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# Emergency Appeal

## Serbia: Population movement

 International Federation  
of Red Cross and Red Crescent Societies

Revised Appeal n° MDRRS011	293,580 people to be assisted	Appeal launched 9 September 2015
Glide n° OT-2015-000069-SRB	CHF 3.23 m Appeal budget	Revision n° 1 28 October 2015
	Approximately CHF 970,140 (or 30%) funding gap	Appeal ends 9 April 2016

This **Revised Emergency Appeal** seeks a total of **3,233,828 Swiss francs** (increased from CHF 2,064,735) to support the **Red Cross of Serbia (RCS)** to respond to the needs of some **293,580 people**. The revised appeal focuses on the **provision of basic food and non-food items, additional assistance for winterization, hygiene promotion activities, health care, including First Aid, Restoring Family Links (RFL) services, and beneficiary communications**. It also supports the building of the **response capacities of the National Society**, including through contingency stocks.

Following the most recent assessments and analysis, this revised plan reflects a decreased number of beneficiaries due to the changing patterns of migration and the improved coordination of assistance, but an increased budget to include additional winterization activities. The planned response reflects the current situation and information available at this point of the evolving operation, and will be adjusted based on further developments and more detailed assessments as necessary.

Details are available in the revised Emergency Plan of Action (EPoA) [<click here>](#)

## The situation and the Red Cross and Red Crescent response to date

**From January 2015 onwards:** increasing numbers of people arrived in Serbia in transit to reach other destinations in western and northern Europe

**17 August 2015:** CHF 318,035 is released from the IFRC's Disaster Relief Emergency Fund (DREF) to meet the immediate needs of 67,500 individuals (63,000 adult migrants plus 4,500 babies) at the processing and mobile centres in Presevo, Zajecar, Negotin, Dimitrovgrad, Bujanovac and the two municipalities in Vojvodina, Kanjiza and Subotica, with a special focus on the hygiene needs for women and infants in addition to "restoring family links" (RFL) services.

**9 September 2015:** The Emergency Appeal is launched for CHF 2,06 million for 314,580 beneficiaries

**By mid-October 2015:** over 223,000 migrants are registered as having arrived in Serbia from the Former Yugoslav Republic of Macedonia and the Republic of Bulgaria

**28 October 2015:** based on the ongoing monitoring and assessment of the situation, the Revised Emergency Appeal is launched for CHF 3,223,828 for 293,580 beneficiaries



RC volunteers assisting a migrant family at a reception centre.  
Photo: Red Cross of Serbia

## The operational strategy

This revised Emergency Appeal will address the humanitarian needs of 293,580 migrants through to April 2016. While the number of beneficiaries is slightly reduced from the 314,580 people targeted initially, this current appeal builds on the assessments and assistance already provided by the Red Cross of Serbia (RCS) and will assist a more targeted number of migrants now in or passing through Serbia. The revised appeal will enable the National Society to provide food, non-food items, hygiene promotion, health care, particularly first aid, Restoring Family Links (RFL) services, and beneficiary communications. It will also fund contingency stocks and capacity building for the National Society. A new focus of this appeal will be the delivery of assistance to prepare for the approaching winter season that is expected to increase the hardship of those in-country or arriving.

Based on IFRC and Red Cross of Serbia re-assessments of the needs after the first distributions, the contributions of other humanitarian organizations, plus other factors, such the changing weather conditions, the main changes to the activities in the Revised Emergency Appeal are as follows:

1. A re-calculation of the number of the targeted beneficiaries, based on the data the number of newly arriving or transiting migrants, as well as on information on other assistance now being provided. This will result in a smaller but a more effective and targeted caseload.
2. An extension to the geographical reach of the operation to add two new areas in the west - namely, Sid and Sombor near the Serbian-Croatian border. This reflects the changing migratory trail within the country after the closure of the border with Hungary at the end of September.
3. Based on the situation analysis and discussions between the local authorities and the Red Cross of Serbia, a hold has been placed on the launch of the cash transfer pilot project until further assessments and discussions are concluded.
4. An establishment and extension of winter preparedness activities within the framework of the Revised Emergency Appeal operation, to address the deteriorating weather conditions.

### Needs assessment and beneficiary selection

The main targeted beneficiaries of this operation are migrants arriving in and moving across Serbia. The municipalities of Presevo, Zajecar, Negotin, Dimitrovgrad, Pirot, Bujanovac and four municipalities in Vojvodina, Kanjiza, Subotica, Sid and Sombor (the latter two near the Serbian-Croatian border), as well as the city of Belgrade, were selected according to data analysis and recent assessments done by the Red Cross of Serbia. Migrants inside and outside the registration/reception premises will be targeted during this operation.

The operation will target three categories of beneficiaries:

- 97,860 beneficiaries to be assisted immediately upon arrival (on the borders with the Former Yugoslav Republic of Macedonia and Bulgaria)
- 97,860 beneficiaries to be assisted during the migratory trail throughout the country
- 97,860 beneficiaries to be assisted on the border between Serbia and Croatia (or Hungary, based on the evolving situation).

Activities such as, including information and RFL services, are aimed at all the migrants according to established criteria in the different facilities - an estimated 1,398 persons (some 1,300 adults and some 98 babies) per day.

Within the framework of this operation, the following target groups will be prioritized to receive assistance:

- People in need of essentials items for basic survival (food, water, hygiene).
- People in need of urgent medical assistance (to be referred to health care institutions after the first triage);
- Women, children; elderly people, people living with disabilities.

This Revised Emergency Appeal operation will provide assistance to address acute vulnerability based on criteria defined by the Red Cross of Serbia and the IFRC. The operational plan is fully in line with the IFRC's mandate, policies, and commitments, and seeks to provide critically needed humanitarian aid to the intended beneficiaries over the coming six months.

Continuous re-assessments and monitoring of the situation will take place to adjust the operational capacities and resources to best meet the needs of the affected people. At the same time, a contingency planning process is in place to scale-up the operational activities, in view of the changing weather conditions, and to reflect the changing duration and location of the migrants' stay in the territory of Serbia.



## Coordination and partnerships



The operational management team at the Red Cross of Serbia headquarters has been ensuring support to the involved branches and volunteers. The IFRC Secretariat's Europe Regional Office is working with the National Society to help coordinate this support.

The ICRC and the IFRC are working together with National Red Cross and Red Crescent Societies across the Mediterranean region to better respond to the needs of migrants, particularly in the field of protection, assistance and humanitarian diplomacy. This operation is in line with this overarching approach.

The Red Cross of Serbia is also providing Restoring Family Links (RFL) services for migrants arriving in Serbia, in close coordination with the ICRC. Since the beginning of the year, 76 tracing requests have been received. The Tracing Service of the National Society is working closely with the ICRC delegation and the ICRC coordinator in Belgrade for RFL issues and forensic services.

In all of the priority municipalities, the Red Cross of Serbia maintains regular contact with the relevant authorities (Ministry of Interior, Commissariat for Refugees and Migration), and works in coordination with other support provided by UNHCR and local councils for migration. This contact also includes engagement with other actors, such as the International Orthodox Christian Charities (IOCC), Philanthropy (Čovekoljublje), Adventist Development and Relief Organisation (ADRA), Catholic Relief Services (CRS), Samaritans' Workers Association, and UNICEF, who are also active in the current response to the population movement crisis in Serbia. The Red Cross of Serbia is harmonizing its operation with other stakeholders to be able to best address the needs of the vulnerable people. The National Society maintains regular communications and agreements with other humanitarian actors, including NGOs such as "HELP", "Caritas" (Serbia, Luxemburg and Germany) and others.

## Proposed sectors of intervention

### Quality programming / Areas common to all sectors

**Outcome 1: The quality of this operation is ensured and continuous improvement is provided.**

**Output 1.1** The Red Cross of Serbia is monitoring the situation and mobilizes IFRC assets based on current needs

**Outcome 2. The piloting of unconditional cash has been removed until further decision.**



### Food security and non-food items for relief distribution

**Outcome 2: Emergency food needs of the 293,580 affected adults and babies are met**

**Output 2.1** 273,000 daily lunch parcels for adults and 20,580 daily lunch parcels and daily food portions for babies are distributed

**Outcome 3: The resilience of migrants are increased during the winter season (this outcome is new)**

**Output 3.1** Up to 12,000 migrants receive winterization items to be able to be prepared for the winter conditions.

**Outcome 4: Securing the overall hosting capacity of transit centres (contingency planning)**

**Output 4.1** Prepositioning of contingency stocks for 2,000 people to be able to respond to emerging needs



### Health & care

**Outcome 5: Beneficiaries are provided with first aid and basic health care.**

**Output 5.1** First aid and basic health screening are provided for the arriving migrants.



## Water, sanitation and hygiene promotion

**Outcome 6: Reduction of the risks of sanitation related diseases for 293,580 people**

**Output 6.1** 273,000 hygiene kits for adults and 20,580 baby hygiene kits are distributed



## Restoring family links

**Outcome 7: Family links are restored wherever people are separated from, or stay without news of, their families.**

**Output 7.1** Family tracing services are provided to the migrants.



## National Society capacity building

**Outcome 8: The capacities of the Disaster Management and communications team of RCS is enhanced**

**Output 8.1** A DM refresher and a communications training is organized for staff and volunteers



## Programme support services

Based on the need for technical and coordination support required to deliver the Revised Emergency Plan of Action framework, the following support functions will be put in place to guarantee the effective and efficient technical coordination and quality programming of the operation by the Red Cross of Serbia:

- human resources
- logistics and supply chain services
- National Society capacity building
- information technology support (IT)
- communications
- security
- planning, monitoring, evaluation, and reporting (PMER)
- and administration and finance.

In addition, support will be provided in the budget to enable communications and engagement with migrants to gather feedback and ensure assistance is appropriate and well-targeted. It will also aim to provide a voice for these vulnerable people.

For more details please refer to the revised EPoA.



## Budget

See the attached revised IFRC Secretariat budget for details.

Garry Conille  
Under Secretary General  
Programme Services Division

Elhadj As Sy  
Secretary General

## Reference documents



Click here for:

- [Revised Emergency Plan of Action](#)

## Contact information

**For further information specifically related to this operation please contact:**

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## How we work

All IFRC assistance seeks to adhere to the **Code of Conduct** for the International Red Cross and Red Crescent Movement and Non-Governmental Organizations (NGO's) in Disaster Relief and the **Humanitarian Charter and Minimum Standards in Humanitarian Response (Sphere)** in delivering assistance to the most vulnerable. The IFRC's vision is to inspire, encourage, facilitate and promote at all times all forms of humanitarian activities by National Societies, with a view to preventing and alleviating human suffering, and thereby contributing to the maintenance and promotion of human dignity and peace in the world.

The IFRC's work is guided by Strategy 2020 which puts forward three strategic aims:



**Save lives,**  
protect livelihoods,  
and strengthen recovery  
from disaster and crises.



Enable **healthy**  
and **safe** living.



Promote **social inclusion**  
and a culture of  
**non-violence** and **peace**.

# EMERGENCY APPEAL

22/10/2015

MDRRS011 Serbia: Population Movement

Budget Group	Multilateral Response	Inter-Agency Shelter Coord.	Bilateral Response	Appeal Budget CHF
Shelter - Relief	175,000			175,000
Shelter - Transitional				0
Construction - Housing				0
Construction - Facilities	36,000			36,000
Construction - Materials				0
Clothing & Textiles	792,000			792,000
Food	544,228			544,228
Seeds & Plants				0
Water, Sanitation & Hygiene	614,173			614,173
Medical & First Aid	42,253			42,253
Teaching Materials				0
Utensils & Tools				0
Other Supplies & Services	343,500			343,500
Emergency Response Units				0
Cash Disbursements				0
<b>Total RELIEF ITEMS, CONSTRUCTION AND SUPPLIES</b>	<b>2,547,154</b>	<b>0</b>	<b>0</b>	<b>2,547,154</b>
Land & Buildings				0
Vehicles	72,500			72,500
Computer & Telecom Equipment	1,100			1,100
Office/Household Furniture & Equipment				0
Medical Equipment				0
Other Machinery & Equipment				0
<b>Total LAND, VEHICLES AND EQUIPMENT</b>	<b>73,600</b>	<b>0</b>	<b>0</b>	<b>73,600</b>
Storage, Warehousing	30,450			30,450
Distribution & Monitoring	32,390			32,390
Transport & Vehicle Costs	25,000			25,000
Logistics Services	25,000			25,000
<b>Total LOGISTICS, TRANSPORT AND STORAGE</b>	<b>112,840</b>	<b>0</b>	<b>0</b>	<b>112,840</b>
International Staff				0
National Staff				0
National Society Staff	111,306			111,306
Volunteers	18,654			18,654
<b>Total PERSONNEL</b>	<b>129,960</b>	<b>0</b>	<b>0</b>	<b>129,960</b>
Consultants	27,000			27,000
Professional Fees	43,500			43,500
<b>Total CONSULTANTS &amp; PROFESSIONAL FEES</b>	<b>70,500</b>	<b>0</b>	<b>0</b>	<b>70,500</b>
Workshops & Training	19,000			19,000
<b>Total WORKSHOP &amp; TRAINING</b>	<b>19,000</b>	<b>0</b>	<b>0</b>	<b>19,000</b>
Travel	7,500			7,500
Information & Public Relations	31,140			31,140
Office Costs	21,650			21,650
Communications	19,828			19,828
Financial Charges				0
Other General Expenses				0
Shared Office and Services Costs				0
<b>Total GENERAL EXPENDITURES</b>	<b>80,118</b>	<b>0</b>	<b>0</b>	<b>80,118</b>
Partner National Societies				0
Other Partners (NGOs, UN, other)				0
<b>Total TRANSFER TO PARTNERS</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
Programme and Supplementary Services Recovery	197,156			197,156
<b>Total INDIRECT COSTS</b>	<b>197,156</b>	<b>0</b>	<b>0</b>	<b>197,156</b>
Pledge Earmarking & Reporting Fees	3,500			3,500
<b>Total PLEDGE SPECIFIC COSTS</b>	<b>3,500</b>	<b>0</b>	<b>0</b>	<b>3,500</b>
<b>TOTAL BUDGET</b>	<b>3,233,828</b>	<b>0</b>	<b>0</b>	<b>3,233,828</b>
<b>Available Resources</b>				
Multilateral Contributions				0
Bilateral Contributions				0
<b>TOTAL AVAILABLE RESOURCES</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>NET EMERGENCY APPEAL NEEDS</b>	<b>3,233,828</b>	<b>0</b>	<b>0</b>	<b>3,233,828</b>