

This is the first update on the situation for refugees and migrants on mixed migration routes around the world in light of the COVID-19 pandemic. Using data collected by MMC, the objective of the global updates is to provide regular up-to-date findings on COVID-19 [awareness, knowledge and risk perception](#), [access to information](#), [access to healthcare](#), [assistance needs](#) and the [impact on refugees' and migrants' lives](#) and [migration journeys](#). Published once every two weeks, this series provides an aggregated overview; more detailed, thematic and response-oriented COVID-19 snapshots are also developed in each of the MMC regional offices and available here: [mixedmigration.org/resource-type/covid-19/](https://mixedmigration.org/resource-type/covid-19/)

## Key messages

- Interviewed refugees and migrants in Colombia, Peru, Libya and Tunisia show high levels of awareness and knowledge on COVID-19; hardly anyone has been tested.
- The national government is most often seen as a trustworthy source of information on COVID-19, but it is not always the most used. In Libya, for example, other migrants are the main source of information.
- Across the 4 countries, only 37% of interviewed refugees and migrants said they could access healthcare if they had coronavirus symptoms, although in Colombia more than half said they could.
- The main barriers to healthcare for the refugees and migrants are discrimination against foreigners, lack of money and lack of legal documents, while in Libya fear of being reported and general insecurity play a slightly larger role than among respondents in other countries.
- Over 85% of respondents said they need additional assistance since the crisis began, but less than one-third on average had received additional assistance. Respondents primarily cite basic needs: food, water and shelter, but also cash and sanitary items.
- More than two-thirds of respondents said they had lost income due to COVID-19 restrictions, with highest percentages in Colombia and Peru. Respondents cite reduced access to work as the main impact of the crisis.
- Most respondents had not yet changed their migration plans due to the crisis, although respondents in North Africa report a greater impact of the COVID-19 crisis on their migration journeys than those in Colombia and Peru.

## Profiles

692 respondents were interviewed between 7 and 20 April 2020, with 185 of them in Colombia (mean age: 34; 75% women), 212 in Libya (mean age: 31; 28% women), 53 in Peru (mean age: 33; 49% women), and 242 in Tunisia (mean age: 29; 33% women). In Colombia and Peru, all respondents were Venezuelan nationals. In Libya and Tunisia, more than 30 nationalities were represented, with more respondents from Sudan (15%), Nigeria (13%), and Côte d'Ivoire (11%). Out of all respondents, approximately 10% reported living in camps or informal settlements in the past six months (Colombia: 11%, Peru: 6%, Libya: 1%, Tunisia: 16%).

A summary of the methodology can be found [here](#). Figures for Peru should be interpreted with caution, since the number of interviews in this country is low. All figures are rounded to the nearest whole number. This first global update only reports on Colombia, Peru, Libya and Tunisia, which is where MMC first rolled out the adapted 4Mi COVID-19 survey. Data collection has also started in West Africa, East Africa and Asia and future updates will include data from these regions.

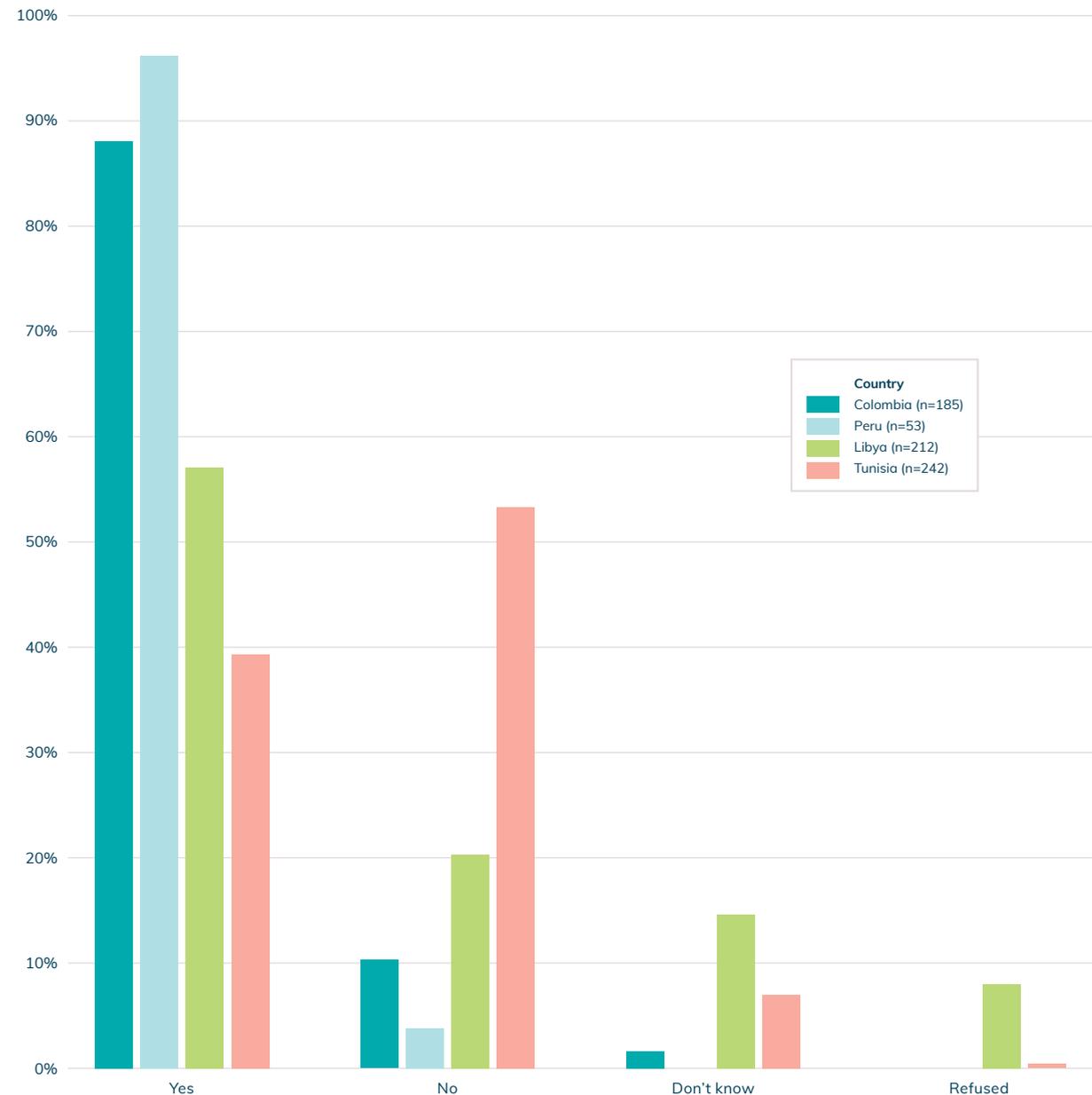
## Awareness, knowledge and risk perception

Knowledge and risk perception seem high amongst respondents. All 692 respondents reported they had heard of COVID-19, and across all countries more than 90% reported they have seen people acting more cautiously since the beginning of the crisis. Likewise, approximately 90% of them agreed or strongly agreed that they are worried about catching coronavirus (Colombia: 91%, Libya: 84%, Peru: 98%, Tunisia: 93%). Somewhat lower percentages also agreed or strongly agreed they are worried about transmitting coronavirus (Colombia: 79%, Peru: 81%, Libya: 59%, Tunisia: 79%).

Respondents also know coronavirus symptoms, with dry cough (80% to 92% of respondents across countries), fever (70% to 92%) and difficulties breathing (74% to 81%) being cited the most frequently. Respondents less frequently indicated that the virus can be asymptomatic (7% to 25%).<sup>1</sup> Furthermore, they know which groups are more at risk, with older people cited more frequently (Colombia: 95%, Peru: 89%, Libya: 81%, Tunisia: 84%), followed by people who are already ill with another condition, and health workers.

A vast majority of respondents take measures to protect themselves, with washing hands more regularly (Colombia: 80%, Peru: 68%, Libya: 86%, Tunisia: 82%) and staying at home or isolating from others (Colombia: 93%, Peru: 83%, Tunisia: 74%) being the most commonly cited. In Libya, however, far fewer respondents reported staying at home (37%). Also in Libya, 5% reported not taking any measures, while the proportion is close to 0 in the other countries. Overall, and except in Tunisia, respondents report they are able to keep the recommended 1.5 metre distance, see Figure 1. Finally, almost no respondents were tested for coronavirus (Colombia: none, Peru: 1, Libya: 3 (with 26 refused answers), Tunisia: 3)

Figure 1. Do you think you are able to practice 1.5 metre distancing?



<sup>1</sup> Note that for most items of the questionnaire, respondents can select several answer options.

## Access to information

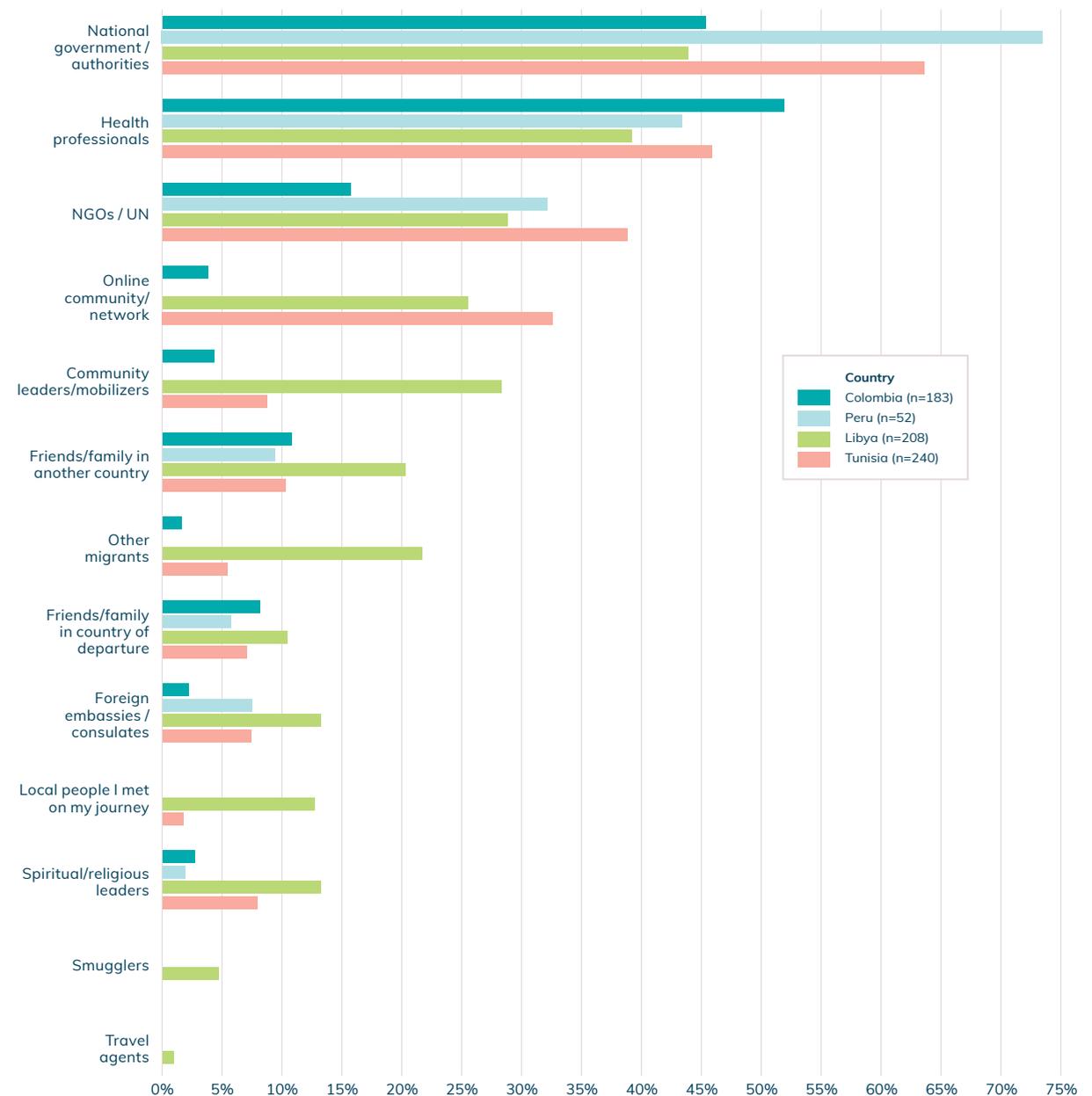
The national government and authorities were the most frequently cited sources of information on COVID-19 (Colombia: 65%, Peru: 83%, Tunisia: 63%), except in Libya, where ‘other migrants’ were cited as the main source of information (40% of respondents), followed by the government, at 34%.

Most participants received information on the virus via the media (Colombia: 86%, Peru: 91%, Libya: 64%, Tunisia: 65%), and social media (Colombia: 61%, Peru: 72%, Libya: 53%, Tunisia: 79%), with Facebook (56% overall), WhatsApp (51%), and YouTube (21%) being the most frequently cited social media across countries.

The government is seen as the most trustworthy source of information (Peru: 74%, Libya: 44%, Tunisia: 63%), except in Colombia, where health officials (52%) are perceived as slightly more trustworthy than the government (45%), see Figure 2.

Interestingly, there are some differences between the sources of information that are more frequently used and those that are considered more trustworthy. For example, although the online community is used more (Colombia: 35%, Peru: 15%, Libya: 33%, Tunisia: 72%) than NGOs, NGOs and the UN are, overall, considered more trustworthy than the online community. Perhaps this is because the sources of information that respondents consider more trustworthy are simply not always available and that they have no choice but to rely on less trustworthy sources.

Figure 2. Who do you think is a trustworthy source of information on coronavirus?

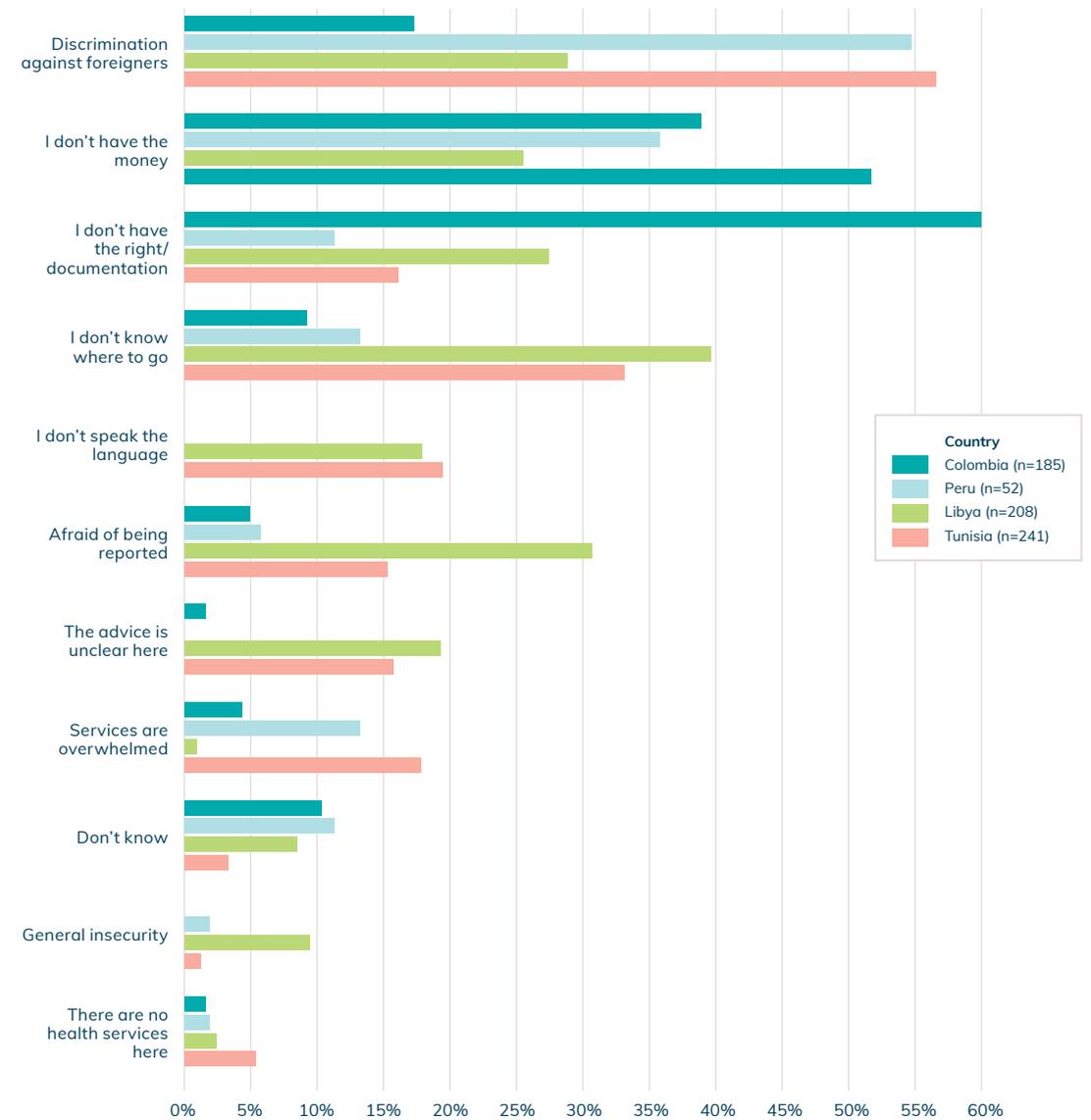


## Access to healthcare

Overall, only 37% of participants believe they would be able to access healthcare if they had coronavirus symptoms, but there are important differences between countries. In Colombia, more than half thought they could access services, but in other countries the figure was lower (Peru: 17%, Libya: 38%, Tunisia: 29%). In addition, another third of respondents across regions – with the exception of Colombia (11%) – reported that they simply do not know whether they would be able to access health services (Peru: 32%, Libya: 34%, Tunisia: 34%).

The respondents reported that the main barriers to accessing healthcare are a lack of money (Colombia: 39%, Peru: 36%, Libya: 26%, Tunisia: 52%) and discrimination against foreigners (Colombia: 17%, Libya: 29%), this reason seeming particularly important in Tunisia (57%) and Peru (55%), see Figure 3. Not having documentation also seems to be an important barrier, particularly in Colombia (60%). Finally, fear and insecurity seem more important in Libya (9%) than in the other countries.

Figure 3. What are the barriers to accessing healthcare?



## Assistance needs

More than 85% of all respondents stated that they are in need of extra help since the COVID-19 crisis began (Colombia: 92%, Peru: 74%, Libya: 77%, Tunisia: 93%). These respondents (n=598) mentioned that what they needed most was food, water, and shelter (76%), cash (71%), sanitary items (43%), access to work and livelihoods (28%), and access to health services (23%).

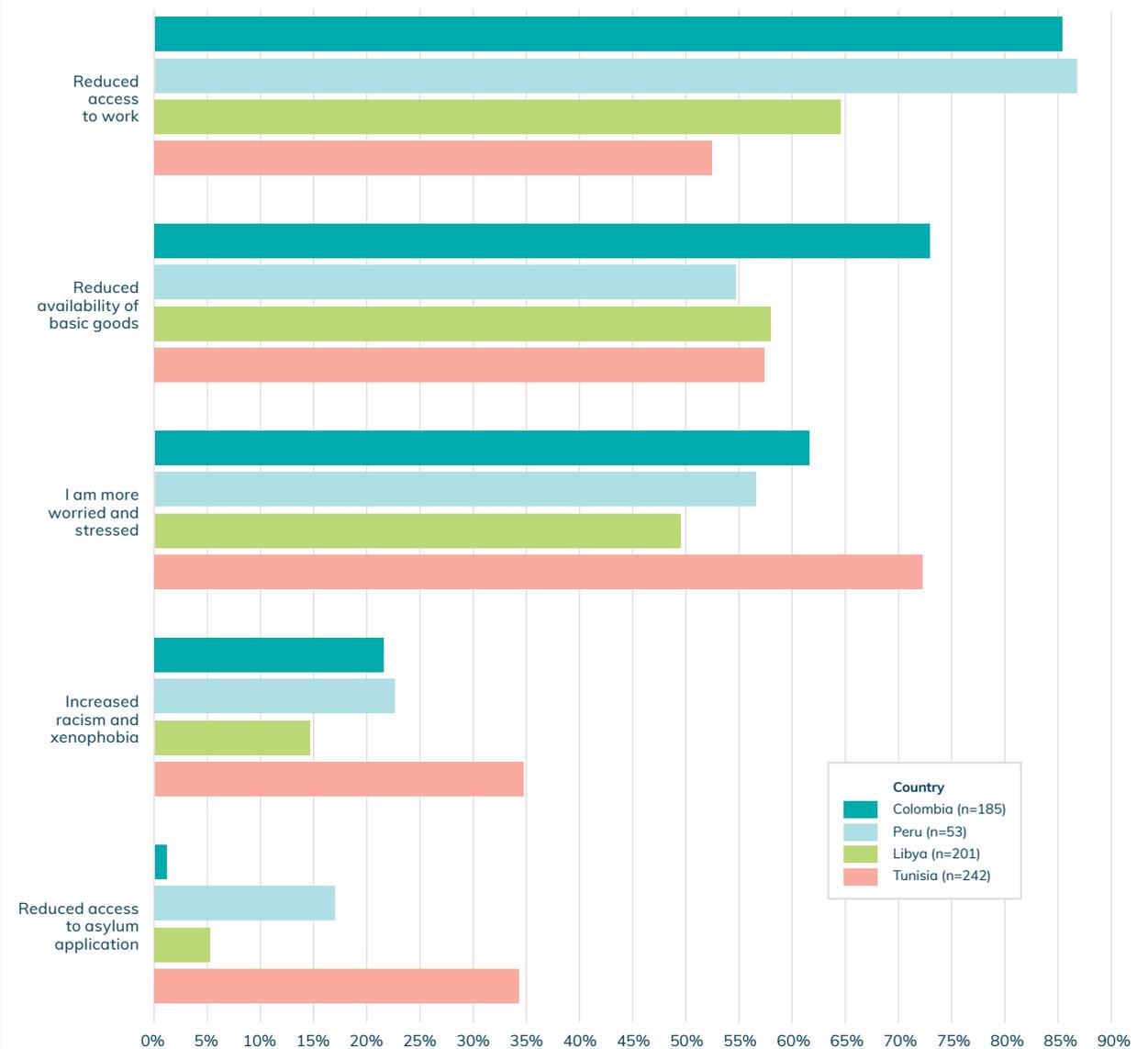
In Colombia and Peru, 35% and 32% of respondents, respectively, stated that they had received additional assistance since the coronavirus crisis began. In Libya and Tunisia, they were 7% and 22%, respectively.

Out of the total number of 149 respondents who received additional assistance, 79% received food, water and shelter; 29% received cash; and 20% received sanitary items such as sanitizer, mask, or gloves. The main providers of additional assistance were NGOs (35%), the local population (34%), and the government (29%).<sup>2</sup>

## Impact on refugees' and migrants' lives

Overall, more than two-thirds of respondents reported that they lost income due to coronavirus restrictions, and this is higher among those in Latin America than North Africa (Colombia: 89%, Peru: 87%, Libya: 61%, Tunisia: 59%). Respondents also reported that reduced access to work was the main impact on their day-to-day life (Colombia: 85%, Peru: 87%, Libya: 65%, Tunisia: 53%), followed by reduced availability of basic goods (62% overall), and stress (61% overall), see Figure 4.

Figure 4. What impact has the crisis had on your day-to-day life?

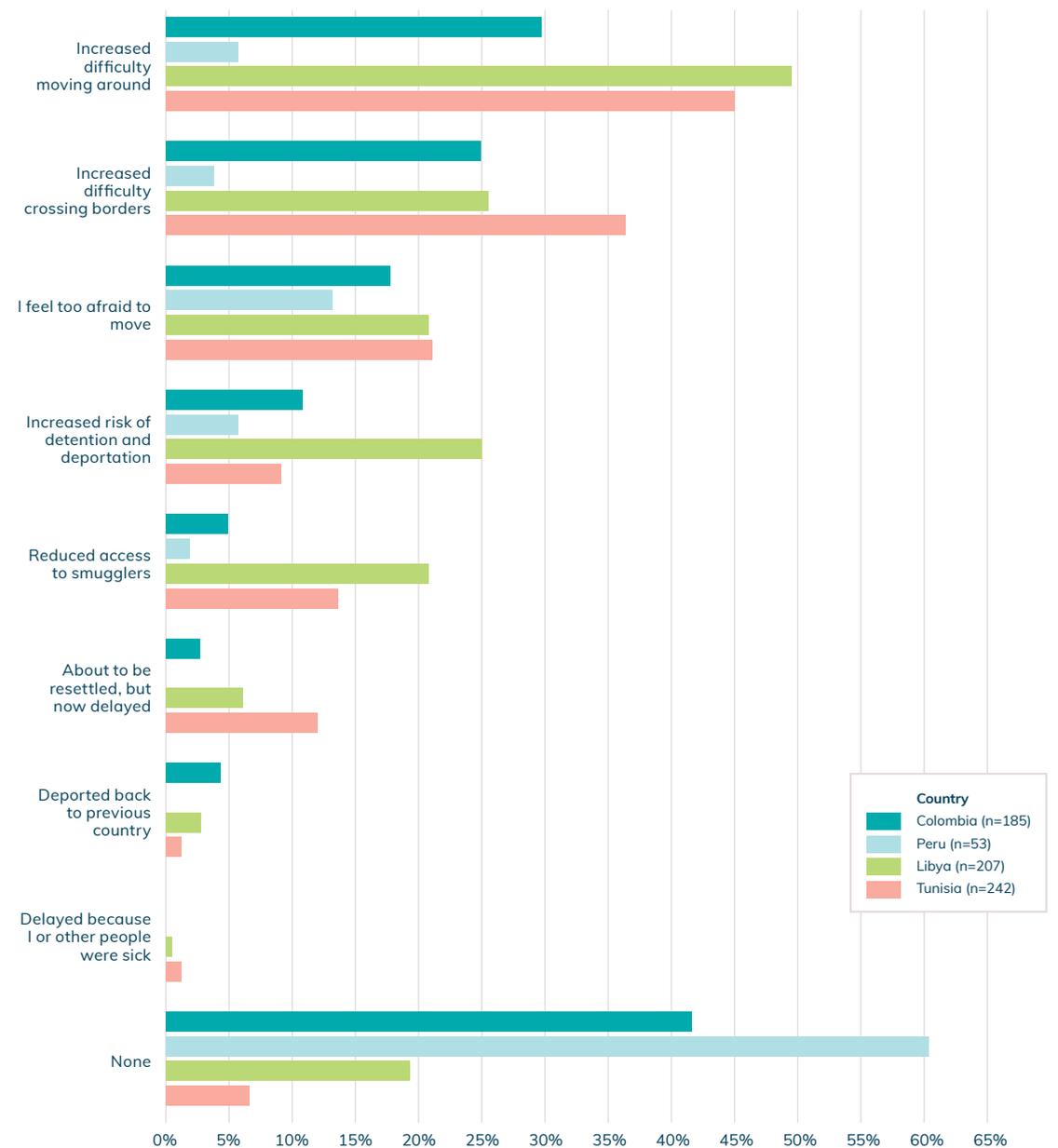


<sup>2</sup> Since the number of observations for these two questions is low (149), it is not desirable to disaggregate the data by country.

## Impact on migration journeys

The impact of the crisis on refugees' and migrants' journeys differs between Colombia/Peru and Libya/Tunisia (see Figure 5). Although on average a majority of respondents stated that they had not changed their plans as a result of the coronavirus outbreak, these percentages are higher in Latin America than in North Africa (Colombia: 77%, Peru: 62%, Tunisia: 51%, Libya: 35%). Moreover, in Colombia and Peru, 42% and 60% of respondents stated that the coronavirus crisis had no impact on their migration journey, while these percentages are much lower in North Africa. In Libya and Tunisia, a much higher number of respondents report increased difficulty moving around, increased difficulty crossing borders, fear of moving and reduced access to smugglers. In Libya, in particular, respondents also cited increased risk of detention and deportation. One explanation for this difference between the two regions could be that Venezuelan refugees and migrants, as a community, in Colombia and Peru are more settled and more likely to consider these countries as (temporary) destinations. In Latin America, 87% of respondents said they had reached their destination, whereas in North Africa they were only 14%. Those who are more settled are therefore also more likely to report reduced access to work, as shown in the previous graph, while (primarily) sub-Saharan refugees and migrants in North Africa are more likely to be in transit, and thus report experiencing more of an impact of the crisis on their migration journeys.

Figure 5. What impact has the coronavirus crisis had on your migration journey?



## Refugees' and migrants' voices

*"It is very hard to be confined to the house without work or social assistance .... It is difficult to live with this kind of pandemic being a migrant in another country."*

**32-year-old woman from Côte d'Ivoire interviewed in Tunisia**

*"The journey was hectic and was more difficult because of the coronavirus. The official price we bargained before we commenced the journey was tripled and we were locked up and forced to pay."*

**28-year-old man from Nigeria interviewed in Libya**

*"I moved on from Colombia to Peru because I felt that I was not progressing there and I had no support, I was alone, it was very hard. I left Venezuela looking for other alternatives to help my family. My mother suffers from hypertension and I help her from abroad by buying her medication that are not available or very expensive in Venezuela. Now with the coronavirus issue people are left without jobs, without money; they can't buy food and pay rent, they are being evicted."*

**22-year-old man from Venezuela interviewed in Peru**

*"I left Venezuela to help my family, to work, it is hard to be a migrant but it's better for me here. I have been afraid of being evicted because I cannot get a job and I have heard that they are evicting Venezuelan migrants who are not paying rent. My husband worked renting washing machines and because of the quarantine he is not working, we have been feeling very worried."*

**18-year-old woman from Venezuela interviewed in Colombia.**

## 4Mi & COVID-19

The [Mixed Migration Monitoring Mechanism Initiative](#) (4Mi) is the Mixed Migration Centre's flagship primary data collection system, an innovative approach that helps fill knowledge gaps, and inform policy and response regarding the nature of mixed migratory movements. Normally, the recruitment of respondents and interviews take place face-to-face. Due to the COVID-19 pandemic, face-to-face recruitment and data collection has been suspended in all countries.

MMC has responded to the COVID-19 crisis by changing the data it collects and the way it collects it. Respondents are recruited through a number of remote or third-party mechanisms; sampling is through a mixture of purposive and snowball approaches. A new survey focuses on the impact of COVID-19 on refugees and migrants, and the surveys are administered by telephone, by the 4Mi monitors in West Africa, East Africa, North Africa, Asia and Latin America. Findings derived from the surveyed sample should not be used to make inferences about the total population of refugees and migrants, as the sample is not representative. The switch to remote recruitment and data collection results in additional potential bias and risks, which cannot be completely avoided. Further measures have been put in place to check and – to the extent possible – control for bias and to protect personal data. See more 4Mi analysis and details on methodology at [www.mixedmigration.org/4mi](http://www.mixedmigration.org/4mi)

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**MINISTRY OF  
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**START  
NETWORK**



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