

Côte d'Ivoire Crisis

## **Concept of Operations**

### **Côte d'Ivoire**

#### **Background**

Following the disputed presidential elections in November 2010, Côte d'Ivoire has plunged in to a political crisis. Fear and anticipation of widespread violence has already triggered international and internal displacement. Over 135,000 Ivorian refugees have been reported in neighbouring countries, most notably Liberia, while over 700,000 people have been internally displaced. Besides the possible violence, prolonged political standstill would aggravate human suffering and consequently will increase humanitarian needs. The humanitarian access to beneficiaries in Côte d'Ivoire remains a key concern.

Due to the prevailing situation, the Humanitarian Country Team (HCT) has called for the activation of clusters including the Logistics Cluster.

#### **Gaps and Needs**

In coordination with national and international partners, the humanitarian community is delivering life-saving relief supplies into the country with the aim of supporting those affected by the current crisis.

The following are the needs identified to facilitate the smooth delivery of food and relief items to the affected populations:

- Logistics coordination and information sharing between the various actors in order to mitigate any duplication of efforts and maximize the use of available logistics assets.
- Expansion of the existing storage capacity in Côte d'Ivoire.
- Augmentation of in country road transport capacity for humanitarian supplies.
- Air transport services.
- Coastal vessel services.

#### **Points of entry**

Taking into consideration the general security situation in the country and the current limitation of access to the affected populations, the following entry points are foreseen as logistics corridors for humanitarian supplies:

- Surface transport
  1. North entry points:
    - From the port of Tema - Kumasi - Tamale (in Ghana) - Ouagadougou - Bobo Dioulasso (in Burkina Faso) – Ouangolodougou.
    - From Burkina Faso and Mali - Ouangolodougou (Regional Food Purchase).
  2. South-East entry point: from the port of Tema (in Ghana) - Noé - Aboisso – Abidjan.
  3. East entry point: from the port of Tema - Kumasi - Dormaa (in Ghana) - Takikro - Abengourou (*to be evaluated*).
- Sea transport: San Pedro and Abidjan (*to be evaluated depending on the security situation*).

#### **Activities of the Côte d'Ivoire Logistics Cluster in the current crisis response**

The Logistics Cluster aims to provide the humanitarian community with adequate logistics capacity and coordination mechanisms to deliver life-saving relief aid to the affected population in Côte d'Ivoire. Based on the current needs and gaps identified, the activities of the Logistics Cluster will include:

### 1. Logistics Coordination

- A Logistics Cluster coordination cell including a dedicated Logistics Cluster Coordinator has been established in Abidjan to coordinate the logistics response. Additionally a Logistics Cluster Sub-Office is being established in Man.
- The cell is working closely with the humanitarian community to identify possible gaps and bottlenecks in the logistics response and to ensure the uninterrupted supply of life saving relief items to the affected population in Côte d'Ivoire.
- The Logistics Cluster Coordinator facilitates regular Logistics Cluster meetings and publishes records of decisions taken.
- Optimization of the logistics resources available locally and regionally, awareness raising and consolidated fundraising efforts.

### 2. Information Management

The Logistics Cluster is providing information management services with the aim of supporting operational decision making to improve the efficiency of the logistics response. These services include the following:

- Provide updated information on operational data, such as road networks, entry points and customs procedures through the publication of sitreps, bulletins, snapshots, flash news and briefings.
- Provision of logistics infrastructure including Geographic Information Systems (GIS), mapping tools and products.
- A platform for the sharing and dissemination of logistics information at <http://www.logcluster.org/ops/civ11a> as well as through a moderated email circulation list.
- Consolidating information on the overall logistics situation from the humanitarian community and local authorities, identifying possible logistics gaps and bottlenecks.

### 3. Logistics Common Services

As provider of last resort, the services made available by the Logistics Cluster are not intended to replace the logistics capacities of the agencies or organizations but rather supplement them through the provision of common services.

The logistic services mentioned hereafter will be provided free of charge for one initial period of 3 months (until the end of June 2011):

- Provision of a **staging area** in Accra (UNHRD) including temporary storage and cross border transportation of humanitarian cargo to Logistics Cluster's hubs in Côte d'Ivoire.
- Provision of **temporary storage** in Man and Bouaké Logistics Cluster hubs including handling of humanitarian cargo. Storage will be extended to Abidjan depending on the situation and to other locations if needed and requested.
- Provision of **truck transport** in/from Man and Bouaké. Truck transport will be extended to Abidjan depending on the security situation.
- **Air services** transport for passengers from/to Accra, Abidjan, Bouaké and Man. Air services could be extended to other locations if needed and/or required. Aircraft to be based out of Accra, Ghana with Monrovia as an alternative refuelling location. This option is based on continued insecurity preventing the movement of Humanitarian Staff.
- **Coastal vessel services** for cargo between Accra, Abidjan, San Pedro, Harper and Monrovia.
- Cargo consolidation, storage and transportation will be handled as per the priorities set by the Humanitarian Country Team.

This Concept of Operations is a live document and the activities will be adapted and revised as the situation unfolds and further assessment results become available, including the possible provision of additional logistics common services as required by the humanitarian community.