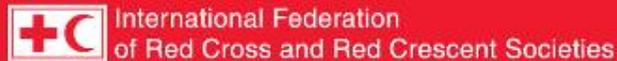


# Annual report



## Indonesia

Appeal No. MAAID002

30 April 2009

This report covers the period  
1 January to 31 December 2008.



Aiming to increase awareness of disaster risks in the community's living environment, the Indonesian Red Cross branch in West Nusa Tenggara uses participatory video, which allows the community to create films based on stories of disaster relevant to their communities. These films are then used within the community itself to raise disaster risk awareness. Photo: Indonesian Red Cross/Aulia Arriani

## In brief

**Programme purpose:** The purpose of the International Federation country office programme is to support the institutional capacity building of the Indonesian Red Cross (*Palang Merah Indonesia/PMI*) and facilitate a coordinated approach of the International Red Cross and Red Crescent Movement in supporting PMI's programmes in Indonesia.

**Programme summary:**

In line with PMI's wish to gradually phase out of the tsunami recovery operation and move back towards the nation-wide long-term programming, the International Federation launched an annual appeal to seek funding for PMI's development programmes. Response to the appeal was initially low, but during the second part of the year, the International Federation received a significant amount of funding from the Australian Agency for International Development (AusAID), which is allocated for the capacity building of PMI. Although initial discussions and ground work began last year, the complex nature of the capacity building processes often calls for long-term investments; hence progress in the area is slow but steady.

In terms of disaster management capacity building as well as health programmes, the continued support from the International Federation has been possible mainly thanks to the approval of donors to use tsunami funding for work in other parts of Indonesia.

**Financial situation:** The total 2008 budget is CHF 671,000 (USD 595,259 or EUR 444,163), of which 292 per cent is covered. Expenditure for 2008 stands at 60 per cent. As capacity building is a long-term investment, progress ambitions and expenditure consumption are to be seen as inter-related.

[<Click here to go directly to the attached financial report.>](#)

See also [Tsunami Emergency and Recovery Revised Plan and Budget 2005-2010](#) and the [Yogyakarta Revised Plan of Action](#).

**Beneficiaries:** The International Federation country office's primary support is towards the capacity building of the PMI; hence the main direct beneficiary is the PMI governance and management.

**Our partners:**

The International Committee of the Red Cross (ICRC), Danish Red Cross and Netherlands Red Cross remain the three main partners of PMI within the Red Cross and Red Crescent Movement with long-term development programmes incorporated into PMI's annual plan. Several partner national societies (PNS), such as Australia, Canada, France, Germany, Netherlands, United States, and the Hong Kong branch of the Red Cross Society of China, active in the tsunami recovery operations have already expressed interest in supporting PMI's long-term development programmes in several provinces,.

Additionally, PMI maintains coordination and partnership with the national agency for disaster response (*Badan Nasional Penanggulangan Bencana/BNPB*), and several United Nations (UN) agencies such as the United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA) and United Nations Children's Fund (UNICEF) as well as the World Wide Fund for Nature (WWF).

On behalf of the Indonesian national society, the International Federation would like to thank all partners and donors for their support and contributions to this appeal.

## Context

In 2008, Indonesia was affected by the increase of global food prices, particularly staple foods, with the most significant effect felt in the prices of cooking oil, soybeans and related products. Additionally, the government reduced the fuel subsidies, increasing fuel prices by 28.7 per cent. Although this decision initially sparked protests in many different provinces, the fuel prices remained high throughout the year.

The global financial crisis also affected Indonesia at various levels. Some companies suffering from the crisis are facing possible bankruptcy or undertook massive staff layoffs which led to the increase of unemployment rate and vulnerability. The International Federation of Red Cross and Red Crescent Societies (International Federation), together with the host national society, Indonesian Red Cross (*Palang Merah Indonesia/PMI*), continuously monitored the social economic situation.

During 2008, PMI's ability to respond to disasters and provide assistance to the affected communities was continuously put to the test. Several disasters hit the country, such as floods in Central Java, East Java, East Kalimantan, West Java, Jakarta, Riau, South Sumatera, and the western part of the tsunami-affected Aceh province; and earthquakes in the tsunami-affected island of Simeulue in Aceh province, as well as Riau, West Sumatra, South Sumatra, North Maluku, Gorontalo and Bengkulu.

PMI's response to the disaster is carried out at the branch (sub-district) level, deploying its disaster response teams (*Satuan Penanggulangan Bencana/SATGANA*) to conduct an assessment and carry out response activities. The response activities included the evacuation of affected communities, field kitchen services, medical services, food and non-food relief item distribution and psychosocial support services.

The frequent occurrence of disasters in the country affecting numerous people reminds the humanitarian organizations in the field of the vulnerability of many people in different areas. Therefore, the ultimate goal of the International Federation is to increase the capacity of PMI to enable them to assist and empower the vulnerable people, leaving them more resilient and prepared for future disasters.

# Progress towards outcomes

**Global Agenda Goal 1:** Reduce the number of deaths, injuries and impact from disasters.

**Overall objective:** The Indonesian Red Cross efficiently delivers emergency response and recovery assistance for communities affected by disaster and assists communities in building resilience and reducing vulnerabilities to disasters.

**Expected outcome:** Communities in Indonesia exposed to disaster recover faster and have fewer deaths and injuries.

The disaster management programme of the annual appeal is mainly aimed at strengthening PMI's response capacity and streamlining the disaster risk reduction programme at PMI national headquarters, chapters and branches. Disaster management activities in this progress report have been funded through the tsunami emergency appeal with the approval of several donors.

Strengthening PMI's disaster response capacity, the International Federation supported training for SATGANA (*satuan penanggulangan bencana*/disaster response team), which included disaster response simulations, in East Kalimantan and Bengkulu. Jointly with the International Committee of the Red Cross (ICRC), the International Federation also supported an assessment workshop which combines the International Federation's immediate response assessment form and the ICRC's safer access assessment form, both adapted to the Indonesian context.

The International Federation's assistance to PMI includes construction of warehouses as well as the establishment of disaster preparedness containers. The construction of the central warehouse in Gresik near Surabaya has been completed and is now equipped and stocked with relief items. A total of , 20 disaster preparedness containers were established in 13 branches in Aceh province, in addition to the four disaster preparedness containers each in Jayapura (Papua province), Makassar (South Sulawesi province), Kupang (East Nusa Tenggara province), Ternate (North Maluku province) and Palu (Central Sulawesi province) as well as two disaster preparedness containers in Alor (East Nusa Tenggara province). Additionally, 500 family kits and 500 hygiene kits were procured for each location. These provisions were made through the tsunami emergency appeal funding.

PMI has started procurement for additional radio equipment for the emergency radio communication system and has also started the process of obtaining radio frequencies, through exploring partnerships with the national amateur radio organization (*Organisasi Radio Amatir Republik Indonesia/ORARI*).

Through the integrated community-based risk reduction (ICBRR) project, PMI has engaged with four target communities that are prone to floods in West and East Jakarta. Through this project, PMI provided response equipment to the chapter and branches, while the volunteers work with the communities in developing community preparedness plans.

Throughout the year, PMI has made various efforts to strengthen its position and role in the national disaster response and preparedness networks, including participating in the development of the disaster management regulation and guidelines, co-hosting a regional climate change adaptation workshop, and contributing to the government's Hyogo Framework of Action country report. The completed report, entitled 'Light Up', became an integral part of the national disaster management authority (*Badan Nasional Penanggulangan Bencana/BNPB*) report to the United Nations International Strategy for Disaster Reduction (UN/ISDR).

**Global Agenda Goal 2:** Reduce the number of deaths, injuries and impact from diseases and public health emergencies.

**Overall objective:** The Indonesian Red Cross efficiently delivers public health emergency response for communities affected by disaster and assists communities in building resilience and reducing vulnerabilities to diseases.

**Expected outcome:** Communities in Indonesia have a reduced morbidity and mortality rate to common health risks and in times of emergency.

The malaria 'hang up campaign' project funded by the American Red Cross progressed steadily and by the end of the year has trained 491 village health volunteers in five branches. Additionally, 60 village health committees have been established. Within the year, PMI also revised the campaign guidelines and

developed information, education and communication (IEC) material, such as cue cards and volunteers' pocket books.

In the HIV/AIDS programme, PMI launched the Global Alliance for HIV/AIDS and followed up with a sensitization workshop to promote the concept and define further actions. This was done in cooperation with partner national societies active in HIV/AIDS, such as the Australian Red Cross, Japanese Red Cross and Netherlands Red Cross.

The International Federation also extended its support to PMI in terms of developing programme manuals, e.g. malaria and ambulance, and development of proposals, e.g. first aid posts and avian human influenza concept paper.

Support for PMI's water and sanitation warehouse and training centre in Bandung, West Java, is given through a committee formed with PMI as well as with Spanish Red Cross.

**Global Agenda Goal 3:** Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.

**Overall objective:** The Indonesian Red Cross is a respected, efficient partner of community, civil society and the government in Indonesia in responding to the needs of the vulnerable.

**Expected outcome:** PMI is engaged in nationwide planning and coordinated delivery of appropriate services for vulnerable people in a resource and time efficient manner with stakeholders, i.e. in disaster preparedness/risk reduction, disaster response and public health emergencies.

The funding from the Australian Agency for International Development (AusAID) has made it possible for the International Federation to start ground work for the institutional capacity building of PMI. After initial discussions with PMI to clarify priorities, the International Federation assisted PMI in collecting the initial baseline data on the capacity of chapters for future monitoring.

PMI and the International Federation have identified the main concerns in terms of organizational capacity building needs, namely resource development, volunteer management, human resources development, image building and financial management. Addressing these concerns, the International Federation assisted PMI in modernizing their management competencies. Initial efforts included identification of capacity building needs in each relevant sector and agreement on plan of action. Due to delays in the recruitment of resource development head of division, the work in this area did not start until late in the year.

Through provision of additional information and technological hardware and software as well as training in use of accounting software, the PMI financial and accounting system is expected to improve. During the year, PMI finalized the standard operational procedures for financial and accounting systems, based on which staff training will be conducted. This will contribute to PMI's transparency and accountability. Additionally, the International Federation supported training for finance staff and internal audit staff in the subjects of Indonesian taxation compliance, MYOB accounting system and internal auditing. These trainings will continue in 2009.

Supporting the improvement of human resource management systems, the International Federation supports PMI in the engagement of a human resource consultant to review PMI headquarters' organizational structure. Furthermore, to support the current setup, the International Federation supported 19 key positions at PMI headquarters to ensure continuity of programmes, and this support will likely continue into 2009. Additionally, the International Federation also provided subsidy for the salary of head of office at each of PMI's 33 chapters. The aim of this subsidy, which will continue in 2009, is to ensure that each chapter is able to employ a well qualified and effective head of office to improve coordination between the chapters and PMI headquarters.

In terms of volunteer management, PMI has developed and printed the volunteer management guidelines which will help PMI in volunteer retention. Additionally, PMI conducted a volunteer gathering (*Temu Karya*) in the last quarter of the year, in which 1,500 representatives from 33 chapters and all its branches participated. This gathering was also used as a forum for volunteers to express their aspirations to the national headquarters. Furthermore, on the occasion of International Volunteers' Day, the International Federation supported PMI in organizing a learning exercise, to share successes and lessons learned from the above gathering.

Striving to improve PMI's governance capacity and strengthen its legal base, the International Federation supported PMI in drafting the governance guidelines as well as ongoing revision of current PMI statutes to be in line with the International Federation's national society statutes guideline. Significant emphasis has been placed by the PMI leadership on changing the way new provincial PMI chapters and its governance is formed. Additionally, the International Federation country office provided technical support to PMI's leadership in its efforts to ensure adherence to their new governance guideline in the provincial assemblies convened in the last quarter of 2008.

**Global Agenda Goal 4:** Promote respect for diversity and human dignity and reduce intolerance, discrimination and social exclusion.

**Overall objective:** The Indonesian Red Cross is recognized as reliable, trustworthy and impartial source of humanitarian assistance to vulnerable people.

**Expected outcome:** Community and government support for PMI and its activities is increased and PMI is a highly esteemed and regularly consulted member of the Indonesian society.

The International Federation supports PMI in improving PMI's communications capacity, whether within the organization or externally to the media and general public. The International Federation assisted PMI in revising its public relations training module, and in conducting public relations training for chapters and branches. Last year, the PMI chapter in Riau conducted a public relations training which was supported by the International Federation, and allowed the participation of two participants from Bengkulu and West Sumatra chapter as well. The International Federation also supported PMI's participation in the Asia Pacific communications and media relations forum organized by the International Federation Asia Pacific zone office.

PMI also promoted its image through various events. On World Red Cross Red Crescent Day, PMI carried out community service in Petamburan (Central Jakarta); on 17 September PMI commemorated its anniversary through a celebration to which PMI invited 200 orphans and provided them with school kits. On 26 December, which has been declared as National Volunteers Day, PMI undertook a sympathy rally at the city centre, in which PMI mobilized 350 volunteers to promote the importance of volunteering. The volunteers carried banners and posters and distributed pins and postcards to people in the area. These events attracted public attention as well as national media coverage. A half-day gathering was also held for volunteers at the Jakarta Community Centre to acknowledge their important contribution in PMI's work.

Working together with the World Wide Fund for Nature (WWF), PMI organized the media relations and coverage for the climate change workshop "Enhance Action on Adaptation for Risk Management and Risk Reduction Strategies" jointly hosted by the PMI and WWF. This workshop was attended by participants from six Southeast Asian countries, aiming to compare concepts, methodology and tools between disaster risk reduction practitioners (represented by the Red Cross) and climate change scientists (represented by WWF).

At the end of the year, the national public relations association (*Perhimpunan Hubungan Masyarakat/Perhumas Indonesia*) recognized PMI's internal quarterly publication, *Suara PMI* (Voice of PMI), and awarded it the third prize of *Ing Griya*. *Ing Griya* is an annual prize awarded for internal communication media produced by corporations and organizations in Indonesia.

## Working in partnership

PMI's role in disaster response and emergency seems to have strengthened in the eyes of the central government. Although PMI is not yet a member of the national disaster response agency (*Badan Nasional Penanggulangan Bencana/BNPB*) steering committee, it maintains a good relationship with various government counterparts at technical level. PMI and BNPB have developed an agreement to define the roles and responsibilities of the two parties in disaster management. Furthermore, PMI has been invited by the ministry of foreign affairs to be involved in developing an emergency standard operating procedure for diplomatic missions and foreign representatives in Indonesia.

The International Federation participated in the inter-agency contingency planning process led by the United Nations Office for the Coordination of Humanitarian Affairs (UNOCHA). Additionally, the

International Federation took the lead role in the emergency shelter cluster, and works closely with other cluster leads, especially water, sanitation and hygiene (WASH) and protection clusters.

With some 19 partner Red Cross Red Crescent national societies present in country, PMI currently has sufficient support in terms of the tsunami recovery operation. However, seeing the end of the operation drawing near, the International Federation assists PMI in mapping which partner national society will provide further nation-wide support to PMI. Not only will this exercise help PMI map their support and resources, it will also help the International Federation to effectively carry out its coordination role, ensuring maximum equity across the country and leading to a coordinated capacity building impact at PMI headquarters, as well as targeted chapter and branches. To date, the national societies of Australia, Canada, France, Germany, the Netherlands, and the United States as well as the Hong Kong branch of the Red Cross Society of China have expressed interest in long-term development programmes in several provinces.

## Contributing to longer-term impact

Since the contribution received through this annual appeal has been largely limited to the capacity building efforts under the third goal of the appeal, the activities carried out under this appeal have all contributed to the longer-term impact. In resource development, PMI's main goal is to increase its capacity in terms of fundraising and develop sustainable funding sources. When the goal is achieved, PMI will be self sufficient in its funding, and able to carry out its activities without being donor dependant. Additionally, as PMI's activities are mainly done at the grassroots levels, proper volunteer development and management will lead to volunteer satisfaction and thus retention. As the volunteers are usually the spearhead of PMI's programme implementation, PMI will be able to utilize its retained and experienced volunteers, and this means lower needs in providing repetitive basic training skills.

With the increasing number of various humanitarian organizations, PMI is in competition to gain not only the community's acknowledgment, but also respect and trust which will further lead to increased donor contributions and community participation. In order to gain trust, PMI must be accountable and transparent, which is closely related to proper finance management, a sound monitoring and evaluation system as well as evidence based reporting. These are the areas that the funding received by this appeal is mainly focused on.

## Looking ahead

2008 has been a transition from the tsunami recovery operation towards its nation-wide programming. The next year will further focus on increasing support and attention towards the nation-wide programming, particularly because its current strategic plan is drawing to a close. The International Federation will continue its support, particularly focussing on the completion and fulfilment of the current commitments made through PMI's 2009 annual plan and the finalization of its 2010-2014 strategic plan. Equally important is to ensure that PMI will be able to continue its programme activities while at the same time preparing for the national assembly (*Musyawahar Nasional/Munas*) in which a new chairman will be elected, and later on help to ensure that the transition in the governance will have minimum impact on the daily operations.

| How we work                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| <p>The International Federation's activities are aligned with its Global Agenda, which sets out four broad goals to meet the Federation's mission to "improve the lives of vulnerable people by mobilizing the power of humanity".</p> | <p><b>Global Agenda Goals:</b></p> <ul style="list-style-type: none"> <li>• Reduce the numbers of deaths, injuries and impact from disasters.</li> <li>• Reduce the number of deaths, illnesses and impact from diseases and public health emergencies.</li> <li>• Increase local community, civil society and Red Cross Red Crescent capacity to address the most urgent situations of vulnerability.</li> <li>• Reduce intolerance, discrimination and social exclusion and promote respect for diversity and human dignity.</li> </ul> |

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