the RC will focus on addressing the need for non-food items and on supporting hygiene promotion through the distribution of hygiene kits and hygiene promotion among those most affected, as well as among community members in the affected area.

The other identified needs such as food assistance and livelihoods support, PSS and support in the temporary camp will be covered by the Governmental Committee on Emergencies.

The RC distributions will be implemented on the basis of the situation assessment and the beneficiary criteria agreed with the local authorities, beneficiary representatives and the Regional Department of Emergency Situations and in agreement with the Emergency Operations Management Headquarters.

The families targeted in the framework of the current response are

- families whose houses are heavily damaged,
- families that have lost their property and belongings,
- most vulnerable families with many children or with vulnerable elderly members,
- families headed by women as the only breadwinners.

Out of the total 2,718 families affected by the disaster in Karaganda region, the Red Crescent Society is targeting the 958 most affected families by providing basic non-food items. Non-food items initially distributed from the Red Crescent emergency stock to 100 households will be replenished from the DREF allocation.

B. Operational strategy and plan

Overall objective

The resilience capacities of the population affected by the floods in Karaganda region are increasing through relief distribution and public awareness campaign.

Proposed strategy

The National Society plans to conduct a detailed emergency needs assessment, prepare lists of beneficiaries together with local authorities, conduct monitoring of beneficiary lists, procure the selected items and store them in the RCSK warehouse, transport and pre-position stocks, transport and distribute items to the beneficiaries. The IFRC Secretariat will support the National Society technically and financially in logistics, warehousing, distribution and control supply movements from the point of dispatch to the end users, and in monitoring the relief activities and reporting on relief distributions.

The identified 958 most affected families will be receiving, in one distribution, the following items:

1. Non-food items: 3 mattresses, 6 bed linen and 3 blankets per family
2. One hygiene kit per family. Each kit contains the below items:

Soap, body soap 12 pcs (100 g)
Shampoo 2 bottles (250 ml)
Washing powder (for hand washing) 6 pack x 450 g
Tooth paste 5 tubes (75ml)
Tooth brush, medium 5 pcs
Toilet paper, hygienic 12 rolls
Hygienic pads, normal 10 pcs/pack - 6 packs
Antiseptic detergent (1l)

In addition to the DREF, the items already distributed and listed in Table n. 2 will be replenished.

Operational support services

Human resources

Some 21 National Society staff and volunteers will be deployed to deliver the aid to the affected people. Due to the volume of activities, the National Society plans to deploy eight National Disaster Response Team (NDRT) members to conduct the detailed assessment and support humanitarian aid distributions.

The IFRC Secretariat's in-country and Europe Zone staff will also be responsible for the overall technical support to the Kazakhstan Red Crescent in implementing this operation, as well as in reporting and communications.

Logistics and supply chain

Non-food items to be distributed to the affected population and to replenish the National Society disaster preparedness stock will be procured locally. The procurement, transport and repositioning of the stocks will be conducted in accordance with IFRC procedures and rules.

Information technology (IT)

The Kazakhstan Red Crescent headquarters maintains regular communication with its Karaganda branch through the ground and mobile telephone networks and Internet. Mobile telephone networks are used for communication with the affected villages and while travelling to the disaster site.

Communications

A press release will be developed in Kazakh and Russian to be disseminated through the local media. Pictures from the operation site will be taken and used for both sending to media and posting on the Kazakhstan Red Crescent's web-site. The field staff and volunteers will be available for media interviews with the preliminary coordination with the RCSK communications officer.

Planning, monitoring, evaluation, & reporting (PMER)

The Kazakhstan Red Crescent will, in close cooperation with relevant staff of the IFRC Secretariat's Office in Almaty, monitor the progress of the operation. The IFRC Secretariat will provide technical support in terms of operation management including monitoring and reporting where necessary. Weekly updates will be provided by the Kazakhstan Red Crescent to the IFRC on general progress of the operation.

As part of the monitoring and evaluation activities, the Kazakhstan Red Crescent will carry out a beneficiary satisfaction survey among the people reached at the end of the operation to seek their opinion of the operation and based on the outcomes of the survey improve future operations. A lessons-learned workshop will also be arranged to share the experience and challenges faced during the operation among the Red Crescent staff, the IFRC Secretariat and other partners.

This operation is expected to be implemented over three months, and will therefore be completed by 20 July 2015. A final report will be made available three months after the end of the operation, by 20 October 2015.

Administration and Finance

The Kazakhstan Red Crescent will ensure the proper use of financial resources in accordance with the conditions laid down in the project agreement signed between the National Society and the donor. The IFRC Secretariat will ensure that financial resource management will take place according to IFRC standards and DREF guidelines.

Contact information

For further information specifically related to this operation, please contact:

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DREF OPERATION

20/04/2015

Kazakhstan Floods 2015

Budget Group	DREF Grant Budget CHF
Shelter - Relief	
Shelter - Transitional	
Construction - Housing	
Construction - Facilities	
Construction - Materials	
Clothing & Textiles	144,773
Food	
Seeds & Plants	
Water, Sanitation & Hygiene	
Medical & First Aid	79
Teaching Materials	
Utensils & Tools	2,345
Other Supplies & Services	54,319
Cash Disbursements	
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	201,515
Land & Buildings	
Vehicles	
Computer & Telecom Equipment	
Office/Household Furniture & Equipment	
Medical Equipment	
Other Machinery & Equipment	
Total LAND, VEHICLES AND EQUIPMENT	0
Storage, Warehousing	
Distribution & Monitoring	
Transport & Vehicle Costs	8,400
Logistics Services	
Total LOGISTICS, TRANSPORT AND STORAGE	8,400
International Staff	
National Staff	
National Society Staff	7,800
Volunteers	768
Total PERSONNEL	8,568
Consultants	
Professional Fees	
Total CONSULTANTS & PROFESSIONAL FEES	0
Workshops & Training	1,500
Total WORKSHOP & TRAINING	1,500
Travel	7,700
Information & Public Relations	6,000
Office Costs	300
Communications	3,000
Financial Charges	
Other General Expenses	
Shared Office and Services Costs	
Total GENERAL EXPENDITURES	17,000
Partner National Societies	
Other Partners (NGOs, UN, other)	
Total TRANSFER TO PARTNERS	0
Programme and Supplementary Services Recovery	15,404
Total INDIRECT COSTS	15,404
TOTAL BUDGET	252,387



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