

JORDAN INTER-SECTOR WORKING GROUP UPDATE

November 2017



This update is a coordination tool to improve communication between sectors and up to the Humanitarian Partners Forum. It focuses on processes, rather than achievements. The latter are covered through separate monthly sector dashboards, available through the inter-agency portal and at <http://data.unhcr.org/jordan/sectors/>

I. General / Inter-Sector Update



Support to the Jordan Response Plan and Inter-Agency Appeal: In November, Sector Coordinators continued to support the finalization of the Jordan Response Plan 2018- 2020, by actively contributing to the JRP Task Force discussions. The preparation for the Inter-Agency Appeal within and in support of the Jordan Response Plan is ongoing. Once the JRP 2018-2020 logical framework and budgets per project/sector become available, the Inter-Sector Working Group plans to send the 3RP matrix on the Inter-Agency Appeal to the Government for their review.

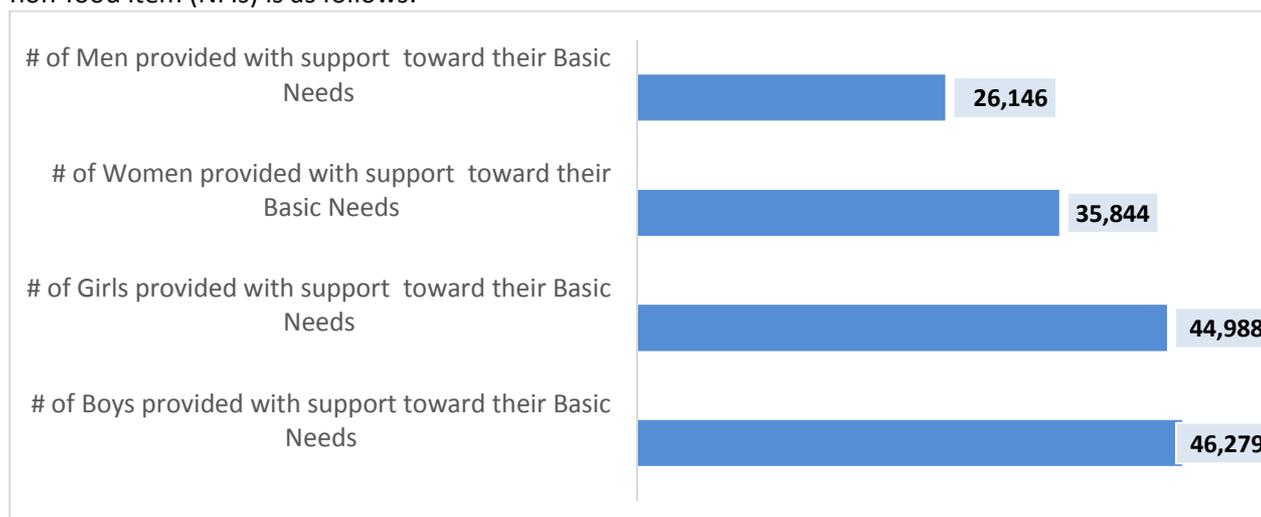
II. Sector information

BASIC NEEDS

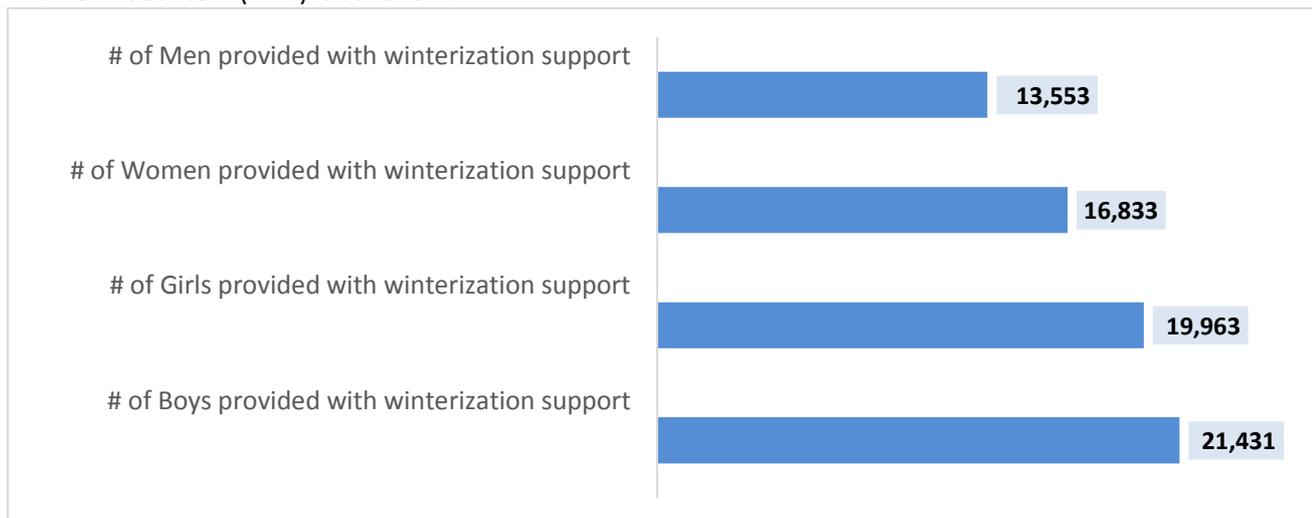
Urban

In November, the Basic Needs partners provided around USD 14,949,410 worth of regular cash, winterization assistances and non-food item (NFIs) to vulnerable beneficiaries in the refugee and host communities.

The number of individuals and households provided with Basic Needs Support in the form of regular cash and non-food item (NFIs) is as follows:

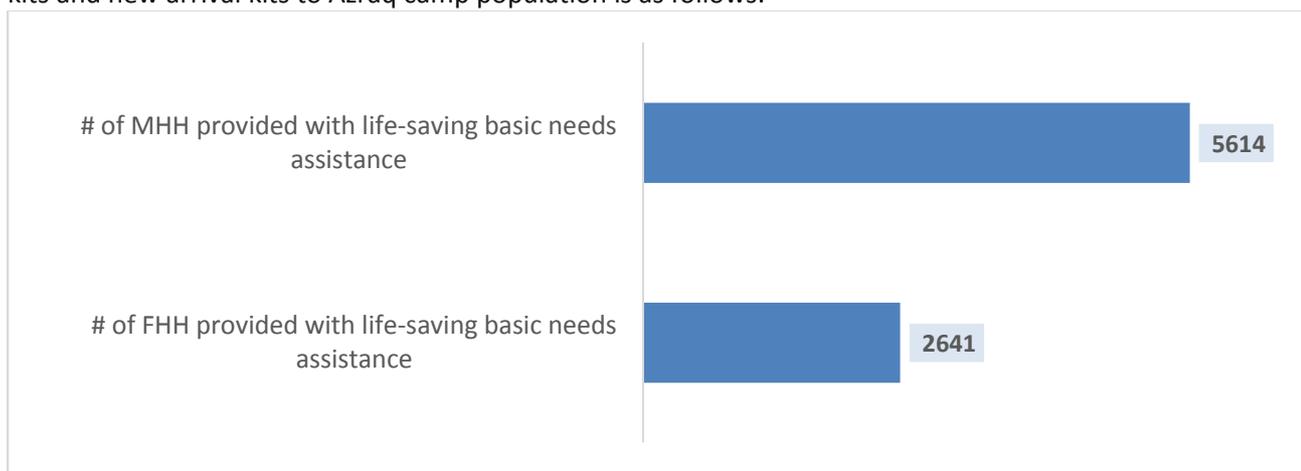


The number of individuals and households provided with winterization support in the form of winterization cash and non-food item (NFIs) is as follows:



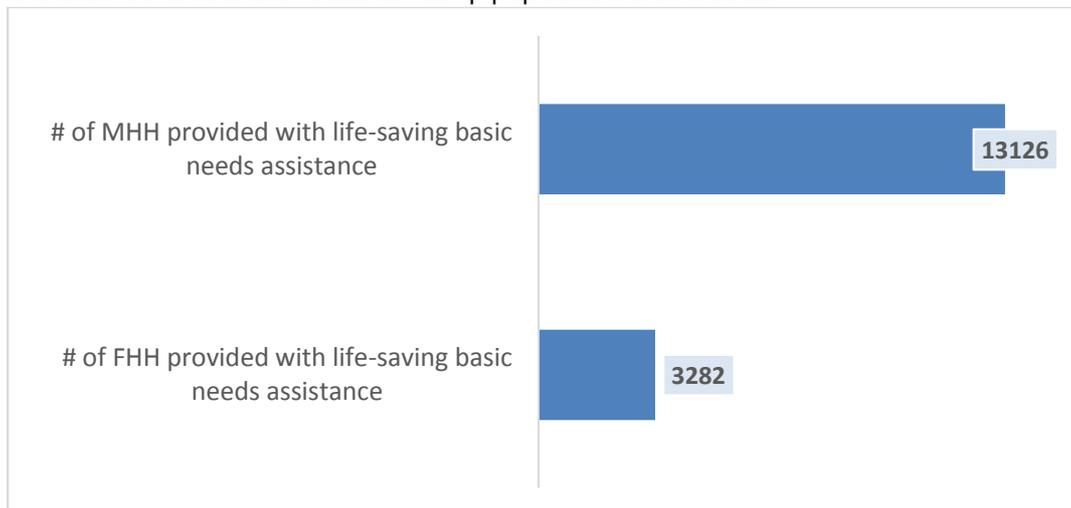
Azraq camp

Distribution of NFIs in the form of life saving basic needs assistance that consists of replenishment/ replacement kits and new arrival kits to Azraq camp population is as follows:



Zaatari camp

Distribution of NFIs in the form of life saving basic needs assistance that consists of replenishment / replacement kits and new arrival kits to Zaatari camp population is as follows:





EDUCATION

The 2017 - 2018 enrolment data for the formal education is being verified, and is expected to be released early 2018.

Reportedly, 250 school facilitators are deployed in 209 Double Shifted Schools (DSS) to support the education process.

A total of 5,802 children (55% boys and 45% girls) were newly enrolled in Non-formal Education (Drop-Out and Catch-Up). Out of them, 3,179 children (53% boys and 47% girls) are newly enrolled in 99 Catch-Up centres and 2,623 children (58% boys and 42% girls) are newly enrolled in the Drop-Out programmes.

The Learning Support Services (LSS) continued to be offered in the Makani centres. Since 2017, the Education sector reached 111,050 individuals (57% boys and 53% girls) in the camps and host communities supported through the LSS.



FOOD SECURITY

WFP reached around 490,000 Syrian refugees residing in camps and host communities benefiting from the voucher programme via cash based transfers. Around 108,000 refugees residing in camps and 207,000 extremely vulnerable refugees living in the host communities receive USD 28.2 per person per month; while 175,000 refugees categorized as vulnerable to food security receive USD 14.1 per person per month.

WFP resumed its support to the national School Meals programme reaching over 310,000 schoolchildren via date bars and around 25,000 via healthy meals in the host communities. In addition, WFP reached around 28,000 Syrian schoolchildren attending formal education in Zaatari and Azraq camps via date bar and healthy meal distribution.

In November 2017, WFP continued to implement the "Choice" modality for 2,225 cases in Madaba Governorate. Around 45.4 percent of cases continued to use their entitlements as vouchers and 47.6 percent as cash; while around 4.2 percent used both options. WFP started preparations to expand the "Choice" modality to two more governorates (Zarqa and Balqa), thus increasing the caseload to about 60,000 beneficiaries. The "Choice" is an innovative modality introduced by WFP Jordan allowing beneficiaries to redeem the assistance they receive from WFP through food-restricted vouchers, or unrestricted cash or through both options as per their preferred choice and based on their personal circumstances.



HEALTH

Situation at the berm

The berm clinic continues to provide primary health care services to Syrian asylum seekers from Rukban camp. The average daily number decreased during November to around 80 cases. Majority of the medical referrals for secondary and tertiary health care constitute the obstetrics and gynaecology cases.

Since its opening on 15 December 2016, the overall number of Syrian asylum seekers who had benefitted from the health services at the clinic reached 16,162. Of them, 646 patients were admitted to Jordan territories and received treatment at the hospital level.

The UN joint team plan to conduct the second round of bOPV vaccination and Vit A at the berm. The approval is obtained.

Jordan Humanitarian Fund (JHF)

The Haemodialysis project has been submitted by QRC and approved by OCHA. It targets saving lives of 110 renal failure patients till end January 2018.

Reproductive Health Sub-Working Group

A joint committee comprised of UNICEF, UNFPA, MEDAIR and IMC reviewed a Community Health tool kit, finalized its Arabic version, and is planning to pilot a training for the partners in the camps.

Nutrition Sub-Working Group

No significant changes in Outpatient Therapeutic Programme were noted during November compared to October, when the admission rate for Supplementary Feeding Programme in camps was higher than in the previous months. Meanwhile, incidents in Azraq camp were reported higher in numbers than in the host communities and Zaatari camp.

Zaatari camp

Ministry of Health (MoH) took over the School Health Programme activities (2017-2018), and started vaccination of school students at the first grade and the tenth grade.

Azraq camp

During their shelter-to-shelter visits and awareness sessions the community health workers are focusing on the winter diseases.

The Reproductive Health (RH) services increased to include a gynecologist to cover the RH clinics in almost all Villages.

Due to the limited specialty services, Azraq camp continues to face challenges in provision of secondary health care. This places a strain on the referrals outside the camp.

Being equipped with two ambulances only, the Civil Defence is facing challenges to provide emergency medical services to a huge number of calls.

PROTECTION

Situation at the berm. UNICEF Berm Rapid Assessment. During November, UNICEF presented findings of the “BERM Rapid Assessments” conducted in June-July and in August-September. Around 6,380 respondents were reached through the UNICEF trained community members who conducted assessments using KoBo (an online-offline data collection tool) and targeting several sectors, including Health, WASH and Education.

The results presented at the Protection sector focused on protection issues related to the children associated with armed conflict, children with disabilities, unaccompanied and separated children, and psycho-social issues.

REACH, DFID and NRC presented findings of the **Assessment on Information Consumption** among Syrian refugees living in Jordan. The methodology of the assessment carried out in April – May 2017 was based on 34 focus group discussions with male and female Syrian refugees across multiple governorates and of various population profiles. The findings of the assessments highlighted usage of informal and formal communication mechanisms, efficacy of information dissemination mechanisms and preferred channels and information gaps.

Sexual and Gender Based Violence (SGBV) Sub-Working Group

UNHCR regional SGBV advisor presented findings of the report on sexual violence against men and boys in the Syrian crisis.

https://data2.unhcr.org/es/documents/download/60864#_ga=2.220303960.1791780767.1513096738-286660123.1496757654

The SGBV gap analysis report highlighted serious gaps in the response. The working group calls on donors to invest in SGBV programs addressing these gaps.

16 days of Activism against GBV. The SGBV sub-working group, with support of the Jordanian and refugee youth and refugee volunteers developed the following slogans to address “16 days of activism against GBV”:

- Join your voice to mine, say no to sexual harassment;
- Be a role model to your children, say no to domestic violence;
- My childhood, my education, my future come first. Say no to child marriage;
- Marriage is not a game, say no to child marriage.

Within this framework, the activities all over Jordan included games for children on gender equality, awareness sessions on GBV, empowerment activities for women and girls, theatre plays and workshops.

See example of the empowerment activity here:

<http://www.unhcr.org/news/stories/2017/12/5a2a4c1c4/defence-class-teaches-refugee-women-fight-gender-violence.html>

Child Protection Sub-Working Group

Youth Consultation report: Members of MENA Civil Society Network for Displacement presented a “A Vision for Better Education from a Youth Perspective” report on youth consultations that took place within the framework of the World Refugee Day. The youth from the refugee and the host communities were invited to attend the sub-working group meeting to share their experience being involved in the consultations and to present findings of the report on the key themes discussed under education, such as: accountability, linkages between formal and informal education, discrimination. Report can be found at the UNHCR data sharing portal under this [link](#).

Training on Quality Assurance Standards. The National Council for Family Affairs (NCFA) with the support of UNHCR completed a five days training on the developed Quality Assurance Standards training manual for family violence service providers. This has become a component of a three round training divided between a governmental and non-governmental national service providers. The first and second rounds were completed in November, reached out around 35 participants and targeted Ministry of Social development, Family Protection Department, Ministry of Health, Ministry of Education.

Training on Inter-Agency SOPs. Two five days trainings on Inter-agency SOPs were conducted for key national governmental and non-governmental organizations and key international NGOs members of SGBV and CP sub-working groups. This initiative is a continuation of UNHCR and UNICEF efforts to support NCFA developing an updated national SOPs for prevention from and response to SGBV and highlighting prevention and response mechanisms for family violence in Jordan. Around 40 participants participated in the training events.

Mental Health Psychosocial Support Sub-Working Group

Understanding the Mental Health and Psychosocial Needs, and Service Utilization of Syrian Refugees and Jordanian Nationals: A Qualitative and Quantitative Analysis has been conducted by IMC (see the report under this [link](#)).



As of end November, 22,754 Syrian refugees (women, girls, boys and men) benefited from cash-for-rent assistance in the host communities.

Azraq camp

As of end November, 5,144 shelters were upgraded and repaired in Azraq camp.

Zaatari camp

The UNHCR Site Planning unit is working on development of a road safety plan and inclusion of all relevant sectors engaged in messaging, upgrade of existing infrastructure and awareness campaigns.

UNHCR and UNICEF are coordinating elaboration of mitigating measures to address the rains. Particularly the needs have been noticed in several dense neighborhoods of the camp districts where the excavation works have not been finished.



WASH

Zaatari camp

Phase II of the water and wastewater network project continued and was at 55% completion by late November, with 165km of the water network and 53km of the wastewater network constructed.

World Toilet Day was celebrated across all 12 districts in Zaatari, and reached 1,200 adults and 3,150 children with messages on household sanitation to improve health.

Azraq camp

The greywater project commenced in a Village 2, with 45 plots (540 households) connected by late November, and a progressive increase in the rate of completion demonstrated throughout November.

Host Community interventions

The network extension works in Baselleh and Shahbaa were completed. The system will be operational in December, after the final water tests are conducted.

The construction works to extend the network to 13 schools commenced, with works at 30% and 55% completion, under two contracts respectively.



LIVELIHOODS

Ministry of Labour announces more flexible rules about work permits; the new regulations ease the issuance of work permits to Syrian refugees.

Refugees can now get work permits in other sectors open to foreigners when their current permit in the agricultural, supporting services or bakeries sectors is expired.

Refugees can have a new job and a new employer when their work permits had expired without clearance of the previous employer.

Refugees can get work permits in the construction sector without recognition of prior learning certificate. They will only need a copy of the mandatory private insurance policy for work injuries from one of the insurance companies approved by the Ministry of Industry and Trade. The cost of the insurance policy is 45 JODs.

III. Contact

For more information, please contact:

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Jordan Refugee Response portal page at <http://data.unhcr.org/syrianrefugees/country.php?id=107>;

ISWG page http://data.unhcr.org/syrianrefugees/working_group.php?Page=Country&LocationId=107&Id=60