Torrential rains on 26 September 2009 caused by tropical storm Ketsana ("Ondoy") and on 4 October by Typhoon Parma ("Pepang") resulted in catastrophic flooding in the Philippines, affecting an estimated 10 million people. In order to augment the logistics capacity of the international response, WFP assumed its responsibility as the lead agency of the Logistics and Emergency Telecommunications Clusters, and a Logistics Cluster Cell (LCC) was established in Manila.

The Global Logistics Cluster Support Cell deployed a first logistics officer to Manila on September 29, who immediately began working with the NDCC (National Disaster Coordination Council), DSWD (Department of Social Welfare and Development), UN agencies and international/local NGOs to provide logistics coordination and services in 5 areas:

1. **Cargo Point-of-Entry Facilitation:**
   - The Logistics Cluster Cell has been providing a link between organizations importing relief items into the Philippines and the NDCC “One Stop Shop” facility for customs clearance, as well as the cargo segregation, receipt and consolidation service at the Ninoy-Aquino International Airport (NAIA) provided free of charge by the DHL Disaster Response Team (DRT). These have both now reached the end of their operations, since most organizations are now sourcing goods locally, but the Logistics Cluster remains available to advise on incoming cargo should the need arise.

2. **Access to Ad-Hoc Transport and Storage Services:**
   - The LCC coordinates the free-of-charge logistics support provided by the Logistics Emergency Teams (LETs) composed of TNT, Agility and UPS commercial companies. One of the five donated LET trucks is currently being tasked to deliver cargo to the Vilamor airbase for helicopter delivery, and one remains available to shuttle relief goods between storage facilities in Manila for organizations needing this service. The other three trucks are now being used to deliver relief goods to northern Luzon. Two warehouses have been made available in Metro Manila (300 m2 and 500 m2) for short-term interagency storage. Additional personnel to assist in DSWD warehouses have been made available, and a basic warehouse training session has been organized.
3. Access to UNHAS helicopter deliveries:
The Logistics Cluster Cell manages the requests for delivery of humanitarian cargo to inaccessible areas using the two MI-171 4-mt capacity helicopters run by UNHAS (United Nations Humanitarian Air Service). The process uses the standard Logistics Cluster CMR procedure. The majority of flights are currently to assist the government in delivering DSWD (Department of Social Welfare and Development) and DOH (Department of Health) relief goods to cut-off areas in the north, but cargo has also been carried for WHO, UNICEF, WFP and the Samaritan’s Purse.

4. Civil/Military Coordination:
The disaster response in the Philippines operates under the NDCC (National Disaster Coordinating Council), with the DSWD as the lead decision-making entity. Both the prioritization cell and the scheduling cell for helicopter deliveries meet under NDCC authority, with input and assistance from the Philippine Air Force. The Logistics Cluster keeps a permanent presence at the NDCC Operations Center on the Camp Aquino military base, and is in daily liaison with the government entities heading the relief operation. The LCC also acts as an interlocutor between participating organizations and the NDCC to monitor and resolve gaps in relief delivery. Upon DSWD request, the LCC has now made trucking capacity available to assist in positioning goods in northern Luzon for forward delivery to areas in need.

5. Logistics Information Management:
The Logistics Cluster compiles and disseminates information on logistics-related matters including customs, transport, warehousing and air operations, and a logistics information sharing platform is made available to humanitarian actors. A GIS Officer has been brought in to Manila to assist the relief operation with logistics-related location data and maps, including one for road conditions and one for government storage facilities, both of which are updated on a daily basis. This information is published on a daily basis on the logistics cluster webpage [www.logcluster.org/ph09](http://www.logcluster.org/ph09) and disseminated through the mailing list: philippines.logs@logcluster.org.

Organizations Supporting the Logistics Cluster with staffing:
ACF, IOM, UNICEF, UNHCR, WFP