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## DREF final report

### India: Floods

 International Federation  
of Red Cross and Red Crescent Societies

DREF operation <a href="#">MDRIN016</a>	GLIDE n° <a href="#">TC-2015-000163-IND</a>
Date of issue: 30 June 2016	Date of disaster: 8 to 23 November 2015
Operation start date: 30 November 2015	Operation end date: 29 March 2016
Overall operation budget: CHF 295,550	Current expenditure: CHF 268,926
N° of people affected: 1,800,000	N° of people being assisted: 17,500 people (3,500 families)
<b>Red Cross Red Crescent Movement partners currently actively involved in the operation:</b> The International Federation of Red Cross and Red Crescent Societies (IFRC) is actively supporting IRCS, supporting implementation of DREF operation. IRCS is maintaining close coordination with other Movement partners with in-country presence – the International Committee of the Red Cross (ICRC), Canadian Red Cross and Belgium Red Cross-Flanders.	
<b>Other partner organizations actively involved in the operation:</b> European Commission Humanitarian Aid & Civil Protection (ECHO), Government of Canada /DFATD, Canadian Red Cross, Australian Consulate General South India, Government of Andhra Pradesh, Government of Tamil Nadu, Government of Karnataka, National Disaster Response Force (NDRF), corporates and other civil society organizations.	

Partners who have contributed to the replenishment of this DREF include Canadian Red Cross Society/Canadian Government (DFATD), DG ECHO, and New York Office/private donors. The IFRC, on behalf of the Indian Red Cross Society (IRCS), would like to thank all partners for their generous contribution to the replenishment of this DREF. The unspent balance of CHF 26,624 will be returned to the DREF.

## A. Situation analysis

### Description of the disaster

A severe depression formed over the Bay of Bengal in early November 2015 was followed by heavy rains in several parts of Tamil Nadu and Andhra Pradesh. The rains intensified in early December 2015 again and caused unprecedented rains and flooding pounding several parts of Chennai city and most areas of its suburbs, leaving over 300 people dead and prompting government to declare it a “calamity of severe nature”. Chennai Corporation officials reported at least 57,000 houses in the city of Chennai suffered structural damages. The city was badly affected with more than a million people directly affected by flash floods and overflows from lakes and reservoirs. During the first week of December, Chennai received 539 mm of rain which is above the normally recorded monthly average of 191 mm. More information on impact of the disaster can be found in operations update no. 1 and 2. Please click [here](#).

### Summary of current response

#### Overview of Host National Society

Indian Red Cross Society (IRCS) provided assistance to 3,500 families as targeted under the DREF operation. First Medical Responders (FMR)<sup>1</sup>, volunteers, District Disaster Response Team (DDRT), National Disaster Response Team (NDRT) and National Disaster Water and Sanitation Response Team (NDWRT) members were deployed to assist the respective state and district branches. Some 239 Red Cross volunteers were engaged during the response operations and deployed across all the district branches of Tamil Nadu and Andhra Pradesh. Since the onset of the

<sup>1</sup>First medical responders (FMRs) are trained community volunteers focused on disaster preparedness and relief and mobilised during disasters to support their local communities while waiting for assistance from the government. The FMRs are trained by FMR instructors of the state branch who are supported by the master trainers of FMR.

floods they assisted the affected communities in terms of debris clearance, traffic regulation, rescue and evacuation of people to safe locations, distribution of essential food items such as milk and cooked food. Some 3,500 family packs, consisting of essential relief items such as *dhoti*, *saree*, cotton blanket, towel, bucket, bedsheet and one kitchen set were distributed to the affected people. The non-food items (NFIs) were mobilized from the existing stocks of IRCS warehouse located at Arakkonam in Tamil Nadu. Only the distribution of tarpaulins was not completed on time due to some customs restrictions and transportation in the country. In addition, the state branches have also distributed materials received from other district branches of Tamil Nadu and other philanthropic donors. During field visits, IFRC staffs noted from the updates of the branches that about 5,065 patients were assisted through mobile medical camps, and more than 20,000 people received food distribution from the IRCS. Awareness on dengue, malaria and water borne diseases was conducted across the affected areas, with more than 3,000 pamphlets distributed in Tamil Nadu by 32 IRCS district branches. IRCS staff/volunteers also distributed 4,000 pamphlets during Medical Camps in association with Oil and Natural Gas Corporation (ONGC), ETA & O' General in Greater Chennai region.

### **Overview of Red Cross Red Crescent Movement in country**

The IFRC country-cluster support team (CCST) based at New Delhi, provided technical support to the IRCS for the preparation of an emergency plan of action (EPoA) and mobilization of financial resources for the response operations under the IFRC Disaster Relief Emergency Fund (DREF). In the initial phase of the operation, two IFRC staff (disaster preparedness manager and communications manager) were deployed in the field to support the IRCS branches. Two monitoring visits have also been conducted together with the IRCS national headquarters (NHQ) team and with some donors. In addition to IFRC, in-country Movement partners including the International Committee of the Red Cross (ICRC) and Belgian Red Cross-Flanders (the Canadian Red Cross Society closed its delegation in India at the end of 2015) have been working closely with the National Society.

### **Overview of non-RCRC actors in country**

Government emergency services, Indian army, corporates and several NGOs responded to the floods in Tamil Nadu and Andhra Pradesh. The state branches worked closely with their respective local authorities; especially in rescue and evacuation of people to safer places and conducting initial assessments. In addition to the NFIs distributed through the DREF, IRCS distributed relief materials received from many local institutions and organizations: Bala Mandir Kamaraj School, Church Park Convent, Chennai Model School Mackeys Garden Greams Road, Michelin India, Gummidipoondi and Ellapuram 27 Government School Pupils, 10 Creche Centres, Slum Board Chennai Tenements – Mylapore, ICWC and Tamil Sangam Dubai Donor, Indian Oil Corporation Limited, ONGC, Om Charity India Foundation Bangalore, etc.

## **Needs analysis and scenario planning**

This DREF emergency plan of action supported 3,500 flood-affected families in Andhra Pradesh and Tamil Nadu.

### **Risk Analysis**

There were constraints reaching the affected areas due to the floodwaters and blocked roads. Water receded on 4 December 2015, although 40 per cent of the City of Chennai remained submerged up to middle of December 2015. Rehabilitation of displaced victims from huts along the river banks was a concern for IRCS. Chennai Corporation officials had reported that at least 57,000 homes in the city had suffered structural damages.

## **B. Operational strategy and plan**

### **Overall objective**

The overall objective was to ensure that the immediate needs of the flood-affected population are met through provision of emergency relief items (tarpaulins, family packs) with the assistance of FMR. The emergency phase has been completed. In addition to the 3,500 families targeted through this DREF, the IRCS developed an extended emergency plan of action under the operational plan 2016, to support another 4,000 floods-affected families.

### **Proposed strategy**

IRCS deployed some 239 staff and volunteers across the affected areas of Andhra Pradesh and Tamil Nadu. Since the onset of the disaster, the FMRs teams were actively engaged in search and rescue and provided relief assistance to the affected victims. The DREF operation focused on relief activities, provided immediate assistance to the affected families (especially to the displaced people and people with houses severely affected), including emergency shelter and essential household items. Beneficiaries were selected based on set selection criteria of the IRCS state branches in coordination with the local authorities and IRCS national headquarters (NHQ). During the selection process, priority was given to the people living in slums, and those displaced by floods and living in temporary shelters.

Activities completed under this DREF operation include :

- Reimbursement of costs incurred during the initial response conducted by IRCS Andhra Pradesh and Tamil Nadu branches to mobilize FMR teams and initiated the floods response. IRCS utilized their stocks that were available in the regional warehouses as well as items were procured during the response operations.
- Procurement/distribution of 3,500 family packs comprising *dhoti*, *saree*, cotton blanket, towel, bucket, bedsheet, one kitchen set and two tarpaulins.
- Replenishment of the NFIs distributed from IRCS preparedness stocks (up to a total of 3,500 family packs distributed with the support of this DREF).

This response operation targeted three districts each from Andhra Pradesh<sup>2</sup> and Tamil Nadu<sup>3</sup> state and was implemented in four months. The activities planned under response phase were completed on 29 March 2016. A separate plan of action is being developed as part of CCST New Delhi Operational Plan 2016 in order to implement activities scheduled under recovery phase.

## Operational support services

### Human resources (HR)

IRCS led the response operation with support from existing staff and volunteers of state branches. The IFRC CCST in New Delhi, in close collaboration with IRCS NHQ, has been providing technical and coordination support to IRCS in order to ensure smooth implementation of planned response activities. Mobilization of FMR, NDRT and NDWRT as well as staff expenses have been covered with DREF budget.

### Logistics and supply chain

IRCS provided immediate response to the floods by dispatching its emergency stock. IFRC provided support to Indian Red Cross to procure NFIs for this operation. All procurement related to this DREF were based on the IFRC standard procurement procedures. Tarpaulins were out of IRCS stock and this required international procurement via the IFRC regional logistics unit (RLU) in Kuala Lumpur. The tarpaulins were dispatched on 26 December 2015 but customs authorities in Chennai cleared the shipment in March 2016. Apart from the tarpaulins, there were some additional NFIs such as blankets and buckets sent from Kuala Lumpur which dispatch was delayed due to customs clearance. CCST New Delhi has been coordinating with RLU for technical support as needed. Final payment to the vendors for the supply of relief items procured locally was delayed due to the delay in supplies caused by local unrest where the companies are located.

### Communications

IFRC published three [stories](#) written by the IFRC CCST New Delhi communications manager on the IFRC website on the India floods and a DMIS report. Partner National Societies (PNS) received information on India floods from the CCST New Delhi communications manager through Newswire, which were sent out by IFRC communications in Geneva. This included key messages, high-resolution photos and contact details for spokesperson. IRCS also disseminated videos and photos through WhatsApp and through the local television in Chennai.

#### Emergency Communication Centre (Help Line)

*On 15 November 2015, IRCS Tamil Nadu branch established an emergency phone number to receive relief calls 24 x 7 and rendering assistance on need basis. This emergency call number was communicated to the Corporation of the Chennai, Fire and Rescue Department and district authorities. As an outcome of this, IRCS branch Help Line received more than 100 Night Calls, from various places in Chennai, Tiruvallur & Kanchipuram districts. The branch DM rescue team staff along with the Red Cross volunteers attended rescue services in most of the places in these three districts. On 15 November mid-night, the state branch received a request through help line for this team for evacuation of the flat residents in Vijaya Shanthi Apartment at Kelambakkam, where 1,200 families were stranded due to flood water. On 16 November morning, the volunteers (equipped with life jacket, water ring, rope, safety jacket, etc.) started the rescue operation in coordination with the local Tahsildar and Fire and Rescue Department. On a priority basis some 458 families were rescued safely from the ground and first floor of the apartment. The Red Cross volunteers were highly appreciated by the local authority, apartment association and residents.*

<sup>2</sup> Andhra Pradesh: Nellore, Chittoor and Kadapa districts.

<sup>3</sup> Tamil Nadu: Chennai, Cudallore and Kanchipuram districts.

## Security

IRCS and IFRC security focal persons monitored the situation. Unexpected riots in Haryana State caused some delays for the procurement process conducted from New Delhi.

## Planning, monitoring, evaluation, and reporting (PMER)

IRCS managed all operational, implementation, monitoring, and reporting aspects of the relief operation in the flood affected areas through network of branches and volunteers at state level. The overall coordination was done from the IRCS' NHQ. The IFRC also paid monitoring visits to the flood-affected areas together with the IRCS NHQ. In order to improve capacities of state branches in assessment, managing relief distribution and beneficiary communication activities for future Indian Red Cross disaster response operations (IRCS state branches will receive training from IFRC in June 2016 to improve emergency assessments and beneficiary communications during emergencies, funded out through the extended plan of action). The distributions of NFIs was carried out in accordance with the distribution plan developed by the IRCS state branches as well as beneficiary paper cards.

## C. Detailed Operational Plan

### Quality programming / areas common to all sectors

#### Outcome 1 Provide needs-based relief to the affected people in the target districts

##### Output 1.1 Implement the emergency response plan of action for the target population.

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Conduct rapid field assessments	X		100%
Identify needs and response strategies	X		100%
Mobilize volunteers in the respective district branches	X		100%
Carry out relief distribution to the target beneficiaries	X		100%
Monitor the response interventions	X		100%

## Achievements



IRCS staff checking the beneficiary distribution card and identification of beneficiary during the distribution of relief items. **Photo:** IRCS Tamil Nadu branch.

IRCS branches provided light search and rescue support during initial days of the disaster, supplied water and food, first aid and awareness on dengue, malaria and prevention of water borne diseases. Volunteers of the Red Cross state branch also supported in cutting trees to clear roads and rescued stranded people from the flood waters.

The initial assessment was conducted in the affected districts by the state branches. A joint IRCS-IFRC team from Delhi also joined the assessment team and provided technical guidance during the assessment process.

Following the normal procedures for a relief operation, beneficiary paper cards were delivered to targeted affected families and relief distributions were planned accordingly. During the distributions,

beneficiary cards were used as a monitoring tool to prevent beneficiaries from collecting the items more than once. IFRC will continue working with the IRCS Andhra Pradesh and Tamil Nadu branches to improve the process of beneficiary registration, beneficiary communications and relief distributions by introducing new technologies for mobile data collection and bar-codes distribution software to improve the relief response and timeliness.

The acting secretary general of IRCS and head of CCST Delhi visited flood affected areas and reviewed the response operation on 22 December 2015. During their visit, they also distributed relief materials to the flood affected people in Chennai.

A joint team from the IFRC and ECHO visited Tamil Nadu branch on 2 February 2016. An operations review meeting was held during this visit and the team also visited few of the affected areas and met with the beneficiaries.

### Challenges

- Beneficiary communications has been identified as the main gap for the IRCS relief interventions. Beneficiaries received limited information about the kind of NFIs that they were going to receive from the IRCS and feedback mechanisms and post-distribution surveys were limited.
- Procurement of tarpaulins took a long time due to customs limitations and this impacted the shelter intervention for the response operation. Government restrictions on transportation and inspections of water purification units also affected the implementation of the EPOA.
- Some of the affected people lost or damaged their ID documents during the floods which affected their eligibility to get government support.

### Lessons Learned

- IFRC will provide a training by the end of June 2016 to IRCS branches as part of the extended plan of action for the floods. The training will incorporate a component on community engagement (beneficiary communications) and will aim to improve assessments and beneficiary surveys through the mobile phones and tablets of IRCS staff and volunteers.
- Participation and holding of the state branches in the pre-disaster meetings was highly useful for the staff and volunteers to discuss Red Cross actions and services to be rendered during the time of disaster as well as establishing linkages with the local authority.

## Shelter and settlements

### Outcome 1 Reduce suffering and risks in the target population with partially damaged houses.

#### Output 1.1 Procure and distribute tarpaulins to the identified target beneficiaries.

Activities	Is implementation on time?		% progress (estimate)
	Yes (x)	No (x)	
Identify beneficiaries for family pack distribution (including two tarpaulins)	X		100%
Procure family packs and tarpaulins	X		100%
Distribute family packs	X		100%
Distribute tarpaulins	X		75%
Monitor and report on distribution	X		100%

### Achievements

Consequent to the flooding, IRCS state branches distributed family packs through their respective district and sub-district branches to the flood affected families. IRCS mobilized some 239 volunteers from different districts during the response operation, of which 26 were from Andhra Pradesh and 213 volunteers were from the Tamil Nadu, who played an important role in completing the distribution. Family packs, consisting of *dhoti*, *saree*, towel, bedsheet, bucket, kitchen set, and cotton blanket, were distributed to 3,500 families. At the same time, tarpaulins were also distributed to 2,500 families from the existing stocks of IRCS warehouse located at Arakkonam, in Tamil Nadu.

**Table 1: District wise family pack distribution details by IRCS Andhra Pradesh branch for 1,000 families**

S.No	Villages covered in Nellore district	No. of families	Village covered in Chittoor district	No. of families	Village covered in Kadapa (Cudapah) district	No. of families
1.	Vidavaluru	25	Varadayapalem	50	Atluru	30
2.	Sullurupeta	200	Srikalahasthi	50	Rajampeta	30
3.	Tada		Yerpedu	25	Railway Koduru	25
4.	Naidupeta	10			Siddavatam	5
5.	Guduru	10	Chittoor Rural	10	Nandaluru	10
6.	Saidapuram	30	Madanapalli	10	Pullampeta	10
7.	Manubolu	30	RC Puram	10		
8.	Venkatagiri	100	Thottambedu	30		
9.	Kavali	50	KVB Puram	25		
10.	Atmakuru	50	Nagalapuram	15		
11.	Nelluru Urban	20	Sathyavedu	10		
12.	TP Guduru	10	BN Kandriga	40		
13.	Indukurupeta	10	Pichaturu	10		
14.	Dakkili	50	Narayanavanam	10		
	<b>Total</b>	<b>595</b>		<b>295</b>		<b>110</b>

**Table 2: District wise family pack distribution details by IRCS Tamil Nadu branch for 2,500 families**

S. No	Village covered in Chennai district	No. of families	Village covered Cuddalore district	No. of families	Village covered in Kanchipuram district	No. of families
1.	Aminjikarai, Mylapore, Triplicane, Ramavaram, West Mambalam, CIT Nagar and Velacherry Aminjikarai, Mylapore, Triplicane, Ramavaram, West Mambalam, CIT Nagar and Velacherry	1,000	Vridhachalam, Chidambaram and proper Cuddalore	700	Chengleput, Kovilambakkam, Tambaram, Mudichur, Nanmangalam, Medavakkam, Pallikaranai	500
S.No	Village names - Tiruvallur district	No. of families	Village names - Thanjavur district	No. of families	Village names - Nagapattinam district	No. of families
2.	Avadi, Athipattu, Mugappair, Ambattur	100	Thanjavur	100	Sirkaali	100
	<b>Total</b>	<b>1,100</b>		<b>800</b>		<b>600</b>

Due to the lengthy procurement and custom procedures, the additional tarpaulins (for the remaining 1,000 targeted families) only arrived in-country in the first week of January 2016, and cleared by customs in March 2016. Considering the current situation and needs on the ground, these tarpaulins have been used to replenish the emergency stock of IRCS for future emergencies.

### Challenges

Customs clearance of NFIs arriving to Chennai has been a long process.

### Lessons Learned

IFRC CCST is supporting IRCS to pre-position tarpaulins and other NFIs at the regional warehouse of Arakkonam before the monsoon season, The procurement and pre-positioning of stock is being supported by other donors as part of the extended plan of action for the floods, not funded through this DREF.

## D. Budget

The operational expenses such as volunteer per-diem, accommodation, transportation, communication and coordination activities were supported this DREF. IRCS' NHQ provided finance and administration support to the operation, with backing from the IFRC finance team.

## Reference documents



Click here for:

[DREF operation](#)



Click here for:

[Final financial report](#)

## Contact information

**For further information specifically related to this operation please contact:**

- **Indian Red Cross Society:**
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**For Performance and Accountability (planning, monitoring, evaluation and reporting enquiries)**

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

## Disaster Response Financial Report

## MDRIN016 - India - Floods

Timeframe: 30 Nov 15 to 29 Mar 16

Appeal Launch Date: 30 Nov 15

Final Report

## Selected Parameters

Reporting Timeframe	2015/11-2016/5	Programme	MDRIN016
Budget Timeframe	2015/11-2016/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## I. Funding

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
A. Budget		295,550				295,550	
B. Opening Balance							
Income							
Other Income							
DREF Allocations		295,550				295,550	
C4. Other Income		295,550				295,550	
C. Total Income = SUM(C1..C4)		295,550				295,550	
D. Total Funding = B +C		295,550				295,550	

\* Funding source data based on information provided by the donor

## II. Movement of Funds

	Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability	TOTAL	Deferred Income
B. Opening Balance							
C. Income		295,550				295,550	
E. Expenditure		-268,926				-268,926	
F. Closing Balance = (B + C + E)		26,624				26,624	

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Reporting Timeframe	2015/11-2016/5	Programme	MDRIN016
Budget Timeframe	2015/11-2016/3	Budget	APPROVED
Split by funding source	Y	Project	*
Subsector:	*		

All figures are in Swiss Francs (CHF)

## III. Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Raise humanitarian standards	Grow RC/RC services for vulnerable people	Strengthen RC/RC contribution to development	Heighten influence and support for RC/RC work	Joint working and accountability		
	A					B	A - B	
<b>BUDGET (C)</b>			<b>295,550</b>			<b>295,550</b>		
<b>Relief items, Construction, Supplies</b>								
Shelter - Relief	91,000		91,333			91,333	-333	
Clothing & Textiles	48,088		41,576			41,576	6,512	
Utensils & Tools	81,900		76,334			76,334	5,566	
<b>Total Relief items, Construction, Sup</b>	<b>220,988</b>		<b>209,243</b>			<b>209,243</b>	<b>11,745</b>	
<b>Logistics, Transport &amp; Storage</b>								
Storage	16,983		1,648			1,648	15,335	
Distribution & Monitoring	19,000		17,924			17,924	1,076	
Transport & Vehicles Costs			301			301	-301	
Logistics Services	17,541		19,874			19,874	-2,333	
<b>Total Logistics, Transport &amp; Storage</b>	<b>53,524</b>		<b>39,748</b>			<b>39,748</b>	<b>13,776</b>	
<b>General Expenditure</b>								
Travel	3,000		2,373			2,373	627	
Office Costs			14			14	-14	
Communications			27			27	-27	
Financial Charges			1,109			1,109	-1,109	
<b>Total General Expenditure</b>	<b>3,000</b>		<b>3,523</b>			<b>3,523</b>	<b>-523</b>	
<b>Indirect Costs</b>								
Programme & Services Support Recove	18,038		16,413			16,413	1,625	
<b>Total Indirect Costs</b>	<b>18,038</b>		<b>16,413</b>			<b>16,413</b>	<b>1,625</b>	
<b>TOTAL EXPENDITURE (D)</b>	<b>295,550</b>		<b>268,926</b>			<b>268,926</b>	<b>26,624</b>	
<b>VARIANCE (C - D)</b>			<b>26,624</b>			<b>26,624</b>		