Scope

Turkish Red Crescent Community Center was started in collaboration with IFRC and UNICEF in January 2015. It provides psychosocial support, vocational courses, referral and protection services for Syrians under temporary protection. It is provided language courses, social, cultural and harmonization activities, job placement and job referral services for all beneficiaries through 16 community centers in 15 cities.

The Number of People Reached

<table>
<thead>
<tr>
<th>Category</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number</td>
<td>1,468,838</td>
</tr>
<tr>
<td>Protection</td>
<td>261,668</td>
</tr>
<tr>
<td>Psychosocial Support and Health</td>
<td>494,639</td>
</tr>
<tr>
<td>Livelihood</td>
<td>55,089</td>
</tr>
<tr>
<td>Social Cohesion</td>
<td>418,490</td>
</tr>
<tr>
<td>Child, Youth and Volunteering</td>
<td>238,952</td>
</tr>
</tbody>
</table>
Case Study, Referral and Information

It is a referral activity for the needs of beneficiaries who come to Community Centers, to the internal services of Kızılay, to different non-governmental organizations or to public institutions.

Legal Seminars and Counseling Service

The rights and obligations of persons with high vulnerability levels to make them conscious about the law and practice in Turkey seminars are organized. In addition, according to the needs one-to-one legal counsel is also provided.

Field Visit

Beneficiaries, who live in distant places to community centers and has disadvantages about that, are reached though field visits and their risk levels are evaluated. In addition to that, after the risk evaluation processes; cases are interfered if necessary.

Other Protection Seminars

Protection staff provides information to refugees via protection seminars, about their rights and liabilities in Turkey that increase the awareness of the cases which includes protection risks.
PROTECTION PROGRAMME

Conditional Cash Transfer for Education

The primary aim of the program is to improve regular school attendance by supporting families with cash assistance and child protection services.

76.738

Protection Supports to ESSN Program

ESSN was initiated as a solution to the problems regarding the protection of people who come to the service centers for applying to the aid or who were referred by cash teams. Within this context, complaints and problems have been taken and those are followed and referred by the field teams.

7.552

Special Need Assistance

The Special Needs Fund was created to support persons or their families to prevent, mitigate and end protection risks, to access basic rights and services, to reduce their dependence in their daily lives, to support them for having a dignified life, and to empower them. The primary aim of the Special Needs Fund is to extend humanitarian intervention to vulnerable persons/families or communities by responding to their urgent needs for protection and provide equality on accessing right and services of the communities living together.

12.637
HEALTH AND PSYCHOSOCIAL SUPPORT

The aim of the program is to strengthen the coping mechanisms of the communities affected by the crisis through communication, individual / group therapies and dissemination seminars that support their social and physical functionality.

Individual / Group Therapies

Psychologists are implemented through EMDR, psychodrama and enhanced cognitive behavioral therapy for developing focus and concentration skills regarding post-traumatic stress disorders, depression, anxiety, panic disorder, eating/sleeping disorders, bedwetting etc.

Health Trainings and Seminars

Trainings and seminars are organized for both community center beneficiaries and other officer or NGO staff regarding healthy life, hygiene, sexual health, first aid etc. Within this scope brochures and booklet are distributed to the participants.

Psychoeducation

Psychoeducations are realized by psychologists according to the needs of community center beneficiaries. Besides, informing psychoeducations such as peer bullying, my body belongs to me are also realized by psychologists in order to support their development for children of various age groups, help solving their own problems at school and contribute to making them feel safe in partner schools.
Community based health and First Aid Program (CBHFA):

It has been started to strengthen community and volunteers in health topics for January 2018. It empowers volunteers and communities to take charge of their own health. By using simple tools, communities are mobilized to address and prioritize their health needs. They do household visits and participatory need assessment. They organize various seminars on public health and hygiene topics (mother & newborn health, reproductive health, hygiene, communicable diseases, vaccination, first aid, etc.)

43,857

Family Education Program

It is comprised dissemination activities and seminars of volunteers and supervisor staff regarding communication within the family, family law, child development and education, domestic economy, supporting healthy life. As a community based implementation, program contributes to awareness raising among Syrians community.

12,457
**LIVELIHOOD PROGRAMME**

It targets to ensure that vulnerable beneficiaries are able to meet their basic needs whilst facilitating resilience; and to enhance the self-reliance and resilience of migrants and their host communities by supporting their employability and integration into the economy.

**Guidance to Employment Program**

It consists of individual job counselling, establishment of cooperation with companies and placement of internships, matching employer and employees, support to the work permit application process for employers, as well as employers’ panels and workshops for dissemination of information.

18,388

**Vocational Trainings**

Through established partnerships with General Directorate of Lifelong Learning and private sector, program provides vocational trainings like hairdressing, sewing, computer, jewelry design, welding technician, cookery, patient and old companion courses to improve their life skills as per the local labour market needs and per the beneficiaries’ employability needs and plans.

19,122

**Agricultural and Husbandry Trainings**

They are conducted in co-operation with Ministry of Agriculture and Forestry (MoAF) and the topics will be determined according to the sectoral needs identified by Provincial Agriculture Directorates and/or chambers. MoAF, provides the trainers for the technical and practical trainings and after trainings graduated beneficiaries are referred to the local farmers, companies or entrepreneurship program for further developing their own businesses within the agricultural and husbandry sectors.

1,863

**Language Courses**

Based on individual needs and market needs besides vocational trainings beneficiaries are referred to Turkish language courses (A1 to C2 classes) to enhance employability to specific sectors of the economy.

15,716
Social Cohesion Programme aims to improve peaceful coexistence, mutual empathy, understanding, and tolerance of the locals and migrants by making them know each other better in a safe and peaceful environment.

**Social and Cultural Activities**

Social cohesion workshops, cultural, social and sport activities, raising awareness for social cohesion, volunteering activities are carried out within the scope of the Programme.

**Advisory Committee**

The advisory committee is formed through mobilizing migrant and host community members who are familiar with the local social construct and can contribute to strengthening harmonization in the community. The community share feedbacks or concerns on the services provided by TRCS Community Center in the monthly meetings.

- Number of Advisory Committee Meeting: 156
- Number of Participants: 171
- Number of Local Participant: 67
- Number of Migration Participant: 104
- Number of Young Advisory Committee Meeting: 28
- Number of Participants: 77
- Number of Local Participant: 5
- Number of Migration Participant: 72

**False Fact**

False facts and rumors spread in community can cause hate speech and social tension between locals and migrants. TRCS Community Center tackles false facts and rumors by providing communities with the right information through face to face, leaflets, video, and seminar.

- Number of Seminars: 205
- Number of Local Participant: 7.876
CORONAVIRUS ACTIVITIES OF COMMUNITY CENTERS

- Total number of people reached: **1,2 M**
- Number of masks produced: **1,2 M**
- Distributed hygiene and other relief supplies: **24 K**
- Number of people reached through psychosocial support study: **654 K**
- Public health information: **617 K**
- Daily number of staff working on the field: **501**
It is an internationally humanitarian intermediary and tracing service to find family member who is lost on the migration route and whose whereabouts is unknown.

**Family Reunification**

2,780

It is a humanitarian intermediary service provided for the rights to know whereabouts of family members who don't have the opportunity to communicate via common communication channels and learn whereabouts of each other.

**Family Messages**

1,490

It is a humanitarian intermediary service that brings together family members who are separated on the migration route, cannot be united by their own means and via usual ways.

**Tracing**

1,823

It is an internationally humanitarian intermediary and tracing service to find family member who is lost on the migration route and whose whereabouts is unknown.
TURKISH RED CRESCENT
COMMUNITY BASED MIGRATION PROGRAMME
COMMUNITY CENTERS

#Ourencethousandlives

SEPTEMBER 2020