

Jordan

June 2021

In line with the stable COVID-19 epidemiological situation in Jordan, **UNHCR partially restarted in-person activities**, including a pilot reopening of its Registration Centres, and a partial resumption of activities in refugee camps.

The improved COVID-19 situation was also highlighted through the increase in vaccination numbers through June. **Half of the eligible refugee camp population** has now received at least one dose of the COVID-19 vaccine.

June also marked **World Refugee Day 2021** and UNHCR Jordan celebrated refugees with a number of activities, including a live concert with Jordanian singer Leen Al Faquih and a chorus of refugee children in Amman.

KEY INDICATORS

756,729

Refugees in Jordan as of 31 June 2021

83%

Refugees living outside camps in **urban areas**

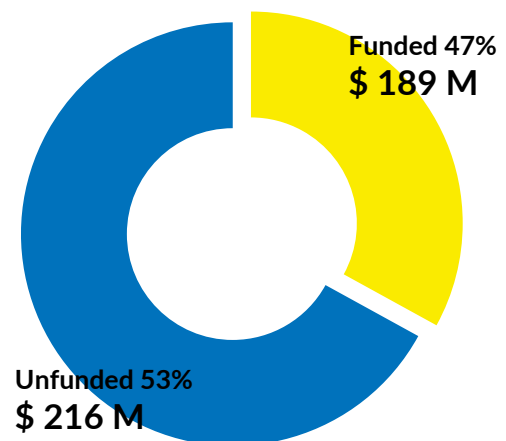
46.2%

Refugees are **children** under 17 years

2021 FUNDING (AS OF 13 JULY 2021)

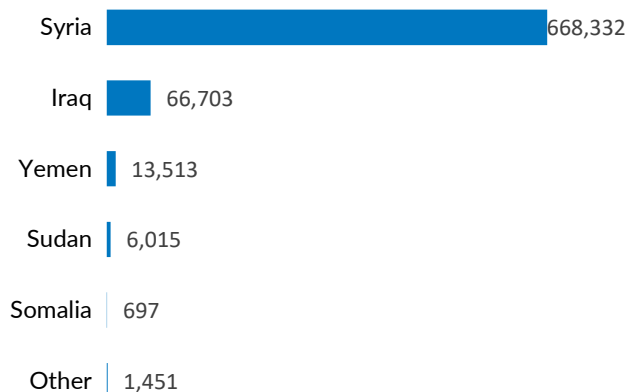
USD 405 M

UNHCR Jordan's financial requirements in 2021



POPULATION OF CONCERN

Countries of Origin



UNHCR and WFP held three focus group discussions, including one in the Nuzha Community Support Committee (above), with refugee community volunteers to discuss the WFP cuts, hear refugees' concerns and answer their questions.

**PROTECTION**

- In June, , in line with the improved and stable COVID-19 situation in Jordan, UNHCR Registration Centres (RCs), which have been closed since March 2020, [piloted a partial reopening](#), focusing on in-person rapid renewal procedures, by appointment. A total of 2,222 families (6,377 individuals) approached the RCs in Amman, Irbid and Mafraq for face-to-face processing, which has proven to be highly effective and timesaving. In addition, remote registration activities continued, and UNHCR was able to deliver renews Asylum Seeker Certificates to over 33,500 individuals. Persons of concern (PoCs) have also expressed positive views about this new hybrid approach.
- In line with the improved and stable COVID-19 situation in Jordan, the Syrian Refugee Affairs Directorate (SRAD) notified UNHCR of the resumption of activities in Azraq and Zaatari camps at 50% capacity as of 18 June, subject to the epidemiological situation, as well as continuation of issuing of leave permits for work-permit holders and urgent/humanitarian cases.
- Following the rollout of [WFP's retargeting exercise](#), UNHCR has been working with WFP to support the processing of appeals from refugee families that were cut off food assistance. Specifically, UNHCR has been prioritising the renewal of WFP appeal cases with expired documentation to facilitate the process.
- UNHCR continued to share information with persons of concern (PoCs) through different means, including the [Jordan Help site](#), the Helpline and social media pages. During this month, UNHCR and legal partners continued to provide legal assistance to PoCs in the form of counselling, mediation, representation, and protection follow up and advocacy.
- During June, UNHCR's child protection/SGBV teams counselled and supported some 241 individuals, who benefited from case management, legal, psychosocial services and mental health, resettlement and cash-based intervention services through UNHCR or implementing partners in the field.
- UNHCR Jordan held the [thirteenth episode](#) of its #AskUNHCR Facebook live series on 2 June, focusing on biometrics, data protection and registration. UNHCR staff provided information on the use of biometrics and refugee data, as well as UNHCR's registration process, and answered a number of questions received live mostly focusing on remote registration. The session reached over 100,000 people and received more than 10,000 engagements. All #AskUNHCR sessions can be found [here](#).

**COMMUNITY EMPOWERMENT AND SELF RELIANCE**

- Through June, UNHCR continued to engage with refugee communities, in line with the joint Communication with Communities (CwC) strategy with UNICEF and WFP. A total of 1,355 persons of concern, who reached UNHCR through the different CwC channels, were provided with case management services on a number of issues. In addition, UNHCR provided Urgent Cash Assistance to 277 vulnerable refugee families.
- UNHCR-supported Community Support Committees (CSC) continue to engage refugees through various activities, information sharing, and food/non-food item distributions. During June, CSCs across Jordan implemented over 150 remote and in-person activities to foster social cohesion, raise awareness on COVID-19 vaccination, and promote gender equality and self-reliance, reaching over 2,500 participants of various nationalities.
- Following [the announcement](#) of WFP's retargeting exercise, UNHCR and WFP held three dialogue sessions together with 37 Syrian CSC volunteers in Irbid, Amman and Aqaba, covering key regions across Jordan. These sessions provided a platform for refugees to share their concerns and get information on the exercise. Based on these discussions, UNHCR and WFP are planning next steps and follow up actions

in relations to the appeals process as well as next phases of the retargeting exercise. FAQs regarding this exercise have also been shared on the UNHCR Jordan [Help site](#).

- Over the past months, UNHCR has been facilitating the selection of medically qualified refugees to support the Ministry of Health (MoH) national response. In June, the first three refugee doctors, 2 Iraqis and one Yemeni, completed the recruitment process and were onboarded into MoH facilities in Irbid and Amman through UN volunteer contracts.



CASH ASSISTANCE FOR BASIC NEEDS

- In June, UNHCR's regular cash assistance reached some 33,000 refugee families, including 3,000 non-Syrian families. Iris-scanning continues to be the most popular distribution modality (83%), followed by ATM cards (14%). UNHCR is working to gradually transition refugees receiving regular cash assistance for basic needs to the mobile wallet modality, to incorporate the financial inclusion opportunities as part of humanitarian payment modalities as well as expanding the cash out/withdrawal network which would decrease transportation cost for refugees.
- During June, the Post Distribution Monitoring Report (PDM) for UNHCR's 2020 winter cash assistance programming was [published](#). The PDM exercise highlighted that winterisation cash assistance represents a flexible tool to address the most immediate and urgent needs of refugees at a time of heightened vulnerability, enabling beneficiaries to allocate scarce resources to their own household priorities. This was particularly crucial in the winter of 2020, harsher than usual and coming in the midst of the devastating Covid-19 pandemic, when the winterization aid extended by UNHCR and its partners allowed many to cover their rent, put food on the table, expunge at least some of their debt, and, as intended, purchase much-needed items needed to brave the cold.



HEALTH

- During June, the COVID-19 epidemiological situation in Jordan remained stable, with a low number of new cases and deaths per day. The reopening of sectors continued, while more than 2.5 million people countrywide have now received at least one dose of the COVID-19 vaccine. In line with the national trends, the COVID-19 situation in refugee camps also remained stable, with the cumulative number of COVID-19 cases at 3,987, as of 15 July, of which 3,932 had recovered (98%), and 48 refugees had passed away.
- The number of vaccinated refugees in refugee camps continued to climb through June, reaching more than 23,500 refugees in total (50% of eligible population in Azraq and Zaatari), with close to 40,000 registered to receive the vaccine.
- In addition to supporting the Ministry of Health (MoH) with the vaccination program for refugees, UNHCR continued to respond to COVID-19 cases in camps, working closely with MoH and the Syrian Refugee Affairs Directorate, to carry out surveillance and contact tracing exercises with the aim to continue minimising the spread.



EDUCATION

- Over 9,000 students across Jordan (86% Syrian, 10% Jordanian, 4% other nationalities) benefitted from UNHCR's Kolibri learning platform in June.
- UNHCR and the Noor Al Hussein Foundation-DAFI team launched the DAFI virtual reality lab to provide students with immersive learning experiences. UNHCR and partners continue to explore innovative ideas for improving the quality of educational services provided for students and securing post-graduation opportunities.

**DURABLE SOLUTIONS**

- Remote resettlement processing continues, with UNHCR Jordan conducting interviews, by video and telephone. During June, some 506 refugees were interviewed, ensuring that integrity and identity verification safeguards are in place, while a total of 472 individuals were submitted for resettlement, reaching a total of over 1,500 submissions in 2021.
- For 2021, more than 5,500 resettlement places for refugees in Jordan have been confirmed by Australia, Belgium, Canada, France, Germany, Norway, Romania, Spain, Sweden and the US.

High-Profile Visits and Events

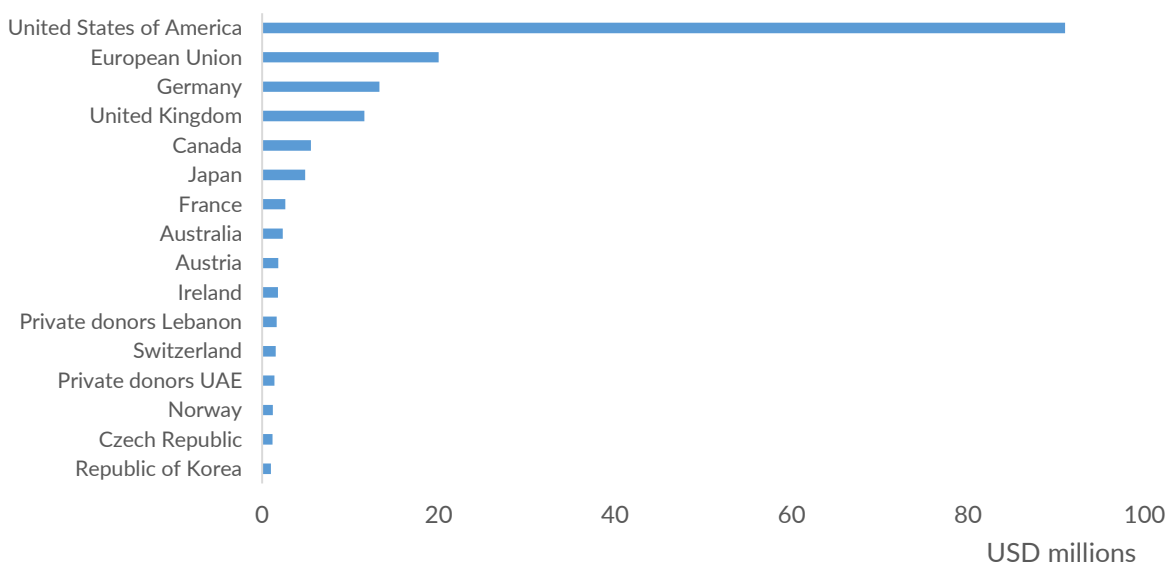
- UNHCR Jordan commemorated this year's [World Refugee Day](#) through a number of events and activities, including a [live concert](#) with Jordanian singer Leen Al Faquih and a chorus of refugee children in the Khalda office; the opening of a [new Nursing & Healthcare lab](#) for Jordanian and refugee students at Luminus Technical University College; a Facebook live [#AskUNHCR WRD special episode](#); a number of activities in Azraq ([music show](#) streamed to refugees in the camp via zoom, a [game tournament](#), and a [taekwondo live show](#)); and a number of refugee profiles [featured](#) on the Zaatari Twitter account throughout the day.
- German actress and UNHCR High Profile Supporter (HPS) Katjia Reimann visited Jordan on a field mission on 20 and 21 June. During her stay, Katjia Reimann attended a number of World Refugee Day activities, while she also visited Azraq camp (including the vaccination centre and a home visit), interacted with urban refugees at Nuzha Community Support Center and got a tour of the Khalda Registration centre.
- Following donations of [300 RHUs](#) by the Polish government and [150,000 face masks](#) by the Korean government, UNHCR Jordan facilitated short visits for the Polish Ambassador, H.E. Lucjan Karpiński, on 22 June and the Korean Ambassador, H.E. Lee Jae-Wan, on 29 June to Azraq camp. The visits included briefings by UNHCR and SRAD on camp management and operation, as well as site visits in the camp.
- The Special Adviser for Development to the High Commissioner, Herve de Villeroche, was on mission to Jordan from 20 to 24 June. During his visit, the Special Adviser visited [Zaatari camp](#) and met with a number of [government](#) and donor counterparts, as well as development partners.

Financial Information

Total recorded contributions for the operation in 2021 amount to some **US\$ 189million**, covering 47% of overall needs for refugees in Jordan.

UNHCR is grateful for the critical support provided by donors who have contributed to this operation as well as those who have contributed to UNHCR programmes with unearmarked and broadly earmarked funds.

Earmarked contributions to UNHCR Jordan in 2021 (over 1 million USD)



Special thanks to the major donors of softly earmarked contributions in 2021 (in USD)

USA (22.1M) | Finland (6M) | Sweden (5.4M) | Private donors Australia (4.9M) | Private donors Germany (3M) | Private donors Republic of Korea (2.7M)

Thanks to other donors of unrestricted and regional funds in 2021 (in USD)

Norway (80million) | Sweden (66.9M) | Private donors Spain (42.6M) | Netherlands (36.1M) | Denmark (34.6M) | Germany (26M) | Private donors Republic of Korea (21.5M) | France (20M) | Switzerland (16.4M) | Private donors Japan (14.3M) | Ireland (12.5M) | Belgium (11.9M) | Italy (10.7M) | Private donors Italy (10.4M)

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LINKS

Facebook, Twitter, Instagram: @UNHCRJordan
www.data.unhcr.org/syrianrefugees