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# Emergency Appeal

## Bosnia and Herzegovina: Population Movement

 International Federation  
of Red Cross and Red Crescent Societies

Appeal n° MDRBA011

Glide n° OT-2018-000078-BIH

7,600 migrants (every two weeks) and 1,500 host community families (for two months) to be assisted

300,000 Swiss francs DREF allocated

3.3 million Swiss francs Appeal budget

Appeal launched 8 December 2018

Appeal ends 8 December 2019

This Emergency Appeal seeks a total of some **3.3 million Swiss francs** to enable the **International Federation of Red Cross and Red Crescent Societies** to support the **Red Cross Society of Bosnia and Herzegovina (RCSBiH)** to deliver assistance and support to up to **7,600 migrants every two weeks for a period of 12 months, as well as 1,500 households from local community for a period of two months**, with a focus on the following areas of focus and strategies of implementation: **shelter (Non-Food Items – NFIs), livelihoods and basic needs, health, water, sanitation and hygiene (WASH), Protection, Gender and Inclusion (PGI), and Disaster Risk Reduction (DRR).**

The planned response reflects the current situation and information available at this time of the evolving operation and will be adjusted based on further developments and more detailed assessments. Details will be available in the Emergency Plan of Action (EPoA).

## The disaster and the Red Cross Red Crescent response to date

**2015-2017:** Balkan countries experience a significant influx of migrants, with Bosnia and Herzegovina (BiH) only receiving a small number of migrants in this period. RC/RC Movement provides emergency support across the affected areas.

**Jan 2018:** Changes in migration routes see the numbers of migrants arriving in BiH begin to increase, with 237 people registered in the first month of the year.

**June 2018:** By the end of June, monthly new arrivals have swelled to almost 2,300 people. DREF operation of CHF 212,733 started providing food and hygiene parcels.

**October 2018:** October sees a huge spike in new arrivals with the monthly total hitting more than 5,000 people.

**October 2018:** The number of hot meals served by the RCSBiH since the beginning of the crisis reaches almost half-a-million, with more than 300,000 lunch packs also distributed.

**December 2018:** Projections for 2019 suggest the number of new arrivals in BiH will double compared to this year's figures.

**8 December 2018:** In the face of increasing numbers of vulnerable people and a fast-approaching winter, upon the request of the Red Cross Society of Bosnia and Herzegovina (RCSBiH) the IFRC issues an Emergency Appeal for 3.3m Swiss francs for supporting up to 7,600 people every two weeks.

CHF 300,000 Disaster Relief Emergency Fund (DREF) is released as a loan to enable RCSBiH to start responding to the needs of affected people



Photo by German Red Cross

## The operational strategy

### Summary of Red Cross response to date

Most migrants in the country are sheltered in ten centres across Una-Sana Canton, Sarajevo Canton, Herzegovina-Neretva Canton, and the Republika of Srpska. The RCSBiH has been supporting people in these centres with food, hygiene items, Non-Food Items (NFI) including blankets, mattresses, sleeping bags and clothes, first aid, Restoring Family Links services, and awareness information about mines and other explosive remnants of war which are a potential threat along the migration route.

In coordination with the government, RCSBiH provides food and NFIs in Bihac, Salakovac, Velika Kladusa and to migrants residing near Ključ. Daily meals consist of two warm meals and one dry meal. Currently, RCSBiH produces food for up to 3,000 migrants each day with more than 490,000 hot meals and 310,000 lunch packs distributed so far since May 2018.

RCSBiH first aid teams deployed in Borici have been providing 20-40 interventions each day to cover when other medical teams operated by MSF and Danish Refugee Council are not on the ground.

In the last two months winterisation efforts have stepped up, with the RCSBiH providing winter clothing, sleeping bags and blankets to migrants, most of whom arrive without clothing or bedding suitable for the cold weather conditions.

BiH is almost exclusively a transit country for migrants, with most people generally staying for a few days or weeks before moving to other countries. Despite the tens-of-thousands of people, who are registered as having arrived in the country, the total number of migrants present at any one time is a few thousand. After arriving in BiH, the majority of migrants head for Sarajevo and Una-Sana Canton, seeking to enter the European Union areas through Croatia. The transitory nature of people's presence in BiH makes supporting people effectively a serious challenge with little opportunity for long term engagement, health or livelihoods assistance, or protection, or social integration.

In the overall response to the migration situation in the country, accommodation remains the main challenge. Although enormous efforts have been made to establish permanent and adequate shelter for all the migrants in country before the winter, there is still a gap in terms of both quantity and quality between the accommodation available and people's needs.

The RCSBiH has been responding to the migration crisis since the beginning. To strengthen their capacity in doing so, IFRC supported the National Society with a DREF allocation of CHF 212,733 with the operational timeframe of 29 June – 28 November 2018. An Operational Review was conducted in October 2018, whose outcomes was expected to substantiate a longer-term plan, which was expected to be developed in the modality of an emergency appeal.

### Needs assessment and targeting

Winter conditions trigger an urgent need for appropriate accommodation for migrants. The average temperatures in BiH are extremely low, dropping to minus 15 degrees at nights. Although IOM has made enormous efforts in adapting several centres in Una-Sana Canton, conditions are still insufficient.

People are reluctant to move away from border areas, from where they think they have easier access to other countries. Exposure to the elements and crowded living conditions can cause serious health conditions as well as tension among migrants and with local populations. The below table represents the locations, names, current occupancy and assessed capacity of the migrants' centres in BiH.

Location	Name of the centre	Current occupancy	Potential capacity
Una-Sana Canton, Federation of BiH	Borići – Bihać	1,000 <sup>*1</sup>	530
	Bira – Bihać	440	1,200
	Miral – Velika Kladuša	300	500
	Hotel Sedra – Una-Sana Canton	430	430
Sarajevo Canton, Federation of BiH	Ušivak – Sarajevo	520	800
	House for All – Sarajevo	100	100
	Immigration Center – East Sarajevo	115	115
	Asylum Center – Delijaš	154	154
Herzegovina-Neretva Canton, Federation of BiH	Refugee Center – Salakovac	250	250
Republika of Srpska	Duje – Doboj East	30	30
	<b>Total</b>	<b>3,339<sup>2</sup></b>	<b>4,109</b>

Source: UNHCR, Red Cross of Bosnia and Herzegovina

<sup>1</sup> The number of migrants staying in Borići includes the migrants who are still in the tents around the center, but receive the support of some kind

<sup>2</sup> According to Red Cross data collected on the field, out of them, 84% are men, 6% are women, and 10% children.

While accommodation needs persist, shelter is currently outside of RCSBiH mandate and capacity, however, needs across RCSBiH areas of activity remain critical to protecting people's lives, particularly with the arrival of cold weather.

With funding for the provision of food currently only covered until March 2019, there is a need to ensure this service continues to people in reception centres across the affected areas. Many migrants are currently housed in these shelters that lack heating; are not adequately isolated from cold temperatures; and have inadequate sanitation facilities. Many more are staying in tents or improvised structures. As a result, the National Society prioritizes distribution and replenishment of hygiene and non-food items to migrants, to ensure they are able to stay warm and avoid illness.

Outside the centres, migrants are present in the country away from the main accommodation sites. Although these represent relatively few people, the total lack of services available to them make them extremely vulnerable and a priority for RCSBiH support.

Migrants are often injured when trying to cross the border, and with little or no access to health services, these people again are a priority for RCSBiH support.

### Overview of Red Cross Red Crescent Movement in country

Alongside support from the ICRC and IFRC, the RCSBiH has received financial and in-kind support from multiple Movement partners, including:

- **Red Crescent Society of the United Arab Emirates** donated food parcels.
- **Swiss Red Cross** supported food in Salakovac (Mostar) and NFIs in Una-Sana Canton, as well as a Cash Transfer Programme aimed at local people in Bihac, Zacin and Mostar, to reduce tensions towards migrants.
- **Turkish Red Crescent** is opening a delegation in country and has donated 330 tents, two mobile kitchens, 9,000 blankets and 1,000 kitchen sets.
- **Italian Red Cross** has donated 5,000 winter clothing items, blankets, mats, hygiene packs and a mobile kitchen.
- **German Red Cross** donated a mobile kitchen, 1,000 beds, 150 blankets, 200 clothing items, 500 sleeping bags and four tents.
- **Croatian Red Cross** donated NFIs and offered human resources.

### Overview of non-RCRC actors in country

The central Government of BiH is in the lead with the Ministry for Human Rights and Refugees and Ministry of Security allocated roles in coordinating and managing reception centres. However, the humanitarian response relies mostly on the humanitarian community, where UN agencies are the biggest stakeholders.

- **IOM** is the main humanitarian actor, providing shelter for migrants by renting Hotel Sedra, Bira and Miral factories in Una-Sana Canton, as well as supporting food provision implemented by the RCSBiH. Water and sanitation facilities are also provided by IOM in areas where no established infrastructure is available.
- **UNHCR** is in charge of health care as well as supporting vulnerable groups by providing protection and accommodation in hostels and private accommodation. UNHCR also provided RCSBiH with significant resources and materials for distribution, including two field warehouses, six housing units, 7,000 blankets, 500 sleeping bags, 700 mats, 6,100 clothing items and 400 bags.
- **The Mayor of Bihać**, has made a former student dormitory in Borići, near Bihać available as an additional shelter.
- **Pomozi.ba**, a local volunteer group, organized food distributions for migrants sleeping rough in Sarajevo and are also in charge of food provision in the city's Ušivak centre.
- **Danish Refugee Council and MSF** are providing health care to migrants in Una-Sana Canton. MSF also provided a container used by RC first aid teams in Borići.
- **MFS Emmaus** provided food in Velika Kladuša until September 2018 and hosted a small number of vulnerable people in Duje, near Doboje. They have offered accommodation for 2,000 people in Duje, but this is off the migration route and people are not willing to stay there.

### Coordination mechanisms

Movement coordination is maintained by RCSBiH with the support of IFRC Regional Office for Europe, based in Budapest. So far, two Movement Coordination meetings have been held with all PNSs in-country and with the ICRC, aiming at analysing the situation and coordinating support to the National Society in their efforts.

The RCSBiH also participates in national-level bi-weekly coordination meetings organized by UNHCR and IOM, formerly convened by the Ministry of Human Rights and Refugees. Similar coordination meetings are held regionally in Una-Sana Canton and Salakovac, with the respective RC Branches participating.

## Proposed areas for intervention

This Emergency Appeal will provide food for nine months starting from 1 April 2019 and hygiene and non-food items for 12 months starting from 1 January 2019 to support 1,000 people in two reception centres; one in Salakovac and one other in Una-Sana Canton. With food needs covered by IOM in all centres until 31 March 2019, there is time to monitor the situation in Una-Sana Canton and define locations based on needs, gaps and available resources.

The Appeal also aims to support migrants outside established reception centres. Migrants in these areas have no access to basic assistance, and RCSBiH plans to meet these needs by deploying mobile teams. Given that it is challenging to determine precise numbers for people residing in established centres, defining numbers for people outside that system is even harder. This mobile component of the appeal will target 5,000 people based on an assumption that this will represent 10 per cent of the expected influx in 2019.

Migrants trying to cross the border during the day often return to reception centres with injuries. RCSBiH will provide first aid to migrants in two centres at Borići and Bira in Una-Sana Canton. Around 1,600 migrants will have access to first aid in these two centres throughout the timeframe of the Emergency Appeal (20-40 interventions are expected to be provided per day). Access to basic health care is ensured by UNHCR through different partners, such as MSF, DRC, and some local partners. In some locations local health systems are also involved in health provision to migrants while at others negotiations are underway. FA teams are present in the above centres eight hours, covering the gaps when no other medical teams are on the ground, and treat injuries that do not need medical care. Additionally, they inform migrants on their possibilities to receive basic health care in above indicated facilities.

The need for RCSBiH to continue distribution of hygiene items and NFIs remains high. Despite significant quantities already distributed, the high turn-over of people at the centres, and within the country, means needs for these distributions remains constant. There are sufficient sleeping bags in stock to cover 800 migrants' needs in the winter months, but there will be a need to replenish these for migrants arriving over the course of 2019. The situation and needs will be continuously monitored by the staff and volunteers on the field and the response will be adapted accordingly. In case the situation of the migrants is such that cash transfer would better suit their needs, the IFRC together with the National society will consider introducing cash transfer programme. Therefore, procurement of food and non-food items will be conducted in smaller quantity in liaison with the IFRC Logistics Services.

RCSBiH will also ensure access to information, psychosocial support, RFL, hygiene promotion and protection services, assisted by capacity building support to the National Society in Community Engagement and Accountability, Psychosocial Support, Logistics/procurement, Information Management, Protection, Communications and Disaster Response.

In addition to the support to the migrants IFRC together with the RCSBiH will implement a cash transfer programme for vulnerable population in local communities around the area that are affected by the population movement, namely in Bihac, Cazin and Mostar, where RCSBiH is already implementing this programme in the timeframe of December 2018 – January 2019 with the support of Swiss Red Cross. The number of target beneficiaries will be 1,500 families in six communities (Sarajevo, Ključ, Mostar, Velika Kladusa, Bihac, Cazin) for additional two months starting in April 2019.

## Areas of Focus



### Shelter

**People targeted: 3,000**

Male: 2,700

Female: 300

**Requirements (CHF): 117,000**

### Proposed intervention

To ensure capacity to respond both to actual needs of migrants and to any sudden spike in needs – as a result of an increase in the numbers of people arriving in the country, or the unexpected withdrawal of services by another partner, for example – the RCSBiH needs to both re-stock its depleted supplies and maintain a contingency stock of winter clothing to be distributed based on needs, as well as the following relief items:

Item	Operational stock	Contingency stock
Blankets	2,000	1,000
Sleeping bags	-	1,000
Bags/backpacks	1,000	2,000
Hygiene parcels (for one month)	2,000	1,000



## Livelihoods and basic needs

**People targeted: 6,000 migrants and 1,500 families from local population**

Male: 5,300

Female: 700

**Requirements (CHF): 1,848,000**

### Proposed intervention

RCSBiH intends to fully cover food needs for up to 1,000 people targeting two reception centres: one in Salakovac and one other in Una-Sana Canton. Given that IOM will cover the food needs of migrants in all centres until 31 March 2019, there is sufficient time to monitor the development of the situation and define the locations for food distribution based on actual needs, gaps and available resources. Three meals, including two hot meals, will be provided to 1,000 beneficiaries for a period of nine months starting on 1 April 2019.

RCSBiH has significant capacity and experience in providing food, with the local Red Cross branch in Mostar having been providing food in Salakovac since the start of operation, and the Red Cross branch in Sarajevo running a soup kitchen serving the local population. Menus have been developed taking into account migrants' feedback, while also adhering to Sphere standards.

In addition to providing food in reception centres, five RCSBiH mobile teams will be established covering Bijeljina, Brčko, Goražde, Una-Sana Canton and Sarajevo, distributing food, NFIs and hygiene items, and providing information and first aid. Teams will cover areas in a 100-kilometer radius of their base and will respond to call-outs from the authorities, NGOs, and local communities. The teams will aim to serve approximately 5,000 people. This figure represents the estimated number of migrants already in country but staying outside of the centres as well as new arrivals in 2019. The calculation is based on estimation of the National Society. Three teams are planned for the first two months of 2019, to be fully operational from 1 February 2019, with an additional two teams to be established later in the year based on experience and need.

Food parcels distributed by the mobile teams will cover the needs of one person for one day in line with Sphere standards, while the teams will also provide hot drinks and soups. 10,000 portions of dry rations will be kept on stock as contingency for sudden increase in the number of migrants or unexpected events.

The composition of the mobile team food parcel for one day is as follows.

Item	Quantity
Toast bread	2
Water 1l	1
Canned beef 150g	1
Canned fish 125g	1
Canned tuna 170g	1
Biscuits	2

In case the situation of the migrants is such that cash transfer would better suit their needs, the IFRC together with the National society will consider introducing cash transfer programme. Therefore, procurement of food and non-food items will be conducted in smaller quantity in liaison with the IFRC Logistics Services.

In addition to the support to the migrants IFRC together with the RCSBiH will implement a cash transfer programme for vulnerable population in local communities around the area that are affected by the population movement, namely in Bihac, Cazin and Mostar, where RCSBiH is already implementing this programme in the timeframe of December 2018 – January 2019 with the support of Swiss Red Cross. The number of target beneficiaries will be 1,500 families in six communities (Sarajevo, Kljuc, Mostar, Velika Kladusa, Bihac, Cazin) for additional two months starting in April 2019.



## Health

**People targeted: 2,600**

Male: 2,300

Female: 300

**Requirements (CHF): 76,000**

### Proposed intervention

RCSBiH first aid teams are already active for eight hours each day in Borici and Bira, with support from this Emergency Appeal enabling these activities to continue for the next 12 months. The teams treat people for minor injuries, not requiring hospital treatment, which are often suffered during attempts to cross the border. In addition to providing humanitarian aid to those who have suffered injury, and helping prevent small injuries from developing into more serious health issues, the first aid service also reduces the burden on the local health care system. First aid teams and the mobile teams (see above) will be equipped with the same first aid equipment, including the following items:

Item	Quantity
Disinfectant 50 ml	3
Protective face masks	10
Disposable gloves	20
Alcohol 1 l.	3
Betadine (iodine) solution 150 ml	5
Hydrogen solution, 3 % 1 l.	5
Bandage, 10 cm	20
Bandage, 8 cm	20
Elastic bandage	10
Gauze 7.5	30
Cotton, 100 gr	10
Triangular bandage	10
Analgesic gel	2
Analgesic cream	2
Spray against bleeding	2
Pain killer spray	2
Cream against insect bites	2
Cream for burns	2
Cooling spray	2
Tape, 2.5 h 5m	2
Adhesive tape	10
Vitamin C	10 packs
Antipyretic	10 packs
Frost bite ointment	1

To enhance the capacity, trainings in first aids and in mobile teams will be conducted for volunteers specifically engaged in the implementation of the plan of action. These trainings will include two first trainings to first aid team members (in Borici and Bira), one first aid training and one refresher first aid training to the mobile team members.

Although IOM and UNHCR provide psychosocial support (PSS) to migrants in the centres, there are still gaps to be filled. Therefore, through this Emergency Appeal, RCSBiH aims to build its capacity in the field of PSS through training staff and volunteers and developing psychosocial support programming focusing at displacement. The IFRC Europe Regional Office will support the National Society in this process. Specific assessments carried out at the beginning of the operation will help determine the training needs in coordination with other actors.



## Water, sanitation and hygiene

**People targeted: 3,000**

Male: 2,700

Female: 300

**Requirements (CHF): 243,000**

### Proposed intervention

RCSBH will integrate the distribution of hygiene items alongside its ongoing activities. Sufficient stock will be made available for approximately 1,000 people for a period of 12 months in centres where RCSBiH provides food (Salakovac and one centre in Una-Sana Canton). In these centres, items will be distributed using the 'kiosk system', whereby people select the items they need from available stock, minimizing waste and unnecessary distribution of items. In addition to stock for distribution in reception centres, 2,000 hygiene packs will be made available for distribution by the mobile teams and a further 24,000 hygiene packs will be allocated for all the centres in Una-Sana Canton. In total, 38,000 parcels will be available covering the needs of approximately 3,000 people for a period of 12 months, based on distribution of 3,000 hygiene packs per month. Sanitary towels and diapers will also be kept in stock to be distributed based on needs. 1,000 hygiene parcels will be kept on stock as contingency to be mobilized in case of sudden increase in the number of migrants or unexpected events. Each standard hygiene pack consists of the following items:

Hygiene pack items
Soap 250g (1 piece)
Toothpaste 75ml (1 piece)
Toothbrush (1 piece)
Shampoo 250ml (1 piece)
Wet tissue 15/1 (1 pack)

To contribute to the further improvement of hygiene conditions of migrants RC volunteers and staff will be trained on Community Base Healthcare and First Aid approach with special focus on health promotion, prevention of infection diseases, spread of TB, personal hygiene and sanitation. The trained volunteers will then organize hygiene promotion sessions with the involvement of most active migrants, using information and educational materials on the languages of migrants (Arabic, Farsi, Urdu etc.).



## Migration

**People targeted: 2,600**

Male: 2,300

Female: 300

**Requirements (CHF): 19,000**

### Proposed intervention

Migrants will be assisted to establish contacts with their families through the Red Cross Restoring Family Links (RFL) service. Trained RFL staff and volunteers from local Red Cross branches are involved in these activities. RFL services are established and running in Una-Sana Canton with support from the ICRC and RCSBiH Tracing Services. So far, there is no demand to scale up the operation there.

Protection needs of migrants are addressed by UNHCR according to their mandate and usual practice in responding to migration situations. However, given the limited capacities of government structures as well as the shelter conditions many migrants live in, gaps in service provision leave room for other organizations to step in. Although RCSBiH currently lacks the capacity to contribute to protection activities, with the support of the IFRC Europe Regional Office, the National Society intends to enter this field. In order to facilitate this, IFRC Europe Regional Office will support an assessment of existing protection services in BiH, and assessment of the internal capacities of the RCSBiH to engage in protection-related activities, including child protection, anti-trafficking and sexual and gender-based violence. A plan for implementation of protection activities by RCSBiH will be drawn up based on the findings of this assessment, to develop a programme in accordance with the IFRC mandate in the field of migration.



## Disaster Risk Reduction

**People targeted: 5,000 +**

Male: 4,500

Female: 500

**Requirements (CHF): 44,000**

### Proposed intervention

In areas where the mobile teams will be active, RCSBiH plans to increase volunteer numbers through additional recruitment and trainings. Linking training and recruitment to the skills and needs identified by the mobile teams during their work should create a sustainable and coherent model, with essential skills enhanced through training and a pool of volunteers established allowing for rotation. In addition to trainings, volunteers will also be provided with the necessary equipment to do their jobs.

To further develop the mobile teams, the National Society can build on the Movement's Branch Disaster Response Teams (BDRT) concept, in coordination with IFRC E.

Through this model of developing the teams they will be better skilled and able to respond to ongoing needs of migrants, as well as to other future emergencies.

Actions to support DRR capacity in the mobile teams include:

- Five mobile team trainings;
- Emergency team leader training;
- Mobile teams equipped with essential communication devices (mobile phones, tablets);
- Mobile teams equipped with necessary uniforms and protective equipment.

## Strategies for Implementation

**Requirements (CHF): 965,000**

A range of capacity building components (training, support to volunteers and staff, general support for activities, equipment and tools as well as vehicles) will be adopted to enable smooth delivery of planned activities and strengthen the National Society for ongoing and future responses.

The RCSBH – with the support of IFRC and other National Societies – will organize specific trainings in the following areas:

- Hygiene promotion;
- Disaster Risk Reduction;
- Logistics/procurement;
- Information Management (IM);
- Community Engagement and Accountability (CEA);
- Psychosocial Support, including Psychological First Aids for migrants and PSS for volunteers
- Planning, Monitoring Evaluation and Reporting training
- Protection, Gender and Inclusion

The above trainings will be training of trainers or orientation workshops, increasing the number of staff and volunteers within the National Society capable of facilitating future trainings without support from the IFRC.

To support IM and CEA, the RCSBiH intends to expand use of the KoBo mobile phone-based data collection platform, already used by the Bihac Red Cross branch.

RCSBiH also plans to establish a volunteer database accessible at the branches and at the Headquarters.

Disaster response capacities of the RCSBiH will be developed through support to building the capacity and skills of mobile response teams, with promotion of the Branch Disaster Response Teams (BDRT) concept, relevant skills trainings and provision of relevant equipment and tools.

### Human Resources

To support the National Society in its efforts to implement the Plan of Action, IFRC Europe Regional Office will recruit an Operations Manager, who will be based in Bosnia and Herzegovina and will oversee the operation and support the Emergency Appeal Coordinator in coordination with the National Society, government authorities, and external partners.

IFRC Europe Regional Office also plans to deploy a Surge Communication Delegate for the period of one month and is also considering the option to deploy a Surge Protection Delegate for the period of one month. Technical staff of IFRC Europe Regional Office, such as IM, CEA and Health Delegates will also support the National Society in the development and implementation of the respective relevant programmes.

In addition to the above human resources technical experts from IFRC Europe Regional Office, such as Disaster and Crisis Preparedness Delegate, Health and Care Delegate, CEA Delegate, etc. will support the National Society in the development and implementation of the programmes and will pay regular visits to the National Society and to the field.

## Logistics

Logistics activities for this operation will be implemented mostly by the National Society, supported by IFRC LPSCM Budapest team to meet the operational needs. All procurement will be done in compliance with the standard IFRC procedures & regulations. The IFRC LPSCM Budapest team will carry out the procurement of some of the relief and other items needed, thereby ensuring standardization, efficiency and accountability. When and if required the adequate assistance will be provided during the follow up field visits.

To ensure timely and effective services, RCSBIH needs to increase its transport capacity with the addition of five vehicles for the mobile teams and three light transport vehicles for food transportation. The National Society is also in need of three further vehicles for the movement of personnel and relief items, while a forklift is also required to ensure efficient and safe handling of warehouse stock. A workshop on procurement and logistics will be held with the goal to increase the National Society's capacity in this field.

## Communications

IFRC Europe Regional Office plans to deploy a Surge Communications Delegate to support the National Society in handling international media, producing messaging that highlights the humanitarian needs and reflects the National Society's substantial role as responder. The delegate will produce digital content to be used across IFRC channels and shared with the Bosnia and Herzegovina Red Cross and partner National Societies in the country. The delegate will also work with the National Society to determine other communications needs and create a capacity development plan, as well as provide media relations training to volunteers and staff.

## PMER

A PMER training for staff and key volunteers involved in the implementation of the Plan of Action will also be provided by the IFRC Europe Regional Office. Staff members and volunteers from other entities will also be invited to participate. A PMER officer, to be based at the Headquarters of the National Society, will also be recruited to support the Operations Manager and the Emergency Appeal Coordinator in information collection and report writing.

## IM + CEA

Focal points for IM and CEA will be identified within the National Society to support capacity building. For IM this will include – in coordination with the IFRC Europe Regional Office – assessments of the current information management structure and systems, maintenance of the BiH GO platform page and analysis of the humanitarian situation. The IM focal point will also work with IFRC Europe Regional Office to train staff in data collection and management and, in coordination with CEA colleagues, support the design and set up of a feedback mechanism to improve and adjust the response.

## Budget

### Funding requirements Summary

Area of Intervention	Needs in CHF
DISASTER RISK REDUCTION	44,000
SHELTER	117,000
LIVELIHOODS AND BASIC NEEDS	1,848,000
HEALTH	76,000
WATER, SANITATION AND HYGIENE	243,000
INCLUSION, GENDER AND PROTECTION	
MIGRATION	19,000
STRENGTHEN NATIONAL SOCIETY CAPACITIES	446,000
ENSURE EFFECTIVE INTER'L DISASTER MANAGEMENT	204,000
INFLUENCE OTHERS AS LEADING STRATEGIC PARTNERS	33,000
ENSURE A STRONG IFRC	282,000
<b>TOTAL FUNDING REQUIREMENTS</b>	<b>3,312,000</b>

**Elhadj As Sy**  
Secretary General

## Reference documents



Click here for:

- Emergency Plan of Action (EPoA)

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, **encourage, facilitate and promote at all times all forms of humanitarian activities** by National Societies, with a view to **preventing and alleviating human suffering**, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace.**

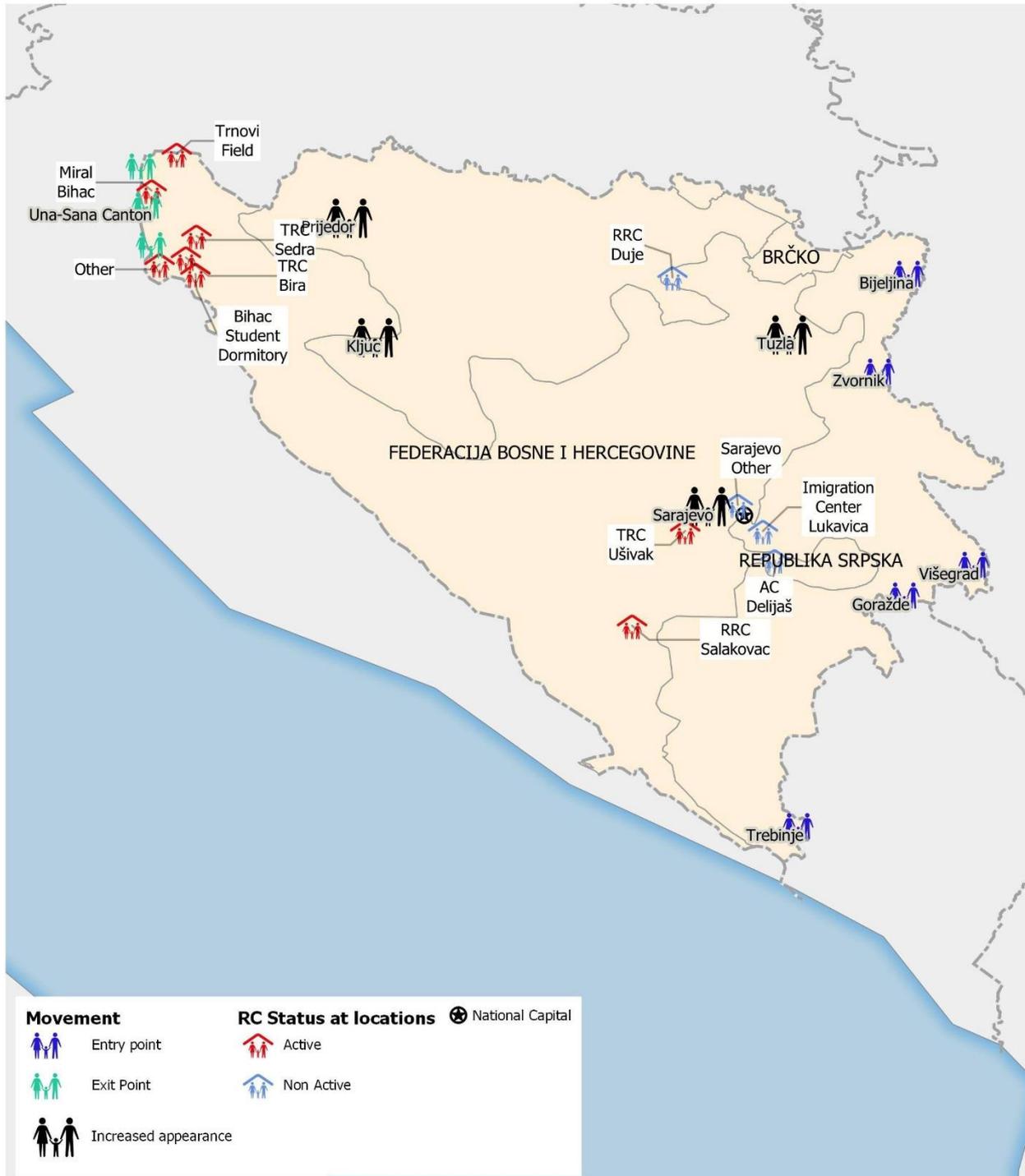


International Federation of Red Cross and Red Crescent Societies  
 Fédération internationale des Sociétés de la Croix-Rouge et du Croissant-Rouge  
 Federación Internacional de Sociedades de la Cruz Roja y de la Media Luna Roja  
 الاتحاد الدولي لجمعيات الصليب الأحمر والهلال الأحمر



## Bosnia and Herzegovina, Population Movement

28/11/2018 • Appeal Code • Glide Number



The maps used do not imply the expression of any opinion on the part of the International Federation of the Red Cross and Red Crescent Societies or National Societies concerning the legal status of a territory or of its authorities.  
 Map data sources: UNHCR Inter Agency Operational update BIH 1-31 October 2018, RCS BiH

