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Emergency appeal

Croatia: Population Movement

 International Federation
of Red Cross and Red Crescent Societies

Appeal no. MDRHR002

175,000 people to be assisted

Appeal launched 9 February 2016

Glide no. OT-2015-000069-HRV

CHF 2,601,799 Appeal budget

Ends 5 July 2016

This **Emergency Appeal** seeks **2,601,799 Swiss francs** to support the **Croatian Red Cross (CRC)** to respond to the needs of **175,000 vulnerable migrants** over the coming **six months**. The CRC's operation will focus on **the distribution of food and non-food items (NFIs); the distribution of hygiene items and provision of psychosocial support; protection activities, including screening and referral; restoring family links (RFL) and National Society capacity building**.

The planned response aims to meet the evolving needs of vulnerable migrants entering into or transiting Croatia. The content of this emergency appeal and the attached emergency plan of action (EPoA) reflects the current situation and information available at this point, however, as the situation is evolving the plan and appeal may be revised depending on the humanitarian situation.

Details are available in the Emergency Plan of Action (EPoA) [<click here>](#)

The disaster and the Red Cross and Red Crescent response to date

● **Since 16 September 2015**, after Hungarian authorities closed the border with Serbia, migrants following the main migratory routes from Turkey and Greece to Western Europe started arriving in Croatia.

● **On 2 October 2015**, CHF 361,559 was released from the Disaster Relief Emergency Fund (DREF) to meet the immediate needs of 70,700 individuals to cover their basic emergency needs through the provision of food and non-food items, hygiene kits and tracing services (Restoring Family Links – RFL).

● **On midnight 17 October 2015**, the Hungarian authorities closed the “green border” (illegal crossing points through the fields) with Croatia.

● **Up to 31 December 2015** some 555,761 migrants have entered Croatia and have been registered by the Croatian authorities. The daily average has been 5,146 people, while on peak days, e.g. 24 October and 12 November, 9,000 to 10,000 people per day arrived in country.

● **On 1 December 2015**, the DREF emergency plan of action was updated to extend the operation's timeframe until 30 January 2016. It also revised the operating budget in line with the winterisation needs of migrants and in response to the relocation of the main reception camp.

● **9 February 2016**: an Emergency Appeal is launched for **CHF 2,601,799** to assist 175,000 beneficiaries to continue the support that the National Society was providing to the migrants through the DREF allocation for a further six months. Additional activities are included in this Emergency Appeal, as it is anticipated that more migrants will be arriving in the coming months.



Slavonski Brod transit camp in Croatia. Croatian Red Cross volunteers assist the arriving people who are then directed to busses heading for registration. After registration almost all migrants continue to Slovenia. Volunteers provide migrants food items and warm winter clothes.

Photo: Finnish Red Cross

The operational strategy

This appeal aims to mobilize support for 175,000 people for a period of six months. It will primarily focus on assisting women and young children, as well as providing care for some sick and injured adult males, temporarily sheltered in the Slavonski Brod Winter Reception Camp.

Summary of the situation, needs assessment and beneficiary selection

Since 16 September 2015, when the Hungarian authorities closed the border with Serbia, people on the move have started arriving in Croatia, as they follow the main migratory route from Turkey and Greece to Western European countries. Up until 31 December 2015, some 555,761 migrants have entered Croatia and have been registered by the Croatian authorities. The daily average has been 5,146 people so far, while on peak days, e.g. on 24 October and 12 November, up to 9,000 - 10,000 people per day arrived in the country.

On 2 October 2015, CHF 361,559 was released from the IFRC's Disaster Relief Emergency Fund (DREF) to meet the immediate needs of 70,700 individuals, through the provision of food and non-food items, hygiene kits and tracing services (Restoring Family Links – RFL). The DREF emergency plan of action was updated on 1 December 2015 extending the operation's timeframe by one month from the end of 2015 until 30 January 2016. The operating budget was also revised to include winterisation needs and to cover costs relating to the relocation of the main migrants' reception camp.

Despite the fact that the efforts of the Croatian Government and the Croatian Red Cross have helped to reduce the distress felt by migrants in transit through Croatia, the emergency situation of those people on the move has not been fully resolved. As the situation is still unclear and there is no obvious end date or reduction in the number of migrants coming into Croatia (numbers are higher than those expected for the winter months), an Emergency Appeal is needed to enable the Croatian Red Cross to access resources to deal with this ongoing crisis. The further movement of people from the Middle East and other regions is expected to continue and even to increase in the spring, as the conflicts continue and the humanitarian situation in the affected countries continues to deteriorate. After four months of the current response, the human and logistics resources of the Croatian Red Cross are fully stretched and will not be able to cope with the growing situation if additional resources are not secured.

Under the Emergency Plan of Action of this Emergency Appeal, the National Society will focus on the following immediate activities in the Slavonski Brod Winter Reception Camp:

1. Food relief sorting and distribution
2. Supplementary non-food relief distributions
3. Supplementary distribution of hygiene items
4. Upgrading of shelter facilities
5. Restoring Family Links (RFL)
6. Community engagement
7. Provision of psychosocial support
8. Protection of migrants
9. National Society capacity building

This Emergency Appeal operation will provide assistance to address acute vulnerability, based on criteria defined by the Croatian Red Cross and the IFRC, which will focus assistance on the most vulnerable such as women with young children, unaccompanied minors and injured or sick adults. The operational plan is fully in line with the IFRC's mandate, policies, and commitments, and seeks to provide critically needed humanitarian aid to the intended beneficiaries over the coming seven months.



Coordination and partnerships



The operational management team at the Croatian Red Cross headquarters will continue to ensure that full support is being provided to the branches and volunteers involved in this operation. The IFRC Secretariat's Europe Regional Office is working with the Croatian Red Cross to help coordinate this support.

The ICRC and the IFRC are working together with National Red Cross and Red Crescent Societies across the Mediterranean region to better respond to the needs of migrant, particularly in the fields of protection, assistance and humanitarian diplomacy. This operation is in line with the overarching approach of the IFRC's migration response plan. The Croatian Red Cross is providing restoring family links (RFL) services for migrants arriving in Croatia, in close coordination with the ICRC. The ICRC Regional Coordinator based in Budapest will liaise closely with the IFRC's Regional Office and the Croatian Red Cross to ensure support, as needed, for RFL and protection issues.

In terms of engagement with other actors, in all places of intervention the Croatian Red Cross maintains regular contact with the relevant authorities.

Proposed sectors of intervention



Health and care

Outcome 1: The migrants transiting through Croatia are protected and provided with psychosocial and practical support, including providing recreational activities to children in the camps

Output 1.1: The most vulnerable migrants are identified and referrals are made according their needs.

Output 1.2: Equipment and other supplies needed to support these activities are purchased to facilitate the work of the Croatian Red Cross teams in the protection of migrants and the provision of psychosocial support in the Slavonski Brod Camp.



Water, sanitation and hygiene promotion

Outcome 2: The risk of hygiene-related diseases is reduced through the distribution of basic hygiene kits to the most vulnerable migrants - women with small children and sick or injured adult males

Output 2.1: 43,500 most vulnerable migrants receive hygiene kits.

Output 2.2 The hygiene items are distributed in the shower area in the Camp.

Output 2.3: The hygiene items stock of the Croatian Red Cross is replenished (2,000 Hygiene kits)



Shelter and settlements

Outcome 3: Immediate non-food needs of up to 175,000 of the most vulnerable migrants are met

Output 3.1: Winter clothing (raincoats, socks, gloves, scarves, emergency foil) and backpacks are purchased and distributed to the most vulnerable migrants transiting through Croatia.

Outcome 4: Shelter solutions are provided to the Croatian Red Cross volunteers delivering protection services at the Slavonski Brod Camp.

Output 4.1: New tents and other equipment is purchased to accommodate the CRC teams involved in the protection of migrants, and the provision of RFL services and psychosocial support for those migrants in need of follow up.

Outcome 5: The non-food items stock of the CRC is replenished to secure the overall capacity of Croatian Red Cross to provide services

Output 5.1 The stocks used are replenished as part of the Croatia Red Cross' preparedness for subsequent response to emerging needs (beds, mattresses, bed linen, blankets and sleeping bags).



Food security



Nutrition



Livelihoods

Outcome 6: The immediate food needs of migrants arriving in Croatia are met

Output 6.1. Distribution of food to meet the emergency needs of 175,000 migrants (women, children and some sick and injured adult males) during this response.

Output 6.2 Items to support the sorting and packing of food - plastic bags, cups, and paper napkins are purchased and distributed to the migrants along with the food.



Restoring Family Links (RFL)



Outcome 7: Family links are restored wherever people are separated from, or stay without news of their families.

Output 7.1: Family tracing services are provided to the migrants and when needed, referrals are made to the psychosocial support services.

Output 7.2: Vulnerable individuals separated from their families are registered and active tracing is carried out to search for their relatives

Output 7.3: When active tracing is successful measures are taken to re-establish and maintain contact between vulnerable individuals and their families and to reunify them



Community engagement

Outcome 8: The immediate information needs of migrants are met and their awareness of the situation is raised

Output 8.1 Migrants are provided with basic information on temporary accommodation and on the transport that is organised for them, as well as on the assistance they can get in the camp

Output 8.2 Migrants get a chance to recharge their mobile devices at the information spots in the camp.



National Society capacity building

Outcome 9: The operational capacities of the Croatian Red Cross are enhanced.

Output 9.1 Specific workshop and training sessions on protection of migrants, psychosocial support, disaster management in the migrant crisis, restoring family links and stress management are organised.

Output 9.2 Furniture and equipment is purchased to support the National Society.

Output 9.3 The IT and data management capacities of the Croatian Red Cross are strengthened.



Quality programming / Areas common to all sectors

Outcome 10: The quality of this operation is ensured and continuous improvement is provided to this and any future response operation.

Output 10.1 The Croatian Red Cross monitors the situation, provides timely reports and mobilizes its assets based on current needs.



Programme support services

Based on the demand for technical and coordination support required to implement the Emergency Plan of Action, the following support functions will be put in place to guarantee an effective and efficient technical coordination by the Croatian Red Cross: an emergency response coordinator and 14 temporary staff recruited specifically for the operation; support for the NS's human resources function, as well as for logistics and supply chain services; information technology support (IT); and support for other services like communications; security; planning, monitoring, evaluation, and reporting (PMER); and administration and finance. For more details please refer to the EPoA.



Budget

See attached IFRC Secretariat budget for details.

Garry Conille
Under Secretary General
Programmes and Operations Division

Elhadj As Sy
Secretary General

Reference documents



Click here for:

- [Emergency Plan of Action \(EPoA\)](#)

Contact information

For further information specifically related to this operation please contact:

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How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



Save lives.
protect livelihoods,
and strengthen recovery
from disaster and crises.



Enable **healthy**
and **safe** living.



Promote **social inclusion**
and a culture of
non-violence and peace.

EMERGENCY APPEAL

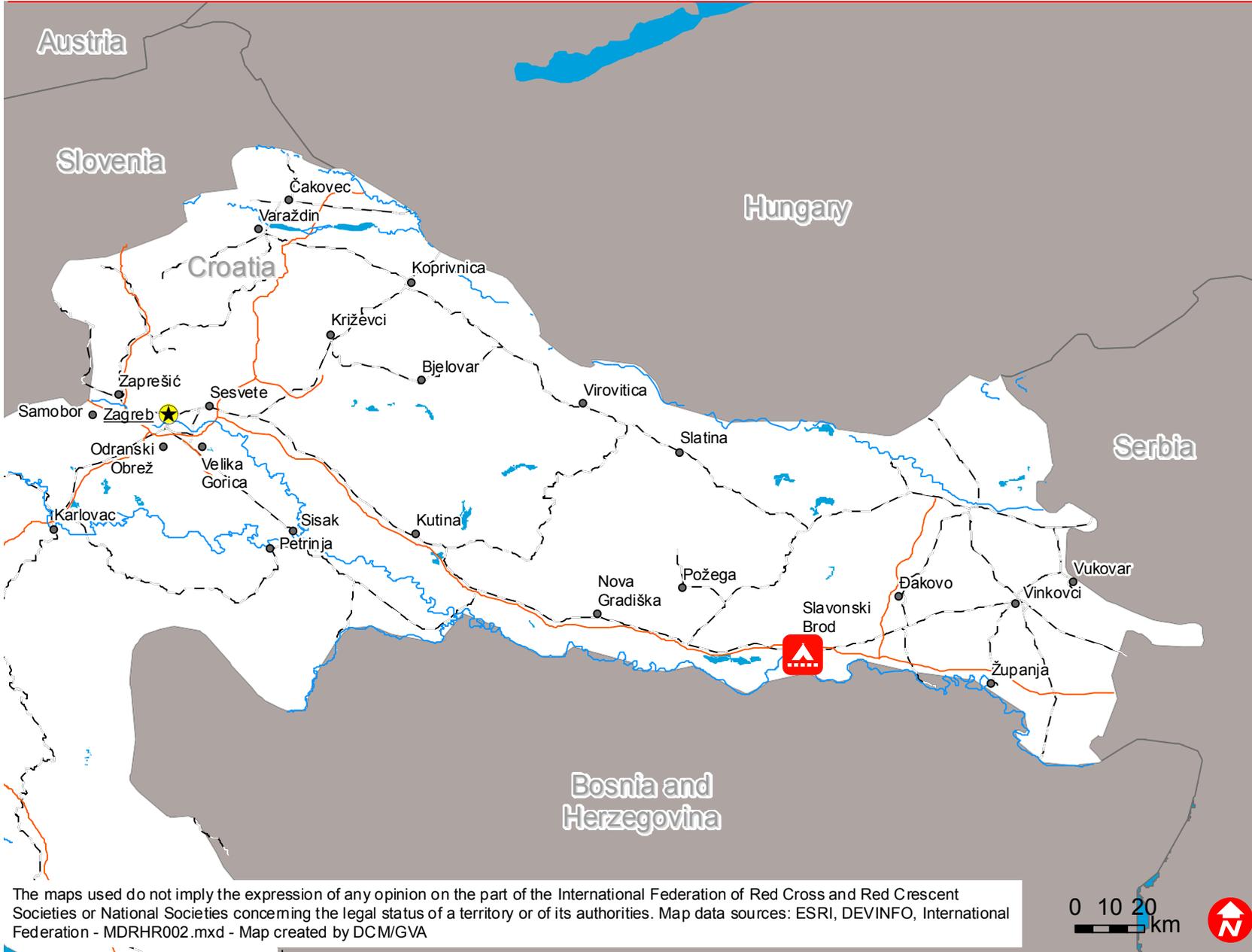
03/02/2016

Population movement in Croatia

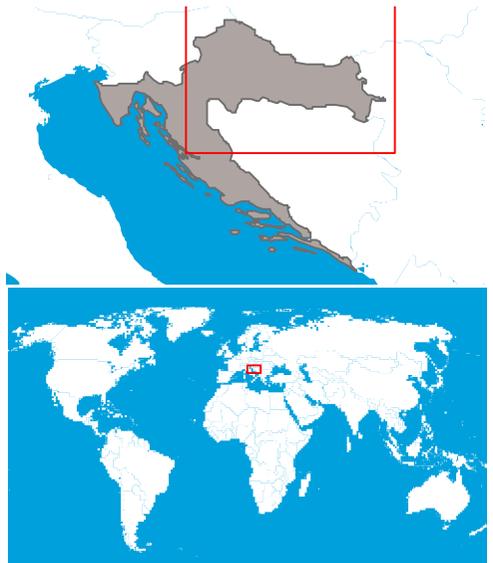
Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	321,881			321,881
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities				0
Construction - Materials				0
Clothing & Textiles	741,309			741,309
Food	40,330			40,330
Seeds & Plants				0
Water, Sanitation & Hygiene	321,787			321,787
Medical & First Aid	18,301			18,301
Teaching Materials				0
Utensils & Tools	14,959			14,959
Other Supplies & Services	171,188			171,188
Emergency Response Units				0
Cash Disbursements				0
Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES	1,629,755	0	0	1,629,755
Land & Buildings				0
Vehicles	116,500			116,500
Computer & Telecom Equipment	28,000			28,000
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment	28,603			28,603
Total LAND, VEHICLES AND EQUIPMENT	173,103	0	0	173,103
Storage, Warehousing	30,000			30,000
Distribution & Monitoring				0
Transport & Vehicle Costs	94,375			94,375
Logistics Services	20,000			20,000
Total LOGISTICS, TRANSPORT AND STORAGE	144,375	0	0	144,375
International Staff	4,800			4,800
National Staff				0
National Society Staff	235,674			235,674
Volunteers	126,920			126,920
Total PERSONNEL	367,394	0	0	367,394
Consultants				0
Professional Fees	35,000			35,000
Total CONSULTANTS & PROFESSIONAL FEES	35,000	0	0	35,000
Workshops & Training	8,400			8,400
Total WORKSHOP & TRAINING	8,400	0	0	8,400
Travel	14,200			14,200
Information & Public Relations	10,601			10,601
Office Costs	46,239			46,239
Communications	10,650			10,650
Financial Charges				0
Other General Expenses				0
Shared Office and Services Costs				0
Total GENERAL EXPENDITURES	81,690	0	0	81,690
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
Total TRANSFER TO PARTNERS	0	0	0	0
Programme and Supplementary Services Recovery	158,582			158,582
Total INDIRECT COSTS	158,582	0	0	158,582
Pledge Earmarking & Reporting Fees	3,500			3,500
Total PLEDGE SPECIFIC COSTS	3,500	0	0	3,500
TOTAL BUDGET	2,601,799	0	0	2,601,799
Available Resources				
Multilateral Contributions				0
Bilateral Contributions				0
TOTAL AVAILABLE RESOURCES	0	0	0	0
NET EMERGENCY APPEAL NEEDS	2,601,799	0	0	2,601,799



Croatia: Population Movement



-  Winter transit centre
-  Motorway
-  Railway
-  Capitals



The maps used do not imply the expression of any opinion on the part of the International Federation of Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities. Map data sources: ESRI, DEVINFO, International Federation - MDRHR002.mxd - Map created by DCM/GVA

