

Humanity Road – Serbia and Bosnia-Herzegovina 3W Report

Activation: Serbia and Bosnia-Herzegovina Flooding

Publication Date: May 22, 2014

Additional Information: [Social Media Situation Report](#)



Report Contents:

3W Report on Aid Agencies Responding

Highlights

Humanity Road wrapped up its activation to support severe flooding in Croatia, Serbia and Bosnia-Herzegovina. Twenty six aid providers were identified and included in our report. Additionally, twenty two Member States offered assistance through the EU Civil Protection division of the European Commission.

The following report includes our 3W of aid agencies responding. The European Commission estimated that over 3 million people in both BiH and Serbia are directly or indirectly affected by the floods. In Serbia, more than 34 000 people have been evacuated from the affected areas. 2,260 buildings have been flooded and about 1 800 damaged. In Bosnia & Herzegovina the number evacuated exceeds 40 000 ; the situation is complex due to debris disposal, land remediation and displacement of minefields by the floods. Provision of clean water, health and sanitation is one of the main concerns. Across the region, key infrastructure, including bridges and roads as well as health and educational facilities, has been damaged in many affected areas.

Serbia requested assistance in terms of high capacity water pumps and teams operating them, boats and rescue helicopters, while Bosnia & Herzegovina requested helicopters and motor boats to evacuate people and to transport water, medicines and food. In addition, Bosnia & Herzegovina requested pumps, generators, tents, humidity dryers, water purification sets, gas heaters for tents and sanitation items. More information on their needs can be viewed on the EU Situation reports, Source: http://ec.europa.eu/echo/files/aid/countries/factsheets/serbia_floods_bih_en.pdf

Our 3W report covers information on which aid agencies are responding to this event.

- Who? (Who responded?)
- Where? (Where did they respond?)
- What? (What did they do in response?)
- Contact information, including social media

Twitter handles

@Humanityroad
@Disasteranimals
@jAidDog
@Digihums

Facebook pages

[Humanity Road](#)
[Animals in Disaster](#)

About Humanity Road: Founded in 2010 as a 501(c)(3) non-profit corporation, [Humanity Road](#) is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and

accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.

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Humanity Road's 3W report is included below as a directory for others interested in finding aid providers responding to this event. What is a 3W report?

- Who? (Who responded?)
- Where? (Where did they respond?)
- What? (What did they do in response?)
- Contact information, including social media

#	Name of Organization	Type	Location Serbia RS Bosnia BA Croatia HR	Detail of the relief work	Address & Phone (if avail)	Weblinks
1	Red Cross	Physical response	RS	Redcross is running 40 shelters, Vols are providing cloths, foods, drinking and psychosocial support to those who have evacuated	19, Simina Str., 11000 Belgrade, Republic of Serbia Phone: +381 11 30 32 125, Fax: +381 11 263 43 48 E-mail: serbia@redcross.org.rs Contact form: http://www.redcross.org.rs/kontakt.php	Website Twitter
2	International Medical Corps	Health and welfare		International Medical Corps' Emergency Response Teams deploying to the region include experts in logistics as well as water, sanitation and hygiene. Its partners in the region are also mobilizing large shipments of food and other supplies.	1919 Santa Monica Blvd. Suite 400 Santa Monica, CA 90404 PHONE: 310-826-7800 FAX: 310-442-6622 EMAIL: inquiry@internationalmedicalcorps.org	Website
3	World Food Programme	Physical response		Expert team sent. Aircraft provided by Italian and Norwegian government for supply 24 generators, 66 water containers, 10 boats and 3 water purification containers through EFP.	Via C.G.Viola 68 Parco dei Medici 00148 - Rome - Italy Tel: +39-06-65131 Fax: +39-06-6590632	Website
4	World Health Organization	Health	RS BA HR	Regional office for Europe is in contact with the health ministry of Bosnia and Herzegovina, Croatia and Serbia, providing public health advice on what step country might take in response to emergency and what individuals can do to protect their lives. They sent water and sanitation expert.	Avenue Appia 20, 1211 Genève, Switzerland +41 22 791 21 11	Website Twitter
5	UNICEF- NBA Cares	Children	RS	UNICEF is working to provide essential services for children and families affected by the	United States Fund for UNICEF	Twitter Website

				disaster	125 Maiden Lane New York, NY 10038	
7	In Memory of VUČKO Animal Welfare Advocates for Bosnia	Animal Welfare	BA	Providing shelter for the animals and raising awareness	Email: info@awabosnia.org Contact	Website Facebook
8	UNDP Serbia	Physical response	RS	1st part of @UN help 2 #Serbia arrives with equipment 4 support 2 rescue efforts #Serb	Internacionalnih brigada 69 11000 Belgrade, Serbia Phone: +381 11 20 40 400 Fax: +381 11 3 44 43 00 registry.rs@undp.org	Twitter Website
9	European Union	Physical response	RS	Nearly 400 relief workers from the Member States have been deployed through the EU Civil Protection Mechanism. Today, 20 May, an EU humanitarian expert has been deployed to Serbia to support the assessment of humanitarian needs on the ground. So far, Serbia has been offered rescue boats, high capacity pumps and operational teams from: Bulgaria, Germany, Slovenia, Austria, the Czech Republic, France, Croatia, Slovakia, Denmark, Italy, Romania and Poland.	Brussels Network Office: International Press Centre Boulevard Charlemagne, 1 b1 B-1041 Brussels T: +32 (0) 2 226 58 10 F: +32 (0) 2 226 58 20	Website Twitter
10	ACT Alliance	Food, Health, Hygiene	RS BA	The initial plan of ACT members is to provide support to soup kitchens, food packages distribution and mobilizing large- scale delivery of hygiene and cleaning supplies to facilitate rapid clean-up and mitigate health and hygiene related problems that will emerge as soon as the waters begin to recede.	ACT members with presence in RS and BA are Philanthropy the Charitable Foundation of the Serbian Orthodox Church, Church World Service (CWS), International Orthodox Christian Charities (IOCC) and Hungarian InterChurch Aid (HIA). They have combined 10 offices in Serbia and B&H. ACT Alliance 8, rue du Rhône P. O. box 2600 1211 Geneva 4 Switzerland jbi@actalliance.org	Article Website Accomplish ed and planned activities in RS and BA

11	UNDAC	Physical response	RS	<p>The United Nations Disaster Assessment and Coordination Organization UNDAC sent an emergency response team to the flooded areas in Serbia on May 18. The Dutch flood expert Mathijs Van Ledden expects the UNDAC-team to remain in Serbia until at least the end of the week (published on May 20). Within the team he is responsible for assessing river levees and advising on flood emergency measures, especially for the extremely swollen Sava river. This river copes with a large part of the enormous rainfall that hit Bosnia and Western Serbia during the past few days.</p>	<p>unocha contact</p> <p>http://www.unocha.org/wh-at-we-do/coordination-tools/undac/contacts</p> <p>The team is in Belgrade, Serbia</p>	<p>Source</p> <p>Website</p>
12	Cordaid	Fund and rebuilding	RS	<p>Cordaid provides an initial contribution of 100,000 € to this emergency response. Disaster response manager Paul Borsboom: "Twenty years after the war, people had started to rebuild their lives bit by bit. Now thousands have lost everything again</p>	<p>Postbus 16440</p> <p>2500 BK Den Haag</p> <p>The Netherlands Telefoon: +31-70-3136300</p> <p>Email: info@cordaid.nl</p>	<p>Website</p> <p>Twitter</p>
13	OSCE	Fund and Immediate relief		<p>OSCE Secretary General Lamberto Zannier authorized a EUR 15,000 donation from the Organization's Charity Fund for immediate help to the most affected people. The assistance will be delivered through the OSCE Mission to Serbia and in co-ordination with the Red Cross.</p>	<p>Ivana Milatovic, Senior Press and Political Affairs Assistant, OSCE Mission to Serbia</p> <p>Španskih boraca 111000 Belgrade Serbia</p> <p>Office: +381 11 3606 151 Mobile: +381 63 251 778 Fax: +381 11 3606 116</p> <p>ppiu-serbia@osce.org</p>	<p>Website</p>
14	The Russian Emergency Situations Ministry	Physical Response		<p>According to EMERCOM rescuers with the air search and rescue unit "Centros pas" and from the high risk rescue group "Leader" have been deployed to assist the Serbian people as they struggle to deal with the aftermath and continuing flooding which has seen almost the entire country mercilessly submerged under</p>	<p>The Russian Emergency Situations Ministry (EMERCOM)</p> <p>Read more: http://voiceofrussia.com/news/2014_05_17/Russia-responds-first-to-assist-Serbian-flood-victims-2951/</p>	<p>Source</p>

				water.		
15	Serbian embassy	Fund Rasing		Serbian embassy opens fund-raising account after devastating floods	Bank Account Information	Source
16	Amateur Radio Union of Serbia	Telecomm unication support		Providing exact locations of people affected by floods and cooperating with rescue teams in the field	Amateur Radio Union of Serbia (SRS) Trg Republike 3/VI, P.O. Box 48 11001 Belgrade, Serbia e-mail: savez@yu1srs.org.rs Office: 011/3033-581, 011/3033-583	Twitter Website Source
17	Mountain Rescue Service Serbia	Physical response	RS	Mountain Rescue Service of Serbia (MRS) is a voluntary and non-profit organization driven primarily by the cause of helping and rescuing endangered or injured people in rough alpine terrains and urban areas. The primary task of MRS is to save human life and to help those in trouble.	Gorska sluzba spasavanja Srbije Palmira Toljatija 2/23 11000 Beograd, Srbija Phone numbers	Website
18	Novak Djokovic Foundation	Schools	RS	Raising money for the reconstruction of schools and kindergartens in Serbia.	Novak Djokovic Foundation Bulevar Arsenija Carnojevic 54a 11070 Belgrade, Serbia Phone: +381 11 31 48 848	Website Facebook
19	Global Giving	Children & Families		Helping affected children and their families with immediate assistance in clothes, shoes and basic necessities. It also provides textbooks and other school supplies to the children..	GlobalGiving Foundation 1023 15th Street, NW 12th Floor Washington, DC 20005 USA Phone: 202-232-5784 Toll Free: 1-877-605-2314	Website

					Fax: 202-315-2558	
20	Red Cross	Families	HR	<p>Sites to drop off donations in Croatia:</p> <p>Croatian Red Cross, Zagreb – Red Cross Street 16, between 8:00 – 20:00</p> <p>Phone Numbers to contact people in flooded areas (via Croatian Red Cross):</p> <p>01/4655-814</p> <p>01/4655-813</p>	<p>Croatian Red Cross,</p> <p>Ulica Crvenog križa 14, P.P.93 10 001 Zagreb</p> <p>Tel: + 385 1 4655 814</p> <p>Fax: + 385 1 4655 365</p> <p>E-mail: redcross@hck.hr</p> <p>OIB: 72527253659</p>	Website
21	Foundation Ana and Vlade Divac	Fund Raising	RS	<p>Gathering money for building materials for reconstruction of homes, schools and kindergartens in flooded areas. Also, gathering money for procurement of new cattle and revitalization of agriculture in flooded villages.</p>	<p>Foundation Ana and Vlade Divac</p> <p>Ilije Garašanina 53a/7</p> <p>11120 Beograd</p> <p>Republic of Serbia</p> <p>Tel: +381 11 3341755</p>	Website
22	Zena Zeni Women to Women	Women's essentials	BA RS	<p>Women's essentials mailing program hygiene items (hairbrushes, creams, soap, hairspray, hair accessories, maxi pads, shaving cream, makeup, etc) into a package that is sent to one of several locations throughout the country.</p>	<p>Visit Facebook, this is a grassroots effort that assists through meetups and collection of donated items</p>	Facebook
23	Pomozi.ba	General Vulnerable	BA	<p>Material donations such as food, medicine, clothes and other needs for vulnerable families. Offer assistance to displaced and disadvantaged people through psychosocial and humanitarian aid: returnees, single mothers, families without income, orphans, invalids, and the ill.</p>	<p>Udruženje "Pomozi", Brčanska 17, 71 000 Sarajevo, BiH</p> <p>+387 62 839 000</p>	Facebook
24	Caritas BK BiH	Physical	BA	<p>Volunteer actions and material donations; have teams in many</p>	<p>Mehmed bega</p>	Facebook

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		response		BH towns affected by the flood.	Kapetanovića Ljubušaka 6 71000 Sarajevo, Bosnia and Herzegovina carbkbih@bih.net.ba +387 33 206-441	Website
25	Society for the protection of animals "NOA"	animal needs and services	BA	Collecting donations from 20 May to 30 May: Food, medicines, blankets, collars, leashes, etc. Priorities are bricks and cans of animal food, vaccinations, hygiene supplies -- not only for pets but also farm animals	Tel: (00387) 065 933 617 (00387) 051924 44; drustvo.noa.ba@gmail.com ; Knjaza Miloša 57 Banja Luka Contact person: Bogdana Mijić	Announcement
26	Humanity Road	Digital Response	RS BA HR	Digital Disaster Response, Collecting 3W report information, providing information aid online in social media, assisting with urgent needs, supporting DHN and UNOCHA information needs as needed.	Humanity Road, Inc. 230 Washington Street Boydton, VA 23917	website Twitter Facebook

This report submitted by www.humanityroad.org