

Humanity Road – Fiji

Activation: Cyclone Winston Sitrep #2

Publication Date: 21 February 2016, 13:00 (FJT)



Highlights

Humanity Road activated its response for Cyclone Winston on Friday, February 19, 2016, in advance of landfall. Below is our first situation report with local social media account information. After passing through Fiji and Tonga as a smaller and less intense storm, Tropical Cyclone Winston made a turn and headed back west towards Tonga and Fiji. As of 20 February (local FJT time), forecasts from Fiji Meteorological Services lay the path of the cyclone directly over Viti Levu (the main island of Fiji) and parts of Lomaiviti. ([source](#))

As of 21 Feb, most communications are down on Koro and Taveuni Islands, in the Northern Division, but there are some unconfirmed reports of damage that have come through. Communications are also out on Vanuabalavu, Lakeba, Cicia and Nayau in the Lau Group. There are some reports of damage on Koro, Taveuni, Ovalau, and Vanua Levu Islands. The north coast of Viti Levu, especially Ba, Tavua, Rakiraki, and Nadi were also impacted.

Twitter handles

[@Humanityroad](#)

[@Disasteranimals](#)

[@jAidDog](#)

Facebook pages

[Humanity Road](#)

[Animals in Disaster](#)

Contact: support@humanityroad.org

About Humanity Road: Founded in 2010 as a 501(c)(3) non-profit corporation, [Humanity Road](#) is a leader in the field of online disaster response. Through skilled and self-directed work teams, Humanity Road and its network of global volunteers aim to provide the public and disaster responders worldwide with timely and accurate aid information. Providing such information helps individuals survive, sustain, and reunite with loved ones. For more information, please visit www.humanityroad.org.

To contact us 1-800-931-1951

Situation Report – (period covered: 20 Feb - 21 Feb, 2016 FJT)

Prepared by: [Humanity Road](#) / [Animals in Disaster](#) **Follow:** [@Humanityroad](#) / [@Disasteranimals](#) / [@jAIDDog](#)

Situation Overview

Background

After passing through Fiji and Tonga as a smaller and less intense storm, Tropical Cyclone Winston made a turn and headed back west towards Tonga and Fiji. As of 20 February, forecasts from Fiji Meteorological Services lay the path of the cyclone directly over Viti Levu (the main island of Fiji) and parts of Lomaiviti. ([source](#))

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Significant Updates (most recent first)

21 Feb:

11:00 JFT - Ba Mission Hospital chairman says it's a "war zone" and can't recognise the town. ([source](#))

09:15 JFT - Flooding at Bua Hospital, Vanua Leva ([source](#))

08:00 JFT - Heavy damage reported at Tulani resort on Koro Island. Most phones are not working, so not much information is known. ([source](#))

07:00 FJT - Report of damage in Tavua - "heavy rain n strong winds continue.10 houses damaged.few partly, livestock n farms destroyed" - Fane, Tavua. ([source](#))

07:00 FJT - Nationwide curfew still in place today. ([source](#))

02:54 FJT - Reports that Savusavu (Vanua Leva) has been badly damaged. Some parts of the road at Urata village in Savusavu have been washed out causing difficulties for DISMAC team to go to the other side of the town. 133 people that were stranded in Savusavu town have been evacuated to Yaroi village hall and church. ([source](#))

00:35 FJT - Tidal waves have caused damage in Tokou Village in Levuka, Ovalau Island. More than 10 houses destroyed by winds. ([source](#))

20 Feb:

22:53 FJT - Bua - the villages of Waitabu in Nabouwalu and Tacilevu in Bua are currently flooded with seawater. The hospital wards in Bua are flooded with rain water as the morgue is also not functional due to power shutdown with two bodies already inside it. ([source](#))

20:50 FJT - Reported landfall on Viti Levu

19:00 FJT - Koro Island - "in Navaga village, of the 54 houses, only 4 are left standing."

([source](#))

17:40 FJT - Cabinet declares State of Natural Disaster for the whole Nation for a period of 30 days beginning from today. ([source](#))

17:15 FJT - Koro Island - report that 5 teacher's quarters in Nabasovi village have been destroyed. "All the people's houses have been damaged and the trees have broken branches and roofing irons are flying around everywhere." ([source](#))

16:33 FJT - All communications are down at the moment on the Islands of Vanuabalavu, Lakeba, Cicia and Nayau in the Lau Group. ([source](#))

16:30 FJT - The National Disaster Management has advised that a total public curfew will take effect across the country today from 6.00pm. ([source](#))

Divisional Commissioner North and Head of the DISMAC operation in the North Division, Jovesa Vocea, has directed that the Savusavu and Labasa Towns will be closed from 2pm today until further notice. ([source](#))

12:20 FJT - Koro Island - "No communication on Koro Island... primary school ripped off and all roofs in the village." ([source](#))

Vanuabalavu - From Care Australia staff, Winston "Passed over Vanuabalavu, widespread damage, wind 94knts, coconut trees lost crowns". ([source](#))

12:00 FJT - Winston has changed course and is now expected to pass in between Viti Levu and Vanua Levu. ([source](#))

Use Right Click - to open links in a new window

National Links

- Fijian Government

[Website](#), [Facebook](#), [Twitter](#), [YouTube](#)

- Office of the Prime Minister

[Website](#)

- National Disaster Management Office (NDMO)

1 Regional House, Knolly Street, Suva, Fiji

Tel: 3319250, [Website](#)

- Ministry of Rural & Maritime Development & National Disaster Management:

Tel: +679 331 3400, [Facebook](#), [Twitter](#)

- Fiji Meteorological Service

[Website](#), [Facebook](#)

- Ministry of Health and Medical Services

[Website](#), [Facebook](#)

- Fiji Police Force

Tel: +679 334 3777, [Website](#), [Facebook](#)

- Fiji Ministry of Education

Tel: +679 3314477, Fax: +679 3314757, [Website](#), [Facebook](#)

Regional and Local Links

Fiji is divided into Four Major Divisions which are further divided into 14 provinces. They are:

[Central Division](#) has 5 provinces: [Naitasiri](#), [Namosi](#), [Rewa](#), [Serua](#), and [Tailevu](#).

[Eastern Division](#) has 3 provinces: [Kadavu](#), [Lau](#), and [Lomaiviti](#).

[Northern Division](#) has 3 provinces: [Bua](#), [Cakaudrove](#), and [Macuata](#).

[Western Division](#) has 3 provinces: [Ba](#), [Nadroga-Navosa](#), and [Ra](#). ([source](#))

Emergency Numbers

Emergency Phone Numbers

Ambulance - **919**

Police - **911**

Fire - **917**

Report downed power lines - **913**

Information Hotlines

EMERGENCY CONTACTS FOR THE PUBLIC TO CONTACT: ([source](#))

Divisional Emergency Operation Center (EOC) Contacts

Eastern Division EOC – 7848858/7775787/9904589/9904589/3216464

Central Division EOC – 3477000/9906320

Northern Division EOC - 9307291/9994261

Western Division EOC - 6281553/9905909

Bua - people needing help can call 8280155 ([source](#))

Reunification Numbers

Foreign Citizens in Fiji:

[Directory of Foreign Offices in Fiji](#)

US - U.S. Citizens with emergencies that require Embassy assistance can call the Embassy at any time on 679-331-4466 or 772-8049 ([source](#))

France - French citizens who need help can call +6799921752. ([source](#))

UK - British nationals who need assistance or anyone concerned about a British national can call +44 20 7008 1500. ([source](#))

Maps/Situational Awareness

Pacific Disaster Center - [Dashboard and Maps](#)

Wunderground Tracking Map [Wunderground](#)

RSMC Nadi Tropical Cyclone Warning Centre [Map](#)

Fiji - [Google Maps](#)

ESRI [Hurricane and Cyclone Public Info](#) Map - need twitter account to search for geotagged tweets

Shelters

Shelter Updates:

21 Feb:

1,066 people are currently sheltered in 35 evacuation centres across Vanua Levu. ([source](#))

20 Feb:

Evacuation numbers: As at 22:59 FJT DISMAC Operations Center officer on duty, Vatia Vasuca, says the Eastern Division has 116 people, Central has 110, Western has 20, while Northern has 441 taking shelter tonight. ([source](#))

Shelter Locations:

[Central Division Evacuation Centers](#)

[Western Division Evacuation Centers](#)

[Eastern Division Evacuation Centers](#)

[Northern Division Evacuation Centers](#)

Hospitals

Status of Hospitals:

21 Feb:

09:15 JFT - Flooding at Bua Hospital ([source](#))

06:00 JFT - Power outage at Colonial War Memorial (CWM) Hospital in Suva. VFR VERT Rescue has been deployed and is supplying fuel. ([source](#)) ([source](#))

20 Feb:

The Bua DISMAC office reports that the hospital wards in Bua are flooded with rain water. The morgue is also not functional due to power shutdown with two bodies already inside it. ([source](#))

Direct Relief has prepositioned an emergency medical module with Fiji's Pharmaceutical and Biomedical Services centre. The module contains enough supplies to treat 5,000 people for a month following a disaster. Direct Relief is preparing to ship four pallets of emergency medical resources to the Savusavu Community Foundation. ([source](#))

Hospital Locations:

Fiji Ministry of Health And Medical Services [Hospitals List](#)

Urgent Needs & Relief

Reported Needs:

Vulnerable Populations

Schools

Damaged Schools:

21 Feb:

Schools will be closed for one week beginning tomorrow - announcement from Ministry of Education. ([source](#))

20 Feb:

Koro Island - 5 teacher's quarters in Nabasovi (Nabasovi School District) have been destroyed ([source](#)). The school dining hall was also destroyed and a shed for the school generator. ([source](#))

General Information:

Fiji Ministry of Education

Tel: +679 3314477, Fax: +679 3314757, [Website](#), [Facebook](#)

Koro Island: Nakodu Primary School [FaceBook](#)

Airports

Flights and Airport Status:

21 Feb:

There are many rumors on social media regarding damage at airports and whether they are open or not.

20 Feb:

#FijiAirways & #FijiLink flight departures and arrivals have been cancelled. ([source](#))

Virgin Australia has cancelled flights in and out of Nadi today and tomorrow. ([source](#))

Fiji Airways and Fiji Link is extending a waiver of fees. This weather waiver applies for passengers holding a valid ticket issued on/before 19th February, for travel between Friday 19th February and Thursday 25th February, 2016. ([source](#))

Airline Information:

Fiji Airways - [Travel Alerts](#), [Facebook](#)

Email: reservations@fijiairways.com

Calling from Fiji: +679 672 0888 or +679 330 4388

Calling from Australia: 1 800 230 150

Calling from New Zealand: 0800 800 178

Calling from the USA and Canada: 1 800 227 4446

Calling from Mainland China: 400 120 6268

Calling from Hong Kong: +852 3192 7568

Calling from Singapore: 800 852 3666

Calling from Malaysia: 1 800 81 8186

[Virgin Australia](#) - [travel alerts](#)

Guest Contact Centre on 13 67 89 (from Australia) or +61 7 3295 2296 from other international locations.

Airports:

Viti Levu

Nadi Airport [website](#) (Western Viti Levu - 98% of international flights fly into Nadi)

Queens Rd, Nadi, Fiji

-17.754277, 177.436780

Nausori Airport [website](#) (Eastern Viti Levu - 2nd international airport in Fiji)

-18.042477, 178.553118

Vanua Levu:

Labasa Airport

-16.469636, 179.337699

Savusavu Airport

-16.802782, 179.340346

Koro Island:

Koro Airport (grass runway Southeast coast near Nakodu Village)

-17.347215, 179.425275 [Source](#)

Maritime (Shipping, Ports)

Ports in Fiji

Suva, Lautoka, Malau, Levuka, Wairiki, Rotuma

Ports Information

[Fiji Ports Corporation Ltd.](#)

Tel: (679) 331 2700, Email: info@fijiports.com.fj

[Government Shipping Services](#)

Tel: (679) 3312 246, 3314322, [List of Contacts](#)

Roads, Bridges

Updates:

21 Feb:

Queens Road from Mt Saint Mary School to Namotomoto village and the Kings Road in Nabulini to Yaqara is now closed. Kings Road Drasa flats and main street of Lautoka are also closed. Fallen trees have closed roads throughout all divisions and isolated flooding is occurring. ([source](#))

20 Feb:

Kings Road is closed between Nabulini and Rakiraki due to fallen trees - north-east corner of Viti Levu. ([source @Fijiangovernment](#))

CENTRAL DIVISION - The Land Transport Authority has advised that all public transportation including buses; taxi; mini bus and carrier to cease movement at 5pm today for public safety reason. ([source](#))

General Information:

[Fiji Roads Authority](#)

Tel: +679 310 0114, [Facebook](#), [Twitter](#)

Communications

Status of Communication Networks

21 Feb:

10:05 FJT - The Northern Division is currently experiencing a communications blackout.

([source](#))

09:52 FJT - Telecom Fiji Limited's main link from Suva to Taveuni, Savusavu and Bua is currently down. This is resulting in the intermittent connection of mobile phone and landline phones in the area. TFL is working to restore the services by tomorrow morning. ([source](#))

08:00 FJT - Most phones down on Koro Island. Damage reported but specifics not known.

([source](#))

20 Feb:

22:53 FJT - Mobile network down in Bua. ([source](#))

16:30 FJT - All communications are down at the moment on the Islands of Vanuabalavu, Lakeba, Cicia and Nayau in the Lau Group. ([source](#))

15:00 FJT - "Emergency agencies unable to contact islands in to the Lau Group hit directly by #TCWinston - all comms down" ([source](#))

13:15 FJT - "Currently no communication with parts of Lau." ([source](#))

12:20 FJT - "No communication on Koro Island" ([source](#))

Communications Companies & Contact Information

[DijiCell](#):

News: <http://www.digicelfiji.com/en/about/news>

Digicel Fiji Ltd

Ground Floor, Kadavu House, Victoria Parade, Suva

Fiji Islands

Tel: 7555 555, Fax: 331 0201

Digicel Customer Care until 12am , 7 days a week:

From a Digicel mobile (International): +679 700 ROAM (7626)

From a landline: 700 3555 (charged call)

Fax: +679 331 0201

Email: customercarefiji@digicelgroup.com

[Telecom Fiji Unlimited](#)

[Facebook](#) [Twitter](#)

Corporate Customer & Government: 11 21 11, Fax: 11 22 44

Small Business & Residential: 11 22 33, Fax: 11 23 33

Head office

Customer Care Central Eastern: 330 4019, Fax – Suva: 330 9699

Customer Care Western: 665 0019, Fax – Lautoka: 666 6600

Customer Care Northern: 881 4019, Fax – Labak: 881 1000

Amateur Radio: Prefix (3D2)

Water

Status of Water Supply

Companies & Contact Information

[Water Authority of Fiji](#)

Northern Division: Jaduram Street, Labasa

Phone: [679]334-6777

E-mail: contact@waf.com.fj

[Facebook](#)

Power & Gas

Status of Power & Gas

20 Feb:

16:30 FJT - "Levuka, Savusavu and Labasa, Korovou Town are all now without power".

([source](#))

16:15 FJT - "Powers out #nausori" ([source](#))

07:00 FJT - Power outages are reported in Rakiraki - Nacovi - Yaquara, also in parts of Lavuci, Ba

Companies & Contact Information

[Fiji Electric Authority Outages](#)

Customer care: 132 333

Emergency: 913

Red Cross

Offices & Contact Information

[National Office](#)

Address: 22 Gorrie Street, Suva

Phone: (679) 331 4133

Fax: (679) 330 3818

Email: contactus@redcross.com.fj

<http://www.redcross.com.fj/contact-us/>

IFRC Pacific country cluster support team Suva

Phone: (679) 3311 855

Ahmad Sami, acting head of CCST mobile: +679 9992487; email: ahmad.sami@ifrc.org

Stephanie Zoll, disaster management coordinator; phone: +679 998 0561; email:

stephanie.zoll@ifrc.org

Pictures and Videos

Video:

21 Feb:

[Video of trees and signs down in Suva.](#)

20 Feb:

[LDS temple, Princess Road, Suva](#)

[Footage in from Nabouwalu](#), on the southwest of Vanua Levu

[Video from the Savusavu area.](#)

[Video from Savusavu taken at 12.30pm, 20 Feb](#)

[Tropical Cyclone Winston conditions in Taveuni, Fiji | 20 02 2016](#)

Photos:

21 Feb:

[Damaged gas station in Ba](#)

[Damage to market in Namadi Heights outside Suva](#)

[Downed power pole in Wainibuki](#)

[Trees down in Lautoka City](#)

[Broken trees in Lautoka](#)

[Damaged buildings in Tailevu](#)

[Destroyed home in Ba](#)

20 Feb:

[Tree down in Nausori](#)

Facebook

Facebook Accounts of Interest

[Fijian Government](#)

[Ministry of Rural & Maritime Development and National Disaster Management](#)

[Ministry of Health, Fiji Islands](#)

[NOAA Satellite and Information Service](#)

[NaDraki Weather](#)

[Fiji Meteorological Service](#)

[Fiji Airways](#)

[Fiji Police Force](#)

[Fiji Red Cross Society](#)

[Fiji Red Cross Society, Suva Branch](#)

[Fiji Red Cross Levuka Branch Youth](#)

[Fiji Red Cross Society, Nadi Branch](#)

[Fiji Red Cross, Lautoka Branch](#)

[Telecom Fiji](#)

[Ministry of Education, Fiji](#)

[Fiji Roads Authority](#)

[Volunteer First Responder - Fiji](#)

[Koro Island Community](#)

[Nasau Koro Island](#)

[FBC TV](#)

[I'm Proud to be Fijian - Community](#)

[Fiji Aid - Tropical Cyclone Winston](#)

Twitter

Hashtags:

Official event hashtag: #TCWinston

Other important hashtags: #Winston #cyclone #STCWinston #teamfiji

Location Hashtags: #Fiji #Nausori #Koro #Suva #Taveuni #Nadi #VitiLevu

Twitter Accounts of Interest

[@FijiPM](#) - Fiji Prime Minister

[@FijiRepublic](#) - Republic of Fiji

[@FijiGov_RMDNDM](#) - Ministry of Rural & Maritime Development & National Disaster Management

[@nadraki](#) - Na Draki Weather

[@FijiRedCross](#) - Fiji Red Cross

[@GavidiDan](#) - Senior PR and Communications Official for Fijian Government

[@VFRFiji](#) - VFR VERT Rescue (volunteer community group assisting emergency services)

[@FijiRoads](#) - Fiji Roads Authority

[@RoddyDrummond](#) - British High Commissioner to Fiji

[@USEmbassySuva](#) - US Embassy Suva

[@ambafrancefj](#) - French Embassy in Fiji

[@FijiAirways](#) - Fiji Airways

[@FijiTimes](#) - Fiji Times

[@FijiOneNews](#) - Fiji One News

[@FBC_News](#) - FBC News

[@FBC_TV](#) - FBC TV, Fiji Broadcasting Corporation

[@GoldFMFiji1](#) - radio station in Suva

[@FijiSUNews](#) - Fiji Sun News

[@RNZInews](#) - Radio New Zealand International

[@SuvaFJ](#) - Suva, Fiji Weather

[@TourismFiji](#) - Tourist Information, Hotel Status

[@UNOCHA_ROP](#) - UN Office for the Coordination of Humanitarian Affairs, Pacific

[@UNICEFPacific](#) - UNICEF Pacific

Traditional Media and Blogs

Television

[FBC TV](#), [Facebook](#)

Radio

[List of radio stations in Fiji](#)

[Online streaming radio stations](#)

Web

[Fijivillage](#)

[The Fiji News.net](#)

[@fiji_news](#)

[Fiji Times Online](#)
[Fiji Sun Online](#)
[Fiji Live](#)

Animals in Disaster

Animal Shelters / Rescue Organizations

[Animals Fiji](#)

Nadi Clinic: (+679) 670-1012

Savusavu Clinic: (+679) 998-6250

[Society for the Prevention and Cruelty to Animals](#)

Tel: +679 3301266

[SPCA Fiji Islands](#)

155 Foster Road, Walu Bay, Suva City, Central, Fiji

Tel: 3301266 or 3304632, [Facebook](#)