

DREF operation final report



International Federation
of Red Cross and Red Crescent Societies

Kosovo: Floods

DREF operation n° MDRKV003
GLIDE n° FL-2010-000252-SRB
1 June 2011

The International Federation's Disaster Relief Emergency Fund (DREF) is a source of unearmarked money created by the Federation in 1985 to ensure that immediate financial support is available for Red Cross Red Crescent response to emergencies. The DREF is a vital part of the International Federation's disaster response system and increases the ability of National Societies to respond to disasters.

Summary: CHF 102,752 was allocated from the Federation's Disaster Relief Emergency Fund (DREF) on 8th December 2010 to support the Red Cross in Kosovo in delivering assistance to 600 families and to replenish disaster preparedness stocks.

Due to the heavy rainfalls in Kosovo like in several other countries in the Balkans, many villages were flooded, some of them in the rural low-income areas. The rivers that caused the floods were Morava e Binçes, Kaçareva, Krena, Ereniku, Prishtevka. Some 850 households were affected by the flooding.



Red Cross volunteers distributing relief to flood affected families.
Photo taken by Kosovo RC volunteer.

The worst hit municipalities were Prishtina/ Priština, Kamenice/ Kamenica, Viti/ Vitina, Gjakova/ Đakovica, Dragash/ Dragaš and Skenderaj/Srbica (geographic names used locally in Albanian and Serbian) including the surrounding villages. The water spilling from the river beds flooded the landscape and the buildings, causing damage to living quarters and personal belongings as well as agricultural land and equipment. The Red Cross of Kosovo has identified 600 families (3,000 people) in need for urgent assistance with basic food, water and non-food items. The Red Cross of Kosovo used some of its limited emergency stock to reach the affected people until DREF was received.

Additional 100 food parcels as well as 200 blankets were purchased as the International Federation managed to procure them at lower prices than initially budgeted.

The major donors to the DREF were the Irish, Italian, Netherlands and Norwegian Governments and ECHO. The Netherlands Red Cross contributed CHF 32,340 to this operation. The DREF allocation has been fully utilized on the operation. There are some variances between the budget and the actual expenses; however, on major group levels the highest difference does not reach 10% either.

Details of all donors can be found at

<http://www.ifrc.org/what/disasters/responding/drs/tools/dref/donors.asp>

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The situation

Heavy rain and snowing during November/December caused floods in many villages and cities throughout Kosovo including Prishtina/ Priština, Kamenice/ Kamenica, Viti/ Vitina, Gjakova/ Đakovica, Dragash/ Dragaš and Skenderaj/ Srbica including the surrounding villages. Some of the villages are in the poor rural part of Kosovo, and the floods appeared as an additional deteriorating factor in their already difficult situation. The increased water levels in the rivers Morava e Binçes, Kaçareva, Krena, Ereniku, Prishtevka caused damage to houses and personal belongings, agricultural land and equipment.

Some 850 households were affected, out of which the Red Cross of Kosova identified and assisted the most affected 600 families that needed support immediately (3,555 people). Many of the affected families had to be evacuated from their houses to temporary accommodation in neighbouring villages at relatives or friends.

The evacuated population returned to their homes after the water had receded, finding most of their belongings like blankets, mattresses, food etc. destroyed or washed away. The assistance only provided them with basic items needed to get through the emergency situation.

In conclusion, the flooding further worsened the socio-economic situation of the residents, as the majority of the affected population belonged to the poorest strata of the society, and they were not in a position to cope with the situation on their own.

Red Cross and Red Crescent action



Volunteers are distributing relief items. Photo: Red Cross of Kosova

The Red Cross of Kosova immediately responded by distributing blankets, mattresses and water to some of the affected population from their stock. However, due to limited capacity of the emergency stocks they were only able to assist a limited number of the affected people. The assessment was delayed by the difficulties to access some of the affected areas due to impassable roads and landslides. However, all efforts were made to gather the necessary information in order to initiate an appropriate response. The Red Cross operation provided immediate assistance to the most affected population in the field as well as replenished the already distributed goods. During the response activities there were cases when the families returned the offered Red Cross aid, because they had already received some help from family members. This honest behaviour of the residents helped the Red Cross respond to the needs of other affected families.

Achievements against objectives

Relief distributions (food and basic non-food items)

Objective: Providing emergency flood assistance (basic food and non-food items) to 600 families (approximately 3.000 persons) during a three month period.

Expected results	Activities planned
The nutritional and hygiene/ health needs of 600 families/ 3000 people are met over a three month period during their temporary accommodation before their damaged homes are repaired.	<ul style="list-style-type: none"> • Preparation of final beneficiary lists. • Procurement of emergency items in Kosovo. • Distribution of emergency items by RC branches' staff and volunteers according to the prepared beneficiary lists. • Coordination with local emergency departments and social welfare authorities. • Monitoring and reporting.

Impact: A total of 3,555 people were assisted through DREF operation during the floods that occurred in Kosovo in November/December 2010. The Red Cross Organization in Kosovo was the only humanitarian organization responding to the flooding in Kosovo. Regular monitoring of the activities was carried out both by the Red Cross of Kosova disaster management coordinator and the International Federation's office in Kosovo.

During the assessment the Red Cross of Kosova identified approximately 850 families affected by the floods and among them there were 600 families (approximately 3,555 people) whose level of vulnerability demanded an immediate response. These families are living either below or close to the poverty line, are socially marginalised and their capacity for coping with the consequences of this situation (loss or destruction of property, food and severe deterioration of their living environment) is almost non-existent. Their winter food reserves were damaged or destroyed by the floods, and their access to safe drinking water was limited due to the contamination of local water wells. The following table shows the immediate basic needs of this population as established by the assessment¹:

Families	Item	Units per family	Units total
600	Blankets	3	1,800
600	Mattresses	1	600
600	Hygiene kits (standard family hygiene parcel)	1	600
600	Drinking water (bottled, pack of 9 litres)	2	1,200
600	Food (family food parcel containing wheat flour, rice, sugar, vegetable oil, white beans and relish)	1	600
400	Rubber boots (pair)	1	400
Additional goods purchased	Food (family food parcel containing wheat flour, rice, sugar, vegetable oil, white beans and relish)		100
Additional goods purchased	Blankets		200

Table 1: the immediate needs of the most vulnerable population as assessed by the Red Cross of Kosova

Upon approval of the DREF the Red Cross of Kosova through its branches finalized the list of beneficiaries based on the assessment, which was followed by a detailed distribution plan. After the procurement process, food and non-food items were sent to the six Red Cross branches in the municipalities covered by the operation: Kamenica, Viti, Gjakova, Dragash, Pristina and Skendraj. All of the branches distributed relief goods according to the plan, targeting the selected most vulnerable members of the population. Red Cross volunteers participated during the loading/unloading of relief items and during the direct distribution.

International Federation and Red Cross of Kosova headquarters conducted regular field visits to observe and monitor distribution in the affected areas. Government's Disaster Emergency Department offices in the respective municipalities supported Red Cross branches during the distribution by providing transport/vehicles for hard-to-access areas (excluding fuel). Local media and newspapers covered the Red Cross response operation.

The procurement was done according to the International Federation's standard procurement procedures. Since the goods were purchased at lower prices than estimated during the budgeting phase, the International Federation was able to procure additional 100 food parcels to be distributed among the 100 most vulnerable affected families from the first round of distribution as well as 200 blankets to replenish the Red Cross of Kosova emergency stock. The following table describes the distribution across the six municipalities, including the goods used to replenish the Red Cross of Kosova stock, depleted through the first round of distribution:

¹ Some of the items in the table have already been distributed from the Red Cross of Kosova emergency stock

Municipality	No. of families	No. of members	Mattresses	Blankets	family food parcel	Hygiene Kits	Drinking water (bottled pack of 9 liters)	Rubber boots (pair)
Prishtina	50	248	50	150	50	50	100	25
Gjakova	120	984	90	270	120	120	240	100
Kamenica	230	1309	280	770	280	230	400	150
Viti	130	674	110	360	170	120	200	75
Dragash	50	208	50	150	50	50	100	25
Skenderaj	20	132	20	60	20	20	40	
HQ replenished stock				240	10	10	120	25
Total:	600	3555	600	1800	600	600	1200	400

Table 2: The distribution of relief items including replenished stock

Key issues

The International Federation through its monitoring visits realized that the Red Cross was the only actor to respond to situation and target the affected population. Despite the difficulty of accessing some flooded areas and the lack of proper vehicles and equipment to do so, the Red Cross operation was carried out well, starting from the assessment, planning, through the implementation to reporting. During the operation, heavy snowfall in Kosovo made the access to some of the areas very difficult and the situation of the already affected families deteriorated further. The Red Cross of Kosovo performed within the operation parameters despite the difficulties.

The Municipal Department for Emergency reported their satisfaction with the Red Cross readiness to respond to the disaster in a timely and well targeted manner. Good communication and coordination between different levels in the Red Cross operation was also praised.

How we work

All International Federation assistance seeks to adhere to the [Code of Conduct for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations \(NGO's\) in Disaster Relief](#) and the [Humanitarian Charter and Minimum Standards in Disaster Response \(Sphere\)](#) in delivering assistance to the most vulnerable.

The International Federation's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The International Federation's work is guided by [Strategy 2020](#) which puts forward three strategic aims:

1. Save lives, protect livelihoods, and strengthen recovery from disaster and crises.
2. Enable healthy and safe living.
3. Promote social inclusion and a culture of non-violence and peace.

Contact information

For further information specifically related to this operation please contact:

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International Federation of Red Cross and Red Crescent Societies

MDRKV003 - Kosovo - Floods

Final Report

Selected Parameters	
Reporting Timeframe	2010/12-2011/03
Budget Timeframe	2010/12-2011/03
Appeal	MDRKV003
Budget	APPEAL

All figures are in Swiss Francs (CHF)

I. Consolidated Response to Appeal

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
A. Budget	102,752					102,752
B. Opening Balance	0					0
Income						
<u>Other Income</u>						
<i>DREF Allocations</i>	102,753					102,753
C4. Other Income	102,753					102,753
C. Total Income = SUM(C1..C4)	102,753					102,753
D. Total Funding = B + C	102,753					102,753
Appeal Coverage	100%					100%

II. Balance of Funds

	Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination	TOTAL
B. Opening Balance	0					0
C. Income	102,753					102,753
E. Expenditure	-102,753					-102,753
F. Closing Balance = (B + C + E)	0					0

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III. Budget Analysis / Breakdown of Expenditure

Account Groups	Budget	Expenditure					TOTAL	Variance
		Disaster Management	Health and Social Services	National Society Development	Principles and Values	Coordination		
A							B	A - B
BUDGET (C)		102,752					102,752	
Relief items, Construction, Supplies								
Clothing & textiles	30,576	30,394				30,394	182	
Food	25,725	25,237				25,237	488	
Water, Sanitation & Hygiene	2,160	13,012				13,012	-10,852	
Other Supplies & Services	10,860						10,860	
Total Relief items, Construction, Supplies	69,321	68,643				68,643	678	
Logistics, Transport & Storage								
Distribution & Monitoring	1,160	1,671				1,671	-511	
Transport & Vehicle Costs	5,998	5,476				5,476	522	
Total Logistics, Transport & Storage	7,158	7,146				7,146	12	
Personnel								
International Staff		256				256	-256	
National Staff	10,184	10,889				10,889	-705	
National Society Staff	2,372	1,705				1,705	667	
Total Personnel	12,556	12,850				12,850	-294	
General Expenditure								
Information & Public Relation	396	377				377	19	
Office Costs	5,090	5,834				5,834	-744	
Communications	1,120	937				937	183	
Financial Charges		10				10	-10	
Other General Expenses	840	685				685	155	
Total General Expenditure	7,446	7,843				7,843	-397	
Indirect Costs								
Programme & Service Support	6,271	6,271				6,271	-0	
Total Indirect Costs	6,271	6,271				6,271	-0	
TOTAL EXPENDITURE (D)	102,752	102,753				102,753	-1	
VARIANCE (C - D)		-1				-1		