

# DREF operation



International Federation  
of Red Cross and Red Crescent Societies

## Kazakhstan: Floods

DREF operation n° MDRKZ004  
GLIDE n° FL-2011-000038-KAZ  
19 April 2011

The International Federation of Red Cross and Red Crescent (IFRC) Disaster Relief Emergency Fund (DREF) is a source of un-earmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross and Red Crescent emergency response. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

**CHF 193,479 has been allocated from the IFRC's Disaster Relief Emergency Fund (DREF) to support the National Society in delivering immediate assistance to some 2,700 beneficiaries. Unearmarked funds to repay DREF are encouraged.**

**Summary:** Abundant snowmelt and heavy rains on 9-15 April raised water levels in rivers that flooded 20 settlements in Western Kazakhstan region affecting 9,000 people. Around 300 km of roads and several thousand hectares of farmlands have been destroyed; dams, bridges, power lines, telephone lines and gas pipelines have also been damaged. More than 1,000 heads of livestock have been killed. The government evacuated people from the floods affected areas, funds and relief items have been allocated from the government reserves to control the floods and address the consequences.



About 9,000 people have been affected by floods in Western Kazakhstan. Photo: Kazakhstan RC

The Kazakhstan Red Crescent Society deployed its staff from the neighbouring regional branches to conduct a rapid assessment and to start up the response activities. The National Society plans to target 600 most affected households (2,700 people) whose houses have been completely destroyed or heavily damaged and home properties have been lost. The affected people will receive basic non-food items like blankets, bed-linen sets, mattresses, towels, kitchen sets and hygiene sets, including specific items for women and children.

This operation is expected to be implemented over 3 months, and will therefore be completed by 20 July, 2011; a Final Report will be made available three months after the end of the operation (by 31 October, 2011).

**[<click here for the DREF budget; here for contact details; here to view the map of the affected area>](#)**

## The situation

Abundant snowmelt and heavy rains on 9-15 April rapidly raised water levels of five rivers in Western Kazakhstan. The water flooded 20 settlements in Chingirlausky, Taskalinsky, Zelenovsky, and Terektinsky districts of the region and the regional capital town of Uralsk. According to the Ministry of Emergency Situations and local authorities 8,625 houses have been flooded, 9,000 people (1,800 families) have been directly affected, among them 8,800 people (including 82 pregnant women and 117 children) were evacuated, one person died.

Some 1,787 people returned to their residences after water level had decreased. The detailed needs assessment will be carried out and the Kazakhstan Red Crescent Society (KZRCS) plans to address the needs according to the assessment results.

The Ministry of Emergency Situations (MoES) preliminary assessment reports show:

- By 17 April, 8,625 houses had been flooded, out of them 1,479 residential buildings and 7,146 summerhouses.
- Some 1,400 houses are still under water and at high risk of further total destruction or severe damage.
- Electricity lines, gas pipes and telecommunication lines have also been severely damaged; more than 6,000 residents in two districts are cut from either power supply, or telephone connection or gas supply.
- 5 health facility buildings and 14 power sub-stations were flooded in the regional capital and districts.
- Several dams and one bridge are damaged.
- Around 300 km of roads and several thousand hectares of farmlands have been destroyed.
- Furthermore, more than 1,020 sheep, 110 pigs, 90 cattle and 40 birds were killed in the flooded areas.

Local authorities concentrated their response activities on reinforcement of dams and reconstruction of the infrastructure. Rescue teams have been cleaning mud and carrying out evacuations and search activities. During the first hours following the disaster, local authorities and search and rescue services of the MoES evacuated people from the flooded areas to 17 evacuation points: 14 in Uralsk (3 hotels and 11 public buildings) and 3 in villages of Taskala (Taskalinsky district), Dostyk (Zelenovsky district), Algabas (Akzhaiksky district). The government provided the evacuees with food and medical services. Besides, 870 million Kazakh tenge (6 million US Dollars) were allocated from the governmental reserves to control the floods and address the consequences.

By President order and according to the government decision the following items were allocated from the state reserves to eliminate the disaster consequences: 22,500 kg of cereals (rice), 66,600 pieces of canned meat, 2,700 kg of tea, 3,913 l of oil, 300 beds, 1,000 mattresses, 1,000 pillows, 1,000 blankets, 4,000 sheets, 2,000 pillows, 604.8 kg of soap, 10 pumps accessories, 75 tons of diesel/fuel. In order to respond timely and effectively to the needs of the affected population, the MoES provided its transport including aviation.

**Table 1 Summary information on the damage**

<b>Affected areas</b>	<b>Number of affected people</b>	<b>Number of affected households</b>	<b>Human losses</b>	<b>Number of affected summerhouses</b>
Uralsk town	4,099	737	1	7,983
Chingirlausky district	670	134	0	134
Taskalinsky district	1,480	286	0	286
Zelenovsky district	2,403	224	0	224
Terektinsky district	348	98	0	98

## Coordination and partnerships

The government's disaster response agency, the Ministry of Emergency Situation, coordinates the flood response activities. The MoES has been holding daily coordination meetings with local authorities and communal services in Uralsk and invited Kazakhstan Red Crescent Society to participate on these meetings. The National Society's plan of action will be shared with the stakeholders to avoid duplication of efforts and resources.

The National Society has established links with the local non-governmental organization “Civil Alliance” that collects and process information about the needs of affected populations accommodated in evacuation points.

## Red Cross and Red Crescent action

Following the disaster the Kazakhstan Red Crescent Society deployed two staff from the neighboring regional branches to conduct a rapid assessment and to start up the response activities. On 14-16 April, the rapid needs assessment was conducted in evacuation centers in Uralsk town; information was also collected from the local authorities and the MoES representatives. The assessment results revealed that the population of six settlements – Zelenovsk, Chuvashka, Razdolnoe, Chernoyarovo, Akzhol and Kuznetsovo of Zelenovsky and Taskalinsky districts – has been affected the most. To address the current situation, the National Society is targeting 600 most affected households (2,700 people). The houses of these people have been completely destroyed or heavily damaged and home properties have been lost.

To provide an effective and timely response to the needs of affected population, Kazakhstan Red Crescent deployed six members of the National Disaster Response Team (NDRT) trained in different sectors such as situation assessment, relief, logistics, health, as well as information and reporting.

### The needs

The results of the National Society rapid assessment revealed that most of the floods affected population belongs to the vulnerable groups including large families with many small children, people with disabilities, pensioners, people with disabilities, single mothers and unemployed people. There is an urgent need in non-food items (beddings, kitchen sets, hygiene kits, etc.), assistance is also required to help population renovate their damaged and destroyed houses.

**Table 2 Preliminary beneficiary data**

Settlements	Number of families	Number of people
Zelenovsk	100	450
Chuvashka	100	450
Razdolnoe	100	450
Chernoyarovo	100	450
Akzhol	100	450
Kuznetsovo	100	450

The table shows preliminary data. The actual number of families and people in each of the target settlements will be identified after the detailed assessment by the National Society in affected areas.

### The proposed operation

The National Society will support the most affected vulnerable people providing up to 600 families (2,700 people) with initial emergency response, including distribution of basic non-food items, in affected villages to help them cope with the consequences of floods.

Relief distributions (food and basic non-food items)
<b>Outcome: 600 households (2,700 people) are provided with basic non-food items to help them cope with the consequences of floods according to assessment and selection criteria that identified actual needs and vulnerable groups.</b>
<b>Outputs (expected results) and activities planned:</b>
<ul style="list-style-type: none"> <li>- Conduct detailed emergency needs assessments.</li> <li>- Develop beneficiary targeting strategy and registration system to deliver intended assistance.</li> <li>- Prepare the lists of beneficiaries together with the local administration and in accordance with the KZRCS assessment procedures.</li> <li>- Procure and deliver relief non-food items to the affected areas and KZRCS operation points.</li> <li>- Distribute relief supplies and control supply movements from the point of dispatch to the end users.</li> <li>- Monitor and evaluate the relief activities and report on the relief distributions.</li> </ul>

**Table 3 relief items to be distributed**

Blankets	Bed-linen sets	Mattresses	Towels	Kitchen sets	Hygiene sets	Hygiene pack for women	Diapers (for children)
2,700	2,700	1,200	600	600	2,700	1,000	120

It is planned that the Kazakhstan Red Crescent Society operational point will be set up in the capital town of Uralsk and provided with furniture and office equipment. As there is no National Society branch office in the region, it is planned that the operation point will be turned to branch office after completing the response activities.

To enhance the response capacity and to support the implementation of planned operation, one member of the Regional Disaster Response Team (RDRT) will be deployed to the affected areas. The main task of the RDRT member will be:

- Implementation of detailed assessment together with the National Society, National Disaster Response Team members and volunteers in close cooperation with the government responding structures and other agencies
- Support to Kazakhstan Red Crescent responding teams on logistics issues, registration and distributions
- Report preparation
- Monitoring of implemented activities and conducting beneficiary satisfaction survey.

The National Society will also organize safe hygiene and sanitation promotion to prevent diseases. This will include printing of information/education/communication materials and their distribution in target settlements through Red Crescent volunteers.

## How we work

All IFRC assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

## Contact information

For further information specifically related to this operation please contact:

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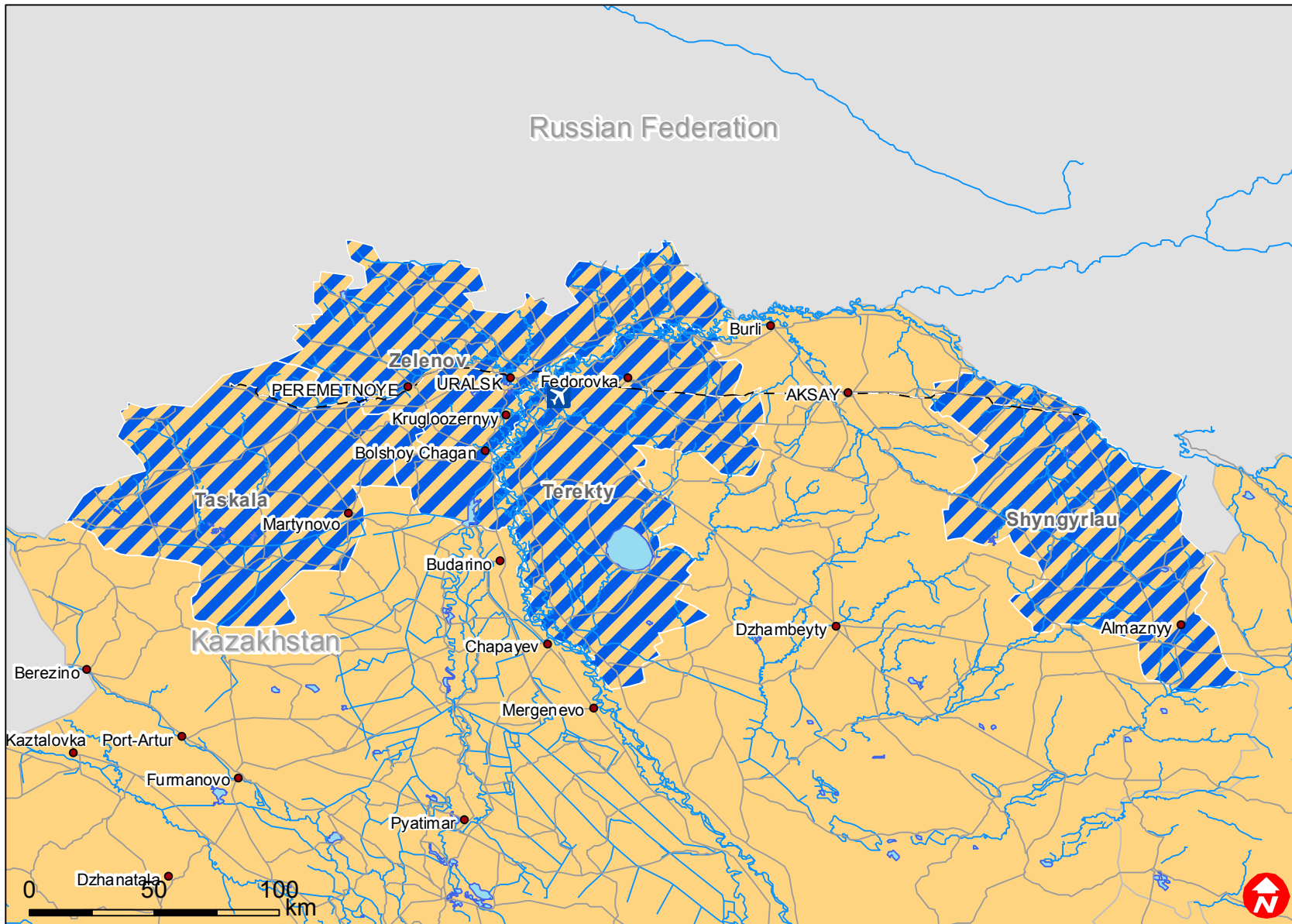
[<DREF budget and map below; click here to return to the title page>](#)

**BUDGET SUMMARY**

Budget Group	DREF Grant Budget	TOTAL BUDGET CHF
Food	96,300	96,300
Ustensils & Tools	21,000	21,000
Other Supplies & Services & Cash Disbursements	35,600	35,600
<b>Total Supplies</b>	<b>152,900</b>	<b>152,900</b>
<b>Total Land, vehicles &amp; equipment</b>	<b>0</b>	<b>0</b>
Distribution & Monitoring	1,800	1,800
Transport & Vehicle Costs	3,150	3,150
<b>Total Transport &amp; Storage</b>	<b>4,950</b>	<b>4,950</b>
Regionally Deployed Staff	3,330	3,330
National Society Staff	3,000	3,000
Other Staff benefits	8,990	8,990
<b>Total Personnel</b>	<b>15,320</b>	<b>15,320</b>
<b>Total Workshops &amp; Training</b>	<b>0</b>	<b>0</b>
Travel	3,000	3,000
Information & Public Relation	3,500	3,500
Office Costs	1,000	1,000
Communications	1,000	1,000
<b>Total General Expenditure</b>	<b>8,500</b>	<b>8,500</b>
<b>Total Contributions &amp; Transfers</b>	<b>0</b>	<b>0</b>
Program Support	11,809	11,809
<b>Total Programme Support</b>	<b>11,809</b>	<b>11,809</b>
<b>Total Services</b>	<b>0</b>	<b>0</b>
<b>TOTAL BUDGET</b>	<b>193,479</b>	<b>193,479</b>



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- Main roads
- Railway
- Rivers
- Affected districts